

Gaming desks

limited warranty
information

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UPPSPEL, UTESPELARE
and FREDDE



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Everyday life at home puts high demands on gaming desks. UPPSPEL gaming desk, UTESPELARE gaming desk and FREDDE gaming desk are rigorously tested to comply with our strict standards for quality and durability as well as with the highest standards for office use (ANSI/BIFMA X: 5.5 for desks). This means that we can offer you a 3-year limited warranty against defects in materials and workmanship that covers gaming desks: UPPSPEL gaming desk, UTESPELARE gaming desk and FREDDE gaming desk. This limited warranty is subject to the terms and conditions stated in this folder.



UTESPELARE



UPPSPEL



FREDDE



FREDDE

How long is the limited warranty valid?

The limited warranty for UPPSPEL gaming desk, UTESPELARE gaming desk and FREDDE gaming desk remains in force for three (3) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this limited warranty?

This limited warranty applies to residential use only and covers defects in material and workmanship in UPPSPEL gaming desk, UTESPELARE gaming desk and FREDDE gaming desk.

This limited warranty is to the benefit of the original purchaser of the product. It is not transferable.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labor and travel for repair staff that IKEA incurs, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this limited warranty?

This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products.

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the product has been placed outdoors or in a humid environment, e.g., bathroom.

This limited warranty does not cover consequential or incidental damage.

For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

Care instructions

Tighten the screws after two weeks of use, and make sure they stay tight by checking them a couple of times per year.

For all surfaces: wipe clean with a cloth dampened with a mild detergent, then dry with a dry cloth.

How to reach us if you need assistance

Contact your local IKEA store. You will find the address and phone number at [IKEA-USA.com/stores](https://www.ikea-usa.com/stores)

Save the receipt

It is your proof of purchase and required for the limited warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA-USA.com/contactus](https://www.IKEA-USA.com/contactus)

