

IKEA

Bathroom

limited warranty
information

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Bathroom furniture series,
countertops, sinks, faucets,
shower faucets, shower accessories
and mirrors



Everyday life at home puts high demands on bathroom furniture, which is why our bathrooms endure rigorous tests to meet our strict standards for quality, strength and durability. They are tested under the highest standards in residential applications.

We offer you a 10-year limited warranty that covers defects in the material and workmanship on the ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN and LETTAN bathroom series, TOLKEN and ÅLSKEN countertops, ALMAÅN legs, all sinks, faucets and shower faucets.

We offer you a 3-year limited warranty for ÅBÄCKEN mist nozzle for faucet and shower accessories such as riser rails, head and hand showers, shower hoses and hand shower parking bracket.

This limited warranty is subject to the terms and conditions stated in this booklet.

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ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN bathroom furniture series, LETTAN and FAXÄLVEN mirror and mirror cabinets, TOLKEN and ÅLSKEN countertop, ALMAÅN legs have 10-year limited warranty.

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Bathroom sinks, faucets and shower faucets have a 10-year limited warranty.

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Shower accessories have a 3-year limited warranty.

ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN, TOLKEN, ÅLSKEN, ALMAÅN and LETTAN

How long is the limited warranty valid?

The limited warranty for the ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN, LETTAN, TOLKEN, ÅLSKEN and ALMAÅN products stated below remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this limited warranty?

This limited warranty applies to residential use only and covers defects in material and workmanship in the following furniture:

- ENHET
- HAVBÄCK
- ÄNGSJÖN
- TÄNNFORSEN
- HAGAÅN
- FAXÄLVEN
- LETTAN
- ALMAÅN legs
- ENHET legs
- TOLKEN countertops
- ÅLSKEN countertops

What is not covered under this limited warranty?

This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products. This limited warranty does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents. This limited warranty does not apply if the products have been used for public use, outdoors or in a corrosive environment. This limited warranty does not cover consequential or incidental damages. For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labor and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is

IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

Installation

ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN and LETTAN furniture must be fixed to the wall. Secure that the walls in your bathroom can support the weight of the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included. For advice on suitable screw systems, contact your local specialized dealer. Follow our assembly instructions, bathroom installation instructions and care instructions carefully.

Bathroom sinks, faucets and sink accessories

How long is the limited warranty valid?

The limited warranty for bathroom sinks and faucets purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase. We offer you a 3-year limited warranty for ÅBÄCKEN mist nozzle for faucet.

What is covered under this limited warranty?

This limited warranty is valid for all bathroom sinks including water trap and faucets at IKEA. The limited warranty applies to residential use only and covers defects in material and workmanship in all bathroom sinks and faucets. Our products are tested well beyond all relevant international standards and we use only top brand components to secure our 10-year limited warranty promise.

What is not covered under this limited warranty?

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. It also does not apply to the filter/aerator of the faucet which should be cleaned regularly or replaced when worn out. Follow our assembly instructions and care instructions carefully. This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This limited warranty does not apply if the products have been used for public use, outdoors or in a corrosive environment. It also does not cover accidental damage.

For customers in the US only: some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of replacing it, labor and travel for staff, that IKEA incur, provided that the product is accessible for replacement without special expenditure. This does not apply to any work not authorized by IKEA. Replaced tap becomes the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

Installation

Secure that the walls in your bathroom can support the weight of the sink and the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to the wall are not included. For advice on suitable screw systems, contact your local specialized dealer. Follow our assembly instructions, bathroom installation instructions and care instructions carefully.

Bathroom shower faucets and shower accessories

How long is the limited warranty valid?

The limited warranty for bathroom shower faucets purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

- BROGRUND shower faucets and bath shower faucets
- VOXNAN shower faucets and bath shower faucets

How long is the limited warranty valid?

The three (3) year limited warranty is valid for the bathroom shower products below purchased at IKEA and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

BROGRUND and VOXNAN

- Shower heads
- Hand showers
- Shower hoses
- Riser rails
- Shower shelves

VALLAMOSSE

- Hand shower
- Shower hose
- Riser rail

LILLREDET

- Hand shower

What is covered under these limited warranties?

These two limited warranties are valid for all bathroom shower products at IKEA. The limited warranties cover defects in material and workmanship in all bathroom shower products. Our products are tested well beyond all relevant international standards and we use only top brand components to secure our 3- and 10-year limited warranty promise.

What is not covered under this limited warranty?

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. Follow our assembly instructions and care instructions carefully. This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This limited warranty does not apply if the products have been used outdoors or in a corrosive environment. It also does not cover accidental damage.

For customers in the US only: some states do not allow the limitation or

exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of replacing it, labor and travel for staff, that IKEA incur, provided that the product is accessible for replacement without special expenditure. This does not apply to any work not authorized by IKEA. Replaced tap becomes the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

Installation

Follow our assembly instructions, installation instructions and care instructions carefully. If you are uncertain about the installation, contact a professional.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number at [IKEA-USA.com](https://www.IKEA-USA.com).

Save the receipt

It is your proof of purchase and required for the limited warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA-USA.com](https://www.IKEA-USA.com)

