SENSUELL
cookware

25 Year Limited Warranty INCLUDED
Everyday life at home puts high demands on our range of cookware products. Our range of SENSUELL cookware is rigorously tested to comply with our strict standards for quality, safety and durability as well as with the highest standards for domestic use. For this reason we are able to offer a 25-year limited warranty on SENSUELL cookware, provided that our care instructions are followed. This limited warranty is subject to the terms and conditions stated in this folder.
How long is the Limited Warranty valid?
The limited warranty for SENSUELL cookware products remains in force for twenty five (25) years and is valid from the date of purchase, providing that our care instructions are followed.

What is covered under this Limited Warranty?
This limited warranty applies to normal, everyday domestic use only (cooking and washing once a day) and covers defects in material and workmanship in all SENSUELL cookware products.

The limited warranty covers the base of the cookware. We ensure that the base will retain its shape and therefore its heat conducting qualities.

The limited warranty is also valid if you wash your cookware in a domestic dishwasher. The stainless steel cookware is dishwasher safe.

Products not covered under this Limited Warranty
No exceptions.
What will IKEA do to correct the problem?
IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this Limited Warranty?
This limited warranty does not cover changes in the appearance of the cookware unless they have a significant effect on functionality. This limited warranty does not apply to products that have been stored incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products. This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the product has been placed outdoors or in a humid environment.

This limited warranty does not cover consequential or incidental damage.

For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

How country, provincial and state law applies
This limited warranty gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need assistance
Contact your local IKEA store. You will find the address and phone number in the IKEA catalog or at IKEA-USA.com
SAVE THE SALES RECEIPT!

It is your proof of purchase and required for the limited warranty to apply.

If anything happens, or if you’re not satisfied, just contact IKEA at IKEA-USA.com