

# **PAX/KOMPLEMENT**

limited warranty  
information

**10**

Wardrobe frames, doors and interior  
organizers



Everyday life at home puts high demands on storage system. PAX and KOMPLEMENT wardrobe frames, doors and interior organizers endure rigorous tests to meet our strict standards for quality, strength and durability. The PAX/KOMPLEMENT wardrobes and interior organizers are tested under the highest standards in residential applications. That means we can offer you a 10-year limited warranty that covers PAX/KOMPLEMENT wardrobes and interior organizers against defects in materials and workmanship. This limited warranty is subject to the terms and conditions stated in this booklet.

**10**

The products stated in this booklet have a 10-year limited warranty.

**How long is this limited warranty valid?**

The limited warranty for PAX and KOMPLEMENT wardrobe frames, doors and interior organizers remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

**What is covered under this limited warranty?**

This limited warranty applies to residential use only and covers defects in material and workmanship in all PAX and KOMPLEMENT wardrobe frames, doors and interior organizers. This limited warranty is to the benefit of the original purchaser of the product. It is not transferable.

**What products are not covered under this limited warranty?**

KOMPLEMENT insert for pull-out tray, KOMPLEMENT jewelry insert for pullout tray, KOMPLEMENT divider for pull-out tray, and KOMPLEMENT tray 3-pack

**What will IKEA do to correct the problem?**

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labor and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

**What is not covered under this limited warranty?**

This limited warranty does not apply to products that have been stored or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products.

This limited warranty does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

This limited warranty does not apply if products has been placed outdoors or in a humid environment e.g. bathroom.

This limited warranty does not cover consequential or incidental damages.

For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

### **Care instructions**

Assemble according to the assembly instruction and secure the wardrobe frames by attaching them to a wall. Keep in mind that different wall materials require different types of wall fittings. If you are uncertain, contact your local hardware specialist. Follow the recommended weight loads.

Wipe clean with a cloth dampened in mild cleaner. Then wipe clean with a dry cloth. For the KOMPLEMENT boxes and jewelry, accessory and shoe inserts, follow these care instructions: Clean by vacuuming or use a lint roller. Do not wash with water.

### **How state law applies**

This limited warranty gives you specific legal rights, and is in addition to your statutory legal rights.

### **How to reach us if you need assistance**

Contact your local IKEA store. You will find the address and phone number at [IKEA-USA.com](http://IKEA-USA.com)

## **Save the receipt**

**It is your proof of purchase and required for the limited warranty to apply.** If anything happens, or if you're not satisfied, just contact IKEA at [IKEA-USA.com](http://IKEA-USA.com)

