

# Gaming chairs

limited warranty  
information

3

GRUPPSPEL, MATCHPEL,  
UTESPELARE, STYRSPEL and  
HUVUDSPELARE gaming chair



# 3

Everyday life at home puts high demands on gaming chairs. All our chairs are rigorously tested to comply with our strict standards for quality and safety of chairs intended for office use. IKEA gaming chairs are tested according to the latest versions of EN 1335 and ANSI/BIFMA X5.1 for office chairs. This means that we can offer you a 3-year limited warranty against defects in materials and workmanship that covers gaming chairs: GRUPPSPEL gaming chair, MATCHPEL gaming chair, UTEPELARE gaming chair, STYRPEL gaming chair and HUVUDPELARE gaming chair. This limited warranty is subject to the terms and conditions stated in this folder.



MATCHSPEL



UTESPELARE



HUVUDSPELARE



STYRSPEL

### **How long is the limited warranty valid?**

The limited warranty for GRUPPSPEL gaming chair, MATCHSPEL gaming chair, UTESPELARE gaming chair, STYRSPEL gaming chair and HUVUDSPELARE gaming chair remains in force for three (3) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

### **What is covered under this limited warranty?**

This limited warranty applies to residential use and office use and covers defects in material and workmanship in GRUPPSPEL gaming chair, MATCHSPEL gaming chair, UTESPELARE gaming chair, STYRSPEL gaming chair and HUVUDSPELARE gaming chair. This limited warranty is to the benefit of the original purchaser of the product. It is not transferable.

### **What will IKEA do to correct the problem?**

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labor and travel for repair staff that IKEA incurs, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

### **What is covered under this limited warranty?**

This limited warranty covers defects in material and workmanship in the following parts of the chair:

- The structural frame
- Moving parts

Moving parts are components with moving functions or adjustable functions. The limited warranty covers the intended function for the components of the casters, gas cylinder, mechanism, armrest and back rest adjustment mechanism.

This limited warranty is to the benefit of the original purchaser of the product. It is not transferable.

**What is not covered under this limited warranty?**

This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products.

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the product has been placed outdoors or in a humid environment. e.g., bathroom.

This limited warranty does not cover consequential or incidental damage.

For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

**How country and state law applies**

This limited warranty gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need assistance**

Contact your local IKEA store. You will find the address and phone number at [IKEA-USA.com/stores](https://www.IKEA-USA.com/stores)





# Save the receipt

It is your proof of purchase and required for the limited warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA-USA.com/contactus](https://www.IKEA-USA.com/contactus)

