

Desks, tables and storage

limited warranty
information

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BEKANT, IDÅSEN, GALANT,
RODULF, TOMMARYD,
TROTEN and HÄLLAN



Everyday life at home and work puts high demands on office furniture. BEKANT series, IDÅSEN series, GALANT storage system, RODULF desk, TROTTEEN series, TOMMARYD table and HÄLLAN cabinets have been tested according to the highest standards for office use (EN 527-2, EN527- 3, EN1730 and ANSI/BIFMA X:5.5 for desks, EN1730 and EN15372 for conference tables, EN14072, EN14073, EN14074, EN14749 and ANSI/BIFMA x5.9 for storage) and meets our strict standards for quality and durability. For this reason, we are able to offer a 10-year limited warranty against defects in materials, workmanship and function on all main parts in the BEKANT series, IDÅSEN series, GALANT storage system, RODULF desk, TROTTEEN series, TOMMARYD table and HÄLLAN cabinets. This limited warranty is subject to the terms and conditions stated in this folder.

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The products stated in this booklet have a 10-year limited warranty.

How long is this limited warranty valid?

The limited warranty for the BEKANT series, IDÅSEN series, GALANT storage system, RODULF desk, TOMMARYD table, TROTTEEN series and HÄLLAN cabinets remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this limited warranty?

The limited warranty covers defects in materials, workmanship and function on all main parts in the BEKANT series, IDÅSEN series, GALANT storage system, RODULF desk, TOMMARYD table, TROTTEEN series, and HÄLLAN cabinets from the date of purchase at IKEA.

What products are not covered under this limited warranty?

The following products are not covered under the limited warranty:

- BEKANT screens
- ROTHULT smart lock
- ELLOVEN notice board

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labor and travel for repair staff that IKEA incurs, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this limited warranty?

This limited warranty does not apply to products in the BEKANT series, IDÅSEN series, GALANT storage system, RODULF desk, TOMMARYD table, TROTTEEN series and HÄLLAN cabinets that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents. This limited warranty does not apply if the products have been placed outdoors, in prolonged direct sunlight or in a humid environment, e.g., bathroom.

This limited warranty does not cover consequential or incidental damages. For customers in the US only: Some states do not allow the limitation or exclusion of incidental or consequential damage, so this limitation or exclusion may not apply to you.

Care instructions

Tighten the screws after two weeks of use, and make sure they stay tight by checking them a couple of times per year.

For all surfaces: wipe clean with a cloth dampened with a mild detergent, then dry with a dry cloth.

How country and state law applies

This limited warranty gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number at IKEA-USA.com/stores

Save the receipt

It is your proof of purchase and required for the limited warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at IKEA-USA.com/contactus

