

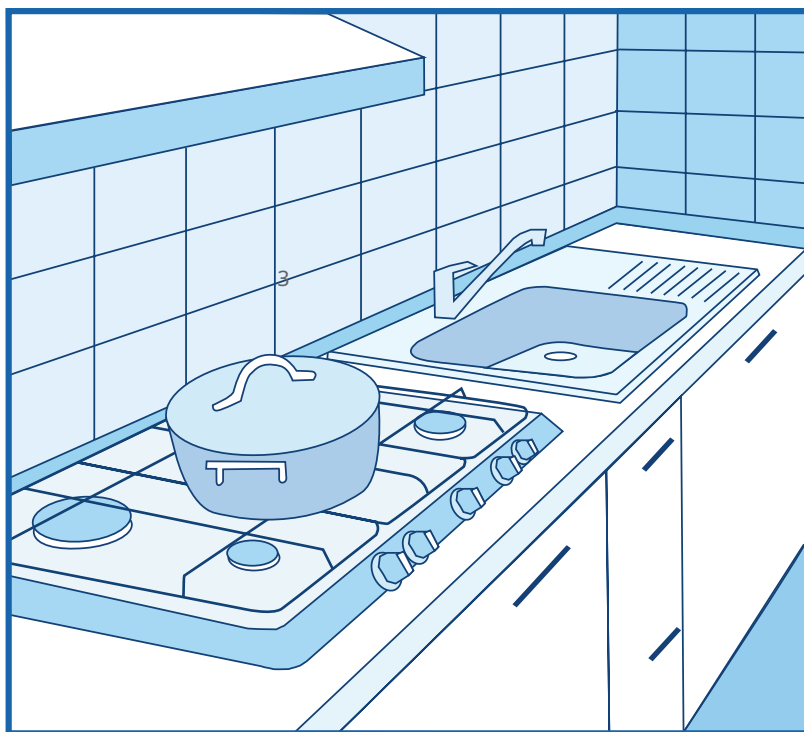
# **IKEA kitchen cleaning guide and IKEA kitchen guarantee**



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# Taking care of your kitchen the right way is very important!



We recommend these ten  
simple & safe ways to take care  
for your IKEA kitchen.

## 1. Choose your cleaning cloths wisely

To clean cabinets, the best choice is soft cloths that are lint-free. Great types of cloths to use are soft fabrics such as microfiber.

**TIP:** Avoid using a used dishcloth or sponge. They carry residue and chemicals that can damage the cabinet surface.

## 2. Avoid abrasive cleaning solvents

When cleaning your cabinets, use natural products that won't scratch the cabinet finish or leave sticky residues. Avoid using any cleaning products that contain ammonia, and avoid any abrasive cleaners such as powdered cleaners.

**TIP:** Mild, grease-cutting hand washing dish soap makes an ideal cabinet cleaner.

## 3. Use mild detergent

You can make your own cabinet cleaning soap easily with ingredients you already have at home. Mix 2 tablespoons of dish soap into 2 cups of warm water. You can also use a mixture of vinegar and water. Apply the mild cleaning detergent of your choice to your cabinets using a clean, soft cloth.

**TIP:** If using a commercial cleaning product, buy one made specifically for wood cabinets.

## 4. Wipe Cabinets with mild soap and water

While mild soap and water is the preferred solution for cleaning all kitchen cabinet types and finishes, too **much moisture is an enemy of wood and wood finishes**. For the best results, apply a mixture of soap and water using a soft cloth. Then, rinse the cabinet with clean, fresh water using a second clean cloth to remove detergent residue.

**TIP:** To avoid water damage, use a third clean, dry cloth to dry the cabinet right away.

## **5. Use baking soda for difficult stains**

For tough stains, some water spots respond to white toothpaste or baking soda. Use a wet cloth to clean the cabinet surface, while being careful not to scratch or otherwise damage the surface. Test the cleaner on the interior of the cabinet before you use it on the cabinet exterior for best results.

**TIP:** For problem areas with built-up grease or food, try an emulsifying cleaner such as an oil soap.

## **6. Limit exposure to moisture**

Avoid splashing water over your kitchen cabinets and cabinet fronts. If exposed to moisture, wipe dry after every use with soft absorbent cloth to avoid damage. Be especially mindful of the area around the sink. Wipe the area dry after each time you wash the dishes.

**TIP:** Dry wet dishcloths or towels in the dryer rather than leaving them to hang on cabinets or cabinet doors.

## **7. Avoid staining and discoloration**

To keep cabinets looking their best, follow best basic care practices. Immediately clean up any spills, splatters, or water spots with a soft cloth. The sooner you spot clean, the less chance of staining or discoloring the cabinetry. Grease and food particles, especially spices like chili, paprika and turmeric also become more difficult to remove over time.

**TIP:** Removing dried-on residue may require tough scrubbing and a harsh cleaner. Be careful not to damage the cabinet finish.

## **8. Don't overlook cabinet tops**

One part of the cabinetry that is sometimes overlooked is the tops of cabinets, which do collect dust. Although cabinet tops do not need cleaning as often as the front surfaces, they should be cleaned regularly—at least every other week, and more often if you cook regularly.

**TIP:** Dust can mix with oil and grease. Avoid build-up by regularly cleaning the tops of your cabinets.

## 9. Use kitchen appliances carefully

Be mindful of the impact some appliances may have on your kitchen – especially the ones producing steam. Do not place pressure cookers, electric kettles and free-standing cooktops directly below the wall cabinets. Consistent exposure to steam may damage the cabinets above over the time.

**TIP:** Place all appliances like that in the open space on the kitchen worktop or under the extractor hood/chimney if applicable.

## 10. Use shelf and drawer liners

Over time multiple movement in/out of the cabinet and drawer may scratch the surface. Every time you open the drawer things inside might slide and potential damage the drawer – especially knives and heavy pots and pans (particularly, cast iron). It is advisable to use protective liner on shelves and drawers to minimize the wearing off over time.

**TIP:** There is a variety of different liners available: parchment paper, plastic, felt, etc. We recommend plastic or felt, which would help you also avoid things sliding in the drawers.

### Our recommendation

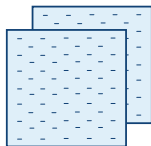
We recommend to use a dish drainer or dish drying mat to place your washed dishes.

In IKEA we have a wide range of dish drainers that have removable tray underneath to collect water from washed dishes and drying mats to avoid your kitchen countertop to get wet.

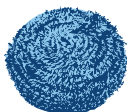
Here is a quick guide to help you select the right cleaning supplies when taking care of your IKEA kitchen.



Good to use

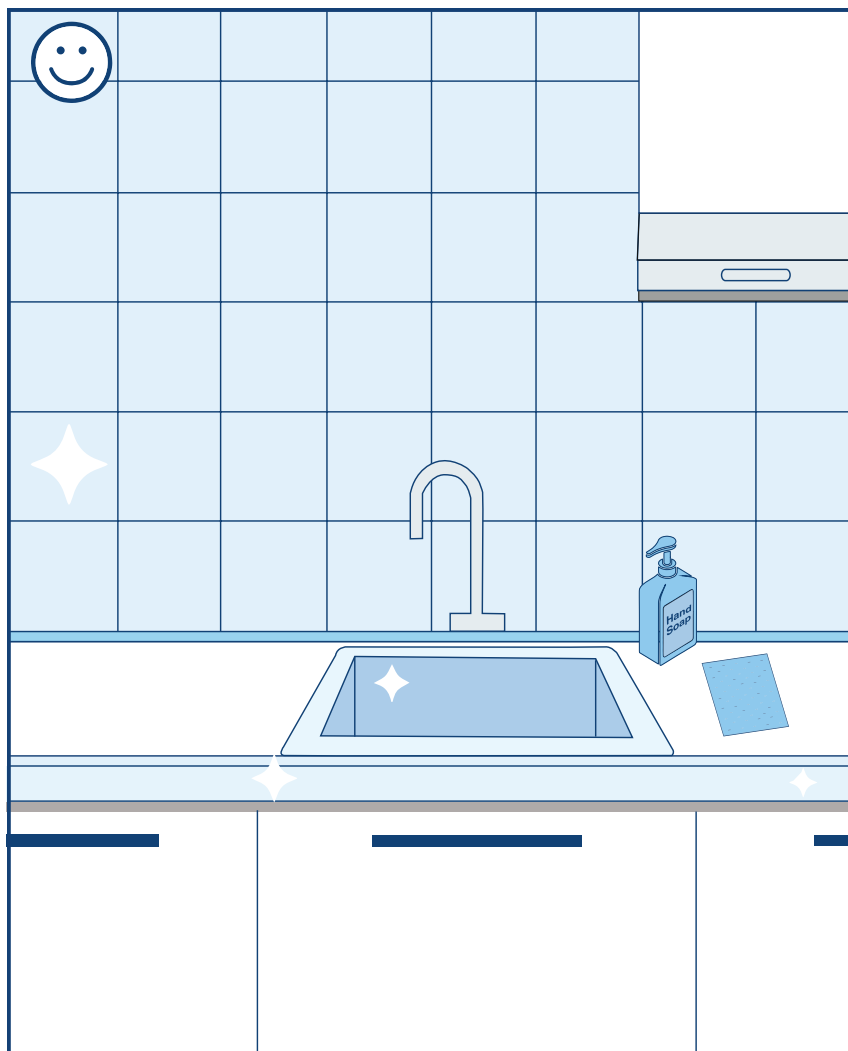


Do not use



**Recommended practices when taking care of**

**your IKEA kitchen:** Immediately clean up any spills, splatters with a soft cloth mild soap. The sooner you spot clean, the less chance of staining or discoloring the cabinetry. Grease and food particles, especially spices like chili, paprika and turmeric also become more difficult to remove over time.



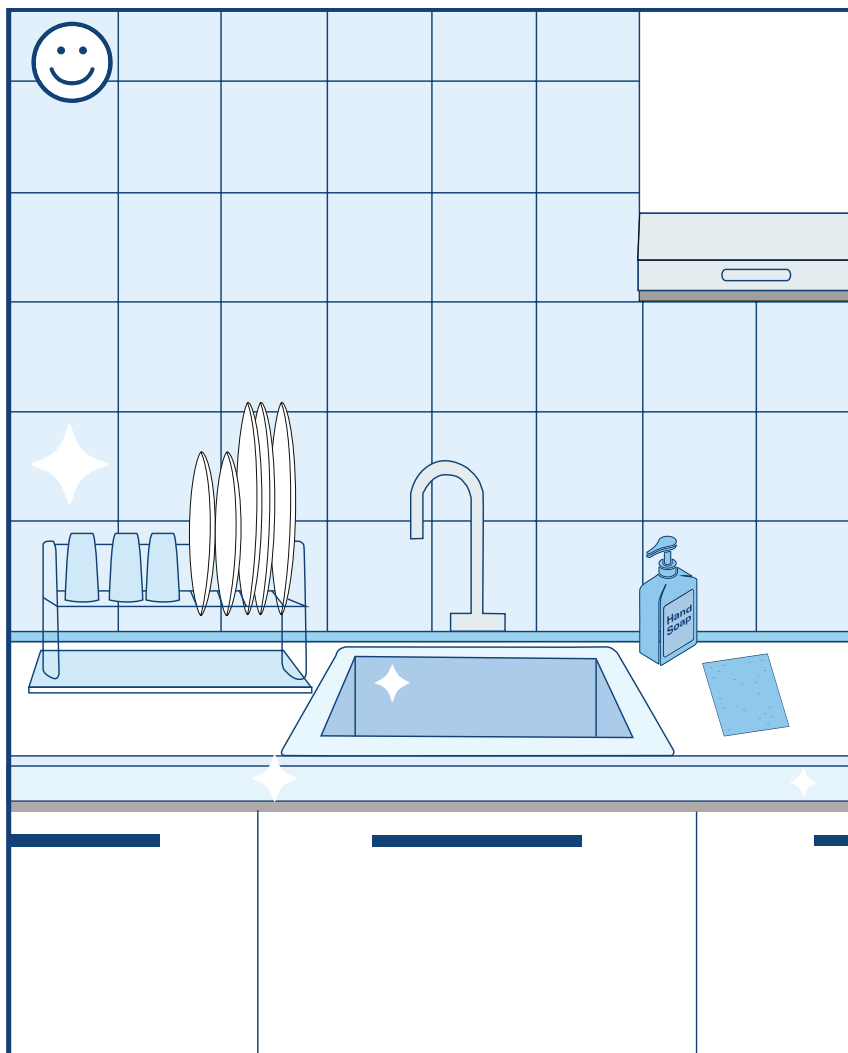


**Not recommended practices when taking care of your IKEA kitchen.**



## Recommended practices when taking care of your

**IKEA kitchen:** Avoid splashing water over your kitchen cabinets and cabinet fronts. If exposed to moisture, wipe dry after every use with soft absorbent cloth to avoid damage. Be especially mindful of the area around the sink. Wipe the area dry after each time you wash the dishes. Place your washed dishes in a dish drainer or dish drying mat.



**Not recommended practices when taking care of your IKEA kitchen.**



By following these ten simple steps and our recommendations, you will enjoy a beautiful and functional kitchen that will age gracefully and serve you for many years to come. Good luck!



# **IKEA kitchen**

**Cabinets, Appliances,  
Worktops, Frames,  
Drawer Fronts and Sinks**

**25**

**10**

**5**



Everyday life at home puts high demands on a kitchen, which is why we test our kitchens thoroughly to ensure that they can take being exposed to heavy weights, high temperatures and everyday use.

We offer you a 25-year guarantee that covers defects in the material and workmanship on the METHOD kitchen system. We offer you a 10-year guarantee that covers defects in the material and workmanship on the ENHET kitchen system. All indoor kitchen mixer taps have a 10-year guarantee and IKEA appliances have a 5-year guarantee.

This guarantee is valid for domestic kitchen use and is subject to the terms and conditions stated in this folder.

**25**

The METHOD kitchen system has a 25-year guarantee.

**10**

The ENHET kitchen system and kitchen mixer taps have a 10-year guarantee.

**5**

IKEA appliances have a 5-year guarantee.

## Kitchen drawers, cabinets, fronts, worktops and sinks

### **How long is the guarantee valid?**

The guarantee remains in force for the number of years stated and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

### **What is covered under this guarantee?**

This guarantee applies to domestic use only and covers defects in materials and workmanship.

### **25-year guarantee**

This guarantee covers all the following parts of the METOD kitchen system:

- Cabinets (except for VADHOLMA and TORNVIKEN)
- Fronts
- UTRUSTA hinges
- MAXIMERA fully-extending drawers
- TRUSTA shelves
- Legs and plinths
- Cover panels
- Deco strips/mouldings
- Laminate and thick veneer Worktops
- Sinks (except FYNDIG sinks)

### **10-year guarantee**

This guarantee covers all the following parts of ENHET kitchen system:

- Cabinets
  - Open frames
  - Fronts
  - Hinges
  - Drawers
  - Shelves
  - Legs
  - Accessories (Swivel shelf, hanging shelf insert, rail for hooks and hooks)
- and
- ÄSPINGE kitchen
  - TORNVIKEN
  - VADHOLMA kitchen cabinet and furniture
  - UTRUSTA wire basket

### **5-year guarantee**

UTRUSTA electric push opener

**Products not covered under 25, 10 or 5 years guarantee:**

Knobs, handles, KNOXHULT kitchen, SUNNERSTA kitchen and FYNDIG sink.

**What will IKEA do to correct the problem?**

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

**What is not covered under this guarantee?**

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This guarantee does not cover incidental or consequential damage.



**Assembly and Care instructions**

To be able to rely on these guarantees you need to follow the specific care instructions for every product. You will find all assembly and care instructions at [IKEA.sg](http://IKEA.sg)

**Installation**

KITCHEN furniture must be fixed to the wall. Secure that the walls in your Kitchen can support the weight of the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included. For advice on suitable screw systems, contact your local specialized dealer.

**How country, provincial and state law applies**

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need assistance**

Contact your local IKEA store. You will find the address and phone number to your nearest IKEA store at [IKEA.sg](http://IKEA.sg)

## Kitchen mixer taps

### **How long is the guarantee valid?**

The guarantee for indoor kitchen mixer taps purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

### **Which kitchen mixer taps are not covered under this guarantee?**

KALLSJÖN outdoor mixer tap has a two (2) year guarantee, valid from the date of purchase.

### **What is covered under this guarantee?**

The 10-year guarantee is valid for all kitchen mixer taps at IKEA. This guarantee applies to domestic use only and covers defects in material and workmanship in all kitchen mixer taps. Our kitchen mixer taps are tested well beyond all relevant international standards and we use only top brand components to secure our 10 year guarantee promise.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. It also does not apply to the filter/aerator which should be cleaned regularly or replaced when worn out.

Follow our assembly instructions and care instructions carefully. This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

The 10 year guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. It also does not cover accidental damage.

### **What will IKEA do to correct the problem?**

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of replacing it, labour and travel for staff, that IKEA incur, provided that the product is accessible for replacement without special expenditure. This does not apply to any work not authorized by IKEA. Replaced tap becomes the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

**Certification**

Certain countries have introduced statutory requirements for the approval and certification of kitchen mixer taps. Our mixer taps have been approved and certified to meet the relevant demands in every market.

**How country, provincial and state law applies**

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need assistance**

Contact your local store or local IKEA customer service. You will find the address and phone number at [IKEA.sg](https://www.IKEA.sg)

# Appliances

## **How long is the guarantee valid?**

This guarantee is valid for five (5) years from the original date of purchase of the IKEA appliance from IKEA. TILLREDA and LAGAN appliances have a two (2) year guarantee, valid from the original date of purchase.

The original sales receipt is required as proof of purchase.

If service work is carried out under guarantee, this will not extend the guarantee period for the appliance, or for the new parts.

## **What is covered under this guarantee?**

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline "What is not covered under this guarantee?"

## **Which appliances are covered under this guarantee?**

The free five-year (5) guarantee is valid for all domestic IKEA kitchen appliances and covers defects in materials and workmanship.

## **Which appliances are not covered under this guarantee?**

For appliances named TILLREDA or LAGAN, a guarantee is valid for two years from the date of purchase.

## **What will IKEA do to correct the problem?**

The designated service company will examine the product and decide, at its sole discretion, if it is covered under this guarantee.

If considered covered, the designated service company through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure.

On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA. If the designated service company repairs or replaces the appliance under the terms of this guarantee, the designated service company will re-install the repaired appliance or install the replacement, if necessary. The operation is covered if the product is easily accessible for repair. If the product is installed in a not standard built-in solution the customer has to make the product accessible before the service visit.

### **Who will execute the service?**

The designated service company will provide the service through its own service operations or authorized service partner network.

### **What is not covered under this guarantee?**

- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to be due to production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/ or an authorised service contractual partner or where nonoriginal parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, in case of IKEA delivery of the product to the customer's delivery address, then eventual damages to the product that occurs during this delivery will be covered by IKEA, (but not under this guarantee). For claims under this last particular condition the customer should contact IKEA Customer Service at KEA.sg
- Cost for carrying out the initial installation of the IKEA appliance.

### **How to reach us for before buying if you need advice**

If you have any questions about our appliances, please contact IKEA Customer Relation at [IKEA.sg](http://IKEA.sg)

### **How to reach us if you need service support after buying**

Please ring the number given in the documentation that comes with the product. To make sure that we can give you the best assistance, please read the Instructions for Use carefully before contacting us. Please also have the IKEA article number for your appliance at hand before calling us. You'll find this 8 digit number on your receipt as well as on the rating plate of the appliance.

## **Save the receipt**

It is your proof of purchase and required for the guarantee to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.sg](http://IKEA.sg)

