

Kitchen

25

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GARANTI

Everyday life places high demands on the kitchen. That's why we carry out extensive testing to ensure that our kitchens can withstand heavy work, high temperatures and intensive use.

We offer a 25-year guarantee that covers defects in the material and workmanship on the FAKTUM kitchen system and the BRAVAD and VÄRDE freestanding kitchen range. All kitchen mixer taps, except LAGAN kitchen mixer tap, have a 10-year guarantee and all IKEA appliances have a 5-year guarantee (see separate brochures).

This guarantee is valid for domestic kitchen use and is subject to the terms and conditions stated in this brochure.





How long is this guarantee valid?

The guarantee for the FAKTUM kitchen system and the VÄRDE freestanding kitchen range is valid for twenty-five (25) years from the date of purchase. The original receipt is required as proof of purchase to validate the guarantee. Kitchen mixer taps and IKEA appliances are covered by their own guarantees found in separate brochures.

What is covered under this guarantee?

This guarantee applies to domestic use only and covers defects in material and workmanship in the FAKTUM kitchen system and the VÄRDE freestanding kitchen range.

FAKTUM kitchen system

What products are covered under this guarantee?

The guarantee covers all of the following parts of the FAKTUM kitchen system:

- Cabinet frames
- Fronts
- INTEGRAL hinge
- INTEGRAL rail for sliding door
- RATIONELL full extension drawers
- RATIONELL shelf in tempered glass and melamine
- RATIONELL wire baskets
- Sockets
- Legs
- Cover panels
- Deco strips/mouldings
- Worktops with a thickness of at least 3.8 cm
- Sinks
- PERFEKT shelves and wine racks
- RATIONELL bottom trays for kitchen cabinets
- RATIONELL drawers under the oven
- RATIONELL splinth drawers
- RATIONELL dish drainers for wall cabinet

Products not covered under this guarantee

Knobs, handles and worktops that are less than 3.8 cm thick.

Freestanding kitchens

What products are covered under this guarantee?

This guarantee covers defects in material and workmanship on all the parts in the VÄRDE freestanding kitchen range.

Products not covered under this guarantee

VÄRDE knobs and handles, appliances, mixer taps, shelves and wall shelves in solid wood are not covered by the guarantee.

FYNDIG kitchen system

For FYNDIG kitchen systems, this guarantee does not apply.

What will IKEA do to correct the problem?

IKEA will examine the product and determine whether it is covered by the guarantee. If so, IKEA, through its own service operations or authorised service partner, will, at its sole discretion, either repair the defective product or replace it with a new identical or comparable product. If the product is covered by the guarantee, IKEA will pay the costs of repair, spare parts, repairman, labour and travel costs incurred by IKEA provided that the product is available for repair at no extra cost. This does not apply to repair work done without authorisation from IKEA. Replaced parts become the property of IKEA.

If the product is no longer sold at IKEA, IKEA will offer a suitable replacement product. IKEA will decide at its discretion, what will constitute a replacement.

Completion service

To offer functional products that meet your needs and expectations we renew our product range every year. For this reason, we cannot guarantee that products and prices will be valid beyond the catalogue period of one year. We offer a 2-year complete service for your IKEA kitchen door and drawer fronts. This means that you can complement your kitchen with doors, drawer fronts, plinths, deco strips, mouldings, and cover panels, as long as stocks last, up to two years after these products have been discontinued from the range. You can rely on the fact that we will always do all we can to make sure you are satisfied with your kitchen from IKEA.

What is not covered under this guarantee?

The guarantee does not cover normal wear and tear, cuts, nicks, scratches, or damage caused by impact or accidents. This guarantee does not apply if the product has been placed outdoors or in a humid environment.

Follow our assembly instructions, installation instructions and care instructions carefully. This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This guarantee does not cover incidental or consequential damage.

Care instructions

Cabinet frames, fronts, shelves, and drawers

At IKEA we recommend using a soft cloth dampened with water or a mild cleaner, if necessary, for cleaning your cabinet frames, fronts, shelves, and other wooden surfaces. Use only cleaning agents that are intended for the materials you have. Avoid any agents that contain ammonia, alcohol, bleach, or an abrasive. Rinse with clean water, then dry with a clean, dry cloth. If you accidentally spill something, wipe it up immediately. Don't forget to wipe under the base cabinets and the edges of the cabinet doors.

Don't place e.g. the coffee maker or electric kettle so the steam flows up against the underside of the cabinet frame and doors. And don't open the door of the dishwasher immediately after the programme has ended. Exposure to heat and the high humidity increases the risk that the worktop or door may absorb moisture and swell.

Wood is a natural material, and its colour may change with time. Bright, lacquered surfaces also tend to yellow over the years due to light exposure.

Stainless-steel sinks

After each use, wipe the sink clean with a cloth or sponge damped in water or a non-abrasive detergent, if necessary. Rinse the bowl with water and then wipe the sink with a dry cloth to avoid lime stains from dried-up water. You should also wipe up washing-up liquid or cleaning agents to avoid stains. Do not use scouring powder, steel wool, hard or sharp tools which can scratch the stainless-steel surface. The damp surface can be discoloured if substances containing iron, such as steel wool, nails, or gravel, are allowed to remain on it. Discolouration is caused by the foreign material. Always wipe and clean along the length of the sink.

Worktops

Do not open the sealed packaging until you are ready to install the worktop. Store unopened worktops at normal room temperature (approx. 20-23°C) and relative humidity (45-55%). Avoid placing the worktop next to a hot radiator or laying it down flat on a cold floor. Worktops that are fitted over a dishwasher, washing machine or oven should be protected underneath with insulation material resistant to moisture diffusion and/or plastic sheeting. Use FIXA diffusion barrier, available at your local IKEA store.

To make sure you maintain the original finish of the worktop, we recommend the following:

- Do not place hot objects such as pans, baking sheets or heat-generating kitchen appliances directly on the worktop.
- Wipe off any spills and splashes immediately to avoid any risk of staining the surface of the worktop.
- Don't work with a knife or other sharp instrument directly on the worktop; always use a chopping board.

For daily cleaning of worktops, simply use a cloth dampened in water or a mild cleaner, if necessary. Do not use cleaners containing abrasives, ammonia, or bleaching agent. Wipe dry with a clean, dry cloth.

For solid wood worktops

Our solid wood worktops are factory-treated with one coat of wood oil. Remember to oil a wooden worktop with BEHANDLA wood oil before installing it. The oil prevents water from penetrating the surface, protects the surface from stains, and gives it an attractive lustre that is easy to keep clean. The first week after installation, treat the worktop every other day, and after that once every three days until the wood is saturated. To maintain the appearance and function of your worktop, oil it about 3 to 5 times a year and more regularly around sinks and cooktops.

Acrylic worktops

Store acrylic worktops lying flat or standing upright on their back edge. Clean the surface of acrylic worktops and sinks with the included polishing and cleaning kit. Then wipe the surface with a clean damp cloth, dry it and polish gently with a cotton cloth.

- Avoid contact with chemical substances and strong cleaning agents, such as solvents, turpentine and nail polish remover, as these can cause stains and discoloration.
- Use the supplied polishing and cleaning kit to remove any small scratches or stains on the acrylic surface.

Stone worktops

Store stone worktops standing upright on their back edge. The worktop has a fully moulded quartz mould top-layer which provides a pore-free and smooth work surface that is easy to keep clean. Stubborn marks can be removed with vinegar diluted in lukewarm water. Clean the surface with the soft side of a Scotchbrite® sponge. Do not use the rough side as it can damage the shiny surface of the worktop. Then wipe it with water and dry it with the soft side of a Scotchbrite® sponge.



Our kitchens are put to the test

Robust doors and hinges that open and close smoothly

Have you thought about how many times you open and close your kitchen cabinets? Every day, day after day, year after year. You're right. That's why we test our kitchen doors by hanging a 2kg weight on them and then opening and closing them 200,000 times. So now you understand that our doors will withstand the rigours of everyday life.

Hinges with a wide angle

INTEGRAL hinges allow you to open your kitchen doors at an angle of up to 153° so you can easily reach what you need. And they're simple to assemble. Just snap the hinge in place on the door and adjust the height, width and depth. Quick, easy, and exact. And if you want to clean or replace the door, just snap off the hinges - no screws required. Thanks to RATIONELL door dampers, you can also ensure that your doors close quietly and smoothly. Small details that make a big difference.

All the way in the drawer test

Your kitchen drawers have to put up with a lot, so to make sure they can hold their heavy load we fill a 60 cm wide kitchen drawer with 8.2 kg. Then our test machine opens and closes it 200,000 times. And sometimes you happen to lean on the drawer, so we test that too, with a 25 kg weight 10 times for 10 seconds each. The drawers still glide smoothly and return to their closed position.

Rolls out smoothly all the way

All our RATIONELL kitchen drawers are fully-extending, giving you an overview of what's inside and putting everything within easy reach. They glide smoothly on extension runners, have drawer stops and are self-closing the last few centimetres. The drawers can also be used with drawer dampers which cushion the closing action and ensure the drawers close slowly, softly and quietly – regardless of how much force you use, or what you have inside.

Durable frames are the foundation of the kitchen

A kitchen cabinet has to put up with a lot. That's why all FAKTUM frames are made of 18-millimetre thick particleboard covered with melamine. The frames and shelves both have thick edges of soft polypropylene plastic. The result is a sturdy cabinet with impact-resistant edges and hardwearing surfaces that resist both moisture and scratches.

Withstands more than it has to

Everyday life means using a lot of equipment, and over time you often find yourself with more and more things you need to store. To make sure the shelves in your kitchen cabinet don't sag we put 60 plates weighing approximately 27 kg on a 80 cm wide shelf, and keep them there for a week. It's just something shelves should be able to withstand.

Wire baskets that are as strong as steel

Our 60cm wide RATIONELL wire baskets can hold 10kg. This is roughly equivalent to 12 3-litre saucepans. The wire basket is smooth-running and has a low front, making it easy to put things in and take them out. For safety sake, there's even a pull-out stop. Perfect qualities for a cabinet that stores your pots and pans.

Worktops with the power to resist

We subject the worktop surfaces to stringent testing. They must withstand cold liquids - water for 24 hours and stains from oil, alcohol, and coffee for one hour. We put them in a special climate chamber, impact-test the top and edges, and test the edges with steam. And we also test the laminate's resistance to abrasion and cracking. Our durable range of worktops are built to withstand everyday kitchen activities for many years. We subject the worktop surfaces to rigorous testing.

Plinths and adjustable legs

Veneered plinths have a plastic strip on the underside which prevents moisture from penetrating the material. The underside of other plinths has a foil cover that protects the material in the same way. All legs can be height adjusted to ensure the cabinets stand firmly on the ground.

Fronts

Our cabinet doors and drawer fronts are built to withstand everyday life in the kitchen for many years. This includes wet rags, sticky fingers, and cooking grease.

So, to test them, we pour water on them, daub grease on them, and leave it there for 24 hours. After 23 hours, we add some alcohol and coffee which we leave on the surface for an hour! Then we wipe everything away with paper towels - and wait another 24 hours. Only then do we clean the surfaces properly. And the only surfaces we approve are those that don't show the slightest mark or defect.

But that's not all! We also test the edges to make sure they can withstand temperatures up to 85°C, water (for one hour) and steam at 50-60°C without them loosening.

Then and only then are our doors and drawer fronts deemed good enough for day after demanding day in your kitchen.

How country, provincial and state law applies

This guarantee gives you specific legal rights and is in addition to your statutory legal rights.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number at www.IKEA.se.

SAVE THE RECEIPT!

**It serves as proof of purchase and must be presented
in order for the guarantee to be valid.**

If anything happens, or if you're not satisfied, just
contact IKEA at [IKEA.se](https://www.ikea.se)

