

Desk for gaming

Guarantee brochure

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FREDDE, HUVUDSPELARE,
UPPSPEL and UTESPELARE



Life at home places high demands on a gaming desk. All our desks are thoroughly tested to meet our high standards of safety, durability and stability.

UPPSPEL gaming desks and UTESPELARE gaming desks have been developed and tested in accordance with the standards: EN 12521 and ANSI/BIFMA X 5.5.

FREDDE gaming desks and HUVUDSPELARE gaming desks are developed and tested for home use according to the standard: EN 12521. This means that we can offer you a 3-year guarantee under the conditions set out in this brochure.

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Products listed by name in this brochure have a 3-year guarantee.

How long is this guarantee valid?

The guarantee for UPPSPEL gaming desks, UTESPELARE gaming desks, FREDDE gaming desks, and HUVUDSPELARE gaming desks is valid for 3 years from the original date of purchase/delivery. The original receipt is required as proof of purchase.

What products are covered under this guarantee?

The guarantee is for home use only and covers defects in materials and workmanship for UPPSPEL gaming desks, UTESPELARE gaming desks, FREDDE gaming desks, and HUVUDSPELARE gaming desks.

The guarantee is in favour of the original purchaser of the product and is therefore not transferable.

What will IKEA do to correct the problem?

IKEA will examine the product and decide if it's covered under this guarantee. If IKEA considers that the product is covered by the guarantee, IKEA will pay for the repair, spare parts, labour and any staff travel, provided that the product can be repaired without any special expenditure to IKEA. IKEA will only remedy faults and complaints as long as the product remains in Sweden. This will not apply in cases where repair work has not been authorised by IKEA. Replaced parts become the property of IKEA. If the product is no longer sold by IKEA, IKEA offers a suitable replacement product. IKEA will decide at its discretion, what will constitute an replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. The guarantee does not cover damage caused indirectly or as a result of normal use of the product. The guarantee also does not cover consequential or incidental damages.

The guarantee does not cover normal wear and tear, cuts, nicks, scratches or damage caused by impact or accidents.

The guarantee does not apply if the gaming table has been placed outdoors or in a humid environment such as a bathroom.

Care instructions

Check regularly that all fasteners are properly tightened, and retighten them when necessary.

For all surfaces: clean with a damp cloth, if necessary with a mild detergent. Then wipe dry.

How to contact us if you need help

Contact IKEA Customer Services at your nearest IKEA store, or IKEA Customer Service by phone on +46(0)775-700 500, or via [IKEA.se/kundservice](https://www.ikea.se/kundservice). In order for us to be able to provide you with the best possible help, please read the manual carefully before contacting us. Also have your receipt with the current 8-digit IKEA item number (found on your receipt/proof of purchase) close at hand when you call.

Save the receipt

It is valid as proof of purchase. In order to rely on this guarantee, proof of purchase is required. If something happens or if you are not satisfied with your purchase, feel free to contact us via [IKEA.se](https://www.ikea.se)

