

# IKEA bathroom

GODMORGON and ENHET bathroom range, washbasins, bathroom tap, shower mixers and accessories.





Everyday life at home places high demands on bathroom furniture. That's why we subject our bathroom furniture to rigorous testing to ensure they meet our strict standards for quality, durability and sustainability. They are tested under the highest standards in domestic applications.

We offer you a 10-year guarantee that covers defects in the material and workmanship on the GODMORGON and ENHET bathroom series, all wash-basins, bathroom taps and shower mixers. All shower accessories such as riser rails, head and hand showers, shower hoses and hand shower parking bracket have a 3-year guarantee.

This guarantee is subject to the terms and conditions stated in this folder.

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## **GODMORGON and ENHET furniture range**



### **How long is this guarantee valid?**

The guarantee for the GODMORGON products listed below is valid for ten (10) years from the date of purchase. The original purchase receipt is required as proof of purchase.

### **What is covered under this guarantee?**

This guarantee applies to domestic use only and covers defects in materials and workmanship in the following furniture:

- GODMORGON and ENHET furniture
- GODMORGON and ENHET legs

### **What is not covered under this guarantee?**

The guarantee does not apply to GODMORGON LED wall/cabinet lighting, the TOLKEN worktop, nor to products that have been stored, assembled or installed incorrectly, used inappropriately or incorrectly, altered or cleaned with an incorrect cleaning method or product. The guarantee does not cover normal wear and tear, scratches, marks or damage caused by impacts or accidents. This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. This guarantee does not cover consequential or incidental damages.

**What will IKEA do to correct the problem?**

IKEA will examine the product and decide if it's covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. In these cases, IKEA will pay the costs of repair, spare parts, labour and any travel to work, provided that the product is available for repair without special expenditure to IKEA. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. IKEA will decide at its discretion, what will constitute an appropriate replacement.

**Installation**

GODMORGON and ENHET furniture must be fixed to the wall. Check that the walls in your bathroom can withstand the weight of the furniture. This is important because improper installation can cause personal injury or property damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included.

For advice on suitable screw systems, contact your local specialized dealer. Follow our assembly instructions, installation instructions and care instructions carefully.

**How country, provincial and state law applies**

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need service:**

Contact your local IKEA store. You will find the address and phone number at [www.IKEA.se](http://www.IKEA.se).

## Bathroom wash-basins and bathroom mixer taps



### How long is this guarantee valid?

The guarantee for bathroom wash-basins and bathroom mixer taps purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

### What is covered under this guarantee?

This guarantee is valid for all bathroom washbasins (including water seals), and bathroom mixer taps at IKEA. The guarantee applies to domestic use only and covers defects in material and workmanship in all bathroom washbasins and bathroom mixer taps. Our products are tested well beyond all relevant international standards, and we use only top brand components to secure our 10-year guarantee promise.

### What is not covered under this guarantee?

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or water-borne debris. It also does not apply to the filter/aerator of the bathroom tap which should be cleaned regularly or replaced when worn out. Follow our assembly instructions and care instructions carefully. This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. It also does not cover accidental damage.

### What will IKEA do to correct the problem?

IKEA will examine the product and decide if it's covered under this guarantee.

If IKEA considers that the product is covered by the guarantee, it will, through its own service organisation and at its own discretion, replace the product with an identical or comparable product. If it is covered by this guarantee, IKEA will pay the costs of replacing it, labour and travel for staff, that IKEA incur, provided that the product is accessible for replacement without special expenditure. This does not apply to any work not authorized by IKEA. Replaced tap becomes the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. IKEA will decide at its discretion, what will constitute an appropriate replacement.

**Installation**

Bathroom washbasins must be fixed to the wall. Check that the walls of your bathroom can withstand the weight of the washbasin and furniture. Improper installation can cause personal injury or property damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to the wall are not included. Contact a hardware store for advice on suitable fixings for your walls. Follow our assembly instructions, installation instructions and care instructions carefully.

**Certification**

Certain countries have introduced statutory requirements for the approval and certification of bathroom mixer taps. Our bathroom mixer taps have been approved and certified to meet the relevant demands in every market. The certification reference is stated on the on the assembly instructions that are supplied in the bathroom tap packaging.

**How country, provincial and state law applies**

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need service:**

Contact your local IKEA store. You will find the address and phone number at [www.IKEA.se](http://www.IKEA.se).

## Bathroom shower mixers and accessories



### How long is this guarantee valid?

The guarantee for thermostatic mixers purchased at IKEA is valid for ten (10) years from the date of purchase. The original purchase receipt is required as proof of purchase.

### What is covered under this guarantee?

The guarantee applies to all IKEA shower mixers. The guarantee covers material and production defects in the following parts of all shower mixers: Our products are tested to meet all relevant international standards, and we only use premium brand components to ensure our 10-year guarantee promise.

- BROGRUND, VOXNAN and VALLAMOSSE washbasin mixers and thermostatic mixers



### How long is this guarantee valid?

The guarantee for the following products purchased at IKEA is valid for three (3) years from the date of purchase. The original purchase receipt is required as proof of purchase.

#### BROGRUND and VOXNAN

- Shower heads
- Hand showers
- Shower hoses
- Riser rails
- Shower shelves

#### VALLAMOSSE

- Hand shower
- Shower hose
- Riser rail

#### LILLREKET

- Hand shower
- Shower hose

#### KOLSJÖN

- Shower hose

**What is not covered under this guarantee?**

The guarantee does not cover normal wear and tear, cut marks, nicks, scratches or damage caused by impacts, accidents or water-borne debris.. Use our assembly instructions and user instructions carefully. This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This guarantee does not apply if the products have been used outdoors or in a corrosive environment. It also does not cover accidental damage.

**What will IKEA do to correct the problem?**

IKEA will examine the product and decide if it's covered under this guarantee.

If IKEA considers that the product is covered by the guarantee, it will, through its own service organisation and at its own discretion, replace the product with an identical or comparable product. If it is covered by this guarantee, IKEA will pay the costs of replacing it, labour and travel for staff, that IKEA incur, provided that the product is accessible for replacement without special expenditure. This does not apply to any work not authorized by IKEA. Replaced tap becomes the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. IKEA will decide at its discretion, what will constitute an appropriate replacement.

**Installation**

Follow our assembly instructions, installation instructions and care instructions carefully.

If you are uncertain about the installation, contact a professional.

**Certification**

Certain countries have introduced statutory requirements for the approval and certification of bathroom shower products. Our shower range has been approved and certified to meet the relevant demands in every market.

**How country, provincial and state law applies**

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

**How to reach us if you need service:**

Contact your nearest IKEA store or [IKEA.se/service](https://www.ikea.se/service) IKEA customer service tel. +46(0)775-700 500





## Save the receipt

It is valid as proof of purchase. In order to rely on this guarantee, proof of purchase is required. If something happens or if you are not satisfied with your purchase, feel free to contact us via [IKEA.se](http://IKEA.se)

