

SKYTTA

sliding doors

– guarantee

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Everyday life at home places high demands on wardrobes. The SKYTTA sliding doors undergo rigorous testing to meet our strict requirements for quality, strength and durability. The SKYTTA sliding doors are tested in accordance with the highest standards in domestic applications. This means that we provide a 10-year guarantee on SKYTTA sliding doors labelled with the logo, in case of defects in material or workmanship. The guarantee is subject to the conditions set out in this document.

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The SKYTTA sliding doors have a 10-year guarantee.

How long is this guarantee valid?

The guarantee for SKYTTA sliding doors remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use and covers defects in material and workmanship in the following components of the SKYTTA sliding doors:

- door frames
- door panels
- rails
- cover panel
- ceiling height reducer
- stop bar
- fittings

What is not covered under this guarantee?

The floor rail is taped in place on the floor. The guarantee does not cover any marks or damage caused to the surface when the tape or rail is removed.

What is IKEA doing to solve the problem?

IKEA will examine the product and decide, at its own discretion, whether the fault is covered by this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If

it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement.

IKEA decides at its own discretion what constitutes a suitable replacement product.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored, installed incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products.

This guarantee does not apply if the product have been altered in a way that is not described in the Assembly Instruction.

This guarantee does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

This guarantee does not apply if products has been placed outdoors or in a humid environment e.g. bathroom.

This guarantee does not cover consequential or incidental damages.

Care instructions

Assemble according to the assembly instruction and secure the sliding doors by fixing them to the ceiling and floor. Keep in mind that different ceiling materials require different types of fittings. If you are unsure, contact a hardware store.

Clean the floor rail and door wheels regularly to make sure that the doors are easy to open and close, and to avoid damaging the wheels.

Wipe clean with a cloth damped in mild cleaner. Then wipe clean with a dry cloth.

How country law applies

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number at www.ikea.se.

Save the receipt

It is your proof of purchase and it is required for the guarantee to apply. If anything happens, or if you're not satisfied, just contact IKEA at IKEA.se

