

**PAX/
KOMPLEMENT**
wardrobes and
interior



Everyday life places high demands on wardrobes. All wardrobes and interiors in the KOMPLEMENT range are carefully tested to meet our strict requirements for quality, strength and durability. Of course, they are also rigorously tested to meet the toughest legal requirements for home use. This means that

we can offer a 10-year guarantee covering material and production defects for PAX/ KOMPLEMENT wardrobes and interiors labelled with the symbol below.

This guarantee is subject to the terms and conditions stated in this folder.





How long is this guarantee valid?

The guarantee on KOMPLEMENT wardrobes and interiors is valid for ten (10) years from the date of purchase. The original receipt or original shipping label is required as proof of purchase.

What is covered under this guarantee?

The guarantee is for home use only and covers material and manufacturing defects in the KOMPLEMENT parts mentioned below:

- Frames
- Hinged doors and hinges
- Dividers for frames
- Sliding doors, soft closing device and soft opening/closing device
- PAX interiors

Which products are not covered by the guarantee?

KOMPLEMENT insert for jewellery, KOMPLEMENT insert with compartment, KOMPLEMENT divider for pull-out shelf, KOMPLEMENT drawers, the KOMPLEMENT drawer mat and the KOMPLEMENT extendable shelf with shoe insert.

What is IKEA doing to correct the error?

IKEA will examine the product and determine whether it is covered by the guarantee. If so, IKEA, through its own service operations or authorised service partner, will, at its sole discretion, either repair the defective product or replace it with a new identical or comparable product. If the product is covered by the guarantee, IKEA will pay the costs of repair, spare parts, repairman, labour and travel costs incurred by IKEA provided that the product is available for repair at no extra cost. This does not apply to repair work done without authorisation from IKEA.

Replaced parts become the property of IKEA.

If the product is no longer sold at IKEA, IKEA will offer a suitable replacement product. IKEA will decide at its discretion, what will constitute a replacement.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored or assembled incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.

The guarantee does not cover normal wear and tear, cuts, nicks, scratches or damage caused by impact or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment, such as a bathroom or laundry room.

This guarantee does not cover incidental or consequential damage.

Care instructions

Assemble the furniture according to the assembly instruction and secure the wardrobe frames by fixing them to a wall. Keep in mind that different wall materials require different types of wall fittings. If you are feeling unsure, contact your local specialised retailer.

Follow the recommendations and do not load the shelves at 35 cm depth with more than 12 kg, and at 58 cm depth with more than 20 kg, unless otherwise specified.

Wipe clean with a cloth dampened in a mild cleaner. Wipe with a dry cloth afterwards.



How to reach us if you need service

Contact your local IKEA store. You can find the address on [IKEA.se](https://www.ikea.se).

Call IKEA Customer Services on +46(0)775-700 500.

SAVE THE ORIGINAL RECEIPT!

It is valid as proof of purchase. In order to rely on this guarantee, proof of purchase is required.

If anything happens, or if you're not satisfied, just contact IKEA at IKEA.se

