



Ikano Retail FY25

# Community Impact Report

Better World Project, Philippines



**Ikano Retail**  
An IKEA retailer



Nonthaburi, Thailand

# How We Create Lasting Impact

As an IKEA franchisee, our vision is to create a better everyday life for the many people. We do this by bringing affordable home furnishing products to millions of people in five countries, but we also work toward this vision far beyond the walls of our businesses.

Ikano Retail owns 16 IKEA stores and 5 Ikano shopping centres in Malaysia, Mexico, Philippines, Singapore and Thailand. We have witnessed the impacts of climate change, inequality and poverty close to home, and we want to help people in our countries to adapt and thrive. That's why we assess the challenges in our communities and identify local partners that can make a difference with some support from our business. We focus on leveraging our strengths. Home furnishing products. Design expertise. Passionate co-workers. Our position as a large retail operator and our influence as a global brand.

Last year, we supported 28 community initiatives with donations of goods, services and financial support totaling EUR 136,600. We also created meaningful work for vulnerable communities with job experience programs and direct links to nine social enterprises. At our Ikano Centres, we ran 50 events to inspire and enable climate action, inclusion and sustainable living.

This report provides a look at projects that unfolded during our last financial year: September 2024 to August 2025. The following page describes how we calculate the impact we helped create. We can't change everything but, together with our partners and the many co-workers who stepped up to coordinate projects and volunteer in our neighborhoods, we changed some things and made life a little better for many people.



**Corinna Schuler**  
Sustainability & Corporate  
Communication Director, Ikano Retail

## About Ikano Retail

As one of 12 IKEA franchisees, we own the Swedish home furnishing business in Singapore, Malaysia, Thailand, Philippines, Mexico and, in future, Vietnam. Our Ikano Centres, anchored by IKEA, are retail destinations in the heart of our communities.

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# FY25 Impact Overview

September 2024 – August 2025

**51,816** Lives Connected

*People who experience a short-term benefit through our initiative.*

*For example: People receiving a donation of IKEA Food.*

*Rise Against Hunger, Philippines*



*KidzREAD, Malaysia*



*Social Enterprise Partner, Mexico*



*Home Rebuild, Singapore*



*Pride Parade, Thailand*



*7,155* Changemakers

*People who volunteer, donate or otherwise take a conscious decision to contribute to our initiatives.*

*For example: co-workers who take Social Days leave to volunteer for a good cause.*

**2,836** Lives Improved

*People who experience a positive change that lasts at least one year.*

*For example: People living in a home refurbished by IKEA.*

**392** Lives Transformed

*People who experience a meaningful, lasting impact - such as skills or income.*

*For example: Artisans employed through an IKEA social enterprise.*



MALAYSIA

Ideas Academy, Kuala Lumpur

# Creating Pathways for Learning and Hope

Across Malaysia, young people have faced barriers that no one should face alone – including inequality and limited access to schooling. During our last financial year, we helped open the doors to learning for vulnerable children and helped launch a new programme for 10 local social enterprises.

**65** Lives  
Transformed

*Students learning to read*

**856** Lives  
Improved

*266 aided in flood recovery  
200 receiving subsidised quality education  
390 given emergency family assistance*



## Community Partner Spotlight

### Ideas Academy

## A Place Where All Students Belong

Our team at the MyTown Shopping Centre in Kuala Lumpur did not want to let a closed-up construction-site office at the back of our property go to waste. So, rather than knock it down, we transformed the four-storey building into an inspiring space for a unique non-profit school: the *Ideas Academy*.

In a country where refugee children are barred from attending government schools, the *Ideas Academy* stands out for its inclusive approach. Malaysian and expatriate families pay school fees for the quality international education on offer, which in turn helps to fund places for stateless students that had previously been locked out. IKEA Malaysia donated more than 3,000 products to furnish the 25,000-sqf campus – from the classrooms and cafeteria to reading corners and collaborative nooks that make learning here accessible and joyful. 40 co-workers volunteered time to help with the fit-out.

Today, our once-dormant building is buzzing with 200 learners – and there are plans to welcome up to 500 students by the end of 2026. Our long-term partnership also funds scholarships for students in need, helping to open more doors to a school where friendships, understanding and opportunities can grow.

of Ideas Academy is a testament to the innovation, dedication, and collaboration in education and equal opportunities.

# Education for all



 Watch Video

## More Malaysia Stories



SEAM launch event, Kuala Lumpur

### Social Enterprise Accelerator Malaysia (SEAM)

## Building a More Inclusive Future Together

IKEA Social Entrepreneurship funds programmes and invests in social enterprises in 21 countries around the world. Last year, our team at IKEA Malaysia had the chance to get involved in a new programme that supports 10 local businesses with a social mission.

Co-ordinated by Malaysia's *Biji Biji Initiative*, the *Social Enterprise Accelerator Malaysia* brought local entrepreneurs together with IKEA mentors, government advisors and other experts who aim to help the businesses scale and create better lives for marginalised communities.

Some enterprises create work for local artisans while others are opening up learning or job opportunities for people with disabilities or low incomes. Among the enterprises with a focus on the circular economy is *Graze Market*, which rescues surplus food for people in low-income communities and *Fuze Ecoteer*, which aims to upcycle 15,000 kg of plastic.

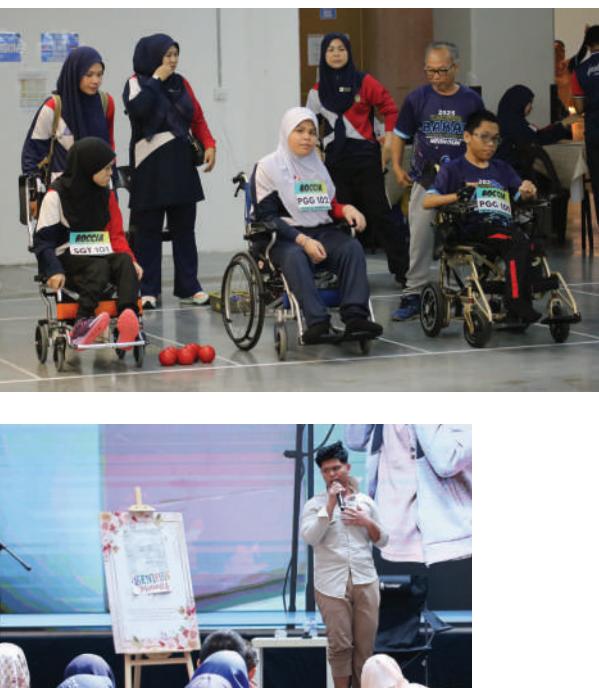
IKEA Malaysia Retail Director, Malcolm Pruys said it was rewarding to host a masterclass for enterprises that are designing functional workspaces. "We know how important it is to develop a customer base – so it will be exciting to see how we can link more directly with social enterprise to create new opportunities in the future."



 Watch Video

### Johor Ministry of Education

## The Job Fair that Broke Records



When our Toppen Shopping Centre in South Malaysia decided to focus on inclusion for people with disabilities, we ended up setting a national record.

Toppen partnered with the Johor State Ministry of Education and other community groups to host a national-level employment carnival for students with special needs. The two-day event attracted a record 5,489 participants and made the Malaysian Book of Records. It included job interview sessions as well as creative showcases, skills-based activities and exhibitions – and many students left with new opportunities for meaningful work.

By inviting families, shoppers, and the wider community to participate, the event helped foster understanding of the challenges – and the potential – of students with disabilities.

In May, Toppen also hosted a two-day event with the Youth and Sports Ministry that offered public health services, a free helmet-exchange program, sports tournaments and a job fair for youth.



MEXICO

Basicos de Mexico, Oaxaca

# Better for People, Better for Business

Almost 25% of Mexicans are living in poverty, according to government estimates. That's why IKEA Mexico has focused on helping to create meaningful work for vulnerable people – through business links with six social enterprises.

**43** Lives  
Transformed

*Working at fair wages with social enterprises linked to our business*

**432** Lives  
Improved

*159 receiving quality community meals  
226 refugees welcomed with refreshed spaces  
1 terminally ill child's dream bedroom granted  
46 chemotherapies funded*

**2,700** Lives  
Connected

*reached through soft toy donations*



## Community Partner Spotlight

**I spent hours travelling to work on a train where I did not feel safe, for very little money. Now, I get a fair wage and I am at home with my daughter.**

- Martina Perez, 70 year old artisan



### Básicos de Mexico

## Local Products with a Purpose

*Basicos de Mexico* was started by two Mexican women who wanted to present a local alternative to fast fashion, partnering with home-based tailors to produce high-quality clothing. When our team met the founders back in 2022, Basicos soon decided to expand its scope to develop products that would appeal to IKEA Mexico's customers. Soon, 21 artisans were working to produce tortilla warmers, aprons, potholders, napkins and more – sold in our IKEA stores. The partnership continues. Basicos was even contracted to produce IKEA uniforms for our co-workers.

Martina Perez, 70, says IKEA Mexico helped change her life. She spent 30 years sewing clothes for big brands in a fast-fashion factory with poor seating, weak lighting and little ventilation.

### Other Social Business Partners

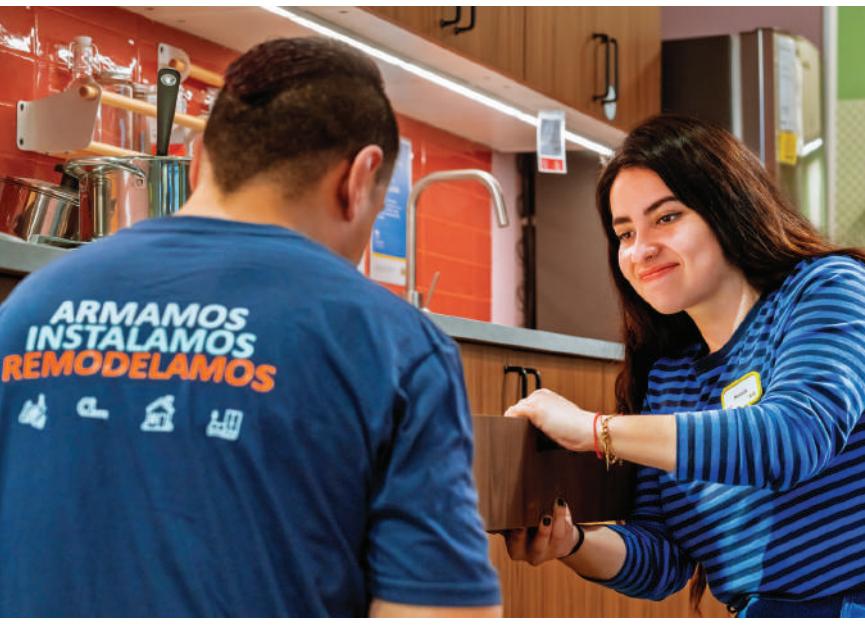
Together with *New Ventures* and IKEA Social Entrepreneurship, we have supported 40 social enterprises – and we work directly with several:

**Someone Somewhere**'s range of textile products was launched in our stores in 2025 as part of the ÅTERSTÄLLA social enterprise collection. Recycled sofa covers and materials donated by customers are now sold as tote bags, hats and more. This project created work for 15 artisans.

**SmartFish**'s canned fish products are sourced from artisanal fishing cooperatives and *Abeja Reyna*'s organic honey, sourced from local beekeepers, are sold in our Swedish Food Markets.

**Cerrando el Ciclo** created a new job last year for a man who collects glass from our IKEA store in Mexico City, recycled and crafted into functional products by local artisans. (An IKEA-style glass 'Dala Horse' is among the products in development.)

**Laboro** empowers local craftspeople to offer IKEA furniture assembly services to customers after purchase.



## MAMA A.C.

# Nourishing Hope

MAMA A.C. has been a safe place for children in vulnerable situations for more than three decades. The kitchen and dining area sit at the heart of the organisation, providing nourishment, comfort and stability to 139 children, teenagers and 20 teachers. With support from IKEA Guadalajara teams, the old kitchen was redesigned into a functional, uplifting space where nutritious meals can be prepared with ease. Storage was expanded, waste was reduced and recycling was improved through a EUR 13,800 donation that strengthened daily operations and food preparation.

The partnership goes beyond the refurbishment. All our co-workers are entitled to a paid day of leave to volunteer in our communities and, in Guadalajara, many have been engaged in working at the centre, helping with small tasks, spending time with the children and contributing to activities that build connection and trust.



## Aragón Forest

# Giving Waste a Second Life

In one of the world's most polluted cities, people living around our store in Mexico City rely upon the urban Aragon Forest to catch fresh air and enjoy nature. IKEA Oceania partnered with the park to make this under-served space more accessible and green.

Our team transports used wood, unsold plants and other 'waste' materials from our business to the park each week, enabling the team to build planters, park benches, garden beds and other features that make this space more welcoming. The orchard uses unsold plants to enrich the soil, while around 160 kilograms of green waste is composted

each cycle. The irrigation system releases 10,000 litres of treated water that supports reforestation and keeps the forest thriving throughout the year.

IKEA co-workers volunteer to help maintain the forest. They restore trails, assist with planting and help care for the orchard. These hands-on activities deepen our connection to the space and create opportunities for families and visitors to enjoy a greener, more sustainable environment. Aragón Forest stands as a living reminder that small actions can create meaningful environmental impact.





PHILIPPINES

LoveYourself Centre, Manila

# Tackling Global Challenges Close to Home

Poverty and the vulnerability to climate-change disasters are major drivers of social inequality in the Philippines. IKEA Pasay City in Manila sees the issues up close – and our co-workers are getting involved to make positive change.

**4** Lives  
Transformed

*artisans hired for  
IKEA sewing services*

**1,000** Lives  
Improved

*800 enrolled in upgraded learning centre  
200 providing HIV prevention, care and counselling*

**14,132** Lives  
Connected

*12,000 engaged in community run for mangrove preservation  
1,580 received hunger relief food kits  
52 supported through community visits  
500 fed through mobile jeepney kitchen*

Rags2Riches (R2R)

## A Small Sewing Service with Big Impact

Reese Fernandez-Ruiz was troubled by the sight of women in a large urban community collecting fabric scraps from dumpsites to weave rugs, earning low wages while go-betweens controlled the sales. This entrepreneurial Filipina founded *Rags2Riches* to provide dignified work that lifts artisans out of poverty – and this social enterprise proved to be the perfect partner for our sewing services at the world's largest IKEA store in Metro Manila.

*Rags2Riches, Manila*

**“Working with IKEA and R2R has been life-changing. Work skills like sewing sofa covers became life skills on patience, creativity, teamwork and the courage to tackle things I've never done. This work helps support my family today and the future I'm building.”**

*- Erel, artisan*



In 2025, four people were employed in our IKEA Pasay City Sewing Studio, serving customers who bring in IKEA fabrics to be crafted into curtains, cushion covers and custom-made lampshades. The team has also developed products by upcycling textile cut-offs and used IKEA uniforms, and they are proud to work with our tough environmental and human rights standards for suppliers.

"With IKEA, we have proven that Filipino craftsmanship can meet international standards and that dignified work can transform communities," says Reese. "Imagine what we can do together next!"

## Better World Smokey Mountain

# Building a Better Neighbourhood



The Tondo district in Manila was once marred by a massive open landfill that was so large it was known as 'Smokey Mountain.' The neighbourhood remains home to thousands of families who live in extreme poverty and meet daily needs by scavenging for waste.

IKEA Pasay City saw opportunities to make a difference here through *Better World*, a community centre that offers education, daily meals and livelihood programs to the many people in need. For each IKEA soft toy that we sold over the Christmas season last year, we donated EUR 8,000 to Better World. We inspired customers to donate toys and matched their donations, too.

With our donations, the centre has refurbished classrooms, reading areas and other spaces that benefit 800 students. Our co-workers also visited 12 local families to help out in everyday routines, such as preparing meals and sweeping streets. Many volunteers carried home handwritten notes of thanks and a new understanding of the economic challenges we aim to help alleviate, one small step at a time.



## IKEA Family x Gcash EcoRun

# Racing to Adapt to Climate Change

We aim to inspire sustainable living and support environmental action so, in March 2025, our team in the Philippines supported both goals while having fun - and a run!

This was no ordinary fun run. This was an eco-awareness event that attracted 12,000 joggers and raised funds to help communities adapt to climate change. Every fee paid by a registered runner funded the planting of two mangrove trees in the province of Negros Occidental, where decades of severe erosion and coastal flooding have led to land loss.

IKEA Pasay City pledged to plant an additional 30,000 trees. On race day, we hosted a race-kit booth at our store, set up an IKEA Family Lounge for participants and inspired dozens of our own co-workers to tie up their laces.

Organised by *GCash*, a mobile payment app that enables inclusion for unbanked Filipinos, the event helped fund a total of 76,000 trees and generated online content that reached more than 100,000 people.





SINGAPORE

APSN, Singapore

# Opening Doors to Better Homes and Work Experiences

Singapore's government wants to foster an inclusive society for more than 100,000 people with physical and developmental disabilities. IKEA Singapore helped by improving accessibility and opening doors to meaningful work for vulnerable youth.

**167** Lives Transformed

150 persons with disabilities trained for independent living  
17 persons with special needs gaining hands-on work experience

**8** Lives Improved

living in home refurbished by IKEA

**9,984** Lives Connected

269 receiving food support  
9,715 reached through soft toy donations



## Community Partner Spotlight



**Association of Persons with Special Needs (APSN)**

## Learning Together on the Job

IKEA Singapore has long partnered with the *Association of Persons with Special Needs* to support school children with mild intellectual disabilities. Last year, we teamed up with the APSN's Centre for Adults to give people over 18 a first experience with paid work.

Work Experience Programme,  
IKEA Tampines



**We've seen the trainees grow so much in just a few months. It's been rewarding for the team who gained just as much from supporting them. **

*- Joanne Valdeavilla,  
IKEA Tampines Restaurant Manager*

To ensure the students' success, we first re-designed a section of the APSN school kitchen and donated equipment to replicate the tray-return station at our IKEA Tampines restaurant. This training environment enabled many students to get hands-on practice in clearing plates, sorting waste and handling food trolleys.

Ten trainees had the opportunity to further build their confidence through on-site learning at our restaurant and we hired three people to join us on a three-month contract. Our new co-workers built skills in their first paid jobs, supported by IKEA co-worker 'buddies'

The students learned how to interact with customers and juggle responsibilities while our co-workers learned that inclusion unlocks hidden potential – and makes work more rewarding for everyone.



Ministry of Social and Family Development (MSF)

## Making Life at Home Better

Singapore's *Community Link* program supports around 1,700 families who often lack regular incomes or quality homes to call their own. IKEA Tampines found a way to offer meaningful help.

We entered a three-year partnership with the Ministry of Social and Family Development to refurbish homes, provide work experience to parents and create a fun days out for the children. We have refurbished four homes so far, donating IKEA products as well as interior design and fit-out services to create safer kitchens, play spaces and study corners.

Muhammad Rahmat welcomed media into his new home and explained how the changes made life better for his eight children: "Usually they had to go down to study. Now they have their own study table, a space to keep books and study."



ComLink+ family home, Yishun



## SG Enable Creating Inclusive Retail Spaces

The refurbishment of IKEA Alexandra marked a shift towards deeper accessibility across the store. In partnership with *SG Enable*, persons with disabilities shared practical feedback through focus groups and surveys. Their insights shaped improvements such as a gentler slope from the bus stop, wider aisles across key areas and a wheelchair accessible self checkout counter. These enhancements made movement easier and shopping more dignified for visitors with mobility needs.

To inspire inclusive living at home, the store introduced an accessible room setting designed with reachability, mobility and comfort in mind. The display showed how thoughtful planning can support independence without compromising on style. The collaboration demonstrated how accessibility becomes stronger when shaped by real experiences and when design reflects the needs of the many people in our community.





THAILAND

# Living the Spirit of 'IKEA for Everyone'

In Thailand, our community impact programme included supports for education, greener travel, and emergency relief for communities hit by floods.

**113** Lives  
Transformed

*rural teachers receiving  
training and support*

**540** Lives  
Improved

*300 aided in emergency flood relief  
240 migrant students benefitting from centre  
refurbishment & internship programme*

**25,000** Lives  
Connected

*students benefitting from  
improved teaching quality*

*Caption, Thailand*



## Community Partner Spotlight



“

IKEA Thailand's support allows us to expand our Fellowship Programme into more challenging areas, improving educational opportunities and making a lasting impact in classrooms and communities. ”

- Suwat Leemae, Head of Partnership at Teach For Thailand



Teach for Thailand

## Learning That Changes Futures

In small villages across Thailand, around half of 15-year-olds are functionally illiterate. Schools are crowded. Teachers are underfunded and often focus only on rote learning. \*

*Teach for Thailand* knows that qualified, creative teachers can make all the difference. That's why this non-profit recruits and trains university graduates and young professionals to take teaching assignments in some of the most impoverished areas of the country.

\* Source: World Bank Group

Teach for Thailand Fellowship Programme

IKEA Thailand was inspired to help. For a second year, we leveraged the reach of our marketing channels and in-store communication to tell customers about *Teach for Thailand*. During our Soft Toy Campaign over the Christmas period, we committed to make a donation for each toy sold. Over one month, we raised EUR 10,200 – enough to support a training program for 113 'Teacher Leaders of Change'

These leaders work with existing teachers, principals and other community leaders to support educators and students alike - to gain confidence, solve problems and engage in learning. With a first-hand insights into social and economic challenges, the fellows are later fast-tracked into roles as policymakers, social entrepreneurs or advanced educators. The program reaches an estimated 25,000 students in rural Thailand.

## Bangkok Transit System (BTS), Rabbit Rewards

# Supporting the Shift to Sustainable Transport

Bangkok faces rising air pollution, with levels reaching some of the highest ever recorded in early 2025. To inspire a shift away from the vehicles that clog urban roadways, IKEA Sukhumvit launched rewards for shoppers who travelled to our store in the city's Skytrain.

We teamed up with the Bangkok Transit System to give train travelers cash coupons and extra points on the *BTS Rabbit Rewards* card, which could be redeemed for purchases in the store.

The initiative was widely promoted with billboards and, from February to May 2025, customers redeemed 1,287 coupons. More than 100 co-workers participated, too.



## Pride Parade A Celebration of Belonging

The *Pride Parade* in Bangkok celebrated belonging under the theme *Feels Like Home*, marking a historic moment as Thailand became the first Southeast Asian country to legalise same sex marriage. Co-workers marched alongside thousands of participants, bringing joy, colour and a message of inclusion to the city streets. Rain did not dampen the energy as celebrations continued on the *Feels Like Home* truck, reminding everyone that equality and acceptance create stronger communities.

Inside the stores, co-workers shared personal stories about identity and belonging, reaching wider audiences through a visit by influencer Khun Ted. His content gathered more than 220,000 views in two weeks, giving people a closer look at workplace culture in IKEA Thailand. A live Pride broadcast also connected co-workers from all units, strengthening a sense of unity and reinforcing our commitment to creating spaces where everyone feels valued and safe.



**Bantuan Bencana NGO (BBNGO) Malaysia, Mirror Foundation, Raks Thai Foundation**

## When Floods Hit Home

Our countries are among those most impacted by climate change. In our last financial year, deadly typhoons, flash floods and landslides displaced more than 3 million people in Malaysia and Thailand alone.

In Malaysia, working with a non-profit that co-ordinates disaster relief, we donated EUR 10,000 in IKEA furniture - tables, shelves, chairs and wardrobes for around 70 families in our communities. Co-workers joined the emergency teams to pack, deliver and assemble the furniture.

In Thailand, we worked with the *Raks Thai Foundation* to send furniture and packaged food to affected provinces. We also called on IKEA customers to donate or sell back used IKEA furniture to help families rebuild. Our social-enterprise partner, the *Mirror Foundation*, collected the goods and made deliveries directly to families in need.



We learned from this experience and have prepared to respond even faster in emergencies that touch our communities.

## Shopping Centres



### Ikano Centres, Recycling and Buy-Back Centres (RBBC) Recycling Right

In Malaysia, where 65% of waste ends up in landfill, our Ikano Centres run community waste sorting hubs that enable many people to recycle right.

At IPC, for example, our customers can drop off used cardboard, textiles, plastic, electronic goods and even used cooking oil. A digital system measures the volumes of waste deposited into 16 bins and 'pays' customers with points that can be redeemed by shoppers in the mall.

In 2025, we welcomed school visits and held team-building sessions where people learned about the national waste challenge – and what they can do in practical terms to become part of the solution.

We run similar centres at Toppen and MyTown in Malaysia, as well as at Megabangna in Bangkok. We have helped divert waste from landfills that generate harmful methane emissions – and earn an income from recycling, too. Good for the planet, and our business.



## Ikano Centres

### 50 Community Events

With more than 100 million visits coming to our shopping centres last year, we are uniquely positioned to inspire, influence and educate. Last year, we ran 50 events and initiatives that support healthy living, climate action and inclusion in our communities.



*At our Thailand Shopping Centre:*

**Megabangna** celebrated Children's Day by setting up interactive mission stations to educate Little Guardians about nature protection, water conservation and waste sorting. The Recycle Quest helped divert 240 kg of waste from landfill.

*At our Malaysia Shopping Centres:*

**Klippa** supported health screenings, blood donation drives and wellness programmes as well as the Aspen-Klippa Penang Bridge International Marathon, which brought 23,000 participants to our retail destination.

**IPC** organised eco-fairs and workshops to promote waste upcycling, indoor planting, organic foods and more. Co-worker sustainability ambassadors created content for social media.

**Toppen** hosted an appreciation ceremony for teachers of special needs students and a Green Carnival that used interactive exhibits and workshops to encourage sustainable everyday living.

**MyTOWN** invited shoppers to exchange recyclables for everyday essentials at Eco & Fun 3.0, reinforcing the value of small, practical choices.





Bueng Nong Bon Sports Center, Bangkok

## Health Week

# Getting Active for a Good Cause

Thousands of our co-workers get involved in an annual Health Week that is organized by the Ikano Group of companies, owned by the family of our IKEA founder Ingvar Kamprad. For every hour of exercise we log, Ikano Group donates up to EUR 30 toward a good cause.



In 2025, we marked the 10th anniversary of this special event by stepping up our game. Ikano Retail co-workers collectively clocked 16,203 hours of exercise and other activities to promote mental health. In addition, 1,147 of us joined hiking events and seven Ikano Retail cyclists joined a company team that biked 700 km over five days as part of an epic fund-raiser.

Our impact? Together, thousands of Ikano Group co-workers helped unlock a donation of EUR 35,160 to Mrs. Berta Kamprad's Cancer Foundation and another EUR 240,000 in donations to community partners.

In our Ikano Retail markets, our activities will help drive donations of EUR 20,000 to each of five non-profit partners (with payments and the impact stories unfolding during the 2026 financial year.)

**Ideas Academy (Malaysia)** -  
expanding access to quality education for marginalised youth.

**Rise Against Hunger (Philippines)** -  
delivering nutritious meals to undernourished communities.

**Singapore Cancer Society (Singapore)** -  
supporting children and families through their cancer journey.

**Raks Thai Foundation (Thailand)** -  
building climate-resilient communities and supporting disaster response.

**TECHO (Mexico)** -  
improving living conditions in informal settlements.

# FY25 Impact Measurement

September 2024 – August 2025

## Malaysia EUR 16,700 Donations processed FY25

Community Partners	Project Description	Lives Connected	Lives Improved	Lives Transformed	Changemakers
Biji-Biji / IKEA Social Entrepreneurship	Social Enterprise Accelerator Malaysia (SEAM)		10 organisations		5 Co-workers
Bantuan Bencana NGO (BBNGO) Malaysia	Kelantan Flood Relief		266 people (70 homes est)		10 Co-workers
Ideas Academy	School Refurbishment & Opening		200 students enrolled		40 Co-workers
Yayasan Generasi Gemilang	Literacy Programme Donation			65 students (literacy)	
N/A	Putra Heights Emergency Relief		390 people (100 families)		7 Co-workers
Ideas Academy	Health Week Donation				
		856 Lives Improved	65 Lives Transformed	62 Changemakers	

## Philippines EUR 18,900 Donations processed FY25

Community Partners	Project Description	Lives Connected	Lives Improved	Lives Transformed	Changemakers
Gcash	Sustainability Eco Run	12,000 runners			20 Co-workers
LoveYourself	Centre Refurbishment		200 clients daily		15 Co-workers
Better World / San Miguel	Soft Toy Donation	52 people (12 families)	800 students		5,173 Customers + Co-workers
Rise Against Hunger	Food Kit Donation	1,580 people			25 Co-workers
Rise Against Hunger	Mobile Kitchen	500 people			12 Co-workers
Rags2Riches	In-house sewing service collaboration			4 artisans hired	
		14,132 Lives Connected	1,000 Lives Improved	4 Lives Transformed	5,245 Changemakers

## Mexico EUR 25,200 Donations processed FY25

Community Partners	Project Description	Lives Connected	Lives Improved	Lives Transformed	Changemakers
Basicos de Mexico	ÄTERSTÄLLA Collection 1st Launch		2 local producers	12 jobs created	
Juguetón 2025	Soft Toy Campaign, donation of items from the children's range	2,700 children in shelters			
MAMA AC	Community Kitchen Refurbishment, food donation and storage		159 students + teachers		20 Co-workers
Aragon Forest	25 Recycling stations reforestation of 130 native trees, a permanent collaboration to use wood waste to create recreational spaces and compost of all the dry plants				108 Co-workers
Make a Wish	Child's dream bedroom		1 person		
Casa Frida	Community Centre makeover (kitchen, office, and psychologist space)		226 refugees		6 Co-workers
Banco de Tapitas	Plastic lids recycling campaign, by a permanent collaboration all the BU have a plastic lid collector		46 chemotherapies		
Cerrando el ciclo	Social entrepreneur that recycled our glass bottle waste since 2024			1 job created	
Someone Somewhere	ÄTERSTÄLLA 2nd collection			15 jobs created	1,124 Customers who donated textiles for recycling
Basicos de Mexico	RUNDARE collection in collaboration with OIM			7 jobs created of migrant women	
Laboro	Social enterprise that helps us with kitchen and furniture installations.			8 jobs created	
		2,700 Lives Connected	432 Lives Improved	43 Lives Transformed	1,258 Changemakers

## Singapore EUR 46,500 Donations processed FY25

Community Partners	Project Description	Lives Connected	Lives Improved	Lives Transformed	Changemakers
Food from the Heart	World Food Day campaign	242 people (77 food packs)			
SG Enable	Refurbishment			150 PWDs trained	3 IDs + 15 social days
MSF	Home 2 Refurbishment		5 people (1 home)		30 Co-workers
APSN - Centre for Adults	Work Experience Programme			17 students trained	5 Buddies
APSN - Chaoyang School After school Care	Soft Toy Campaign	9,715 children			
Food from the Heart	Earth Hour campaign	27 people (foodpacks for 9 homes)			
Ministry of Social & Family Development	Home 3 Refurbishment		3 people (1 home)		
		9,984 Lives Connected	8 Lives Improved	167 Lives Transformed	38 Changemakers

## Thailand EUR 29,300 Donations processed FY25

Community Partners	Project Description	Lives Connected	Lives Improved	Lives Transformed	Changemakers
Mirror Foundation	Flood Relief Campaign				7 Co-workers
Teach for Thailand	Soft Toy Campaign	25,000 students		113 teachers	
BTS Rabbit Rewards	Clean transport subsidy campaign				545 Customers + Co-workers
Raks Thai Foundation	Centre refurbishment & migrant students internship		240 students		10 social days
Raks Thai Foundation	Emergency Flood Relief		300 people (9 Communities)		
		25,000 Lives Connected	540 Lives Improved	113 Lives Transformed	552 Changemakers



# Thanks to All Our Community Partners

We rely on non-profit groups, social enterprises and local governments to design programs that meet local needs.

We are thankful for our opportunity to contribute in small ways.

Together, we can help to create neighbourhoods where all people have a chance to thrive.



**Ikano Retail**  
An IKEA retailer