

STENABY

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Design and Quality
IKEA of Sweden

**ENGLISH**

Please refer to the last page of this manual for the full list of IKEA appointed After Sales Service Provider and relative national phone numbers.
The electronic user manual is available at www.ikea.com.

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Safety information

⚠ WARNING! PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

For your safety

- Do not attempt to operate this microwave oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

⚠ WARNING! If the door or door seals are damaged, the oven must not be operated until it has been repaired by a qualified technician.

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

- Read and follow the specific: **"PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY"**.
- This device can be used by children aged 8 and older, and by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they are given proper

instructions on the safe use of the device and understand the associated risks.

- Keep the appliance and its cord out of reach of children less than 8 years.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

⚠ WARNING: It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- Only use utensils that are suitable for use in microwave ovens.
- If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
- Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- The oven should be cleaned regularly and any food deposits removed.

- Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
 - The appliance must not be installed behind a decorative door in order to avoid overheating.
 - Only use the temperature probe recommended for this oven.
(For ovens provided with a facility to use a temperature-sensing probe.)
 - The microwave oven shall not be placed in a cabinet unless it has been tested in a cabinet.
 - The microwave oven must be operated with the decorative door open. (For ovens with a decorative door.)
 - This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - by clients in hotels, motels and other residential type environments;
 - farm houses;
 - bed and breakfast type environments.
 - The microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire. Metallic containers for food and beverages must not be used as they may ignite. The appliance is intended to be used freestanding. To avoid overheating do not install in a cabinet or behind a decorative door.
 - The appliance shall not be cleaned with a steam cleaner.
 - The appliance is intended to be used freestanding.
 - The rear surface of appliances shall be placed against a wall.
 - The appliances are not intended to be operated by means of an external timer or separate remote-control system.
 - The temperature of accessible surfaces may be high when the appliance is operating.
- ⚠ **WARNING:** When the appliance is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
- ⚠ **WARNING:** To prevent burns, please do not touch the microwave while it is running.

SAVE THESE INSTRUCTIONS

TO REDUCE THE RISK OF INJURY TO PERSONS GROUNDING INSTALLATION

⚠ DANGER

Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

⚠ WARNING!

Electric Shock Hazard

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord.

- A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- If a long cord set or extension cord is used:
 - The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - The extension cord must be a grounding-type 3-wire cord.
 - The long cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

CLEANING

Be sure to unplug the appliance from the power supply.

- Clean the cavity of the oven after using with a slightly damp cloth.
- Clean the accessories in the usual way in soapy water.
- The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- Cleaning Tip ★ For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

⚠ CAUTION

Personal Injury Hazard

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on **"MATERIALS YOU CAN USE IN MICROWAVE OVEN OR TO BE AVOIDED IN MICROWAVE OVEN."**

There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

- Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
- Cook on maximum power for 1 minute.
- Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
- Do not exceed 1 minute cooking time.

Materials you can use in microwave oven

Utensils	Remarks
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 5 mm (3/16 inch), above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

Materials to be avoided in microwave oven

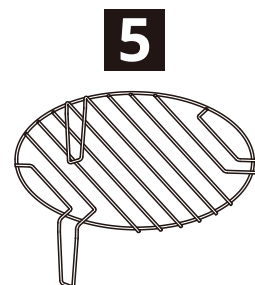
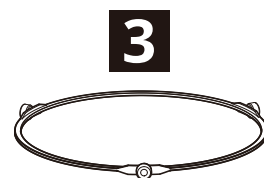
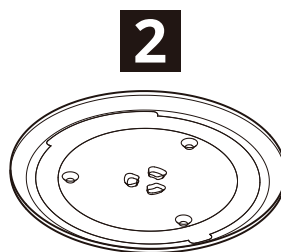
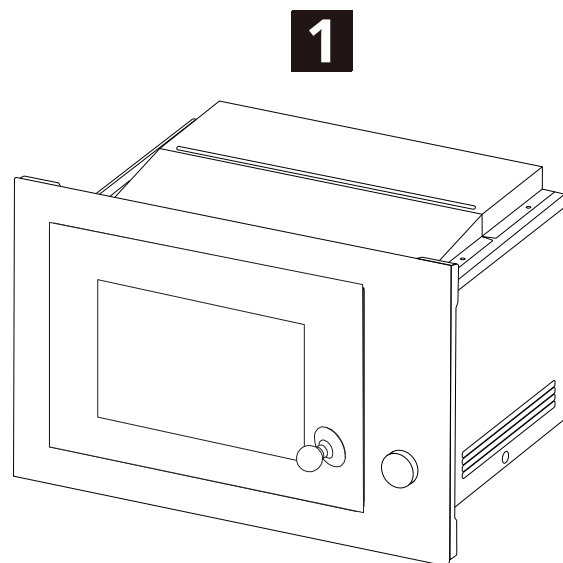
Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

What's in the box

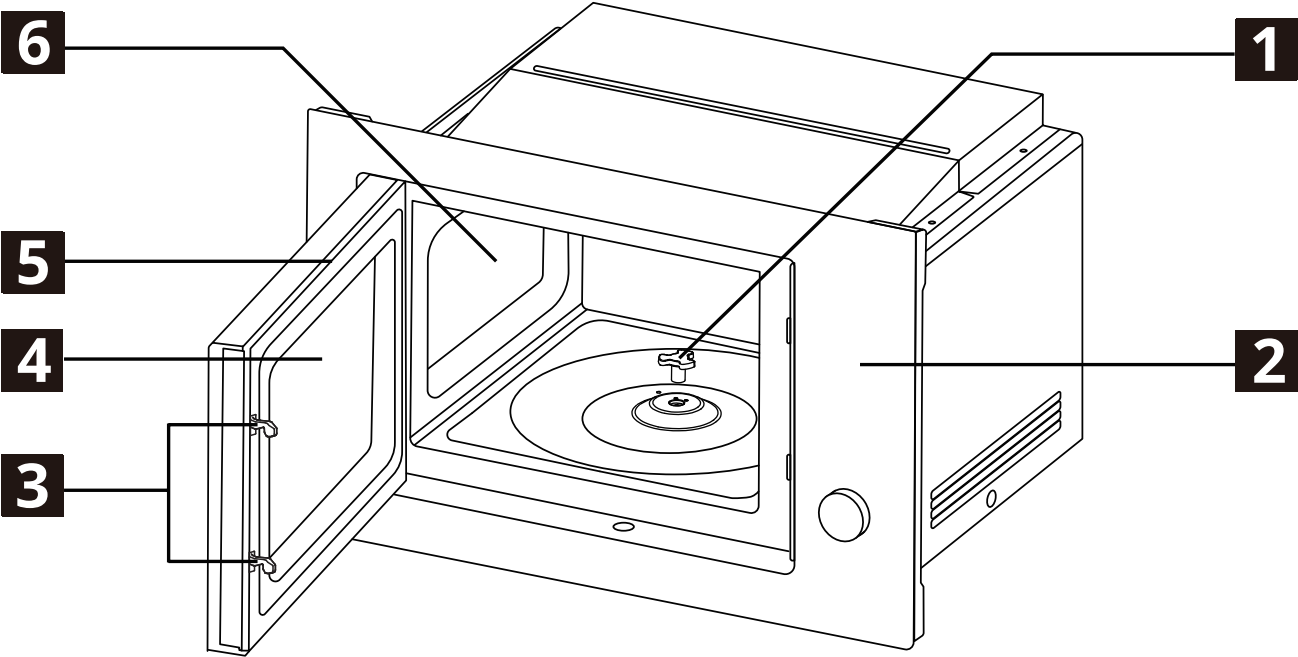
- 1** Microwave oven
- 2** Glass tray (turntable)
- 3** Turntable support
- 4** Turntable hub
- 5** Grill tray
- 6** Suction cup

Note: This suction cup is used when you want to open the door without power on the microwave oven, and you can find the usage on page 13.

- 7** User manual



Product description



- 1

Turntable hub
- 2

Control panel
- 3

Safety interlock system
- 4

Observation window
- 5

Door assembly
- 6

Oven cavity

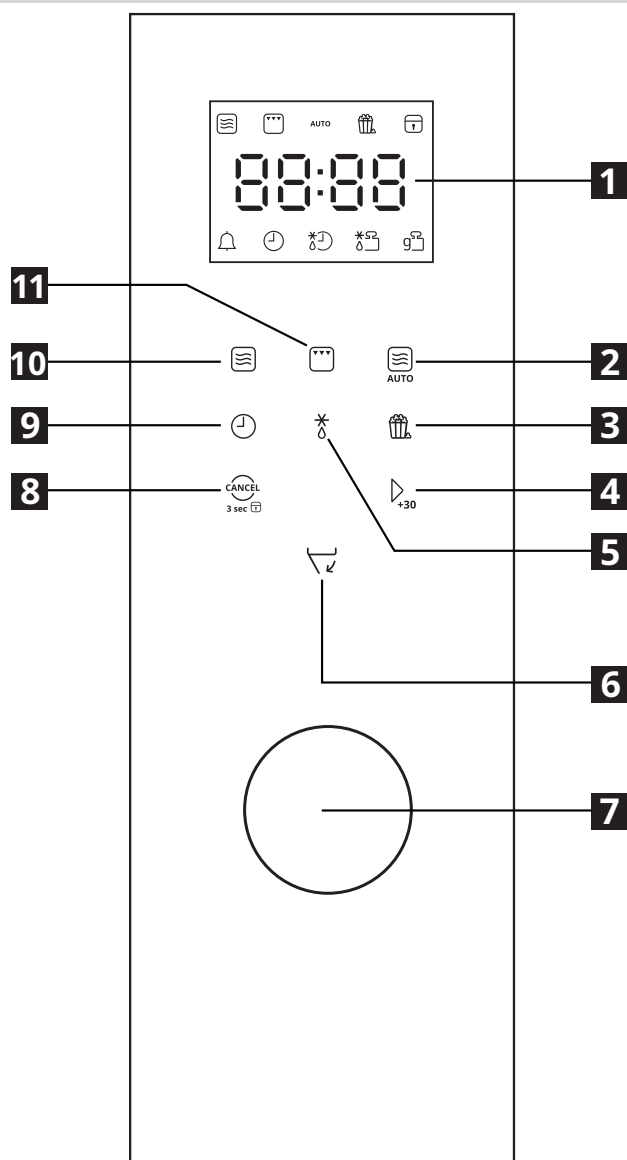
Notes:

- Do not place the grill tray inside the oven when the heating mode is microwave only. Refer to the following table for more details.
- When using the grill tray for cooking, always place it on the glass tray.

Heating mode		Grill tray 
Microwave only		No
G-1 (Grill only)		Yes
Combination	C-1 (Microwave+Grill)	Yes
	C-2 (Microwave+Grill)	Yes

Control panel

- 1** LED screen
- 2** Auto menu button
- 3** Popcorn button
- 4** Start/Confirm/Quick heating button
- 5** Defrost button
- 6** Open door button
- 7** Select knob
- 8** Stop/Cancel/Child lock button
- 9** Clock/Timer button
- 10** Microwave mode button
- 11** Grill/Combination mode button



Installation

Before you start

- Remove all packing material and accessories.
- Remove all protective film from the oven surface.
- Do not remove the light brown mica cover that is attached to the oven cavity to protect the magnetron.
- Examine the oven for any damage such as dents or broken door. Do not install the oven if it is damaged.

Oven installation

- Follow the separate installation instructions to install this oven.
- This oven is only intended for domestic use.
- This oven is intended for built-in use only. It is not intended for countertop use or for use inside a cabinet.
- The oven can be installed in a 60cm wide wall-mounted cupboard.
- The oven is fitted with a plug and must only be connected to a properly installed earthed socket.

- Before plugging in the oven, make sure the voltage and frequency of your mains electricity match those shown on the oven's rating label.
- You must plug the oven directly into a wall outlet, not an extension cord or relocatable power strip. Also, make sure the wall outlet you will use is not used by other appliances.
- The socket must be installed and connecting cable must only be replaced by a qualified electrician.
- If the plug is no longer accessible following installation, an all-pole disconnecting device with a contact gap of at least 3mm must be installed near the oven.

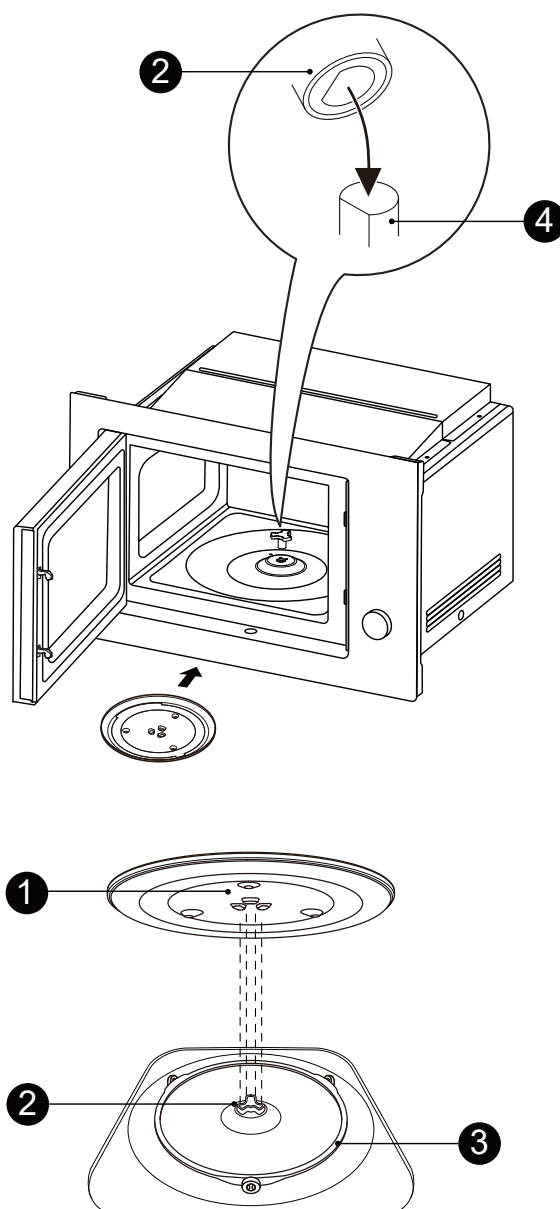


The accessible surface may be hot during operation.

Glass tray installation

Before using the appliance to prepare food for the first time, you must correctly install the glass tray (turntable).

1. Place the turntable hub (2) onto the motor shaft (4) in the center of cavity bottom.
2. Place the turntable support (3) in the circular groove of the cavity bottom.
3. Place the glass tray (1) onto the turntable support (3). Make sure the turntable hub (2) engages with the glass tray and turns it.



Notes:

- a) Never place the glass tray upside down.
- b) Ensure the glass tray can turn freely.
- c) Always use both the glass tray and turntable ring assembly during cooking.
- d) Always place food and food containers on the glass tray before cooking.
- e) If the glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

Operation

General guidelines

- Before using any of the heating (including defrosting) functions, make sure the glass tray is correctly installed, then place your food on the center of the glass tray and close the door. The oven will start heating only when the door is completely closed.
- If you are an inexperienced user and don't know how much heating time is needed, start with a short heating time and then add more time if needed. Overheating food not only wastes electricity, but also poses safety hazards.
- The colder the food and the more water it contains, the longer the required heating time.
- Before using the control panel, make sure it's unlocked.
- By default, you will hear a beep when you tap any control panel button.
- In standby mode, the screen displays the current time if you have set the clock, or "00:00" if you haven't set the clock.
- You can start heating only when the oven is in standby mode. To put the oven back into standby mode at any time, tap  3 sec.
- After the heating ends, if you open the door, the oven will stop beeping and return to standby mode showing "00:00".
- To end the heating earlier, tap  3 sec.
- You cannot change the power level during heating.
- During heating, the oven may beep to remind you to turn the food over. When you hear the beeping, open the door, turn the food over, close the door, and then tap  to continue heating. If you take no action, the oven will continue heating.
- During all heating modes except defrosting by weight, you can tap  to increase the heating time in 30-second increments. **Note:** If you start heating using the auto menu function, you cannot change the heating time during heating.
- If you set the oven to heat for more than 20 minutes at 100% microwave power level, then after the first 20 minutes, the

oven will automatically reduce the power level to 80% to protect the magnetron.

Powering on the oven

After you plug in the oven, it beeps once, turns on the screen and enters standby mode.

Powering off the oven

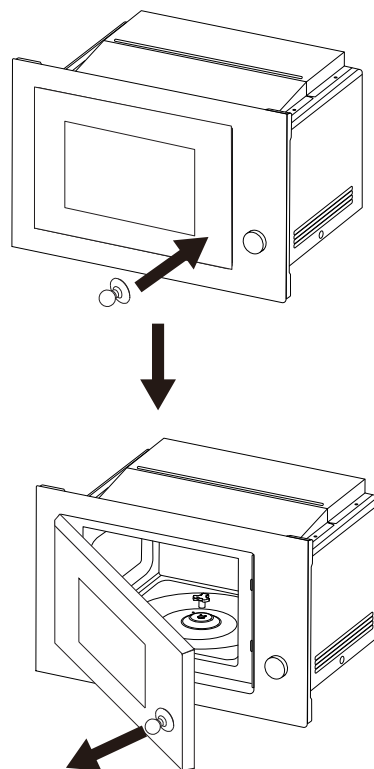
To power off the oven, pull its power plug out of the wall outlet.

Opening the door

The oven allows you to open the door electronically. To open the door this way, tap  when the oven is on.

In case the electronic door system doesn't work, or you want to open the door when the oven is off, follow these steps to open the door:

1. Attach the supplied suction cup to the door surface.
2. Pull suction cup outwards to open the door.



Setting the clock

You can use the oven without setting the clock. To set the clock, follow these steps:

- 1. When the oven is in standby mode, double-tap  to enter clock setting mode. The hour digits start blinking on the screen.
- 2. Turn the Select knob to set the hours.
- 3. Tap  to confirm. The minute digits start blinking on the screen.
- 4. Turn the Select knob to set the minutes.
- 5. Tap  to save the time and exit clock setting mode. The screen constantly displays the time.

Notes:

- To change the time later, repeat the preceding steps.
- To exit clock setting mode at any time, tap .
- The oven always displays the 24-hour clock.
- If you don't set the clock, the oven will always display "00:00" as the time.
- If you unplug the oven or in case of a power failure, you will need to set the clock again.

Using the timer

You can use the timer to track time when cooking or doing other things. When the timer is running, the oven does nothing but display the remaining time.

To set the timer, follow these steps:

- 1. When the oven is in standby mode, tap  to enter timer setting mode. "00:00" starts blinking on the screen.
- 2. Turn the Select knob to select an amount of time. The maximum amount of time is 95 minutes.
- 3. Tap  to start the timer. The screen starts displaying the remaining time.

Notes:

- When the timer ends, the oven beeps 5 times and returns to standby mode.
- To end the timer earlier, tap .
- You cannot use other functions of the oven when timer is running.

Heating using microwave only

When heating using microwave only, you can select any of the following 5 power levels. The higher the power level, the shorter the required heating time.

Power level	Displayed code	Output power
100%	P100	1000 W
80%	P80	800 W
50%	P50	500 W
30%	P30	300 W
10%	P10	100 W

To start heating using microwave only, follow these steps:

- 1. Tap . The screen displays "P100", meaning the power level is 100%.
- 2. If you want to lower the power level, tap  one or more times or turn the Select knob to select a lower power level.
- 3. Tap  to confirm the selected power level.
- 4. Turn the Select knob to select an amount of time. The maximum amount of time is 95 minutes.
- 5. Tap  to start heating.

Defrosting

You can use the oven to defrost frozen food just removed from the freezer using microwave. The oven always uses 30% microwave power to defrost food.

Defrosting by weight

To start defrosting food by weight, follow these steps:

- 1. Tap . The screen displays "d-1".
- 2. Turn the Select knob to select a food weight between 100 g and 2000 g. **Tip:** The oven will determine the required defrosting time based on the given weight.
- 3. Tap  to start defrosting.

Note: The buzzer will sound to remind you to turn the food over during defrosting.

If no operation, the oven will continue working.

Defrosting by time

To start defrosting food by time, follow these steps:

1. Double-tap . The screen displays "d-2".
2. Turn the Select knob to select an amount of time. The maximum amount of time is 95 minutes.
3. Tap  to start defrosting.

Note: The buzzer will sound to remind you to turn the food over during defrosting. If no operation, the oven will continue working.

Using grill only or combination cooking (microwave+grill)

To start heating using the grill only, or combination heating (microwave+grill), follow these steps:

1. Tap . The screen displays "G-1", meaning the heating mode is grill only.
2. If you want to use combination heating (microwave+grill), tap  one or more times or turn the Select knob to select "C-1" or "C-2".
3. Tap  to confirm.
4. Turn the Select knob to select an amount of time. The maximum amount of time is 95 minutes.
5. Tap  to start heating.

Power source table:

Heating mode	Microwave power	Grill power
G-1	0%	100%
C-1	55%	45%
C-2	34%	66%

Using two-stage heating

Notes:

- You can use this feature to let the oven cook your food in two stages. The heating methods for the two stages must be different.
- If either stage's heating method is defrosting, the oven will always defrost your food in the first stage.

As an example, to defrost your food for 5 minutes and then microwave it for 7 minutes using 80% microwave power, follow these steps:

1. Double-tap . The screen displays "d-2".
2. Turn the Select knob to set the defrosting time to 5 minutes.
3. Tap . The screen displays "P100".
4. Tap  or turn the Select knob to set the power level to "P80".
5. Tap  to confirm.
6. Turn the Select knob to set the heating time to 7 minutes.
7. Tap  to start heating.

Using quick heating

You can use quick heating to start heating using 100% microwave power by tapping a single button.

Method 1:

1. Tap  to start heating for 30 seconds.
2. If you want to increase the heating time during heating, tap  again to increase the heating time in 30-second increments. The longest time you can set is 95 minutes.

Method 2:

1. Turn the Select knob to select an amount of time. The maximum amount of time is 95 minutes.
2. Tap  to start heating.
3. If you want to increase the heating time during heating, tap  again to increase the heating time in 30-second increments. The longest time you can set is 95 minutes.

Making popcorn

To start making popcorn using 100% microwave power, follow these steps:

- 1. Tap . The screen displays “50g”, meaning 50g of popcorn.
- 2. If you need to make 100g of popcorn, tap  again to change the displayed weight to “100g”.
- 3. Tap  to start heating.

Using the child lock function

The child lock function is designed to prevent small children from operating the oven using the control panel. When the child lock is activated, the screen displays the child lock symbol and all control panel buttons are disabled.

To activate or deactivate the child lock, tap and hold  for 3 seconds when the oven is in standby mode. The oven will emit a beep before changing the child lock status.

Checking information during heating

The oven allows you to check some types of information during heating.

- If you have set the clock, tap  to check the current time. The screen will display the time for 3 seconds.
- When the oven is heating using microwave only, tap  to check the power level. The screen will display the power level for 3 seconds.
- When the oven is heating using the grill only or combination heating, tap  to check the heating mode. The screen will display the heating mode for 3 seconds.

Using the auto menu

You can use the auto menu to quickly cook or heat 21 types of food listed in the following table.

Follow these steps to use the auto menu:

- 1. Tap . The screen displays “A01”, meaning frozen pizza.
- 2. If you want to select another food type, tap  or turn the Select knob to cycle through the menu items until the code for your desired food type appears on the screen.
- 3. Tap  to confirm. The screen displays the preset quantity for this food type.
- 4. If the menu has more than one preset quantity for this food type and you want to change the quantity, turn the Select knob to select your desired quantity.
- 5. Tap  to start heating.

Auto menu table:

Code (Food type)	Food quantity	Displayed quantity	MW power level/ Heating mode	Heating time
A01 (Frozen pizza)	200g	200g	P100/G-1 ¹⁾	2'30"/6'00"
	300g	300g		3'20"/6'00"
	400g	400g		4'00"/6'00"
A02 (Meat)	150g	150g	P100	2'30"
	300g	300g		4'00"
	450g	450g		5'30"
	600g	600g		6'30"

Code (Food type)	Food quantity	Displayed quantity	MW power level/ Heating mode	Heating time
A03 (Fish)	150g	150g	P80	2'30"
	250g	250g		3'00"
	350g	350g		4'30"
	450g	450g		5'00"
	650g	650g		6'00"
A04 (Vegetable)	150g	150g	P100	2'00"
	350g	350g		3'30"
	500g	500g		4'30"
A05 (Potatoes without skin)	400g	400g	P100	5'30"
A06 (Potatoes with skin)	1 (230g)	1	P100	5'30"
	2 (460g)	2		8'00"
	3 (690g)	3		10'00"
A07 (Fresh spinach)	200g	200g	P100	2'30"
A08 (Frozen green beans)	200g	200g	P100	4'00"
A09 (Frozen peas)	200g	200g	P100	3'30"
A10 (Frozen mix vegetable)	200g	200g	P100	3'30"
A11 (Frozen broccoli)	200g	200g	P100	4'00"
A12 (Pasta)	50g (with 450g cold water)	50g	P80	18'00"
	100g (with 800g cold water)	100g		21'00"
	150g (with 1200g cold water)	150g		24'00"
A13 (Frozen lasagna)	300g	300g	C-1	13'00"
A14 (Quinoa)	100g	100g	P100/P50 ²⁾	3'00"/10'00"
A15 (Couscous)	200g	200g	P100/P50 ²⁾	3'00"/8'00"
A16 (Macaroni)	100g	100g	P80	6'00"
A17 (Brown rice)	200g	200g	P100/P50 ²⁾	5'00"/20'00"
A18 (Oatmeal)	2 serving (57g)	57g	P100/P50 ²⁾	3'00"/3'00"

Code (Food type)	Food quantity	Displayed quantity	MW power level/ Heating mode	Heating time
A19 (Popcorn)	50g	50g	P100	1'20"
	100g	100g		2'10"
A20 (Beverage)	1 cup (120ml)	1	P100	1'00"
	2 cups (240ml)	2		1'40"
	3 cups (360ml)	3		2'30"
A21 (Frozen butter) ³⁾	230g	230g	P100	1'10"

- 1) The oven will heat the food using 100% microwave power and then the grill only.
- 2) The oven will heat the food using 100% microwave power and then 50% microwave power.
- 3) Select this to melt the frozen butter just removed from a freezer.

Cleaning and maintenance

Note: Always disconnect the oven from the power supply before any cleaning or maintenance operation.

Cleaning

- Clean the cavity of the oven using a slightly damp cloth.
- Clean the accessories in the usual way in soapy water.
- The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.

Cleaning tip

For easier cleaning of the cavity walls with stubborn dirt:

1. Place half a lemon in a bowl and add 300 ml (1/2 pint) water.
2. Heat the mixture on 100% microwave power for 3 minutes.
3. Wipe the oven clean using a soft, dry cloth.

⚠ CAUTION

Personal Injury Hazard!

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

Troubleshooting

If you encounter a problem, try to resolve the problem using the following table. If the problem persists, contact the nearest authorized service center.

Problem	Possible cause	Possible solution
The oven won't start.	a. You haven't plugged in the oven. b. The door is open. c. You didn't tap the correct buttons.	a. Plug in the oven. b. Close the door. c. Check and follow the preceding instructions.

Problem	Possible cause	Possible solution
Arcing or sparking occurs.	a. You placed non-microwave-safe items into the oven. b. You start heating without placing food into the oven.	a. Use microwave-safe cookware only. b. Do not start heating before placing food inside.
The food is unevenly cooked.	a. You placed non-microwave-safe items into the oven. b. You didn't defrost the food completely first. c. You chose the wrong cooking time or power level. d. You didn't turn over or stir the food.	a. Use microwave-safe cookware only. b. Completely defrost the food first. c. Choose the correct cooking time or power level. d. Turn over or stir the food halfway through.
The food is overcooked.	You chose the wrong cooking time or power level.	Choose the correct cooking time or power level.
The food is undercooked.	a. You placed non-microwave-safe items into the oven. b. You didn't defrost the food completely first. c. The air vents are partly blocked. d. You chose the wrong cooking time or power level.	a. Use microwave-safe cookware only. b. Completely defrost the food first. c. Remove anything blocking the air vents. d. Choose the correct cooking time or power level.
The food isn't defrosted completely or evenly.	a. You placed non-microwave-safe items into the oven. b. You chose the wrong weight or time for defrosting. c. You didn't turn over the food.	a. Use microwave-safe cookware only. b. Choose the correct weight or time for defrosting. c. Turn over the food when you hear the beeping.

Before contacting the service center

Please do the following before contacting the service center.

1. Place a glass containing 300 ml (1/2 pint) cold water in the oven. Then close the door securely.
2. Heat the water for one minute at 100% microwave power level.
3. Answer the following questions:

Question	Answer (Yes/No)
Did the oven light turn on?	

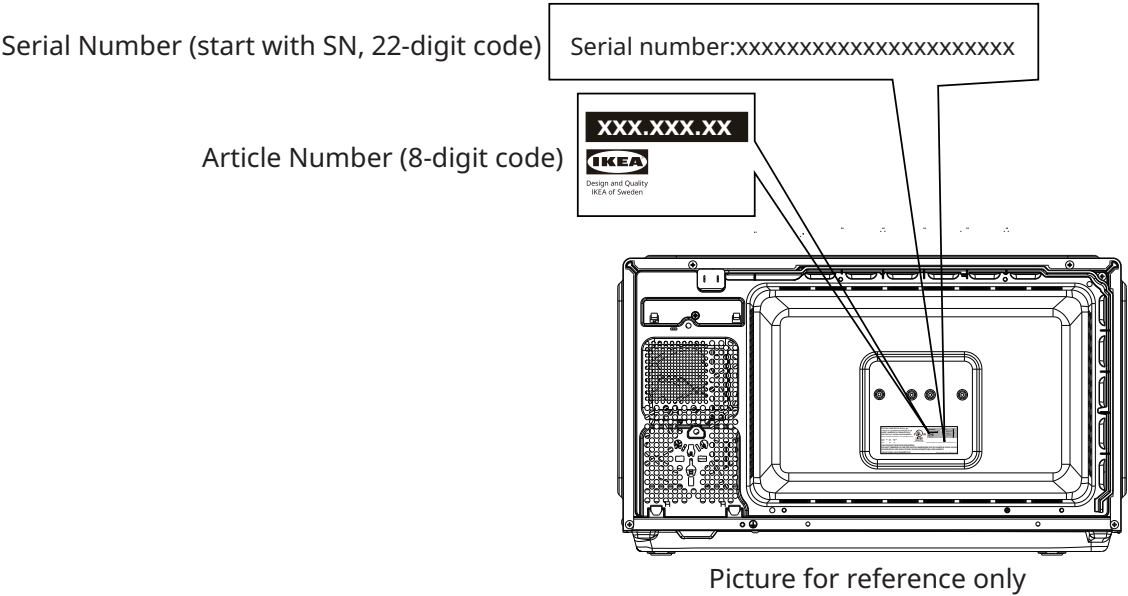
Question	Answer (Yes/No)
Did the cooling fan work? (Put your hand on the louver above the Control Panel.)	
Did the turntable rotate? (It is normal for the turntable to turn in either direction.)	
Is the water in the glass warm?	

If “No” is the answer to any of the preceding questions, please check electrical outlet, fuse and/or circuit breaker.

WARNING: A microwave oven should never be serviced by a “do-it-yourself” repairperson.

Technical specifications

Model	STENABY 606.139.64 STENABY 706.139.68
Rated voltage	230 – 240 V~
Rated frequency	50 Hz
Rated input power (microwave)	1550 W
Rated output power (microwave)	1000 W
Rated input power (grill)	1100 W
Oven capacity	34 L
Turntable diameter	315 mm
External dimensions	595×408×397 mm
Net weight	18.3 kg



Environmental concerns

 According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do not dispose of this product with household waste. Please send this product to WEEE collecting points where available.

IKEA guarantee

How long is the IKEA guarantee valid?

This guarantee is valid for 5 years from the original date of purchase of your appliance at IKEA, IKEA Pty Ltd, ABN 84006270757 or IKEA NEW ZEALAND LIMITED, NZBN 9429047515468. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

Who will execute the service?

If you encounter any trouble with the appliance and wish to register a service call or make a claim, please contact your local IKEA customer support centre. The centre will provide service through its own operations or authorized service partner network.

The principal address and contact details in Australia and New Zealand:

IKEA Pty Ltd for Australia and IKEA New Zealand Limited for New Zealand IKEA Service Office L1 Clock Tower, 630 Princes Highway Tempe, NSW 2044
Contact IKEA customer support centre at www.IKEA.com
Australia: (02) 9010 0264 New Zealand: Refer Contact Us Section on New Zealand Website

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only.

The products have been designed and tested for domestic purposes only and this guarantee does not cover damage arising from use of the Product in a commercial environment.

The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. Replaced parts become the property of IKEA.

The guarantee exists only if the appliance complies and is installed in accordance with:

- The technical specifications.
- The Assembly Instructions and user manual Safety Information.

IKEA's guarantee is subject to:

- Australian Consumer Law see Schedule 2 to Competition and Consumer Act, 2010.
- New Zealand Consumer Guarantees Act 1993.

This guarantee is in addition to any non-excludable statutory warranties in Australia and New Zealand.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. They will notify you as to whether your claim is covered under this guarantee. If your claim is approved, the IKEA service provider or its authorized service partner, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects including insect or vermin infestation or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.

- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.
- The appliance's serial number or warranty seal has been removed or defaced.

How country law applies

Our goods come with guarantees that cannot be excluded under the Consumer Law in Australia and New Zealand. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

This guarantee is not intended in any way to limit or exclude such rights and remedies that you may have under law.

You can find out more information on the websites:

Australia: www.accc.gov.au

New Zealand: <https://comcom.govt.nz/>

<https://www.consumerprotection.govt.nz/general-help/consumer-laws/consumer-guarantees-act>

Area of validity

The IKEA guarantee gives you specific legal rights, which cover or exceed all the local legal demands. However these conditions do not limit in any way consumer rights described in the local legislation.

What you must do to make a claim under the guarantee:

To make a claim under the guarantee contact IKEA customer support centre.



i Please describe the problem that you are facing with the appliance in detail along with your product article number, the Serial Number and date of purchase at the time of call registration.

i **SAVE THE SALES RECEIPT!** Kindly keep all these details and original invoice of purchase handy during the service technician's visit to enable him to carry out the job.

It is your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

