

# IKEA Family Collect & Redeem Information Summary (NZ)

Effective: 8 July 2026 (v1)

## A. COLLECT

IKEA may change the ways to collect points and introduce new ways that you can collect points from time to time in accordance with the [IKEA Family Terms and Conditions](#). Please see IKEA Family webpage and below for up to date information on current ways to collect and redeem points.

- 1. Collect points based on Eligible Purchases:** If you scan your IKEA Family digital card or membership details at the time of making an eligible in-store, remote or online IKEA purchase (**Eligible Purchase**), you will collect points based on the dollar value of the Eligible Purchase in accordance with item 3 below.
- 2. Eligible Purchases:** Eligible Purchases include any in-store, remote or online IKEA purchase, but excludes purchases of IKEA Gift Cards and food purchases other than those made at the in-store customer restaurant, bistro, and Swedish Food Market.
- 3. 1 point for every \$5 spent:** You will collect 1 point for every \$5 spent, with no limitation on the number of points that can be collected (provided that the purchase is linked to your IKEA Family digital card or membership details).
- 4. Other ways to collect points:** Other ways to collect points include:

Interaction	Number of points collected	Frequency of collection
Sign up to IKEA Family and create an IKEA Family Account (limited to new IKEA Family members only)	5	Once on joining IKEA Family
Log into your IKEA Family Account via the IKEA.com.nz website or IKEA App	1	Once per week (Monday to Sunday)
Create and save a new product "wish list" (with at least 1 product) on your IKEA Family Account via the IKEA.com.nz website or IKEA App	2	Once per week (regardless of the number of wish lists or products saved), (Monday to Sunday) Points are only credited once per wish list.
Register (using your IKEA Family Account via the IKEA.com.nz website or IKEA App) and attend a specified IKEA Family event in store or online	20	Following attendance at a qualifying IKEA Family event

Interaction	Number of points collected	Frequency of collection
Create and save a plan using eligible planning tools (KREATIV or kitchen planning tool)	5	Once per week (Monday to Sunday)
Register for (using your IKEA Family Account via the IKEA.com.nz website or IKEA App) and attend an in store or virtual consultation or planning appointment	25	Once per week (Monday to Sunday)

5. **Expiry:** Points will expire 12 months after the date on which they were earned

**B. REDEEM**

IKEA may change or introduce new rewards from time to time. Please see IKEA Family webpage, the [IKEA Family Terms and Conditions](#), and the below table for more information.

6. **Redeeming points for reward vouchers:** The points can redeemed in return for the following rewards vouchers:

Reward voucher	Number of points needed	Terms and conditions
<b>Home furnishings and accessories rewards</b>		
<b>\$5 off home furnishings</b>	50	<ul style="list-style-type: none"> <li>This reward is available for purchases online, in-store or remote orders.</li> <li>Valid for home furnishings and accessories only.</li> <li>Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>Cannot be used in conjunction with any other IKEA vouchers or offers.</li> <li>Not redeemable for cash.</li> <li>Member must scan their IKEA Family membership to redeem reward.</li> <li>Expire 90 days after redemption.</li> </ul>
<b>\$10 off home furnishings</b>	100	<ul style="list-style-type: none"> <li>This reward is available for purchases online, in-store or remote orders.</li> <li>Valid for home furnishings and accessories only.</li> <li>Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>Cannot be used in conjunction with any other IKEA vouchers or offers.</li> </ul>

Reward voucher	Number of points needed	Terms and conditions
		<ul style="list-style-type: none"> <li>• Not redeemable for cash.</li> <li>• Member must scan their IKEA Family membership to redeem reward.</li> <li>• Expire 90 days after redemption.</li> </ul>
<b>\$20 off home furnishings</b>	200	<ul style="list-style-type: none"> <li>• This reward is available for purchases online, in-store or remote orders.</li> <li>• Valid for home furnishings and accessories.</li> <li>• Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>• Cannot be used in conjunction with any other IKEA vouchers or offers.</li> <li>• Not redeemable for cash.</li> <li>• Member must scan their IKEA Family membership to redeem reward.</li> <li>• Expire 90 days after redemption.</li> </ul>
<b>\$50 off home furnishings</b>	500	<ul style="list-style-type: none"> <li>• This reward is available for purchases online, in-store or remote orders.</li> <li>• Valid for home furnishings and accessories.</li> <li>• Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>• Cannot be used in conjunction with any other IKEA vouchers or offers.</li> <li>• Not redeemable for cash.</li> <li>• Member must scan their IKEA Family membership to redeem reward.</li> <li>• Expire 90 days after redemption.</li> </ul>
<b>\$100 off home furnishings</b>	1000	<ul style="list-style-type: none"> <li>• This reward is available for purchases online, in-store or remote orders.</li> <li>• Valid for home furnishings and accessories.</li> <li>• Not valid for use in the Swedish Restaurant, Swedish Food Market, for IKEA services or gift cards.</li> <li>• Cannot be used in conjunction with any other IKEA vouchers or offers.</li> <li>• Not redeemable for cash.</li> <li>• Member must scan their IKEA Family membership to redeem reward.</li> <li>• Expire 90 days after redemption.</li> </ul>
<b>Food and drinks rewards</b>		
<b>\$5 off food</b>	50	<ul style="list-style-type: none"> <li>• Scan your IKEA Family membership in-store to benefit from this reward.</li> <li>• Available for use in-store at the Swedish Restaurant for IKEA Food only.</li> <li>• Not redeemable for cash.</li> </ul>

Reward voucher	Number of points needed	Terms and conditions
		<ul style="list-style-type: none"><li>• Expire 90 days after redemption.</li></ul>
<b>\$10 off food</b>	100	<ul style="list-style-type: none"><li>• Scan your IKEA Family membership in-store to benefit from this reward.</li><li>• Available for use in-store at the Swedish Restaurant for IKEA Food only.</li><li>• Not redeemable for cash.</li><li>• Expire 90 days after redemption.</li></ul>
<b>\$15 off food</b>	150	<ul style="list-style-type: none"><li>• Scan your IKEA Family membership in-store to benefit from this reward.</li><li>• Available for use in-store at the Swedish Restaurant for IKEA Food only.</li><li>• Not redeemable for cash.</li><li>• Expire 90 days after redemption.</li></ul>