

IKEA NZ Loyalty Members Offers – 15% off selected PAX range

Effective Date: 9 July 2026 (v1)

Terms & Conditions

1. **Promotion:** During the Promotion Period, IKEA Loyalty Members will receive **15% off** the retail price of Selected Products from our PAX range of wardrobes (including doors and panels that, by intended design, further complements the IKEA PAX range), and KOMPLEMENT interiors and organisers. A PAX wardrobe solution is not required to be purchased at the same time to redeem this offer.
2. **Promoter:** The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060.
3. **For IKEA NZ Loyalty Members only:** This Promotion is only available to our IKEA NZ Family Members (who present or verify their IKEA Loyalty membership before finalising their transaction). This offer is only available to purchases with IKEA New Zealand.
4. **Promotion Period:** The Offer Period commences at 12:00am (Auckland Time) on Thursday [9 July 2026](#) and ends at 11:59pm (Auckland Time) on Monday [10 August 2026](#). Transactions must be completed (including final payment) during the Promotion Period to be eligible for the Promotion.
5. **Selected Product(s) only:** This Promotion includes **only** the following product families of PAX doors/panels (designed to complement the PAX range):
 - a. Our PAX wardrobe range
 - b. ÅHEIM doors
 - c. AULI panels
 - d. BERGSBO doors
 - e. FARDAL doors
 - f. FÄRVIK panels
 - g. FLISBERGET doors
 - h. FORSAND doors
 - i. GRIMO doors
 - j. GULLABERG doors
 - k. HASVIK doors
 - l. KAMMARTORP doors
 - m. KOMPLEMENT interiors, organisers and hinges
 - n. LUNDBRÄSMA panels

- o. MEHAMN panels
 - p. STORKLINTA doors
 - q. SVARTISDAL panels
 - r. TONSTAD doors; and
 - s. TYSSDAL doors
6. **Exclusions:** This Promotion is not applicable to the following:
- a. All knobs and handles,
 - b. All wardrobe lighting solutions,
 - c. Any IKEA interior organiser solutions; or
 - d. Any Selected Product(s) offered for sale from our IKEA 'As-Is' Market (either in-store or online).
7. **In-store Redemption:** For in-store redemption at IKEA Sylvia Park, IKEA NZ Loyalty Members must scan their IKEA Loyalty physical or digital card or enter their verified mobile number at the point of checkout before completing their purchase.
8. **Online Redemption:** For online redemption, IKEA NZ Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number in the requested field to make a purchase on IKEA.co.nz or in the IKEA app.
9. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (sorry no rain checks). Please note availability of stock varies between our Sylvia Park store and online and products may not be available at IKEA Sylvia Park and/or online. No rainchecks are available during the Promotion.
10. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or any other IKEA Family member offer (unless the contrary has been expressed).
11. **Returns:** The return of product(s) is subject to the IKEA NZ standard returns and exchanges policy and the *Consumer Guarantees Act 1993*. The maximum refund for each product is the amount paid for the returned product(s) less any pro-rata discount received.
12. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash towards other IKEA products.
13. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.

14. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time before or during the Promotion Period. We will communicate a withdrawal on our IKEA NZ website. No withdrawal notification will be individually communicated to the Customer.
15. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law, our services, the Promotion or the offer. Customers shall review the terms on a regular basis. No changes will be individually communicated to the Customer.
16. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.
17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of New Zealand.