

IKEA New Zealand – IKEA Family Competition – Pre-Opening Invitation

Effective Date: 14 November 2025

Terms & Conditions

1. These Terms and Conditions apply in respect of the '*IKEA New Zealand – IKEA Family Competition – Pre-Opening Invitation*' (**Promotion**). By submitting an entry to this Promotion, you agree that you have read, understood and agree to be bound by these Terms and Conditions as a legally binding contract between you as an Eligible Participant and IKEA New Zealand Limited ("**IKEA**", "**we**", "**us**", "**our**", "**Promoter**").
2. **Promoter:** The **Promoter** is IKEA Pty Limited (NZBN 9429047515468) of Mount Wellington, Auckland 1060.
3. **Promotion Period:** The Promotion commences at 12.00am (Auckland Time) on Friday, 14 November 2025 and closes at 11.59 pm (Auckland Time) on Sunday, 23 November 2025.
4. **Prize:** The Winner(s) will be given entry (with 1 additional guest) to attend an IKEA New Zealand pre-opening special preview day at Sylvia Park (the **Event**) before the official opening of the store to the general public. The Event will take place on only one date and selected timeframe. During this time, the IKEA New Zealand Sylvia Park store will be opened for trade to the Winner(s). There will be **25 Winners** from this Promotion. The Winner must redeem one of the allocated tickets personally at the Event for both persons to be granted entry. Winners will be drawn at random.
5. **Eligible Participant:** Entry is only open to members of the public who satisfy all of the following criteria:
 - a. are at least of 18 years of age;
 - b. is a resident of New Zealand at the time of entry into the Promotion;
 - c. is an IKEA New Zealand Family Member (with an active and current membership);
 - d. are willing to produce official New Zealand government identification at the Event; and
 - e. are willing to comply with conditions of entry into the Event at stated at Clause 13.

6. **Entry process:** To enter the Promotion, an Eligible Participant must, during the Promotion Period:
 - a. Sign up to become an IKEA New Zealand Family member and/or have an existing IKEA New Zealand Family membership;
 - b. Complete and submit the on-line competition form (at the following weblink: <https://survey.alchemer.eu/s3/90965201/IKEA-Family-f58c63300e20>); and
 - c. Ensure that the entry otherwise complies with these Terms.
7. **No correspondence:** The Promoter's Decision is final. By entering this Promotion, you acknowledge that no correspondence will be entered into with any person(s) in relation to any individual feedback and/or disputes about the Promoter's decision as to the competition winners.
8. **Not transferrable or convertible to cash:** The Prize is not transferable and cannot be taken, refunded, exchanged or transferred as cash. If the selected winner cannot confirm their attendance at the date and time, another Eligible Participant will be allocated as a Winner and will be awarded the Prize.
9. **No reimbursement of travel costs and/or expenditure:** The selected Winners will be required to travel to Sylvia Park, IKEA New Zealand on the allocated date and time at their own cost. The Promoter will not be responsible or liable for any transportation costs that may be incurred by the Winners (including, but not limited to, any cost of private parking and/or any travel fares and/or any lost wages/salary as a result of attending the Event).
10. **Acceptance of Prize:** The selected Winner(s) must respond to the communication from the Promoter regarding the event and confirm acceptance by 26 November 2025. Should acceptance not be confirmed by this time, IKEA New Zealand reserves the right to allocate your tickets to another person(s).
11. **Publication of Winners:** The Winner(s) first name and surname will be published on the IKEA New Zealand webpage at this link (<https://www.ikea.com/nz/en/ikea-family/>) within 3 business days after the Draw date (on 27 November 2025) for a minimum of 28 days. By entering into the Promotion, you consent to your details being published (if you are selected as a Winner).
12. **No compensation or alternate Prize:** The Prize must be taken as described and no compensation will be payable if the Winner is unable to attend the Event. No alternative prize will be awarded. The Prize will be forfeited if you are unable to confirm acceptance and/or attendance the Event.

13. **Conditions of Entry to the Event:** Winners must comply with all conditions as set by the Promoter to be granted entry to the Event, including:
- a. Present official New Zealand government issued proof of identity;
 - b. Present digital proof of IKEA New Zealand Family membership;
 - c. Redeem the Prize (in the form of a digital or printed ticket that will be issued) upon entry; and
 - d. Acknowledging that the Event will be photography and/or videography activity and allowing their attendance to be photographed and/or video graphed, and providing IKEA New Zealand with publication consent under clause 15.
14. **Limitation of Liability:** Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity or profit); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
- a. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - b. any third party interference;
 - c. any tax liability incurred by the Winner; or
 - d. use of the prize, including reimbursement of wages for attending the Event.
15. **Licence to publication and marketing:** The Winner(s) agrees that the Promoter may use their personal information (including words, images, illustrations, photographs, data, information) for any publicity, promotional, marketing, communication, research, profiling or commercial purposes, without compensation. The Promoter may redesign, archive, reproduce, disseminate, display, publicly perform and/or replay and make publicly accessible, as well as to cut and edit, adapt and modify the content or any part of it in all formats on all Promoter or its related entities, mobile applications, websites, social media and/or other marketing channels. There is no obligation for the Promoter to publish any materials under this clause 15.
16. **Force Majeure:** If for any reason this Promotion is not capable of running as planned (whether caused by infection by computer virus, line drop out, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupt or affect the administration, security, fairness or integrity of the Promotion), or the Event is not capable of being carried out for any reason (in the Promoter's sole discretion), the Promoter reserves the right to cancel, terminate, modify or suspend the Promotion and/or Event.

17. **Personal Information and Policy:** The Promoter collects personal information (including each Entrant's name and suburb) in order to conduct the Promotion. By entering this Promotion, you authorise the Promoter to collect and use your personal information for the purpose of conducting the Promotion and for any other purpose(s) as provided for in the IKEA New Zealand privacy policy (**Policy**). The Promoter will not share your personal information except in connection with the Terms and Conditions of this Promotion and/or where disclosure is in accordance with the Policy or as permitted by New Zealand privacy laws (including disclosure to any authorized New Zealand government entity). You have a right of access to your personal information and may at any time request for a copy and/or for correction to your personal information held by us.