

IKEA NZ Loyalty Members Offer – 10% off selected METHOD Kitchens and Appliances

Effective Date: 1 October 2026 (v1)

Terms & Conditions

1. **Promotion:** During the Promotional Period, IKEA Loyalty Members will receive **10% off** from the marked retail price of all Qualifying IKEA METHOD Kitchens and Appliances. This offer is only applicable to purchases from IKEA New Zealand.
2. **Promoter:** The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060 New Zealand.
3. **For IKEA Loyalty Members only:** This Promotion is only available to both our IKEA Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).
4. **Promotion Period:** The Promotional Period commences at 12:00am (Auckland Time) on Thursday, [1 October 2026](#) and ending at 11:59pm (Auckland Time) on Monday [2 November 2026](#). Transactions must be completed (including payment) during the Promotion Period to be eligible for the Promotion.
5. **Qualifying IKEA METHOD Kitchens and Appliances:** This Promotion is only applicable to the following:
 - (a) IKEA METHOD Kitchen system products: our range of cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carrousels, kitchen laminate and veneer worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen knobs, and handles; and
 - (b) any Kitchen Appliances including our range of ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers, dishwashers, and other appliances accessories.
6. **Exclusions:** This Promotion excludes the following products:
 - (a) any product from our home furniture and/or furnishing range;
 - (b) custom made materials for benchtops;

- (c) any IKEA services (such as measuring, picking, delivery, assembly, installation, custom made stone benchtop/worktop fabrication, delivery and installation, takeback/recycling, planning and interior design services);
 - (d) any METOD Kitchen system or appliance from our As-Is market; and
 - (e) any IKEA Gift Cards (regardless of whether or not they are intended to be used towards a Qualifying IKEA METOD Purchase.
7. **In-store Redemption:** For in-store redemption at IKEA Sylvia Park, IKEA Loyalty Members must scan their IKEA Loyalty physical or digital card or enter their verified mobile number at the point of checkout before completing their purchases.
 8. **Online Redemption:** For online redemption, IKEA Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number in the requested field to make a purchase on IKEA.co.nz or in the IKEA app.
 9. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last. Please note availability of stock varies between our IKEA Sylvia Park store and online and not all products may be available. No rainchecks are available during the Promotion.
 10. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers (unless the contrary has been expressed).
 11. **Returns:** All return of product(s) are subject to IKEA standard returns and exchanges policy and the *Consumer Guarantees Act 1993*. The maximum refund for each product is the amount of the returned product(s) less any pro-rata discount received.
 12. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash towards other IKEA products.
 13. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
 14. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communication a withdrawal on our IKEA website. No withdrawal notification will be individually communicated to the Customer.

15. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers shall review these Terms and Conditions on a regular basis for updates before commencing their transaction. No changes will be individually communicated to the Customer.
16. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.
17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of New Zealand.