

# IKEA (NZ) Business Network Offer – Business Offer 2026

Effective Date: 30 April 2026 (v1)

## Terms & Conditions

1. **Promotion:** During the Promotional Period, all IKEA Business Network (**IBN**) accounts who **spend \$1000** (or more) in a single transaction during the Purchase Period will receive a \$250 value IKEA Voucher. IBN Members must be opt-ed to our marketing to successfully receive the Voucher (and must continue to remain opted-in during the Relevant Period).

The \$250 value IBN Voucher is only redeemable between **13 July 2026 and 17 August 2026**) and will be issued and sent to the IBN registered e-mail address.

2. **Promoter:** The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060 New Zealand.
3. **For IKEA Business Network Members only:** This Promotion is only available to IBN customers (who present or verify their membership details before finalising their transaction). The maximum number of Vouchers issued to any IBN Members account is **one** (regardless of multiple purchases that may qualify during the Purchase Period). This offer is only available to IKEA New Zealand purchases and IKEA New Zealand IBN accounts.
4. **Promotion Period:** The Promotional Period commences:
  - a. **Purchase Period:** at 12:00am (Auckland Time) on [30 April 2026](#) and ending at 11:59pm (Auckland Time) on [30 June 2026](#).
  - b. **Redemption Period:** at 12:00am (Auckland Time) on [13 July 2026](#) and ending 11:50pm (Auckland Time) on [17 August 2026](#).

Any online transactions must be successfully completed by the specified end date and time above.

The **Relevant Period** for opt-in to marketing communications commences from the date of purchase and the IBN member must remain opted-in **continuously** during this time until the voucher has been received.

5. **Exclusions:** This Promotion is not applicable to the purchase of any IKEA Gift Card, any IKEA Services and/or any IKEA Swedish Market food purchases during the Purchase Period.

6. **For In-store redemption:** IBN Members must (during the Redemption Period) scan their IBN membership details at the point of checkout in-store or online at the relevant field prior to completing their purchases. The voucher will contain a QR code. Once the QR code is scanned, the \$250 discount will appear as a reduction against all scanned items.
7. **For Online and Remote redemption:** The voucher will also contain a discount code. IBN Members must (during the Redemption Period) log in with the IBN membership details and the discount code must be entered or scanned into the transaction before finalising the purchase. If you are making a purchase via our assisted IKEA RCMP call centre, please provide your IBN details during your call and the discount code.
8. **Voucher conditions:** The Voucher is a once-use coupon and will be extinguished on redemption. In addition, the following conditions also applies:
  - (a) The Voucher is treated like cash by IKEA and is redeemable towards \$250 value towards IKEA purchases.
  - (b) IKEA is not obliged to reissue or replace any voucher that is lost, deleted, stolen, defaced, damaged, or otherwise misused, except as required by law.
  - (c) Multiple vouchers from this Promotion **cannot be combined** in a single transaction. Only one Voucher from this Promotion will be accepted on the transaction.

Please review the terms on the actual Voucher for any further conditions and a list of excluded purchases that will apply.

9. **Opt-in requirements and e-mail delivery conditions:** IKEA will endeavour to send the Voucher on or around [13 July 2026](#) to the registered IBN e-mail address on the eligible IBN account.

IBN accounts that have met the requirements of being opted in to receive IKEA marketing e-mail communication (and continuously) will have the Vouchers sent automatically by e-mail. If you are not opted-in and/or if you have chosen to opt-out at any time from the commencement of the Promotion, you may not receive the Voucher (which will be distributed automatically).

10. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last. Please note availability of stock varies between stores and online and not all products will be available in stores and online. No rainchecks are available during the Promotion.

11. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or any other IKEA Family member and/or IKEA Business Network member offers (unless the contrary has been expressed).
12. **Returns:** All return of product(s) are subject to IKEA standard returns and exchanges policy and the *Consumer Guarantees Act*. The maximum refund for each product is the amount of the returned product(s) less any pro-rata discount received. Where a purchase made during the Redemption Period is refunded:
  - (a) you will receive a refund equivalent to the amount paid by you originally (i.e. the transaction total less the \$250 value discount); and
  - (b) the Voucher value will not be refunded or re-credited and cannot be reused, except as required by law.
13. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash or IKEA Gift Cards.
14. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
15. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communication a withdrawal on our IKEA website. No withdrawal notification will be individually communicated to the Customer.
16. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers shall review these Terms and Conditions on a regular basis for updates before commencing their transaction. No changes will be individually communicated to the Customer.
17. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.
18. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.

19. **Privacy:** We collect, use and disclose your personal information in accordance with:
- (a) the IKEA New Zealand *Privacy Policy* (as applicable); and
  - (b) these Terms.

We will use your membership and transaction information to:

- (a) assess eligibility for the Promotion;
  - (b) issue and administer Vouchers; and
  - (c) analyse and report on the performance of the Promotion (in de-identified or aggregated form where appropriate).
20. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of New Zealand.