

IKEA NZ Loyalty Members Offer - 10% off Furniture (from 29 May to 1 June 2026)

Effective Date: 29 May 2026 (v1)

Terms & Conditions

- Promotion:** During the Promotional Period, IKEA Loyalty Members will receive **10% off from the retail price of our IKEA furniture range**. This offer is only available for IKEA New Zealand purchases (either in-store and online).
- Promoter:** The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060 New Zealand.
- For IKEA NZ Loyalty Members only:** This Promotion is only available to our IKEA Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction). This offer is only available for IKEA New Zealand purchases.
- Promotion Period:** The Promotion Period starts at 12:00am (Auckland Time) on [29 May 2026](#) and ends at 11:59pm (Auckland Time) on [1 June 2026](#). Transactions must be completed (including payment) during the Promotion Period to be eligible for the Promotion.
- Exclusions:** The Promotion is not applicable to any of the following products:
 - Any products from the following IKEA Kitchen range: including IKEA kitchen cabinets, fronts, fixed interiors, worktops, wall panels, taps, sinks and sink accessories, freestanding kitchens, modular kitchens, handles, ovens, microwaves, combination, hobs, rangehoods, fridges, fridge/freezers, dishwashers, filters, and kitchen accessories including the METHOD, ENHET and KNOXHULT systems, and all knobs and handles;
 - Any IKEA Home furnishing accessories (which includes, but are not limited to): cookware, tableware, bed textiles, home textiles, bathroom accessories, rugs, lighting, home electronics, decoration accessories, pictures and picture frames, plants and plant accessories, storage boxes and baskets, clothes storage accessories, laundry and cleaning accessories or children's toys; or
 - Any products from our SLATTUM bed frames range promotion.

Please note that a separate promotion applies for SLATTUM products (from 14 May 2026 – 30 June 2026) and that offer **is not stackable** (and therefore expressly excluded) with this Promotion for any additional discounts. Please refer to *IKEA NZ Loyalty Members Offers – 20% off SLATTUM upholstered beds - Terms and Conditions* for further details of that promotion.

6. **In-store Redemption:** For in-store redemption at IKEA Sylvia Park, IKEA NZ Loyalty Members must scan their IKEA Loyalty physical/digital card or enter their verified mobile number at the point of checkout before completing their purchases.
7. **Online Redemption:** For online redemption at IKEA New Zealand, IKEA NZ Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA NZ Loyalty Membership number in the requested field to make a purchase on IKEA.co.nz, or within the IKEA NZ app.
8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (sorry no rain checks). Please note availability of stock varies between stores and online and not all products will be available in stores and online.
9. **Only one offer a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or IKEA NZ Loyalty member and/or IKEA Business Network member offers (including the SLATTUM concurrent offer).
10. **Returns:** All return of product is subject to IKEA NZ Returns and Exchange policy and the *Consumer Guarantees Act 1993*. The maximum refund for each product is the amount paid of the returned product (less any applicable discount received).
11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Whilst IKEA has taken care with this Promotion, some items are not considered as *'furniture'* by IKEA and therefore will not receive this automatic discount when scanned. The Promoter's decision is therefore final.
13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communicate a withdrawal on our IKEA website. No withdrawal notification will be individually communicated to the Customer.
14. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers shall review these Terms and Conditions on a regular basis for updates before commencing their transaction. No changes will be individually communicated to the Customer.
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.

16. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.
17. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of New Zealand.