

IKEA New Zealand Family Members – *Fact or flat-pack* Competition

Terms & Conditions

- Agreement:** These Terms and Conditions apply in respect of the IKEA New Zealand Family *Fact or flat-pack* Competition (**Promotion**). By submitting an entry to this Promotion, you agree that you have read, understood and agree to be bound by these Terms and Conditions. Information and material used to market the Promotion or to explain how to enter the Promotion forms part of these Terms and Conditions (except that, if there is an inconsistency between that information and material and these Terms, these Terms and Conditions prevail). These Terms and Conditions form a legally binding contract between you and IKEA Pty Limited (“IKEA”, “we”, “us”, “our”, “Promoter”).
- Game of Chance:** The Promotion constitutes a Game of Chance. Skill plays no part in the awarding of prizes in the competition which consists of answering 9 (nine) ‘true’ or ‘false’ questions (with unlimited attempts permitted).
- Promoter:** The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060 New Zealand.
- Promotion Period:** The Promotion commences at 12:00am (Sydney Time) on Monday, [18 May 2026](#) and closes at 11:59 pm (Sydney Time) on Sunday, [24 May 2026](#).
- Total Prize Pool:** Each prize awarded is an IKEA Gift card (physical card) valued at \$50 each (Prize) and is redeemable at any IKEA New Zealand retail store and/or online. There is a total of five (5) physical cards to be awarded in this Promotion (**total prize pool is \$250**).
- Eligibility:** Entry is only open to persons who satisfy all the following criteria:
 - 18 years of age (or over);
 - A New Zealand Resident; and
 - have a current IKEA New Zealand Family membership

A ‘*New Zealand Resident*’ above means a person who is currently residing in New Zealand (at the time that IKEA New Zealand received and time-stamped the submitted entry). For the avoidance of doubt, you are not considered a New Zealand Resident if you reside in New Zealand at the time of the submitted entry and/or if you do not have a fixed New Zealand residential address on official government issued ID. You agree that should IKEA wish to sight your ID (before declaring you as a Winner) that if you are unable to comply with this request to the satisfaction of IKEA you will forfeit the Prize.

7. **How to enter:** The following online link <https://www.ikea.com/nz/en/offers> will feature a link to the competition portal and is the only acceptable method to enter the Promotion. The Promotion consists of a total of 9 (nine) 'true' or 'false' questions. The questions are based on general knowledge of IKEA and/or general knowledge of the IKEA Family membership benefits and rewards.

You must answer at least 6 (six) questions correctly for your details to be entered into the Draw and once achieved you will be prompted to login to your IKEA Family account and/or register to be an IKEA Family member (if you do not currently have a membership). Unlimited attempts are permitted, and the questions remain identical with each attempt (all corresponding correct response(s) are static and do not change).

8. **Draw:** The Draw will be conducted electronically using a randomiser function to select the 5 Winners of the Prizes by the Promoter at its Australian head office (located at Tempe, New South Wales, Australia). The Draw will take place at 12:00pm NZST (New Zealand Standard Time) on Wednesday 27 May 2026.
9. **Notification:** The Winners will be notified by telephone that is registered to their IKEA Family registered account on Monday, [1 June 2026](#). Any changes to your phone number must be made prior to this date (via the IKEA Family account profile).
10. **Not convertible to cash:** The Prize cannot be taken, refunded, exchanged or transferred as cash.
11. **Redemption of the Prize:** Additional terms and conditions apply to the use of the IKEA Gift Cards. Please visit the IKEA website for terms and conditions that applies to the redemption of the IKEA Gift Card. Validity is 3 year from the date of issue and only redeemable towards purchase from IKEA New Zealand.
12. **Limitation of Liability:** Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity or profit); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following:
- a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - b) any theft, un-authorised access or third party interference;
 - c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter;
 - d) any prizes delivered to an incorrect e-mail address that was the registered address (as per records) at the time of entry;
 - e) any tax liability incurred by the Winner; or
 - f) use of the prize.
13. **Tax:** Any tax liability arising because of accepting the Prize is the responsibility of the Winner.

14. **Final decision and no correspondence:** The Promoter's decision is final. By entering this Promotion, you acknowledge that no correspondence will be entered into with any person(s), including (but not limited to) in relation to:
- any individual feedback;
 - any disputes regarding the correctness of the allocated correct answers by IKEA as being either 'true' or 'false'; and/or
 - any dispute regarding the use by IKEA of a randomiser function to electronically select the Winner of the Promotion.
15. **Consent for Publication and Marketing:** The Winner(s) agrees that the Promoter may use your full name and your postcode (if you are selected as a Winner) for publicity, promotional, marketing, communication, research, profiling or commercial purposes, without compensation. The Promoter is under no obligation to exercise this clause and there is no right of Publication.

The first name and surname of the selected 20 Winners will be published on the IKEA webpage <http://www.ikea.co.nz/family> from Monday, 1 June 2026, for a minimum duration of 2 weeks and by entering this Promotion, you provide express consent to IKEA for the use your personal information for this purpose.

16. **Force Majeure:** If for any reason this Promotion cannot run as planned, the Promoter reserves the right in its sole discretion and subject to any written direction given by a relevant regulatory authority, to cancel, terminate, modify or suspend the competition.
17. **Personal Information and Privacy:** The Promoter collects personal information (including your full name and suburb) in order to conduct this Promotion and you agree and give express consent to IKEA to use your details for this purpose:
- send electronic messages or call you regarding this Promotion;
 - disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers;
 - disclose such information to official State and Territory lottery departments; and/or
 - publish such information under the relevant lottery legislation on any media.

The Promoter collects all personal information in accordance with the IKEA Privacy Policy located at this link: (<https://www.ikea.com/nz/en/customer-service/privacy-policy/>) which are incorporated into these Terms and Conditions. You are responsible for reviewing the IKEA Privacy Policy before entering this Promotion. You should direct any request to access, update or correct information to the Promoter directly.

18. **IKEA reservation of right to change or modify:** While great care has been taken to ensure accuracy of the Promotion, the Promoter reserves the right to update these terms and conditions and recommends you review these terms and conditions prior to entering the Promotion. The Promoter reserves the right (to the extent possible under the relevant law) to change the terms and conditions from time to time:
 - a) to reflect changes to the law; and/or
 - b) to correct any errors; and/or
 - c) to make modifications to the Promotion itself, including (but not limited to): changes to the Promotional Period duration to achieve the desired number of entrant(s) and/or changes to the number of prizes to be awarded and/or any conditions of entry into the Draw (including the removal of any Promotion entry requirements). any vary the prize value to that stated above in these Terms and Conditions.

19. **Severance:** If any term, provision or condition of these Terms and Conditions is held by a court of competent jurisdiction to be invalid, void, or unenforceable, that term, provision or conditions will be severed from these Terms and Conditions, and the rest of these Terms and Conditions shall remain in full force and effect and shall in no way be affected, impaired, or invalidated.

20. **Governing Law:** The conduct of the Promotion and these Terms are governed by the laws of New Zealand. By entering this Promotion, you voluntarily submit to the exclusive jurisdiction of the courts of New Zealand.