IKEA NZ Loyalty Member Offer – IKEA Sylvia Park (in-store only) – 10% off all items from 'As is' range

Effective Date: 9 November 2026 (v1)

Terms & Conditions

1. **Promotion**: During the Promotional Period, IKEA NZ Loyalty Members will receive an additional 10% discount off the regular marked price of all '*As-is*' products (only available in-store at IKEA Sylvia Park.

   Please note: *'regular marked price'* above refers to the regular marked selling price as indicated by IKEA New Zealand (either in-store or online) for that *As-is* product within the last 12 weeks prior to the commencement of the Promotional Period. The *As-is* price is always less than the equivalent item in new retail condition sold by IKEA New Zealand.

2. **Promoter**: The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060 New Zealand.

3. **Promotion only available at IKEA Sylvia Park in-store**: This Promotion is only available at our IKEA Sylvia Park store in-store (located at: 10 Clemow drive, Mt Wellington, Auckland 1060).

4. **IKEA Loyalty Members only:** This Promotion is only available to our IKEA NZ Family Members and IKEA NZ Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).

5. **Promotion Period:** The Promotion Period starts daily on Monday, 9 November 2026 and ends on Saturday, 21 November 2026

6. **IKEA 'As-is' Market products only:** Only the following products form part of the Promotion:
   - located in-store at our IKEA Sylvia Park store within the '*As is*' market (IKEA's second hand and returned products); and
   - has a corresponding label indicating that the product is part of our '*As-is*' market range with an '*As-is*' price.

7. **In-store promotion only**: IKEA NZ Loyalty Members must scan their IKEA Loyalty card (physical or digital) or enter their verified mobile number at the point of checkout before completing their purchases. The 10% discount off will automatically appear off the marked 'As -is' price (and only if an IKEA NZ Loyalty membership is scanned).

8. **Availability and stock limit**: The Promotion is valid while stocks last (no rain checks). Please note availability of items varies daily at the IKEA Sylvia Park store, and we cannot hold items and/or confirm availability of items. The Customer must attend the 'As-is' market section of the IKEA Sylvia Park store in person and cannot pre-purchase any items online.

9. **Promotion may be combined**: The Promotion is available in conjunction with any other specials, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers.

10. **Returns:** All return of product(s) from the 'As is' market is subject to the *IKEA Returns and Exchanges policy* and the *NZ Consumer Guarantees Act*. The maximum refund for each product is the amount of the returned product less the discount received.

11. **No transfer or cash redemption**: The discount is not transferrable and cannot be redeemed for cash.

12. **Validation and Verification:** Eligibility of product(s) to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.

13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. We will communicate a withdraw on our IKEA website. No withdrawal notification will be individually communicated to the Customer.

14. **Right to change**: The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer.

15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.

16. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New Zealand.