

IKEA NZ Loyalty Members Offers – 10% off BESTÅ range

Effective Date: 17 September 2026 (v1)

Terms & Conditions

1. **Promotion:** During the Promotional Period, IKEA Loyalty Members can take advantage of **10% off the retail price of all BESTÅ frames and components** (including BESTÅ legs, tops, doors and drawer fronts).
2. **Promoter:** The Promoter is IKEA New Zealand Limited (Company number 7539639) of 10 Clemow Drive, Mount Wellington, Auckland 1060 New Zealand.
3. **For IKEA Loyalty Members only:** This Promotion is only available to both our IKEA NZ Family Members and IKEA Business Network customers (who present or verify their IKEA Loyalty membership before finalising their transaction).
4. **Promotion Period:** The Offer Period commences at 12:00am (Auckland Time) on Thursday [17 September 2026](#) and ends at 11:59pm (Auckland Time) on [Monday 12 October 2026](#). Transactions must be completed (including payment) during the Promotion Period to be eligible for the Promotion.
5. **Exclusions:** The Promotion(s) are not applicable to any BESTÅ frames and components offered for sale from our IKEA 'As-Is' Market (either in-store or online).
6. **In-store Redemption:** For in-store redemption at IKEA Sylvia Park, IKEA NZ Loyalty Members must scan their IKEA Loyalty physical or digital card or enter their verified mobile number at the point of checkout before completing their purchases.
7. **Online Redemption:** For online redemption, IKEA NZ Loyalty Members must sign into their IKEA Loyalty Account or insert their IKEA Loyalty membership number in the requested field to make a purchase on [IKEA.co.nz](#) or in the IKEA app.
8. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (sorry no rain checks). Please note availability of stock varies between the IKEA Sylvia Park store and online and products may not be available in-store and/or online. No rainchecks are available during the Promotion.

9. **Only one offer at a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer or any other IKEA Family member and/or IKEA Business Network member offers (unless the contrary has been expressed).
10. **Returns:** The return of product(s) is subject to the IKEA NZ standard returns and exchanges policy and the *Consumer Guarantees Act 1993*. The maximum refund for each product is the amount paid for the returned product(s) less any pro-rata discount received.
11. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
12. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.
13. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time before or during the Promotion Period. We will communicate a withdrawal on our IKEA NZ website. No withdrawal notification will be individually communicated to the Customer.
14. **Right to change:** The Promoter reserves the right to change the terms and conditions from time to time to reflect changes to the law, our services, the Promotion or the offer. Customers shall review the terms on a regular basis. No changes will be individually communicated to the Customer.
15. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges including GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer.
16. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of New Zealand.