

Who organizes this promotion?

This promotion is organized by IKEA B.V., Laan van Decima 1, 2031CX, Haarlem (hereinafter "IKEA"). This promotion applies to IKEA.nl and the physical IKEA branches in the Netherlands.

What do these promotional conditions apply to?

These promotional conditions apply to the free bathroom plan service.

By participating in this promotion you agree to these promotion conditions.

These promotional conditions can be consulted, printed and downloaded at IKEA.nl

What is the promotional period?

The promotional period is from **Thursday, May 16 to Monday, June 3, 2024.**

- During the promotional period you do not pay a contribution for the plan services for bathrooms.
- The promotion only applies when using your IKEA FAMILY card or your IKEA for Business Network Number when booking your plan service in the store or on IKEA.nl.
- The promotion is not valid in combination with any other applicable discounts/promotions.
- The promotional discount cannot be obtained afterwards, after the end of the promotional period.
- Customers who have previously made an appointment that falls within the promotional period pay the usual costs, these costs will be refunded in May.
- IKEA is entitled, at its sole discretion and without prior notice, to change or adapt these terms and conditions during the duration of the promotion, or to discontinue or adapt the promotion without giving any reason if circumstances so require, without IKEA is therefore obliged in any way to compensate the participants for damages. Changes or adjustments to the promotion conditions and cessation, modification or adjustment of the promotion will be announced by IKEA via the IKEA website.

Who can participate in this promotion?

You can participate in this promotion if you use our planning service during the promotional period from Thursday, May 16 to Monday, June 3, 2024 and use your IKEA FAMILY number or your IKEA for Business Network number when booking.

What if I have a comment or complaint about the promotion?

If you have any questions, comments or complaints regarding this promotion, you can contact the customer service department of the branch. Complaints about the promotion conditions and/or this promotion can be submitted to IKEA customer service, by post IKEA Customer Support Center, Postbus 3003, 9700 RM in Groningen, stating: 'free bathroom planning service' or via telephone number 050-7111267 (usual calling costs).



And some other points:

We pay a lot of attention to the organization of the action. Nevertheless, it may happen that the information about this is incomplete or incorrect or that we have to adjust the promotion and/or promotion conditions or terminate the promotion prematurely. We are not liable for this or for any other damage resulting from this promotion.

We may disqualify participants if we believe that the participant is not acting in accordance with these promotion conditions or if the participant is behaving fraudulently in any other way.

If a provision of these promotional terms and conditions is void or voidable, this will not affect the other provisions of these promotional terms and conditions. We will then replace that void or voidable provision with a valid provision.

This promotion and promotion conditions are further governed by Dutch law.

