11. IKEA for Business

11.1 IKEA for Business Network

An IKEA for Business Network Number allows your business to purchase IKEA products and/or services from us. You apply for an IKEA for Business network number on the <u>IKEA for Business website</u> (https://www.ikea.com/nl/nl/ikea-business/).

When we approve your application, we will issue you with a unique IKEA for Business network number linked to your business. As an IKEA for Business customer, when you make a purchase on our website, you enter your IKEA for Business Network number in the appropriate field. As an IKEA for Business customer, when you make a purchase at one of our stores, you scan your IKEA for Business Network number at the checkout.

11.2 IKEA for Business Account

With an IKEA for Business Account, we offer you the possibility to pay within 30 calendar days after placing an order instead of immediately. You request an IKEA for Business Account enrollment form from one of our IKEA for Business staff via the contact form on the IKEA for Business website (https://www.ikea.com/nl/nl/ikea-business/) and meet the following requirements:

- (i) you have an IKEA for Business Network number;
- (ii) your company has been registered for more than one year in the trade register of the Chamber of Commerce;
- (iii) your company has a positive advice from Economic Data Resources B.V. (DAS Bedrijfsinformatie). IKEA will provide your company's details to DAS Bedrijfsinformatie in order to investigate the creditworthiness of your company and any negative comments. DAS Bedrijfsinformatie will advise IKEA as a result of its investigation. Click here for more information on how DAS Bedrijfsinformatie uses your personal data; and
- (iv) your company does not exceed the amount of EUR 7,500 excluding VAT owed by your company to IKEA at any time.

When we approve your request, we will provide you with a unique IKEA for Business account number linked to your company, which you use to place your order by e-mail with one of our IKEA for Business co-workers. The email will contain your company details, your IKEA for Business account number, the IKEA part numbers and/or service specification(s) in question. We will provide you with a quote and after your approval, we will confirm your order by email.

11.2 Further conditions.

- (i) You shall, during the period of ownership of the products by IKEA: (i) not alienate or use as security the products (ii) ensure that the products remain in good condition and (iii) insure the products against damage, theft and fire.
- (ii) If your company does not pay IKEA's invoices on time, IKEA may assign its claim against your company for collection. In this case, your company shall also reimburse the extrajudicial and judicial costs in connection with the collection of the amount due, in addition to the amount due.
- (iii) (iii) We may limit or exclude the right of return and/or exchange in our offers and/or order confirmations.
- (iv) The IKEA for Business Network number and the IKEA for Business Account number are both non-transferable. Unlike the use of the IKEA for Business Network number, it is not possible to use or have the IKEA for Business Account number used by several people within your company. As an IKEA for Business customer, you remain responsible for all activities that take place under your IKEA for Business Network number and/or IKEA for Business Account.
- (v) As an IKEA for Business customer, if you purchase from us without entering your IKEA for Business Network Number when ordering online, or without having your IKEA for Business Network Number scanned at the check-out, it is not possible for us to subsequently add your order to your IKEA for Business Network Number order history.
- (vi) (vi) As an IKEA for Business customer, it is your responsibility to keep the information on your IKEA for Business Network Number and/or IKEA for Business Account up to date.
- (vii) (vii) You can cancel your IKEA for Business Network Number and IKEA for Business Account at any time.
- (viii) (viii) We have the option to cancel and/or delete your IKEA for Business Network Number and/or IKEA for Business Account if:
- (ix) (a) we suspect abuse;
- (x) (b) you have not logged in for four consecutive years; and
- (xi) (c) you have not made any purchases through your IKEA for Business Network Number and/or IKEA for Business Account for four consecutive years.
- (xii) (ix) When we delete your IKEA for Business Network Number and/or IKEA for Business Account, it also means that we delete your order history, stored digital purchase receipts and user profiles.