General Terms and Conditions

InteriorTech Pte Ltd ("Livspace") maintains these terms and conditions ("Terms and Conditions") and is responsible for this promotion. Please read these Terms and Conditions carefully before accessing this promotion ("Promotion"). You may download the material displayed in this Document for your non-commercial, personal use only. Additionally, you shall not modify, reuse, repost, or use the contents of the Document for public or commercial purposes, including the text, images, audio, and video without Livspace's written permission. Livspace reserves the right to cancel or amend the promotion mentioned on the Document or these Terms and Conditions at any time without prior notice. Any changes will be posted either within the Document or these Terms and Conditions

By participating in this Promotion, the customer is deemed to have accepted these Terms and Conditions. By participating in this Promotion, you are deemed to have expressly consented to Livspace to contact you via all print or electronic means.

- These offers cannot be combined with other promotional offers by Livspace.
- All Invoices for the products & services catered by registered third-party vendors of Livspace shall be paid directly to Livspace and no payment shall be made to any third-party vendors.
- Delays in making a payment at any stage can cause a delay in the project's completion. Livspace shall not be liable for any such delay. All charges payable for products or services availed through Livspace's platform or services will be subject to prevailing statutory taxes (e.g. Goods and Services Tax, Value Added Tax, etc) as may be in force or introduced at any time. All payments by customers in respect of products or services availed through Livspace's platform or services shall be paid without set-off or counterclaim and free and clear of and without deduction or withholding for or on account of any taxes, levies, imposts, duties, fees, assessments or other charges of whatever nature, imposed by any governmental authorities, and all interest, penalties or similar liabilities with respect thereto.
- Customers shall be responsible for their own bank charges or fees, including but not limited to remittance fees and credit card fees, in connection with their payments. Customers who have availed of a home renovation loan shall adhere to the terms and conditions put forth by their respective banks.
- All standard terms and conditions as on the Livspace website shall apply, over and above everything in this Document.
- Any disputes will be governed by Malaysian law and any disputes will be subject to the exclusive jurisdiction of the Federal Court of Malaysia.

5% Worth of free IKEA furniture with Livspace (IKEA Family Members)

How to enjoy this promotion

In-stores - present the IKEA Family card upon payment to enjoy a 5% worth of free IKEA furniture for every booking (minimum gross order value of RM20,000 - payable by the customer).

Terms and Conditions:

- 1. Promotion is valid till 31 December 2022 and can be availed only once during this offer period.
- 2. Promotion is a one-time discount towards a minimum gross order value of RM 20,000 for the interior design and renovation work offered by Livspace.
- 3. Promotion is eligible only for IKEA Family Members and IKEA Employees
- 4. Vouchers are valid for purchases of IKEA furniture made through Livspace; they cannot be redeemed directly at IKEA stores or through any other channel.
- 5. Vouchers can be redeemed on payment of 50% of the total contract value by the customer to Livspace; the final eligible voucher amount is dependent on the contract value at the 50% payment stage.
- 6. Not valid in conjunction with any discounts/vouchers unless stated otherwise. Ongoing store promotions may be available on a case-to-case basis.
- 7. Promotion is only valid in-store at IKEA Damansara and Cheras.
- 8. IKEA Family members can reach Livspace's representative at IKEA.my@livspace.com for more information.

RM1,000 flat booking fee

How to enjoy this promotion:

Enjoy RM1,000 flat booking fee when you book your project with Livspace.

Terms and Conditions:

- 1. Promotion is valid from 4th November 2022 till 30th November 2022 (extended till 31st December 2022).
- 2. Promotion is a one-time discount towards a minimum gross order value of RM 20,000 for the interior design and renovation work offered by Livspace.
- 3. The RM1,000 booking fee is not refundable in the case of project cancellation.
- 4. This offer cannot be combined with other promotional offers by Livspace unless stated otherwise.
- 5. All Standard Terms & Conditions apply. Please refer to www.livspace.com/service for more information.

RM1,000 IKEA Gift Card

What is it?

Get RM1,000 IKEA gift card when you renovate your home with Livspace.

How to enjoy this promotion:

Book a Livspace renovation project (minimum gross order value of RM20,000- payable by the customer) with Livspace and gets RM1,000 IKEA gift card.

Terms and Conditions:

- 1. This Promotion offer is valid from the **4th November 2022 till the 30th November 2022** (extended till **31st December 2022**) ("Offer Period").
- Promotion is only valid and applicable to those who book a renovation project (minimum gross order value RM20,000 - payable by the customer) and pay 10% of the order value within the Offer Period.
- 3. Gift card issued are subject to a set of terms and conditions, which we reserve the right to change without prior notice in the best interest of the company.
- Offer are limited to one voucher per order booked during Offer Period, and are not valid for usage
 with, nor can be combined with other types of vouchers, discounts, promotions or offers unless
 stated otherwise.
- 5. The offer is only applicable for Livspace renovation projects.
- 6. IKEA Gift Card exactly like cash to make any purchases at IKEA Check-outs, Restaurant, Bistro, Swedish Food Market, and IKEA CAFÉ. You can make multiple purchases with this re-loadable card. The card has no value until purchased and it can only be used in the country of purchases.
- 7. The value of the IKEA Gift Cards cannot be exchanged for cash. Loss or stolen cards will not be replaced. The IKEA Gift Cards will expire if not used for two years.
- 8. Livspace will not be responsible for replacing any lost, damaged or stolen vouchers.
- 9. All standard terms and conditions as on the Livspace website shall apply, over and above everything mentioned in this Offer Document.