

Appliances

FREE
5
Year Limited
Warranty



Everyday life at home puts high demands on kitchen appliances. IKEA kitchen appliances are rigorously tested to comply with our strict standards for quality and safety as well as with the highest standards for domestic use.

This means we can offer you a free five year limited warranty against defects in materials and workmanship that covers IKEA kitchen appliances. This does not apply to LAGAN appliances which are covered by a separate warranty. This warranty is subject to the terms and conditions stated in this brochure.

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How long is the IKEA limited warranty valid?

This limited warranty is valid for five (5) years from the date of purchase, when this major appliance is operated and maintained according to instructions for use attached to or furnished with the product.

This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. Outside the 50 United States and Canada, this limited warranty does not apply.

Proof of original purchase date is required to obtain service under this limited warranty.

What does this limited warranty cover?

The limited warranty will pay for factory specified parts and repair labour to correct defects in materials or workmanship that existed when the major appliance was purchased. The exceptions are specified under the headline "What is not covered under this limited warranty?".

Which major appliances are not covered by the IKEA five (5) year limited warranty?

For major appliances named "LAGAN", a limited warranty is valid for one year from the date of purchase.

What will be done to correct the problem?

The designated service company will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, the designated service company will then repair the defect. Your sole and exclusive remedy under this limited warranty shall be product repair as provided herein.



Within the warranty period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure.

Who will execute the service?

This limited warranty is provided by Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool"). Service must be provided by a Whirlpool designated service company.

What is not covered under this limited warranty?

- Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
- Service calls to repair or replace appliance light bulbs, air filters or water filters. Consumable parts are excluded from warranty coverage.

- Replacement parts or repair labour if this major appliance is used for other than normal, single-family household use or when it is used in a manner that is contrary to published user or operator instructions and/or installation instructions.
- Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of consumables or cleaning products not approved for use.
- Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported within 30 days from the date of purchase.
- Any food loss due to refrigerator or freezer product failures.
- Pick up and delivery. This major appliance is intended to be repaired in your home.
- Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
- Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized servicer is not available.
- The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
- Replacement parts or repair labour on major appliances with original model/serial numbers that have been removed, altered or cannot be easily determined. This warranty is void if the factory applied serial number has been altered or removed from your major appliance.
- The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

Disclaimer of Implied Warranties

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO FIVE YEARS

(ONE YEAR FOR MAJOR APPLIANCES NAMED "LAGAN") OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Limitation of Remedies; Exclusion of Incidental and Consequential Damages

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

Care instructions

All appliances are designed for domestic/home use only.

To ensure maximum performance, read and follow the Instructions for Use that accompany your new appliance. It is also important to follow the health and safety instructions, which, for instance, recommend that there are always 2 people to carry/move heavy appliances. Be sure there is a socket outlet near the appliance. Never use an extension cord.

We strongly recommend that you ensure correct and safe installation by hiring a professional plumber and/or electrician whenever relevant. If problems should arise due to incorrect installation, the limited warranty will not apply.

Respect the environment by disposing of the packaging properly.

Keep packaging such as large plastic bags out of the reach of children. Always keep your appliances clean. Use only those cleaning products recommended in the instructions for use. For example, never use abrasive scouring pads as they may scratch or damage surfaces.

Be sure to use products intended for use with your appliances. For example, be sure to use microwave-safe porcelain, oven-safe dishes, freezer-safe food savers and pots and pans made of a suitable material.

Read more in the Instructions for Use that comes with the appliance.

Ovens

- Must be installed by a professional.
- Before you use the oven for the first time, follow instructions to eliminate any odour and remove stickers, etc.
- For ordinary cleaning, use water and a mild detergent. Avoid abrasive cleaning products.
- Do not hang tea-towels on the oven handle while the oven is in use.

Cooktops

- Must be installed by a professional.
- Use only non-abrasive cleaning products. Avoid scouring powder, steel wool, hard or sharp objects that can scratch the surface.
- To improve child safety, consider complementing with a cooktop guard.
- For both gas and electric cooktops: save energy by using pots and pans with a base diameter equal to, or slightly larger than, the diameter of the burner.
- If you are using LPG bottled gas, you must replace the gas

injectors with the available LPG gas kit.

- For gas cooktops: fit the rubber seal properly. It prevents water leakage, which may damage the worktop.
- For induction hobs: use only pots and pans with a magnetic base for induction cooking.
- For glass ceramic cooktops: use only pots and pans with a flat base.
- For glass ceramic cooktops: always remove spills from sugar/milk/rice or pasta water, because they may cause opaque or matt stains on the surface.

Hoods

- Install the hood in the way that suits your kitchen; either recirculating or extracting.
- Using extension tubes and flues reduces the hood's performance. The maximum length of a duct should not exceed 3 m (10 ft).
- Always observe the minimum safety distance between cooktop and hood. This distance varies depending on country and cooktop type. Refer to installation instructions of the product for full details.
- Change carbon filters every 3 months and clean metal grease filters regularly to optimize performance.
- Make sure to clean oil/grease off of the hood regularly.
- Hire a professional to install the electricity.

Microwave ovens

- Do not put metal of any kind inside the oven.
- Use only those materials approved for microwave cooking.
- Be sure the ventilation vents are unobstructed.
- Do not remove or block the turntable when cooking in a microwave.

Dishwashers

- Hire a professional to install the water and electricity.
- Set the correct level of water hardness (pH-value) in the rinse aid dispenser.
- Use detergent specifically developed for automatic dishwashers.

- For best results, make sure there is enough rinse aid and detergent and that they are placed in the correct dispensers.
- Empty and clean the filter regularly, if applicable.
- Always load sharp items, such as knives, pointing downwards in the removable cutlery basket for safety reasons. Don't load these in the dish compartment to avoid damaging the dishwasher.

Fridge/freezers

- Be sure to place the fridge/freezer where there is sufficient air ventilation around it. A freestanding unit must never be placed inside kitchen cabinets because this obstructs air ventilation and may cause the product not to work properly and damage it.
- Keep the condensation drainage hole at the back of the fridge clean and free of blockages to enable the frost-free system to work.
- Make sure food has cooled down first before placing it in the fridge or freezer. Hot food causes excessive condensation and ice to build up in the freezer, resulting in reduced performance.
- Avoid using sharp tools to defrost your freezer – they can damage the internal plastic lining.

How to reach us if you need our service

If you need service, please read the Installation Instructions and/or the “Troubleshooting” section of the Instructions for Use booklet before contacting us. Please have the IKEA article number for your appliance to hand before calling us. You'll find this 8 digit number on your receipt as well as on the rating plate of the appliance. If you need additional help, do not hesitate to contact us in the U.S.A. and Canada at **1-866-664-2449**.

If outside the 50 United States and Canada, contact your authorized IKEA retailer to determine if another warranty applies.

SAVE THE SALES RECEIPT!

**It is your proof of purchase and required
for the limited warranty to apply.**

If anything happens, or if you're not satisfied,
just contact IKEA at www.IKEA.ca.

