



IKEA In Store Kitchen Planning Service – Terms and Conditions

Terms and Conditions

This document sets out the arrangements that will apply to the purchase of an IKEA In Store Kitchen Planning Service.

Agreement

1. IKEA Kitchen Planners will work off the measurements provided. If you are uncertain about the measurements you can book our Measuring Service.
2. IKEA will not accept any liability for errors caused by the supply of incorrect measurements.
3. IKEA Kitchen Planners will not make any structural changes to your plan e.g. moving walls, plumbing or electrical changes.
4. The cost of the service is **\$99**.
5. The Service can be cancelled or re-booked latest 24 hours prior to the booked appointment.
6. The Service is carried out in store. It is the customer's responsibility to inform an IKEA co-worker in the Kitchen Department of their arrival 5 minutes before the start time of the appointment.
7. The service time is fixed and cannot be moved.
8. Due to unforeseen software updates to the IKEA Home Planner, IKEA may need to reschedule appointments in advance when scheduled system maintenance is in place.
9. The cost of the In Store Planning Service **\$99** will be deducted from the cost of the IKEA Kitchen order at the point of purchase.
10. Proof of purchase must be presented by the customer to complete the **\$99** deduction from the order.