

# Terms & Conditions – IKEA cards

**These Terms & Conditions apply to the use of IKEA cards, issued by IKEA Pty Limited ABN 84 006 270 757**

## **IKEA Gift card**

1. IKEA Gift cards can be used as full or partial payment on purchases in IKEA stores\*\*, excluding the IKEA Restaurant, Bistro, and Swedish Food Market.
2. IKEA Gift cards cannot be used for online payments.
3. IKEA Gift cards cannot be redeemed for cash or balances transferred to new cards.
4. IKEA is unable to replace the card if lost or stolen.
5. There are no limitations on how many times a card/s can be used (until the balance is \$0.00).
6. To check the balance of a Gift card, visit or call an IKEA store in Australia.
7. If the gift card is used in an IKEA store in other countries:
  - a. A currency conversion fee of 3% will apply.
  - b. The exchange rate will be set by IKEA weekly based on market rates.
  - c. The exchange rate is non-negotiable and is subject to change.
8. IKEA Gift cards remain the property of IKEA Pty Limited, and may not be tampered or interfered with, without our consent.
9. IKEA Gift cards are valid for **3 years\*** from the initial date of issue.

*\* Please also refer to your receipt for the expiration date of this card*

*\*\*IKEA Gift card issued from following countries can be used as an in-store payment: Australia (NSW, VIC, QLD, ACT, SA and WA), Austria, Belgium, Canada, Czech Republic, Denmark, Finland, France, Germany, Hungary, Italy, Ireland, Netherlands, Poland, Portugal, Norway, Russia, Slovakia, Sweden, Switzerland and the United Kingdom.*

## **IKEA Refund card**

1. IKEA Refund cards can be used as full or partial payment on purchases in IKEA stores\*\*, excluding the IKEA Restaurant, Bistro, and Swedish Food Market.
2. IKEA Refund cards cannot be used for online payments.
3. No cash change will be given on purchases made using this Refund card.
4. This card has no value until issued as a return credit.
5. The value on this card cannot be redeemed for cash.
6. IKEA is unable to replace the card if lost or stolen.
7. To check the balance of a Refund card, visit or call an IKEA store in Australia.
8. There are no limitations on how many times a card/s can be used (until the balance is \$0.00).
9. If the Refund card is used in an IKEA store in other countries:
  - a. A currency conversion fee of 3% will apply.
  - b. The exchange rate will be set by IKEA weekly based on market rates.
  - c. The exchange rate is non-negotiable and is subject to change.
10. IKEA Refund cards are valid for **3 years\*** from the initial date of issue.

*\* Please also refer to your receipt for the expiration date of this card*

*\*\*IKEA Refund card issued from following countries can be used as an in-store payment: Australia (NSW, VIC, QLD, ACT, SA and WA), Austria, Belgium, Canada, Czech Republic, Denmark, Finland, France, Germany, Hungary, Italy, Ireland, Netherlands, Poland, Portugal, Norway, Russia, Slovakia, Sweden, Switzerland, and the United Kingdom.*

## **IKEA Discount card**

1. IKEA Discount cards can be used as full or partial payment on purchases in IKEA stores in QLD, NSW, ACT, VIC, SA and WA excluding the IKEA Restaurant, Bistro, Swedish Food Market, and services such as Finance, Home delivery, Picking, Assembly, Installation and Mattress take-back/recycling.
2. IKEA Discount cards cannot be used for online payments.
3. IKEA Discount cards cannot be redeemed for cash or balances transferred to new cards.
4. IKEA is unable to replace the card if lost or stolen.
5. IKEA Discount cards cannot be redeemed the same day.
6. IKEA Discount cards are subject to the terms and conditions provided with the offer.
7. IKEA Discount cards are valid for **90 days\*** from the initial date of issue.
8. If an existing IKEA Discount card/s is used as a payment for any promotion, the transaction does not qualify for an additional discount card/s.
9. Where a purchase was made using the IKEA Discount card, any exchanges or refunds are subject to the terms and conditions provided with the offer.

*\* Please also refer to your receipt for the expiration date of this card*

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