

Terms and Conditions

IKEA Focus Groups – at IKEA Logan and IKEA North Lakes (August 2018)

Here at IKEA, we're always looking for ways to evolve and develop new ideas to make your everyday shopping experience with us even better. We are looking for up to 300 IKEA FAMILY members, customers and non-customers to participate in store Focus Groups to hear your thoughts and feelings about the IKEA store experience today and what you'd like to see us offer in the future. Attendees will enjoy Swedish refreshments on arrival and receive a \$50 IKEA gift card for your participation as a thank you.

Conditions:

- To register your interest visit <https://www.ikea.com/au/en/store/logan/whatson> or https://www.ikea.com/au/en/store/north_lakes/whatson and complete the registration survey or for IKEA FAMILY members via the workshop bookings tool https://secure.ikea.com/ms/en_AU/secure/family/index.html?method=redirect&location=login&icid=itl|au|family2017|201608150155369915_10
- Participants will only need to choose one session to attend
- Sessions will be held at IKEA Logan on the following dates and times:
 - Monday 06 August
9.30am – 11.30am
12.30pm-2.30pm
6.00pm – 8.00pm
 - Wednesday 08 August
9.30am – 11.30am
12.30pm-2.30pm
6.00pm – 8.00pm
 - Thursday 09 August
9.30am – 11.30am
12.30pm-2.30pm
6.00pm – 8.00pm
- Sessions will be held at IKEA North Lakes on the following dates and times:
 - Tuesday 07 August
9.30am – 11.00am
1.30pm - 3.00pm
4.00pm – 5.30pm
 - Wednesday 08 August
9.30am – 11.00am
1.30pm - 3.00pm
4.00pm – 5.30pm
 - Thursday 09 August
9.30am – 11.00am
1.30pm - 3.00pm
4.00pm – 5.30pm
- Registrations close **Friday 03 August 2018 12pm** and are subject to availability.
- By registering, you consent to IKEA PTY Limited collecting, using, disclosing, and processing your personal data in accordance with our data protection policy which is available at our Privacy Policy. Which can be viewed here:
https://www.ikea.com/ms/en_AU/customer_service/policies_and_terms/privacy_policy.html
- Registering does not confirm attendance, you will be contacted by email or phone by IKEA confirming your participation. By registering you also consent to an IKEA co-worker contacting you to confirm your participation and sending through additional information prior to attending the IKEA Focus Group session.
- By attending the IKEA Focus Group you also approve IKEA taking video footage and recordings of the responses for use for internal purposes only as insights to help IKEA improve the store and shopping experience.
- IKEA will keep your contact details for up to three months from registration, should any follow-up be required. Then all your contact details will be removed from the focus group survey system.

Offer Validity

- \$50 IKEA Gift Card will be given to participants aged 18 and over upon completion of the Focus Group session on the date specified. This Gift Card can only be redeemed in IKEA North Lakes and IKEA Logan stores.

The Promoter

- The Promoter is IKEA Pty Limited, Tempe NSW 2044. A.B.N. 84 006 270 757.
- The Promoter reserves the right to withdraw the promotion at any time during the offer period.
- All claims will be subject to the Promoter's validation and verification checks. Promoter's decision is final and no correspondence will be entered into.
- The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for personal injury which is suffered or sustained, as a result of participating in the offer, except for any liability which cannot be excluded by law.
- IKEA reserves the right to change the terms and conditions from time to time to reflect changes to the law or changes to our services. We request that customers review the terms on a regular basis.
- All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. While great care has been taken to ensure accuracy of all prices and descriptions, IKEA reserves the right to correct any errors and adjust prices, especially for GST, customs duty or other statutory charges that are out of our control.

By registering and attending a focus group session you consent to the IKEA Focus Group terms and conditions and consent to IKEA contacting you in accordance with the IKEA privacy policy.

