

IKEA Factbook 2026

IKEA Japan

September 2026



IKEA Japan 20th Anniversary

Happy to be home.

Thank you for 20 years together - and many more to come

Total number of visitors in Japan since the opening of the first store, IKEA Tokyo-Bay (IKEA Funabashi)

over **1.3B** (stores and online)



24 April 2026
Store within a commercial facility

IKEA Okayama Open!

20 May to mid-November

IKEA pop-up store in Tobetsu Open!



3 September 2026
Store withi
a commercial Facitily

IKEA Toyosu Open!

Pick-up point locations

800

We're expanding the number of pick up locations for large furniture and small item deliveries purchased in-store or online. By picking up your items, you can save on delivery fees.

FY2027 focus: Store & Organise

We all organise a little differently

By providing flexible storage solutions that adapt to life's changing needs, we help create homes where everyone can live comfortably, freely, and true to themselves.

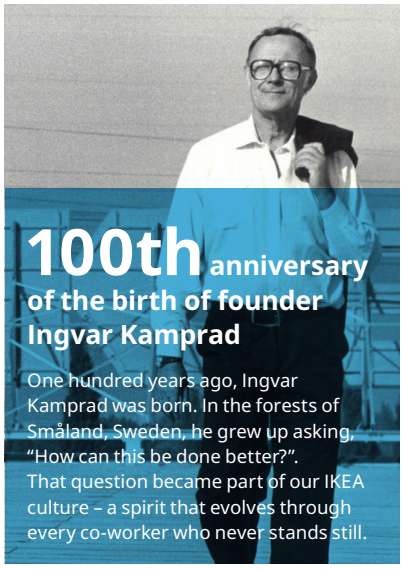




Morning set

¥100

Starting November 2024, our popular cinnamon roll and hash brown set is available for the amazing low price of just 100 yen!



100th anniversary of the birth of founder Ingvar Kamprad

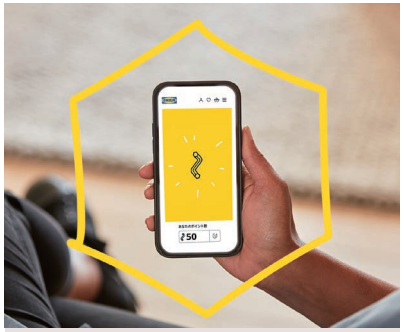
One hundred years ago, Ingvar Kamprad was born. In the forests of Småland, Sweden, he grew up asking, "How can this be done better?". That question became part of our IKEA culture – a spirit that evolves through every co-worker who never stands still.



POÄNG Armchair

50th anniversary

Designed by Japanese designer Noboru Nakamura, this personal chair was introduced in 1976 as POEM. Its popularity quickly grew, earning it a place on the catalog cover the following year.
Marking its 50th anniversary, it continues to be cherished—evolving through careful refinements while remaining true to its original spirit.



IKEA Family rewards program

Earn 1 point every ¥50

Collect points and exchange them for valuable and convenient rewards.

About IKEA

IKEA is a home furnishing company founded in 1943 in Älmhult, Småland, Sweden, with around 500 stores across 63 markets.

At IKEA, our vision is "to create a better everyday life for the many people". Our business idea is to “offer a wide range of well-designed functional home furnishing products at prices so low that as many people as possible will be able to afford them“.

The IKEA vision goes beyond home furnishing - we aspire to make the world a better place for the many people across the IKEA value chain and the planet.

Our vision:

To create a better everyday life for the many people

INGKA®

About Ingka Group

Ingka Group (Ingka Holding B.V. and its controlled entities) - the parent company of IKEA Japan - is one of 12 different groups of companies that own and operate the IKEA sales channel under franchise agreements with Inter IKEA Systems B.V.

The IKEA franchise system

IKEA service providers

IKEA product suppliers

Inter IKEA Group

Inter IKEA Systems
owner of the IKEA Concept and worldwide franchisor

IKEA of Sweden
develops and designs the overall IKEA product range

IKEA Marketing & Communication
develops and designs communication content

IKEA Supply
sources and distributes the IKEA product range

IKEA Industry
a strategic IKEA manufacturer

IKEA franchisees

Ingka Group
32 markets

Al-Futtaim 4 markets	**Dairy Farm** 4 markets	**Ikano Group** 5 markets	**Miklatorg** 4 markets
Al-Homaizi 3 markets	**House Market** 3 markets	**Sarton** 3 markets	**Al-Sulaiman** 2 markets
MAPA 1 market	**Northern Birch** 1 market	**Falabella** 2 market	



Origin of the company name 'IKEA'

I = Ingvar
K = Kamprad
E = Elmtaryd
A = Agunnaryd

The company was named after himself, the farm he lived on and the parish he came from: Ingvar Kamprad Elmtaryd Agunnaryd.

IKEA Culture & Values

The unique IKEA values have been developed over the last 80 years.

These values are fundamental to IKEA and are shared equally around the world – from stores in Ireland, to photo studios in Sweden, and even in distribution centres in China.

IKEA was established in Älmhult in Småland, Sweden, a small village with a population of around 15,000 people. The barrenness of the land has led to a culture of ingenuity in using limited resources effectively, which has had an influence on the IKEA values.
An excellent structure is required to truly realise the IKEA Values - making the best use of materials, optimising products according to people's needs and preferences, keeping costs low and passing savings on to customers as their benefit. This structure is built by IKEA co-workers. The IKEA Values are nurtured and lived by our co-workers globally, and this makes us unique and strong because everyone acts on the same principles.

IKEA Culture and Values

Togetherness

Caring for people and planet

Cost-consciousness

Simplicity

Renew and improve

Different with a meaning

Give and take responsibility

Lead by example



Ingvar Kamprad founded IKEA in 1943 at the age of 17, selling goods like pens and wallets. Småland, his home county in Sweden, was heavily forested with stony soil. People used those stones to build walls for separating farmland. The hardship of this land gave birth to a sense of entrepreneurship among a tough, resourceful people with a mindset of making a lot from a little. These qualities have always been at the heart of IKEA.

The Swedish culture that gave birth to IKEA

The blue and yellow that symbolize the IKEA brand originates from the Swedish flag. IKEA not only offers home furnishings with a distinctly Scandinavian design, but also a taste of Sweden.

Many IKEA product names are Swedish or Swedish-derived. The words used include place names such as Stockholm, people's names such as BILLY, which is common in Scandinavia, and animal names such as BJÖRN (bear). A new feature has been added to the IKEA app that lets you hear product names pronounced correctly in Swedish. If you've ever wondered, “How do you say this?”, give it a try!

Fika

‘Fika’ is a term for the Swedish cultural practice of taking a break to enjoy delicious cakes or biscuits with tea or coffee. IKEA co-workers also enjoy fika breaks with their colleagues, and new ideas are often sparked during these times together.





Enjoy parties in the short summer

As Sweden’s winters are long, its short summers are welcomed with great enthusiasm. In June, a festival called Midsummer takes place and it is celebrated with food, music and dancing around a large maypole decorated with plants and flowers. Also, in August, a traditional summer “Crayfish Party” is held in Sweden and other Nordic regions. Although this may seem surprising to Japanese people, crayfish is a traditional Swedish food. And of course, IKEA also holds an annual Midsummer and Crayfish Party.

Enjoy spending the long winter at home

In Sweden, people inevitably spend more time indoors due to the long winters, so they can be particular about their interiors and how they spend their time at home. For example, decorating windows with candles and other lighting instead of hanging curtains is a beautiful way of bringing a little sunshine indoors during the long, dark winter season. They also enjoy a Christmas banquet known as Julbord. Julbord is also held at the Swedish restaurant in IKEA stores across Japan.



Life at Home: what IKEA cares the most



Home is where it all begins

IKEA believes that 'home' is not just a place, but the space where you can feel comfortable more than anywhere else in the world. Therefore, it is natural for IKEA to begin with understanding how people live in their homes. Every year, we visit homes around the world to find out about peoples' wishes and dreams. We then combine their needs with our suppliers' capabilities, to create new products and ideas that can improve the many people's everyday life at home.

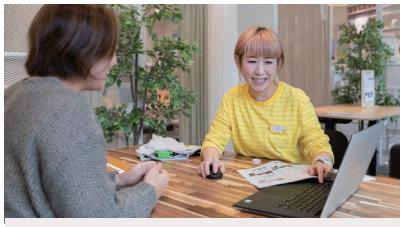


Home furnishing ideas

Life at home can be more enjoyable with a little twist and a small change. Get inspired with various ideas in our physical and online stores.

Roomsets

One of IKEA's uniqueness are roomsets. Entire rooms are coordinated with IKEA products, allowing visitors to experience different styles and living situations. After researching the needs of the community, each roomset has a variety of personas such as age, gender, family structure, residence area, annual income, hobbies, and so on. We hope you will find a room that suits you.



Interior advice & Interior planning

Do you find interior design difficult? We can help you create your ideal home interior.



Home visits

In Japan, we do around 100 home visits every year to deeply examine each area of the home and its different needs, and that is reflected in the room settings at each IKEA location.

Life at Home Report

A report is published based on a global survey conducted on people's lives and needs at home around the world. We make use of the findings in our business. The Life at Home Report 2024, the 11th edition, explores ways to bring more enjoyment into the home.



Yappari-ie-no-hi (Home day)

IKEA Japan registered 1st August as 'Yappari-ie-no-hi (Home Day)' in 2010. A better home creates a better life. We established this day to encourage people to think about their life at home at least once a year. When do you feel 'happy to be home?'

Life at Home 2050 —Equality starts at home

IKEA believes that equality lies at the heart of human rights, and that equality and equity start at home. Social issues such as the gender gap can also be seen within the home. Better homes create better lives. We believe that the home can enhance people's well-being and ultimately contribute to a better society. In 2024, we launched a project to address this issue together with stakeholders from industry, government, and academia.



IKEA product development

IKEA believes that good ideas do not have to come at high prices. We believe that excellent quality and design should be available to everyone at an affordable price. When our designers and product developers design IKEA products, they balance the five elements of "Democratic Design", IKEA's unique product development philosophy.



IKEA Food also develops food products based on Democratic Design.

Function: Nutritious, healthy and satisfying food in reasonable portions

Form: Food that looks good, is appetising and appealing to all five senses

Quality: Food that is good for your health and that can be trusted

Sustainability: Food that is kind to people, animals and the planet.

Low price: An affordable price

Democratic Design

Form

Beautiful products that people love

Form is about how a product looks. It's both visual and emotional because form can touch the heart and spark emotions. We want the form of IKEA products to express the IKEA identity and add joy and beauty to everyday life.

Quality

Products that last for long-term enjoyment

We want the quality of IKEA products to bring joy and satisfaction to people throughout the product's entire lifetime. Thousands of tests are performed in the development and production stages, and only those that pass testing are approved as products.

Functionality

Meaningful solutions to everyday needs

We develop IKEA products to solve needs created by the activities in everyday life at home. To be functional, an IKEA product needs to be practical, useful, safe and easy to maintain.

Sustainability

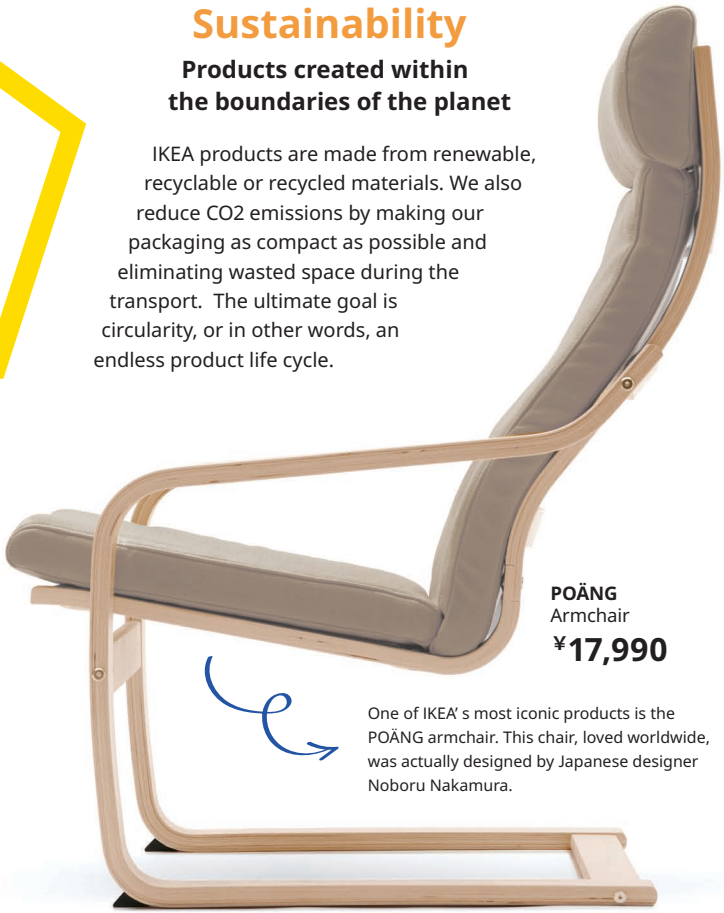
Products created within the boundaries of the planet

IKEA products are made from renewable, recyclable or recycled materials. We also reduce CO2 emissions by making our packaging as compact as possible and eliminating wasted space during the transport. The ultimate goal is circularity, or in other words, an endless product life cycle.

Low Prices

Truly affordable for the many people

The first thing a designer designs is the price tag. First, a price is set that is lower than the average price for that product, and from there, the form and design of the product, materials and production line are considered. Even though the price is kept low, no compromises are made on design or functionality.



POÄNG
Armchair
¥17,990

One of IKEA' s most iconic products is the POÄNG armchair. This chair, loved worldwide, was actually designed by Japanese designer Noboru Nakamura.

The seven "Why?"s of IKEA

The seven secrets that allow IKEA to achieve high quality and low prices!

There are lots of unique points that makes IKEA different, including our self-service shopping experience. Here are seven reasons why IKEA is able to provide products at low prices around the world while maintaining quality.

1. Why do designers decide the price tag before they start designing?

IKEA designers first set a market price at which anyone can buy the product, and then make a design that achieves this. The most important thing is to make a quality product at a price that everyone can afford.

2. Why are all IKEA products in flat packaging?

All IKEA furnishings are flat packed. Because they are flat, a large volume can be shipped at one time, saving storage and shipping costs.

3. Why are there no staff members nearby in the stores?

We provide customers with the product information they need on the price tag. Through our self-service system, we are able to reduce costs and provide products to customers at more affordable prices.

4. Why do we need to assemble the furniture by ourselves?

The assembly of IKEA products is also self-service. While there are some furnishings that are difficult to assemble, We can offer a more affordable price to our customer by not including assembly costs in the price. And you might even feel more attached to your furnishings if you assemble them yourself!

5. Why does IKEA mass produce its products?

By producing in mass quantities and transporting them globally, IKEA can deliver products to customers at more affordable prices.

6. Why are IKEA products tested under such extreme conditions?

To make sure that IKEA furnishings do not break under any conditions that might be expected in everyday life, we put them through rigorous testing in our test lab.

7. Why do we need to take furniture home by ourselves?

When you take the product home yourself, you can start to use it the same day. There are also a variety of service options available, from home delivery service so you can go home with your hands free, to picking up your items at an IKEA pick-up point so you can save on shipping costs.

Good to know!

The designs around the price have a meaning!

Did you know that the design element around the price have meanings? Check out how to look at these and enjoy shopping even more.

¥99	The lowest price among products within the same category!
さらに、低価格	To make life at home even more enjoyable, prices are regularly reviewed.
New	New products are launched four times per year. There are new discoveries every time you visit!

Get benefits by becoming an IKEA Family member!

By simply becoming a member (free, with no additional fees) you can buy various products at member exclusive prices, and get coupons to use in the stores. There are lots of wonderful benefits. And even better, the IKEA Family Rewards Program launched in June 2025! Collect points and redeem them for valuable and convenient rewards.

A rich selection of Japan-only and limited-time-only menus.

Take a break from your shopping at the Swedish Restaurant and Bistro, where you can enjoy meals and snacks. In addition to traditional Swedish cuisine, we offer sustainable plant-based options and a wide range of Japan-exclusive seasonal dishes and desserts. We also have menu options for children aged 12 and under, including kids' plates and kids' plant balls served with jelly!

The power of the people supporting IKEA

At IKEA, we believe that "It takes a dream to create a successful business idea. It takes people to make dreams a reality." Based on this philosophy, we actively promote a culture of "believing in people and each one of us can make a difference" in our day-to-day work. Our people strategy have 3 main pillars; "Work-life with IKEA", "Inclusive IKEA" and "Democratic learning with IKEA". To create an environment in which co-workers at various stages of life can work in their own way and create opportunities for real growth, we promote the following:

DAGIS

DAGIS is a childcare facility where co-workers can leave their children during their working hours. This facility, staffed by certified childcare workers, is connected to IKEA Tokyo-Bay and IKEA Nagakute. It supports to create a workplace where “you can be yourself” for co-workers with children.



Regular part-time employees (Equal pay for equal work)

In September 2014, IKEA Japan introduced its "regular part-time employee" system, and all co-workers became regular employees (excluding students and short-term contract employees). We have created an environment in which co-workers can work in a way that suits their life circumstances and enables them to continue working with peace of mind over the long term.

Open IKEA

At IKEA, we believe in "Designing your career yourself". Instead of a transfer being ordered by the company, co-workers choose their next challenge based on their life stage and motivation, including transfers and promotion to a leader position. Co-workers can apply for all kinds of positions, not just in Japan, but around the world.

Equal pay

Ingka Group has been working to close the gender pay gap across the whole company. IKEA Japan meets Ingka Group's criteria for equal pay between people doing the work of equal value.

LGBT+ ally

IKEA aims to create an inclusive work environment and to provide equal opportunities for everyone regardless of sexual orientation or gender identity.

Opportunities for Learning

Grow your talents with free access to an online tool for learning business skills and a platform for learning languages.



IKEA Japan co-workers

3,540

In 2014, we introduced an equal pay for equal work system. All our employees are called co-workers.

*As of 31 August 2025

The IKEA people idea

IKEA offers opportunities for growth, both as a person and as a professional, to those who are down-to-earth and straightforward. And everyone at IKEA works together to create a better everyday life, not only for our customers, but also for ourselves.

Nationalities of co-workers in IKEA Japan

48

Bringing people together from different backgrounds generates better ideas and allows us to further understand and support our customers.

*As of 31 August 2025

Rate of paternity leave taken

96%

In FY25, the percentage of co-workers who have taken IKEA Japan’s special leave or/and statutory childcare leave was 96%, and the acquisition rate of statutory childcare leave was 68%. We strive to create a work environment where male co-workers can easily take maternity leave.

Utilization rate of paid holidays

74.1%

IKEA values not only work, but also the lifestyles of co-workers. There are even co-workers who take three months of holiday to travel. Everyone can lead a fulfilled life.

*As of 31 August 2025

Ratio of male to female managers

50:50

Since 2020, the balance of male to female managers at IKEA Japan has been 50:50. As of August 31, 2025, the percentage of women in manager positions was 52.8%.

Sustainability of IKEA Japan

IKEA is committed to have a positive impact on the people and planet, and we are committed to halving emissions across the IKEA value chain by FY30, and by at least 90% by FY50, compared to our baseline year FY16. We also recognise the importance of simultaneously addressing climate change and inequality, and the need to transition to a fair and equal society where no one is left behind.

In the IKEA stores and IKEA online store, we inspire our customers for the more sustainable life at home by showing ideas to save energy and water, to reduce waste, and also offering various products that can be used over and over and last for a long time.



Proportion of power generated by solar panels

16.1%

All IKEA stores are equipped with solar panels, supplying a total of 6,550 MW of electricity. 11% of our total electricity consumption is covered by on-site power generation. IKEA Tachikawa, IKEA Fukuoka Shingu and IKEA Nagakute stores use geothermal heating and cooling systems.

Renewable energy

100%

Since 2018, IKEA stores* and a distribution center have reached 100% renewable electricity. A switch to electrification is in progress and the renewable energy rate at IKEA stores reached 100%. Furthermore, annual energy consumption has been reduced by 58.9% since FY09.

*IKEA stores (large-format stores) and city stores

Operational waste recycling rate

80.8%

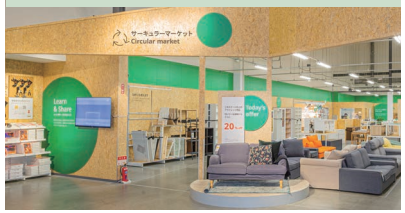
(as of Dec. 2025)

IKEA Japan stores recycle waste through material recycling. As we aim to circulate resources, thermal recycling* is not included in this rate. *Energy obtained by incinerating waste.

Furniture buy-back

0.96M (FY25)

Circular Markets have been implemented in all stores. Pre-owned IKEA furniture purchased from customers, as well as display items, are refurbished and resold through the Circular Market. Through this initiative, 0.96 million items have been given a second life.
In February 2025, we launched the "Circular Market Online." This new feature on the IKEA website allows you to browse outlet items available in stores and reserve them for up to 48 hours. Instead of discarding items that are still usable, we pass them on to their next owners. By offering sustainable choices, we contribute to the realization of a circular society.



Operational climate footprint

-95.8%

(FY25, compared to 2016)

Through the use of 100% renewable energy, waste reduction and recycling initiatives, the introduction of energy storage batteries, and the installation of natural refrigerant refrigerated storage room*, we have reduced the climate footprint of store operations by more than 95%. To achieve further reductions, we will continue introducing natural refrigerants to ensure that all buildings comply with EU gas regulations by 2030.

*Utilizing the Ministry of the Environment's FY2025 subsidy program for projects aimed at reducing CO2 emissions



Share of plant-based foods in total units

39.5% (FY25)

A wide variety of plant-based foods are sold at the Swedish Restaurant, Swedish Bistro, and Swedish Food Market. We offer plant-based foods at low prices, giving many people more sustainable choices.



Reduction of food waste

-47.7%

(FY25, compared to 2018)

In 2018, AI technology solutions were deployed in the kitchens of IKEA locations across Japan.

Zero-emission delivery share of delivery services

30.4%

(as of March 2026)

In the customer delivery service (last-mile delivery) in Japan, we introduced our first two 3-ton EV trucks for IKEA's delivery operations in June 2020. Currently, 19 EV trucks are deployed in cooperation with business partners handling IKEA's delivery services. In addition, all in-house deliveries by IKEA, including inter-store product transportation, are conducted using 100% EVs. In January 2026, we introduced five additional EV trucks, bringing the total number of EV trucks in operation to 25.



IKEA Family donation

¥73 million

(allocated to activities in FY26)

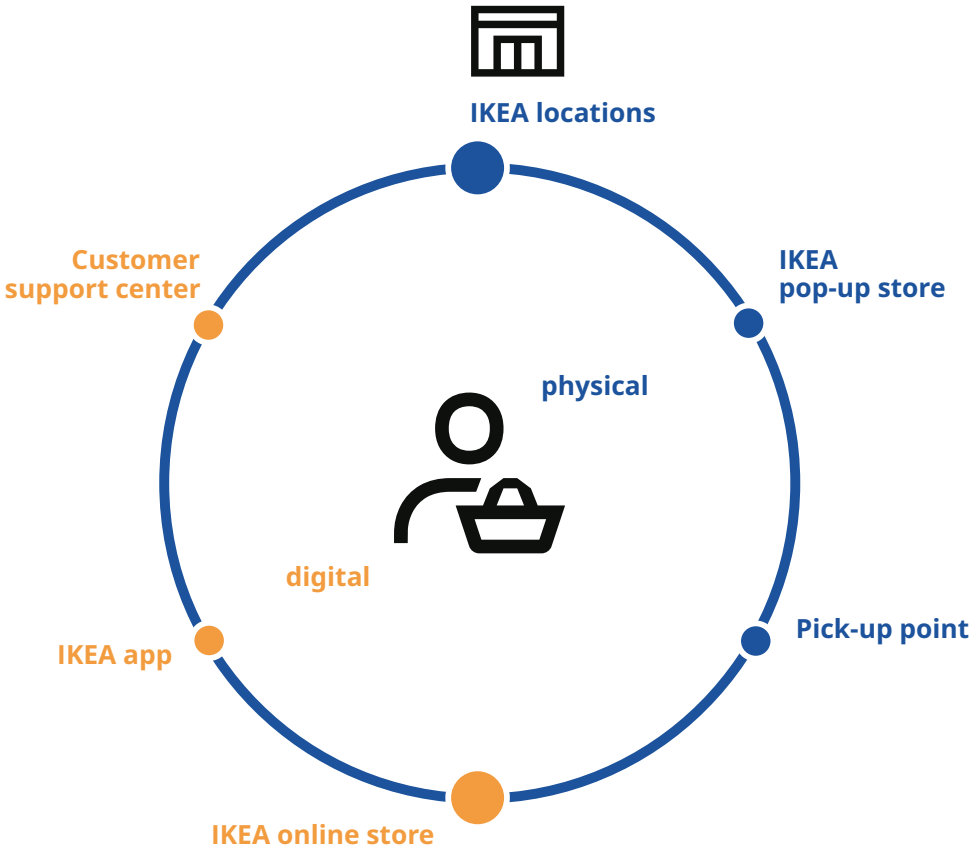
Every time you present your IKEA Family membership number at checkout during FY2025, IKEA Japan sets aside ¥10, which will be used to support community activities in FY2026. In FY25, these accumulated funds from previous year were used to support socially and economically vulnerable people through product donations and other assistance to 24 facilities and support activities across Japan.

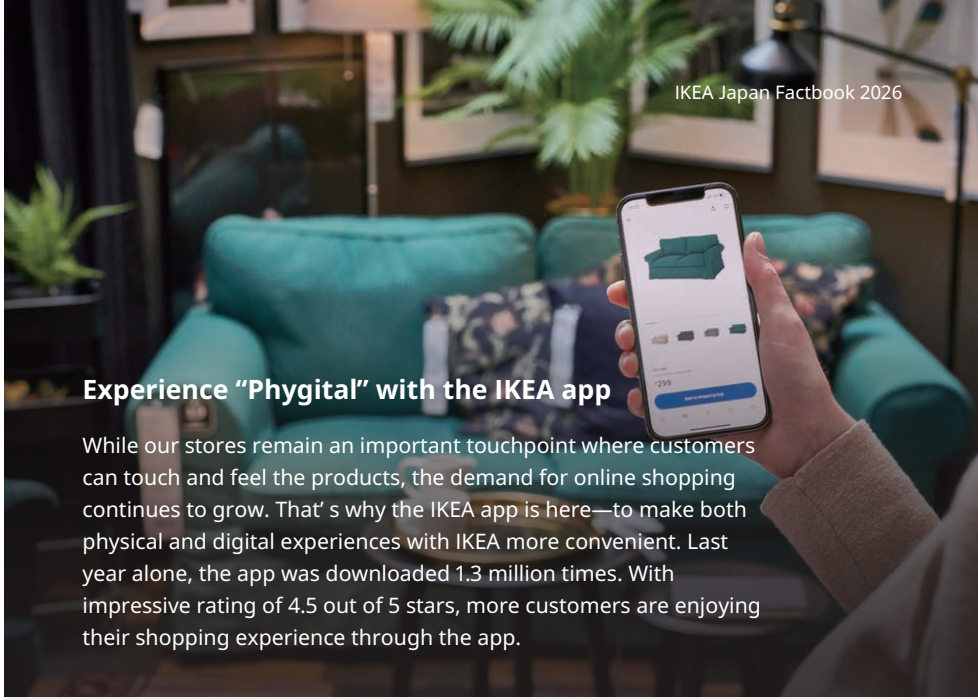


Omnichannel for a seamless shopping experience

To make customers happier

We put our customers at the center of everything we do in order to meet their needs. As shopping methods diversify, we aim to deliver a seamless and highly satisfying shopping experience by combining the best aspects of both physical and digital touchpoints, allowing customers to choose when, where, and how they shop.





Experience “Phygital” with the IKEA app

While our stores remain an important touchpoint where customers can touch and feel the products, the demand for online shopping continues to grow. That’ s why the IKEA app is here—to make both physical and digital experiences with IKEA more convenient. Last year alone, the app was downloaded 1.3 million times. With impressive rating of 4.5 out of 5 stars, more customers are enjoying their shopping experience through the app.

Digital Experience with the app:

You can check out IKEA Family member offers, explore new products and interior design inspirations, and if you find something you like, you can purchase it right away.

→ How will this item look in my room?



Scan your room with IKEA Kreativ and try placing the furniture you’re interested in—see how it looks in real size.

→ I think I’d like to see the actual item in the store.

Save it to your wish list to make it easier to find in-store and see which stores have it available.

→ Wondering if the item is in stock at the store?

Before you visit, you can check the stock availability and sales location.*

*Available at large stores and city stores.

Physical Experience with the app:

Shopping in-store is even more convenient with the IKEA app.

→ Can I check out quickly?

With IKEA Scan & Pay, simply scan the barcode of the item you want to purchase, then just place it in your shopping bag. You can use the dedicated express checkout counter for payment.

*Available at large stores, IKEA Shibuya, IKEA Yokohama Bay Quarter and IKEA Toyosu as of Sep 2026.

→ Forgot my membership card...

No worries! Instead of the card, you can use the app to show your membership barcode and enjoy your benefits. As long as you have your smartphone, you’ll never have to worry about forgetting your card again!

→ Curious about events at the store?

Check out event information for each store and register to participate.

*Event availability varies by store.

More accessible and convenient for the many

To create a better everyday life for the many people, we are transforming to an omnichannel retailer. We aim to meet the evolving needs of our customers by making more accessible and convenient shopping experiences.



IKEA Maebashi

IKEA store

IKEA stores continue to be an integral part of the retail business model. Almost all of our products can be picked up and tried in IKEA stores, and inspirational room settings help you imagine real-life uses. Along with providing a full-scale shopping experience, stores also perform an important fulfilment function by delivering products ordered online.

City store

City stores allow our many customers living in city centres to take time out from their busy lives to enjoy an IKEA experience in easily accessible locations. They provide inspiration for space-saving home furnishings specialized for urban living.


IKEA Shibuya

Stores within commercial facilities

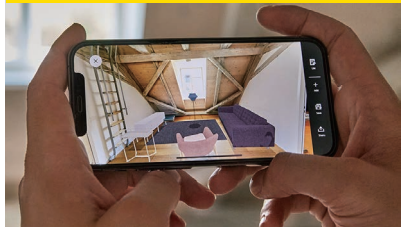
In easily accessible and convenient commercial facilities, we offer a curated selection of products. We opened IKEA Kyoto in November 2024, IKEA Yokohama Bay Quarter in April 2025, IKEA Hiroshima in October 2025, IKEA Okayama in April 2026 and IKEA Toyosu in September 2026. Customers can also order interior and lifestyle goods from the IKEA online store or IKEA app and pick them up for free at the store if they are not available on-site*.

*not available at IKEA Toyosu


IKEA Toyosu

IKEA app

In addition to online shopping, it has many convenient features which you can use at stores. The “IKEA Scan&Pay” feature in the app even supports your in-store shopping: You can scan items while shopping for a speedy checkout at the dedicated cashier. The “IKEA Kreativ” also makes it easier for you to design rooms with IKEA products. Additionally, presenting the IKEA Family member code allows customers to enjoy member benefits.





IKEA online store

The official IKEA website is filled with inspiration and ideas. In addition to online shopping, you can check information on products, services, and campaigns, as well as shopping methods. You can also download assembly instructions. The website features many photos of inspiring rooms, so you will find an interior style you love!

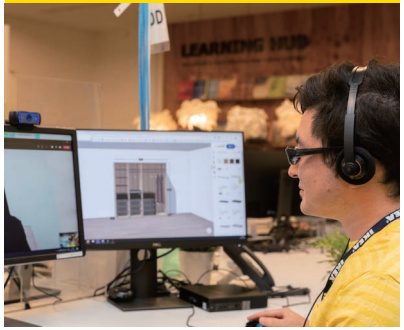


Pick-up point

We are opening pick-up points throughout Japan where customers can receive items purchased at IKEA stores or the IKEA online store at a more affordable price than regular delivery to their homes. We contribute to reducing the burden of last mile delivery. Through this initiative, we offer better services to our customers, society, and the environment.

Customer support center

The customer support center supports our customers by responding to a wide range of queries on the phone and via online chat, from pre-purchase to post-purchase. In addition, we sell and deliver products remotely, take orders for assembly services, and offer a variety of interior planning services for private and business customers.



IKEA pop-up store

We are actively opening IKEA pop-up stores to offer more people with inspirations for better and more sustainable life at home, and to share products that are affordable and add some colours to their everyday lives. The pop-up stores sell a carefully selected line of popular products from our range of around 9,500 products.


IKEA pop-up store in Tobetsu

IKEA Japan at a glance

*as of September 2026

IKEA locations

16

IKEA Toyosu opened in September 2026, bringing the total number of IKEA locations in Japan to 16. Of these, 10 are large-format stores where customers can enjoy the full-scale IKEA brand experience.





Pick-up point Locations (illustrative), approx. 800 locations as of September 2026



Number of IKEA products

9,500

Around 2,000 of these are replaced each year, and new products are launched four times per year. IKEA products are designed by in-house and contract designers.

IKEA Japan visitors in FY26 (stores and online)

160M

Enjoy shopping anytime, anywhere—at IKEA stores, on the IKEA website, or through the IKEA app.



IKEA app download

8.65M

You can enjoy shopping anytime, anywhere with the IKEA app. It also makes shopping in stores more convenient.

*As of end of Feb. 2026



IKEA Family members

10.6M

We offer IKEA Family members many benefits to help them enjoy life at home, including special offers that change every month. It is free, with no additional fees.

*As of end of Feb. 2026

IKEA Business Network members

0.21M

We support all corporate, self-employed and sole proprietors in their businesses with a number of services, offers and benefits to meet their business needs. It is free and there are no additional fees.

*As of end of Feb. 2026

FY25 Ingka Group performance highlights

620
IKEA Retail locations
in 31 countries

37
Ingka Centres shopping centres
in 14 countries

739 million
visits to our IKEA Retail locations

166,458
co-workers

4.0 billion
online visits[1]

EUR 41.5 billion
Ingka Group total revenue



Environmental



70.6%
reduction in emissions from our own operations since FY16

EUR 4.3 billion
invested or committed to invest in wind and solar farms and wider renewable investments since 2009



424 stores
had As-Is areas selling ex-display, discontinued products, customer returns, and second-hand IKEA products at discounted prices

Social

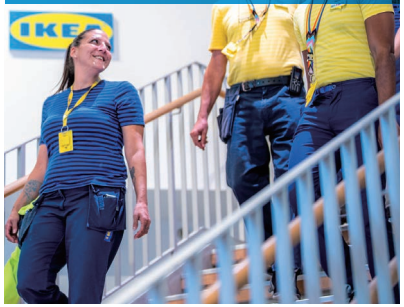


100%
of co-workers earn equal to or above the applicable benchmark for an adequate wage in the location where they work

60.1%
of retail home deliveries were made by zero emission vehicles by the end of FY25



53.4%
of co-workers were women and 49.8% of co-workers in management/leadership positions were women



Governance



81.0%
of co-workers in sensitive positions completed training on anti-bribery and corruption





Company profile

Company Name	IKEA Japan K.K.
Main Office Location	2-3-30-5F Hama-cho, Funabashi-shi, Chiba
Representative	Eri Mathy, Chief Executive Officer and Chief Sustainability Officer
Established	08 July 2002
Main Business Activities	Sales, import/export, delivery and storage of home furnishing products, Mail order services over the internet and through other forms of communication, Operation of food and beverage establishments, Import and sales of foods and beverages, Consulting regarding furniture and interior goods and accessories, Second-hand goods dealer under the Secondhand Goods Businesses Act
Capital	8,605 million yen
Number of Employees	3,540
URL	www.ikea.jp

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