

IKEA kitchen cleaning guide and IKEA kitchen warranty

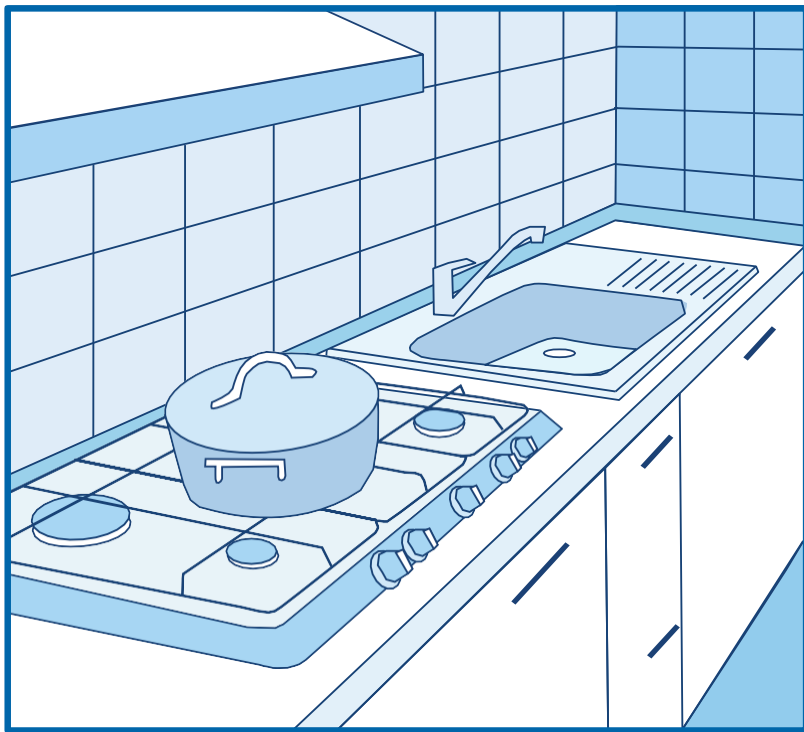


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Taking care of your kitchen the right way is particularly important!



We recommend these ten simple & safe ways to take care for your IKEA kitchen.



1. Choose your cleaning cloths wisely.

To clean cabinets, the best choice is soft cloths that are lint-free. Great types of cloths to use are soft fabrics such as microfiber.

TIP: Avoid using a used dishcloth or sponge. They carry residue and chemicals that can damage the cabinet surface.

2. Avoid abrasive cleaning solvents.

When cleaning your cabinets, use natural products that will not scratch the cabinet finish or leave sticky residues. Avoid using any cleaning products that contain ammonia and avoid any abrasive cleaners such as powdered cleaners.

TIP: Mild, grease-cutting hand washing dish soap makes an ideal cabinet cleaner.

3. Use mild detergent.

You can make your own cabinet cleaning soap easily with ingredients you already have at home. Mix two tablespoons of dish soap into two cups of warm water. You can also use a mixture of vinegar and water. Apply the mild cleaning detergent of your choice to your cabinets using a clean, soft cloth.

TIP: If using a commercial cleaning product, buy one made specifically for wood cabinets.

4. Wipe cabinets with mild soap and water

While mild soap and water is the preferred solution for cleaning all kitchen cabinet types and finishes, too **much moisture is an enemy of wood and wood finishes**. For the best results, apply a mixture of soap and water using a soft cloth. Then, rinse the cabinet with clean, fresh water using a second clean cloth to remove detergent residue.

TIP: To avoid water damage, use a third clean, dry cloth to dry the cabinet right away.

5. Use baking soda for difficult stains.

For tough stains, some water spots respond to white toothpaste or baking soda. Use a wet cloth to clean the cabinet surface, while being careful not to scratch or otherwise damage the surface. Test the cleaner on the interior of the cabinet before you use it on the cabinet exterior for best results.

TIP: For problem areas with built-up grease or food, try an emulsifying cleaner such as an oil soap.

6. Limit exposure to moisture

Avoid splashing water over your kitchen cabinets and cabinet fronts. If exposed to moisture, wipe dry after every use with soft absorbent cloth to avoid damage. Be especially mindful of the area around the sink. Wipe the area dry after each time you wash the dishes.

TIP: Dry wet dishcloths or towels in the dryer rather than leaving them to hang on cabinets or cabinet doors.

7. Avoid staining and discoloration.

To keep cabinets looking their best, follow best basic care practices. Immediately clean up any spills, splatters, or water spots with a soft cloth. The sooner you spot clean, the less chance of staining or discoloring the cabinetry. Grease and food particles, especially spices like chili, paprika and turmeric also become more difficult to remove over time.

TIP: Removing dried-on residue may require tough scrubbing and a harsh cleaner. Be careful not to damage the cabinet finish.

8. Do not overlook cabinet tops.

One part of the cabinetry that is sometimes overlooked is the tops of cabinets, which do collect dust. Although cabinet tops do not need cleaning as often as the front surfaces, they should be cleaned regularly—at least every other week, and more often if you cook regularly.

TIP: Dust can mix with oil and grease. Avoid build-up by regularly cleaning the tops of your cabinets.

9. Use kitchen appliances carefully.

Be mindful of the impact some appliances may have on your kitchen. – especially the ones producing steam. Do not place pressure cookers, electric kettles, and free-standing cooktops directly below the wall cabinets. Consistent exposure to steam may damage the cabinets above over time.

TIP: Place all appliances like that in the open space on the kitchen worktop or under the extractor hood/chimney if applicable.

10. Use shelf and drawer liners.

Over time multiple movements in/out of the cabinet and drawer may scratch the surface. Every time you open the drawer things inside might slide and potential damage the drawer – especially knives and heavy pots and pans (particularly, cast iron). It is advisable to use protective liner on shelves and drawers to minimize the wearing off over time.

TIP: There is a variety of different liners available: parchment paper, plastic, felt, etc. We recommend plastic or felt, which would help you also avoid things sliding in the drawers.

Our recommendation

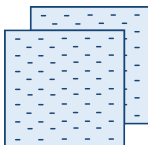
We recommend using a dish drainer or dish drying mat to place your washed dishes.

In IKEA we have a wide range of dish drainers that have removable tray underneath to collect water from washed dishes and drying mats to avoid your kitchen countertop to get wet.

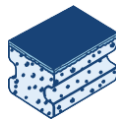
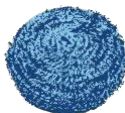
Here is a quick guide to help you select the right cleaning supplies when taking care of your IKEA kitchen.



Good to use.

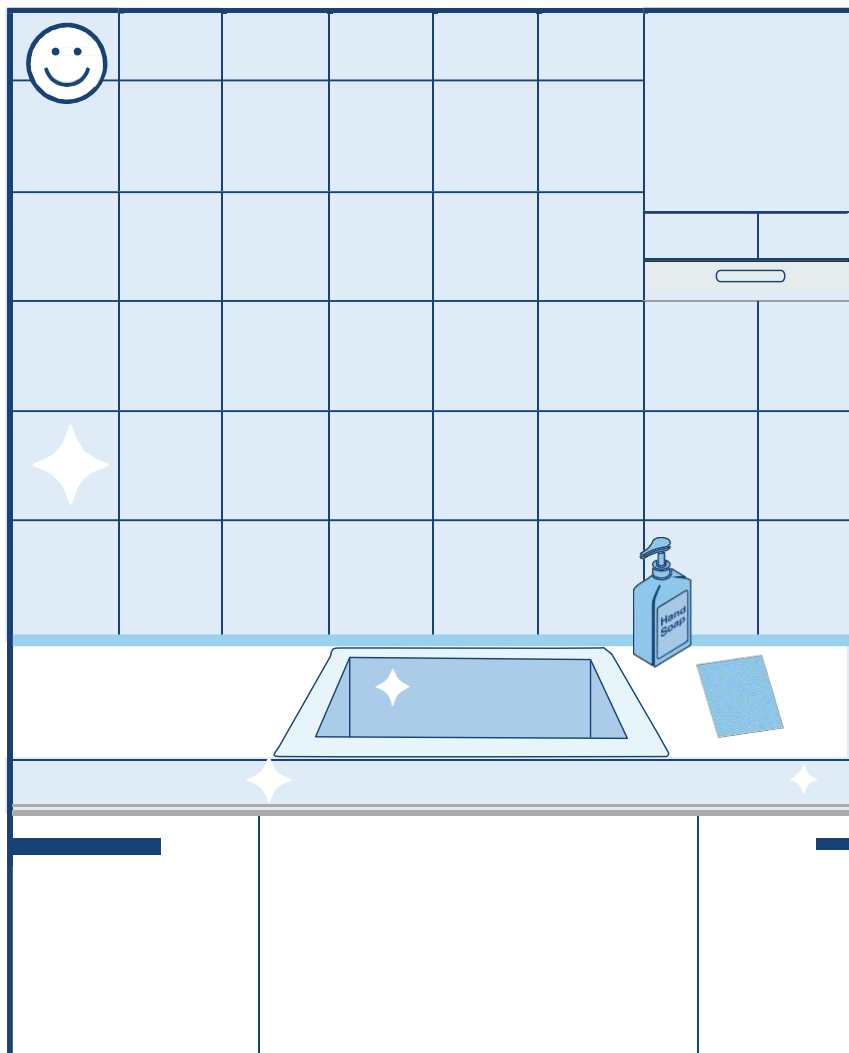


Do not

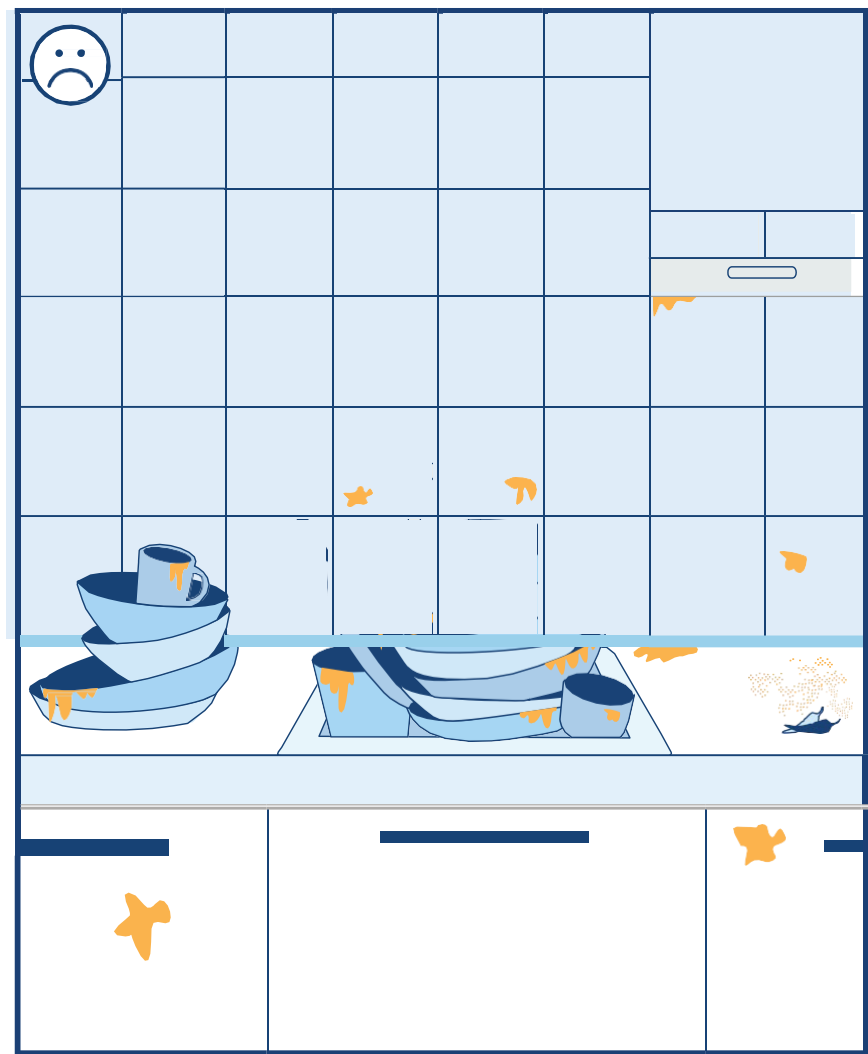


Recommended practices when taking care of

your IKEA kitchen: Immediately clean up any spills, splatters with a soft cloth mild soap. The sooner you spot clean, the less chance of staining or discoloring the cabinetry. Grease and food particles, especially spices like chili, paprika and turmeric also become more difficult to remove over time.

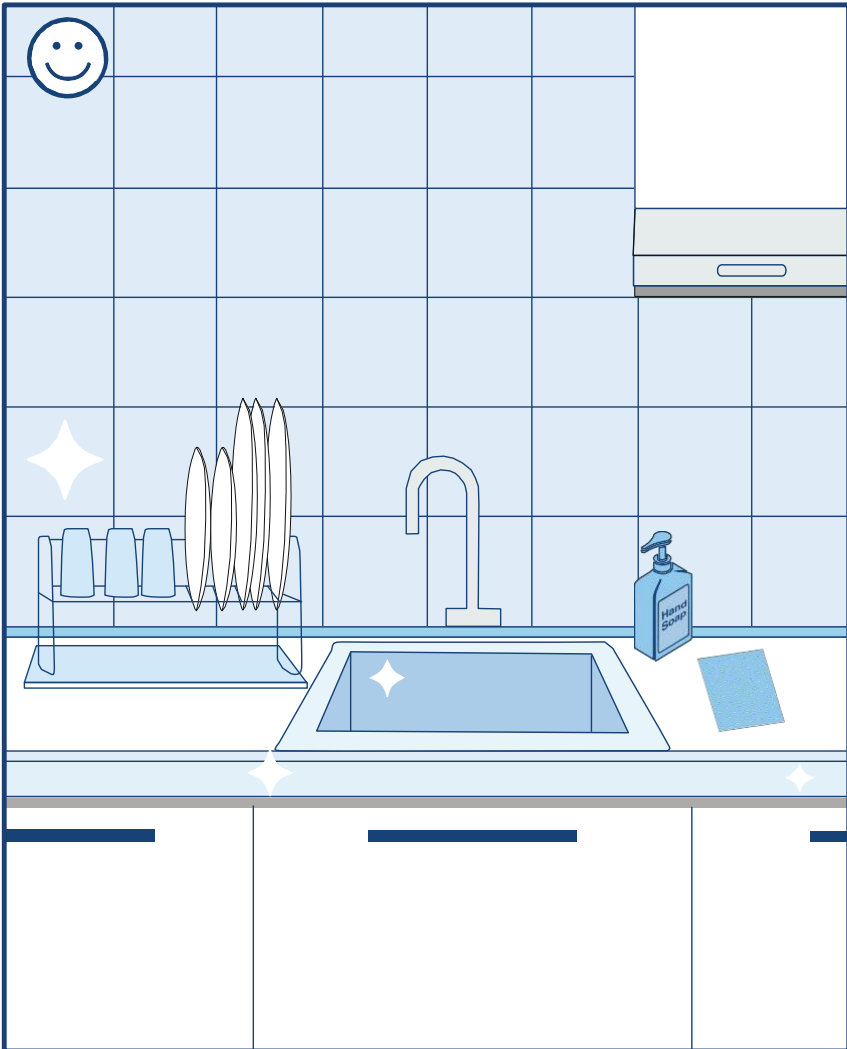


Not recommended practices when taking care of your IKEA kitchen.

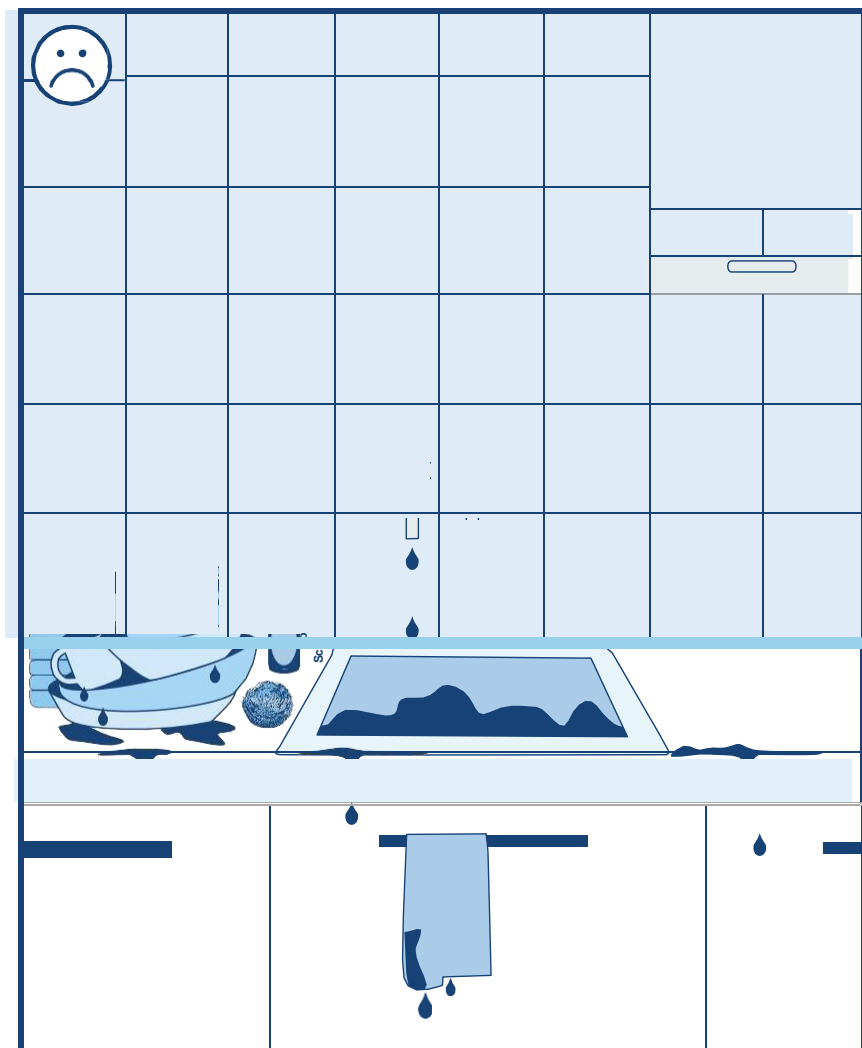


Recommended practices when taking care of your

IKEA kitchen: Avoid splashing water over your kitchen cabinets and cabinet fronts. If exposed to moisture, wipe dry after every use with soft absorbent cloth to avoid damage. Be especially mindful of the area around the sink. Wipe the area dry after each time you wash the dishes. Place your washed dishes in a dish drainer or dish drying mat.



Not recommended practices when taking care of your IKEA kitchen.



By following these
ten simple steps and
our recommendations,
you will enjoy a beautiful
and functional kitchen
that.
will age gracefully and serve
you for many years to come.
Good luck!



IKEA kitchen

**Cabinets, appliances,
worktops, frames,
drawer fronts and sinks**





METOD
kitchen system



ENHET
kitchen system



IKEA appliances
Up to 5 years

Everyday life at home puts high demands on a kitchen, which is why we test our kitchens thoroughly to ensure that they can take being exposed to heavy weights, high temperatures, and everyday use.

We offer the below warranty that covers.
Defects in the material and workmanship

- METOD - 25 year
- ENHET - 10 year
- IKEA appliances have up to 5 years of warranty*

*For appliances named TILLREDA, LAGAN, ANRÄTTA, MATÄLSKARE, RYTMISK, UTDRAK, GRUNDAD, a warranty is valid for two (2) years from the date of purchase.

How long is the warranty valid?

The warranty for the METHOD kitchen system is twenty-five years (25) and for the ENHET kitchen system is ten years (10) is valid from the date of purchase subject to the terms and conditions brought out herein. The original purchase receipt is required as proof of purchase.

What is covered under this warranty?

- This warranty applies to domestic use only and covers defects in material and workmanship in the METHOD and ENHET kitchen system.
- The warranty covers any manufacturing defect due to climate, humidity, and dust.
- This warranty applies only if the products have been bought in an IKEA store or on the IKEA website (ikea.in)

Kitchen system

What products are covered under this warranty?

1. METHOD

This warranty covers all the following parts of the METHOD kitchen system:

- cabinet frames
- Fronts
- UTRUSTA hinges
- MAXIMERA, EXCEPTIONELL fully extending drawers
- UTRUSTA shelves of tempered glass and melamine
- Legs and plinth
- Cover panels.
- Deco strips/moldings
- UTRUSTA dish drainers for wall cabinet
- HÅLLBAR support frame for waste sort bins
- UTRUSTA wire baskets
- FÖRVARA drawers
- TUTEMO and open cabinets

2. ENHET

This warranty covers all the following parts of the ENHET kitchen system:

- Closed cabinets with shelves & drawers.
- Open metal frames
- Door fronts
- Legs
- Corner panels
- Island kit

3. Custom-made worktops & sinks:

All Quartz worktop & wall panels, and sinks come with 10 years warranty.

What will IKEA do to correct the problem?

IKEA India will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, IKEA through its service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

If it is covered by this warranty, IKEA will pay the costs of repairs, spare parts, labor, and travel for repair staff that IKEA incurs, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA India. Replaced parts become the property of IKEA India.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this warranty?

- Normal wear and tear
- Scratches and Cuts by impacts of accidents or due to cleaning
- Damage from excess steam, condensation, and smoke.
- Articles that are abused, misused, altered, or incorrectly cleaned.
- Damage caused due to leakages from existing worktop (neither purchased nor installed by IKEA)
- Damages caused by dampness in the surrounding wall or base floor.
- Damages due to the electric connection or due to the wrong voltage or by chemical or electro-chemical reaction or rust or corrosion
- Damages due to natural calamities like floods, earthquakes, thunder, tsunamis, etc.
- Damages due to societal or law & order changes like riots or any abnormal conditions in the society
- Damages due to usage of excess water to wash or clean the floor, base, sink, edges, stands, cabinets, etc. where IKEA articles are installed.
- Damages caused due to fixing the water purifiers or any water or electric gadgets in the IKEA cabinets that were not recommended or advised by IKEA at the time of planning the kitchen.
- Installed for any commercial purposes like restaurants, canteens, pantries, schools, hospitals, etc.
- Damage due to pests (rats, ants, cockroaches, worms, insects, etc.)
- If the care instructions are not followed
- Consequential damages
- Accidental damages
- Knobs, handles, and taps.
- If any of the products are installed/ replaced by the customer or any vendor/ partner not authorized by IKEA India
- Batteries and lamps, ceramic glass, accessories, crockery, cutlery baskets, feed and drainage pipes, seals, lamp covers, screens, knobs, casings and part of casings, and lightings.
- In cases where no fault/defect or damage could be determined during a technician's visit for inspection by an IKEA co-worker or authorized IKEA India vendor/associate/partner
- If the changes in the site are not as per the changes recommended by IKEA at the time of the initial visit

How country, provincial and state law applies.

This warranty gives both parties specific legal rights based on the terms and conditions brought out in this document as per the then-prevailing statute in India.

How to reach us if you need assistance

- The Store – Customer Relations Desk
- Email us at customercare.india@ikea.com
- Call customer care between 9:00 to 21:00 (all 7 Days) at 1800 419 4532

Who will execute the service?

The designated service should be executed by the IKEA co-workers or the IKEA authorized vendors/associates/partners through its service operations.

Area of validity

This warranty only applies to products purchased from IKEA India.

An obligation to carry out services in the framework of the warranty exists, only if the appliance complies with and is installed in accordance with:

- The technical specifications in force in India.
- The assembly and installation instructions and safety information that come with the appliance.

Limitation of liability

IKEA shall not be liable for any delay or failure in repairing or replacing the product under the warranty if such delay or failure is caused due to factors beyond its reasonable control and if IKEA at its sole discretion feels that the warranty shall not be applicable. Please also note that if the product is not available to replace, IKEA shall endeavor to replace the nearest make of such product which shall be of the same cost or lesser, and in case of any product which needs to be replaced costing more than the new replaced product, such additional cost must be borne by the Customer.

In no event shall IKEA India be liable under this warranty for any amount more than the price paid by the customer for the IKEA product in question.

How to reach us before buying if you need advice.

If you have any questions about our appliances, please contact us at

- The Store – Customer Relations Desk please refer to store timings on www.IKEA.in
- Email us at customercare.india@ikea.com
- Call us at 1800 419 4532.
- Fix an appointment with the IKEA Kitchen's planning team at www.IKEA.in

How to reach us if you need service support after buying

Please contact the IKEA Customer Service Center at

- Talk to our kitchen's expert co-workers at 1800 419 4532.
- To make sure that we can give you the best assistance, please read the Instructions for Use carefully.
- Please keep a copy of the invoice handy to provide us with the date of purchase and the article number bought from IKEA India.

Terms and Conditions

IKEA India - Articles and Products

- The warranty is valid from the date of the purchase/ date of the tax invoice raised.
- The tax invoice is proof of the validity of the warranty, please retain and produce the invoice for future concerns raised with IKEA India
- In case of any repairs, if there are articles that are replaced or used – the warranty. the period is not extended for the new parts.
- Replaced parts or spares used for repairs become the property of IKEA India
- If the item is no longer sold by IKEA India, IKEA India will provide an appropriate replacement within IKEA India
- IKEA India or IKEA India authorized vendor/partners/associates are not responsible for any additional work apart from the scope of work signed off by the customer at the time of purchase of the kitchen.
- IKEA India is responsible only for the articles purchased, serviced – installed/assembled, and transported by IKEA India or IKEA India vendors/associates/partners.
- IKEA India solely owns any remaining material used in the customization of Work Tops, skirting, pipes, channels, etc. as designed and planned by IKEA India co-workers.
- IKEA will install the kitchen only once the IKEA India services (Team) has confirmed the readiness of the site as recommended and agreed at the time of the purchase of the kitchen.
- Customer to ensure the required/ recommended civil work before the installation like creating the exhaust space for the kitchen chimney, plumbing for the dishwasher, drilling at the time of creating a kitchen island, and water seepage.
- Customer to ensure all dampness or leakages are fixed before the Pre-Installation Visit
- Under the warranty period the cost of inspection, replacement, or repair including labor charges, transport, re-installation, and article will be borne by IKEA India
- IKEA India is responsible for checking and inspecting the leakages and the dampness at the time of installation only. IKEA India is not liable for any damages due to water leakages or dampness in the wall after signing off on the completion of the installation and handover of the kitchen.
- Returns and Exchange policy applies on
 - Articles/Products in Original packaging – 100% Refund in original payment mode
 - Articles not in original packaging or assembled we will issue store refund card
 - ~~Unpacked Articles/Products – Partial Refund (at the sole discretion of IKEA India)~~
 - ~~Assembled Articles – Partial Refund (at the sole discretion of IKEA India)~~

Appliances

How long is the warranty valid?

This warranty named below is valid for five (5) years from the original date of purchase of the IKEA appliance from IKEA India. Appliances covered under 5 Years warranty are LIVSLÅGA, HARMONISK, LUFTIG, ANPASSA, SKINANDE NN, UTRUSTA, VÄRMD, FÖRBRÄNNA, FÖRDJUPA and FÖRGYLLA

Some of the Appliances have a two (2) year warranty from the original date of purchase. Appliances named TILLREDA, LAGAN, ANRÄTTA, MATÄLSKARE, RYTMISK, UTRÄG, GRUNDAD.

What is covered under this warranty?

This warranty applies to

- Appliances only for Domestic use
- Covers Manufacturing defects in material.
- Workmanship of 3 years for installation by IKEA India co-workers or by authorized partners/associates/vendors
- Covers appliances bought from IKEA India only.
- The warranty covers faults of the appliance, which have been caused by faulty construction
- Cost to replace or repair within the warranty period including labor charges, transport, re-installation & spare parts.

What is not covered under this appliances warranty?

- Appliances installed for any commercial purposes like restaurants, canteens, pantries, schools, hospitals, etc.
- If the appliances are installed incorrectly by the customer or any vendor not authorized by IKEA India
- If the appliance is not installed as specified/recommended by IKEA India or the authorized associates/vendor/partner of IKEA India
- Faults or defects due to non-servicing of the appliances (as prescribed by the appliance partner) – Care instructions.
- Connection to the wrong voltage, damage caused by chemical or electro-chemical reaction (Care/ Installation Instructions)
- Rust, corrosion, or water damage including but not limited to damage caused by excessive lime or salt in the water supply.
- Damage caused by abnormal environmental conditions.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems, or soap drawers
- Damages due to excess smoke
- Failure of the appliances operating due to cleaning & washing with excess water or soap or chemical solutions that are not recommended by IKEA India

What will IKEA do to correct the problem?

- For any concerns within the warranty period, reach us at our Customer Service Center team.
- Once the concern is registered, IKEA India will internally coordinate with the service company to fix an appointment for an inspection and visit the site of installation.
- If considered covered, the designated service company through its service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.
- Within the warranty period, the costs to remedy the fault e.g., repairs, parts, labor, and travel will be covered, provided that the appliance is accessible for repair without special expenditure.
- Replaced products and product parts become the property of IKEA.
- If the item is no longer sold by IKEA India, IKEA India will provide an appropriate replacement. It is IKEA India that determines, at its sole discretion, what constitutes an appropriate replacement.
- If the designated service company repairs or replaces the appliance under the terms of this warranty, the designated service company will re-install the repaired appliance or install the replacement, if necessary
- The operation is covered if the product is easily accessible for repair. If the product is installed in a non-standard, built-in solution, the customer must make the product accessible before the service visit.

Terms and Conditions

IKEA India - Appliances

- For Demo of the appliance after installation, please call us between 9:00 to 21:00 (all 7 Days) at 1800 419 4532
- The original sales receipt is required as proof of purchase.
- If remedial service is carried out under warranty, this will not extend the warranty period for the appliance, or for the new parts.
- The warranty as mentioned above applies only if the appliances are bought, installed, repaired, or replaced by IKEA India or IKEA India vendors/associates/partners.
- The Exchange and Returns of appliances bought from AS-IS within 7 Days
- The appliances range from TILLREDA, LAGAN, ANRÄTTA, and MATÄLSKARE, covers a replaceable warranty within 2 years* and shall not be repaired or serviced.
- The Hob range from FABER attracts an installation fee of INR 400 (inclusive of all taxes) to be paid by the customer to the FABER representative at the time of installation of the HOB

Note:

- All replacement of appliances is subject to product availability or refund.
- The product is accepted as a return and replacement is possible subject to the availability of stock or refund and cannot be repaired.
- There cannot be any returns, repairs, replacements, or refunds after the said date.

Save the receipt.

It is your proof of purchase and is required for the warranty to apply. If anything happens, or you are not satisfied, just contact IKEA at IKEA.in

