

VARDAGEN

cookware

Free
5
Year
Guarantee





Everyday life at home puts high demands on cookware. VARDAGEN enamelled steel cookware is rigorously tested to cope with everyday use. We guarantee the function of VARDAGEN cookware for 5 years. That means that they will still work as well as they did when they were new, provided that our care instructions are followed and they are subjected to normal domestic use (cooking and washing once a day). This guarantee of function, materials and workmanship is subject to the terms and conditions stated in this booklet.



How long is the guarantee valid?

The guarantee for VARDAGEN cookware products remains in force for five (5) years and is valid from the date of purchase, or delivery date if later. The original purchase receipt, or email confirmation is required as proof of purchase. Provided that our care instructions are followed, we guarantee that our range of VARDAGEN cookware products will last for 5 years, subject to normal everyday domestic use (cooking and washing once a day).

What is covered under this guarantee?

This guarantee covers function, materials and workmanship in all cookware in the VARDAGEN series. This means that, in normal domestic use and provided that our care instructions are followed, the cookware will still work as well as it did when it was new even after 5 years respectively. In this instance, normal use is defined as using an item for cooking and washing it once a day.

The guarantee covers:

- Stability of the base. In other words, the base of the cookware remains flat to conduct heat efficiently.
- The guarantee is still valid if you wash your cookware by hand.



VARDAGEN pot with lid 3 l,
enamelled steel,



VARDAGEN pot with lid 5 l,
enamelled steel,



VARDAGEN saucepan with lid 2 l,
enamelled steel,

Products not covered under this guarantee

No exceptions.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorised by IKEA. Replaced parts become the property of IKEA. If the product is no longer sold by IKEA, IKEA will provide an appropriate replacement at its sole discretion. An appropriate replacement constitutes a product of the same type in the same price range as the original. If you prefer to upgrade to a product of a higher specification you may request this but IKEA will then charge you the difference between the price of the like-for-like replacement and the requested replacement product.

What is not covered under this guarantee?

This guarantee does not cover changes in the appearance of the cookware unless they have a significant effect on function.

This guarantee does not apply to products that have been stored incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment.

Care instructions

All enamelled steel cookware can only be washed by hand.

Steel wool or abrasive sponges should be used gently, otherwise they can damage the surface.

The base of a cookware is slightly concave when cold, but expands to flatten out when heated. Because of this, you should always leave the cookware to cool off before cleaning it. This allows the base to resume its shape and helps to prevent it from becoming uneven with use. It is also important that you never let the cookware boil dry, because the base then becomes skew.

Enamelled steel cookware is suitable for use in all kinds of hobs and oven safe.

General legal rights

This guarantee gives you specific legal rights and is provided to you in addition to the rights given to you by law. It does not in any way affect the rights given to you by law. Items excluded from this guarantee may still be covered by the rights given to you by law.

How to reach us if you need assistance

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Visit your local IKEA store or contact us at [IKEA.com](https://www.ikea.com)

Scan the QR codes below for your country.



In the UK



In Ireland

Save the sales receipt*

It is your proof of purchase and required for the guarantee to apply.

* or email confirmation if ordered online.

If anything happens, or if you're not satisfied, just contact IKEA at IKEA.com

