

TROVÄRDIG

cookware

Free
5
Year
Guarantee





Everyday life at home puts high demands on cookware. TROVÄRDIG is our top of the line non-stick frying pan, developed with a focus on quality and function. This means we can guarantee it will last for 5 years. Meaning that they will still work as well as they did when they were new, provided that our care instructions are followed and they are subjected to normal domestic use (cooking and washing once a day). This guarantee of function, materials and workmanship is subject to the terms and conditions stated in this booklet.



How long is the guarantee valid?

The guarantee for TROVÄRDIG frying pans with non-stick coating remains in force for five (5) years from the date of purchase, or delivery date if later. The original purchase receipt, or email confirmation for the above products is required as proof of purchase.

What is covered under this guarantee?

This guarantee covers function, materials and workmanship in all TROVÄRDIG frying pans. This means that, in normal domestic use and provided that our care instructions are followed, the cookware will still work as well as it did when it was new, even after 5 years respectively. In this instance, normal use is defined as using an item for cooking food and washing it once a day.

The guarantee covers:

- Stability of the base. In other words, the base of the cookware remains flat to conduct heat efficiently.
- Non-stick properties on non-stick pans. This means that TROVÄRDIG non-stick coated cookware will be easy to clean and can be used with a minimum amount of fat for cooking food for at least 5 years.



TROVÄRDIG frying pan Ø28 cm,
aluminium/ non-stick coating



TROVÄRDIG frying pan Ø24 cm,
aluminium/ non-stick coating



TROVÄRDIG frying pan Ø20 cm,
aluminium/ non-stick coating

Products not covered under this guarantee

No exceptions.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorised by IKEA. Replaced parts become the property of IKEA. If the product is no longer sold by IKEA, IKEA will provide an appropriate replacement at its sole discretion. An appropriate replacement constitutes a product of the same type in the same price range as the original. If you prefer to upgrade to a product of a higher specification you may request this but IKEA will then charge you the difference between the price of the like-for-like replacement and the requested replacement product.

What is not covered under this guarantee?

This guarantee does not cover changes in the appearance of the cookware unless they have a significant effect on function.

This guarantee does not apply to products that have been stored incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment.

Care instructions

Cookware made with a non-stick coating inside should always be washed by hand. On non-stick coated cookware the surface can be damaged by the dishwasher detergent.

The base of a cookware is slightly concave when cold, but expands to flatten out when heated. Because of this, you should always leave the cookware to cool off before cleaning it. This allows the base to resume its shape and helps to prevent it from becoming uneven with use. It is also important that you never let the cookware boil dry, because the base then becomes skew. If the cookware has a non-stick coating, overheating might also cause it to lose its non-stick properties.

If the cookware has a non-stick coating it means that you can cook food in little or no fat or oil at all. It also makes the cookware easier to clean since the coating prevents food from burning and sticking to the surface. However, the coating is sensitive to scratches which is why you should only use wooden or plastic utensils without sharp edges in the cookware. We do not recommend that non-stick coated cookware are stored stacked inside each other since this can cause scratches on the coating.

When cleaning a non-stick coated cookware, use a mild detergent and warm water. Do not use steel wool or anything that may scratch the coating. Always wash the cookware by hand since dishwasher detergent can damage the surface.

General legal rights

This guarantee gives you specific legal rights and is provided to you in addition to the rights given to you by law. It does not in any way affect the rights given to you by law. Items excluded from this guarantee may still be covered by the rights given to you by law.

How to reach us if you need assistance

Visit your local IKEA store or contact us at [IKEA.com](https://www.ikea.com)

Scan the QR codes below for your country.



In the UK



In Ireland

Save the sales receipt*

It is your proof of purchase and required for the guarantee to apply.

* or email confirmation if ordered online.

If anything happens, or if you're not satisfied, just contact IKEA at IKEA.com

