

# UDDARP



Design and Quality  
IKEA of Sweden





Please refer to the last page of this manual for the full list of IKEA appointed Authorized Service Centre and relative national phone numbers.

## ENGLISH



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## Safety Information

### IMPORTANT TO BE READ AND OBSERVED

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

⚠ **WARNING:** Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

⚠ Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer. Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber-backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the

tumble dryer. Remove all objects from pockets, such as lighters and matches. Do not use the tumble dryer if industrial chemicals have been used to clean it.

⚠ Oil-soaked items should not be dried in the tumble dryer due to their high flammability.

⚠ Never open the door forcibly or use it as a step.

### PERMITTED USE

⚠ **CAUTION:** The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.

⚠ Do not dry unwashed items in the tumble dryer.

⚠ Take care that no lint or dust has accumulated around the dryer.

⚠ Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ Do not overdry the laundry.

### INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Installation, including water supply (if any) and electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site.

After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ If the dryer is installed near to a gas or coal stove, provide a heat insulating plate (85 cm x 57 cm) in between, as the side facing the stove is covered with aluminium foil.

⚠ Exhaust air must not be discharged into a flue which is used for discharging fumes from appliances burning gas or other fuels.

⚠ The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.

⚠ The appliance shall be placed against the wall to limit access to its rear side.

⚠ Take care not to use a carpet which obstructs ventilation openings in the base of the dryer.

⚠ If you want to stack the dryer on a washing machine, first contact our After-Sales Service or your specialist dealer to verify the complete list of suitable models. The stacking is only possible if the dryer is attached to the washing machine by means of the appropriate stacking kit available through our After-Sales Service

or your specialist dealer. Instructions for the correct assembly are supplied with the stacking kit.

## ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

## CLEANING AND MAINTENANCE

⚠ **WARNING:** Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation. To avoid risk of personal injury use protective gloves (risk of laceration) and safety shoes (risk of contusion); be sure to handle by two persons (reduce load); never use steam cleaning equipment (risk of electric shock). Non-professional repairs not authorized by the manufacturer could result in a risk to health and safety, for which the manufacturer cannot be held liable. Any defect or damage caused from non-professional repairs or maintenance will not be covered by the guarantee, the terms of which are outlined in the document delivered with the unit

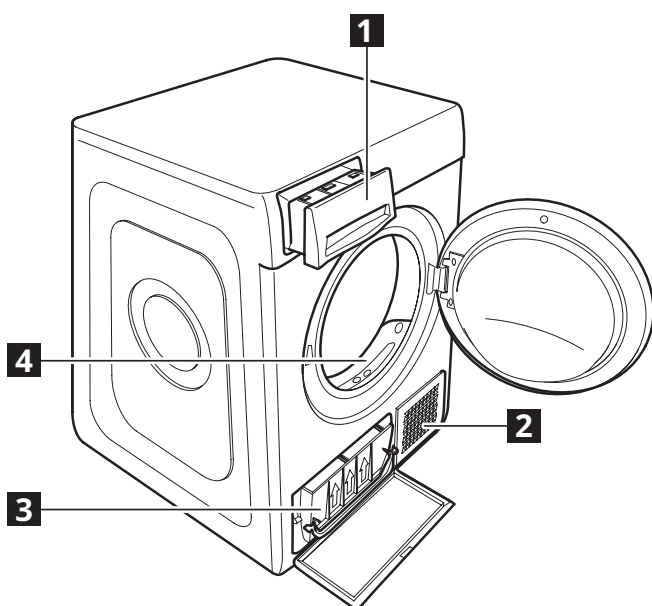
⚠ Make sure that all lint traps are cleaned before starting any drying cycle.

## About your new product

Your new washing-machine / dryer is equipped with the following features to help you achieve perfect results.

Feature	Description
Sensor Technology	Advanced sensors able to adapt resources detecting the amount and the type of load. This allows to save the energy consuming for drying. (*Comparison between maximum load and 1Kg load ).
Fresh Plus	End of cycle treatment. After the cycle ends, tumbling starts, keeping the garments fresh for up to 6 hours. This treatment reduces the risk of creases formation, and inhibits the proliferation of the main bad odour sources.
Easy to clean filter	The little filter is designed to make the cleaning action effortless. In 3 very simple steps it is possible to remove and clean the filter.
Inverter Motor	The motor reliability is ensured by the brushless technology and the inverter control achieve high energy efficiency.
Reverse drum moves	Reverse movements allow for a better distribution of clothes in the drum. This ensures uniformity of drying.
Drying Sensor	Sensors constantly measure the humidity and temperature of your clothing. When your clothes are dry, the cycles stop. It ensures optimization of performances, time and energy consumption.
Very quiet	Enjoy the silence. This Ikea Dryer is designed to provide ideal results, while functioning at very low noise levels, so you can enjoy some extra peace and quiet.
Drum finiture	This Dryer drum features a special pattern and lifters, designed to provide excellent drying results, and ideal care for all garments.
Pause / Open the Door / Reload	Simply press the "Pause" button if you wish to add or remove laundry, then press it again to continue the programme.

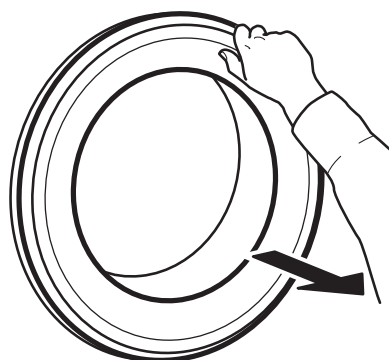
## Product description



- 1** Water Tank
- 2** Air Intake
- 3** Bottom filter
- 4** Door filter

### DOOR

To open the door, pull the handle.

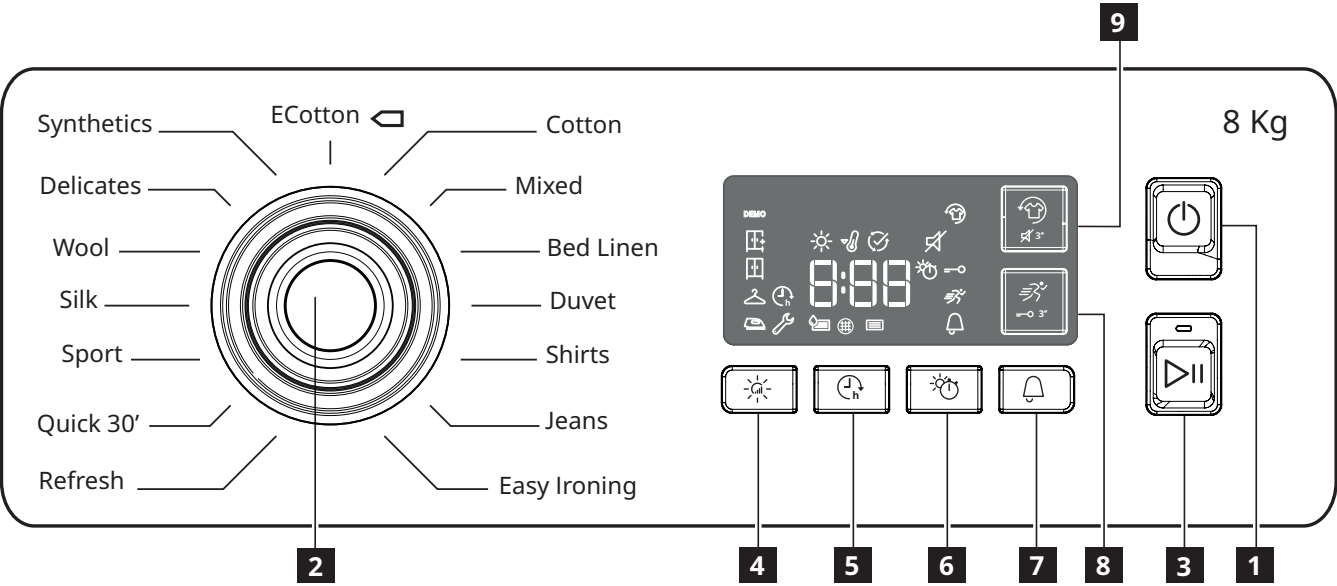


To close the door, hold the handle and push so that you can hear it click shut.





Control panel



- 1** ON/OFF button (Reset if long pressed)

**2** Programme selection Knob

**3** Start/Pause
- Options Buttons**

**4** Dryness level












**5** Start delay


**6** Timed drying
- 7** Cycle end

**8** Rapid (Key lock if long pressed)

**9** Fresh Plus (Mute if long pressed)

DISPLAY INDICATORS

 <b>Dryness level</b>	
	Iron dry
	Hanger dry
	Cupboard dry
	Extra dry
<b>Cycle phase</b>	
	Drying
	Cool down
	End of cycle
	Empty water tank
	Clean door filter
	Clean bottom filter

<b>Refer to troubleshooting section</b>	
 <b>Failure</b>	Call after sales service
<b>DEMO</b>	Demo mode

## First Use

Make sure that the water tank is correctly inserted. Make sure that the drain hose on the back of the dryer is fixed correctly, either to the dryer's water tank, or to your domestic sewage system.

The dryer must be installed in a room with a temperature ranging between 5°C and 35°C to ensure proper operation. Before you use your dryer ensure that it has been in a upright position for at least 6 hours.

## Daily use

Doing this will keep your machine working at its BEST! Remember to empty your water tank after each drying cycle. Remember to clean your filters after each drying cycle. (Refer to section Care & Maintenance).

### 1. Load laundry



Open the door and load garments. Always refer to instructions on clothing labels and the max loads indicated in the programme section. Empty pockets. Make sure garments do not get caught between the door and/or the door filter.

### 2. Close door



3. Press the button On/Off (⏻).

4. Select the programme according to the laundry type.

5. Select the options, if necessary.

6. To start the cycle, press the Start/Pause (▶||) button.

7. At the end of the drying cycle, a buzzer will beep. An indicator on the control panel signals the end of the cycle. Pull the load out immediately to prevent the formation of creases on laundry.

8. Turn the machine off by pressing the button On/Off (⏻), open the door and pull clothing out.

If the machine is not switched off manually, after about a quarter of an hour from the cycle end, the appliance turns off automatically to save energy.

If this last stage is not carried out immediately, some machines and/or some programmes/options are equipped with Crease Care system.

For some hours, after the end of drying, the drum rotates at regular intervals to prevent the formation of creases. In case of power failure, it is necessary to press the button Start/Pause (▶||) to restart the cycle.

### OPENING OF THE DOOR DURING THE CYCLE

During operation, it is possible to open the door.

After having closed it, press the button Start/Pause (▶||) again to restart the dryer.

## Programmes

The duration of these programs will depend on the size of the load, types of textiles, the spin speed used in your washer and any extra options selected. **In machines equipped with display, the duration of the cycles is shown on the control panel.** The remaining time is constantly checked and adjusted during the drying cycle to show the best possible estimate.

**Option to use** - If all your loads on Automatic Cycles are consistently less dry or more dry than you would like, you may increase or decrease the dryness level using the specific option.

### Eco cotton kg Max\*

This is the most efficient programme in terms of energy consumption and is suitable for drying normal wet cotton laundry. The values on the Energy Label are based on this programme.

**NOTE:** for optimal energy efficiency, select "Cupboard Dry" using dryness level function. To increase the dryness level, select "Extra Dry".

### Cotton kg Max\*

Programme for drying cotton laundry

### Mixed kg 4

This programme is ideal for drying cotton and synthetic fabrics together.

### Bed linen Kg Max\*

This programme is intended for drying cotton sheets.

### Duvet

Programme intended to dry bulky garments, as single duvet.

### Shirts kg 3

This is a programme for Shirts made from cotton or cotton blend/synthetics.

### Jeans kg 3

For drying cotton jeans-wear and garments made of robust cotton, like denim, such as trousers and jackets.

### Easy ironing

This cycle allows to extend the fibres of garments thus making ironing and folding easier. Do not use in case of garments that are still wet. Suitable for small loads of cotton textiles or cotton blends.





### Refresh

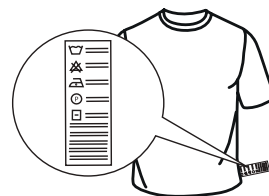
A short programme suitable for refreshing fibres and garments by means of fresh air. Do not use with garments that are still wet. It can be used on with any load size but is more effective with small loads.

The cycle duration is about 20 minutes.

### CARE LABEL

Always check the care labels, especially when placing garments in the tumble dryer for the first time. Below are the most commonly used symbols:

-  May be tumble dried.
-  Do not tumble dry.
-  Tumble dry - high heat.
-  Tumble dry - low heat.



### Quick 30' kg 0,5

Ideal for drying cotton garments spun at high speed in the washing machine.

### Sport kg 4

For drying sports garments made of synthetics or cotton.

### Silk kg 0,5

Gentle drying of silk garments.

### Wool kg 1

Programme for drying wool clothing. It is advisable to turn the garments inside out before drying. Leave to dry naturally the heaviest edges that are still damp.

### Delicates kg 2

For drying delicate laundry which needs gentle treatment.

### Synthetics kg 4

For drying laundry made of synthetic fibres.

**\*MAX LOAD 8 Kg (Dry load)**

## Functions

After selecting the programme, the various functions can be set, if necessary.



### Dryness level

Press the related button several times to obtain a different level of residual moisture on garments. An indicator signals the level being selected.



**Iron dry:** a very delicate ironing. Suitable for making ironing of garments easier immediately after the end of the cycle.



**Hanger dry:** a level intended for delicate garments ready to be hanged.



**Cupboard dry:** the garments are ready to be folded and put away.



**Extra dry:** used for garments to be worn at the end of the cycle.



### Timed drying

This function allows to set the drying time. Press the corresponding button to set the required time for drying. An indicator on the control panel signals the time being selected.



### Start delay

This function allows you to set the delay of the cycle start. Press the corresponding button several times to obtain the required delay. After having reached the max. settable time, the function is reset by pressing the button again. An indicator on the control panel signals the time being selected. After having pressed the button Start/Pause, the machine signals the remaining time for the cycle start. In case of door opening, after closing, it is necessary to press the button Start/Pause.



### Rapid

Enables quicker drying.



### Fresh Plus

If garments are left inside the drum after the end of the cycle, they are subject to bacterial proliferation. This function allows to prevent this proliferation by controlling the temperature and the rotation of the drum. This treatment has a max. duration of 6 hours after the end of the programme set. This function remains in memory if selected in the previous drying.

If this function is used together with the Start Delay, a crease treatment (a periodic rotation of the drum) is added in the Start Delay phase.

### Key lock

This function makes all machine controls inaccessible, except the button On/Off. When the machine is on: to activate the function, keep the button pressed until the indicator goes on. To disable the function, keep the button pressed until the indicator goes off. This function remains in memory if selected in the previous drying.



### Cycle end

This function activates a prolonged buzzer at the end of the cycle. Enable it if you are not sure to hear the normal sound at the end of the cycle. This function remains in memory if selected in the previous drying.










### Mute

This function turns off all sounds of control panel. Only warnings remain active.

- to activate the function, keep the button pressed until the indicator goes on.
- to disable the function, keep the button pressed until the indicator goes off.


### OPTIONS BUTTONS


These buttons serve to personalise the selected programme according to personal requirements. Not all options are available for all programmes. Some options are incompatible with the ones previously set. The buzzer and/or blinking indicators will signal the incompatibility. If the option is available, the option indicator will stay on. Some options may be kept in the memory of the programme if selected in the previous drying.

Programs	Temp	Functions								
		Dryness level 	Start delay 	Timed drying 	Cycle end 	Rapid 	Fresh Plus/Mute 3 sec 	Key lock 3 sec 	ON-OFF	START/PAUSE
Eco Cotton	90	●	●	●	●		●	●	●	●
Cotton	90	●	●	●	●		●	●	●	●
Mixed	75	●	●	●	●		●	●	●	●
Bed Linen	87	●	●		●	●	●	●	●	●
Duvet	90		●		●		●	●	●	●
Shirts	90	●	●		●		●	●	●	●
Jeans	87	●	●		●	●	●	●	●	●
Easy Ironing	90				●			●	●	●
Refresh	-				●			●	●	●
Quick 30'	90		●		●		●	●	●	●
Sport	75		●		●		●	●	●	●
Silk	60				●			●	●	●
Wool	90				●			●	●	●
Delicates	65	●	●	●	●			●	●	●
Synthetics	75	●	●	●	●		●	●	●	●

## Cleaning and maintenance

**Unplug the dryer during the cleaning and maintenance procedures.**

 **Emptying the water tank after each cycle (see Fig. A).**  
Pull the container out of the dryer and empty it into a sink or other suitable drain, then place it back. Do not use the dryer without having inserted the container back in place.

 **Cleaning the door filter after each cycle (see Fig. B).**  
Pull the filter out and clean it by removing the lint from the filter surface under running water or using a vacuum cleaner. For optimal performance, dry up all the filters before inserting them back in place. Do not use the dryer without having reinserted the filter in place.

Remove the door filter as described below:

1. Open the door and pull upwards.
2. Open the filter and remove lint from all its parts.  
Replace it correctly.

Ensure it is completely inserted flush with the dryer seal.

 **Cleaning the bottom filter when the relevant indicator turns on (see Fig. C).**

Pull the filter out and remove the lint from its surface by washing it under running water or by using a vacuum cleaner. However, it is advisable to clean this filter after each cycle to optimise drying performance. Do not use the dryer without having inserted the filter in place first.

Remove the bottom filter as described below:

1. Open the lower door.
2. Take the handle and pull the lower filter out.
3. Open the rear side of the filter and remove the lint from the inner surface of the mesh.
4. Clean the bottom filter chamber avoiding the direct contact with the leaves.
5. Close the rear side of the lower filter and place it back by checking it is perfectly integrated in place.
6. Lower the filter handle and close the bottom door.
7. Make sure the air intake is free.

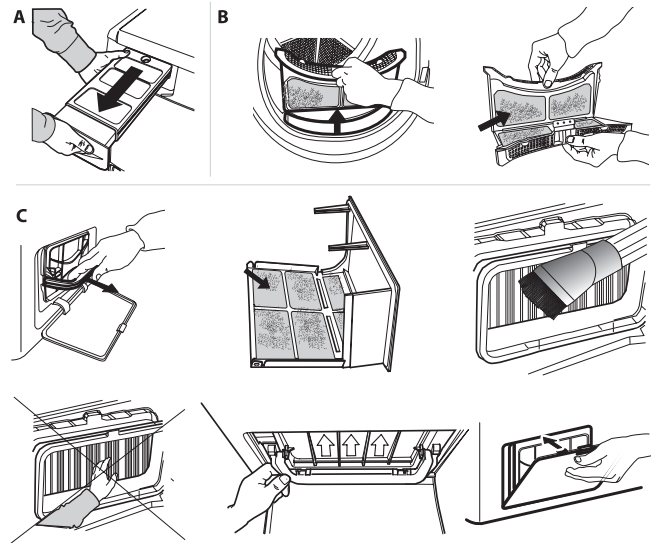
**The filters are essential parts for drying. They are intended to collect the lint formed during drying process. In case of clogged filters, the air flow inside the dryer would be seriously affected: the drying times would be longer, the energy consumption would increase and the dryer could be damaged. If these procedures are not carried out properly, the dryer may not start.**

### Cleaning the tumble dryer

The external metal, plastic and rubber parts can be cleaned with a damp cloth.

Clean the front air intake grille regularly (every 6 months) with a vacuum cleaner to remove any lint, fluff or dust deposits. Furthermore, remove any lint deposits from the filters area, using a vacuum cleaner every so often.

Do not use solvents or abrasives.



## What to do if...

Before contacting the Service Centre, refer to the table below. Often the malfunctions are minor and can be solved in few minutes

Problem	Possible causes	Solutions
<b>The tumble dryer does not turn on.</b>	The plug is not inserted into the socket.	Insert the plug into the socket.
	The plug is faulty.	Try to plug another appliance in the same socket. Do not use connecting electrical devices to the socket, as adapters or extensions.
	A power failure occurred.	Await the reactivation of the power supply.
<b>The tumble dryer does not start</b>	The door is open.	For machines equipped with this function: await the end of the delay set or switch the machine off to reset it. Refer to the section Options.
	The button Start/Pause was not pressed to start the program.	Press the button Start/Pause.
	The function Key Lock was enabled (in case of machines equipped with this option).	Refer to the option section and, if the Key Lock is present, disable it. Switching the machine off is not enough to disable this option.
<b>The drying times are very long</b>	An appropriate maintenance was not carried out.	Refer to the section Cleaning and maintenance and perform the operations described.
	The programme, the time and/or the drying level set are not suitable for the type and the amount of load inserted into the dryer.	Refer to the section programmes and options to find the programme and the options most suitable for the type of load.
	The garments are too wet.	Carry out a washing cycle with higher spin speed to remove as much water as possible.
	The dryer may be overloaded.	Refer to the programme section to check the max. load for each programme.
	Room temperature.	The drying time may be longer if the room temperature falls outside the 14-30°C range.
<b>The programme did not end.</b>	A power failure occurred might have occurred.	In case of power failure, it is necessary to press the button Start/Pause to restart the cycle.
<b>Lights on or flashing</b>		
<b>Water tank</b>	The water tank is full.	Empty the water tank. Refer to the section Cleaning and maintenance.
<b>Door filter and/or bottom filter</b>	Failure of the air flow necessary for machine operation.	Clean the door filter and the bottom one and check whether air intake is free. Carrying out these operations improperly may cause damages.
<b>Bottom filter</b>	The bottom filter requires cleaning.	Clean the bottom filter. Refer to section Cleaning and maintenance.
<b>DEMO The cycle lasts few minutes.</b>	The dryer is in DEMO mode. The DEMO indicator is on.	Disable the DEMO mode. The following actions must be carried out in sequence, without breaks. Switch the machine on and then switch it off again. Press the Start/Pause button until the buzzer is heard. Switch the machine on again. The "DEMO" indicator flashes and then turns off.
<b>The presence of wrench symbol signals a malfunction.</b>	The machine sensors detected a failure.	Switch the dryer off and unplug it. Open the door immediately and pull laundry out, to allow the heat to dissipate. Wait for about 15 minutes. Reconnect the dryer to the power supply, load the laundry and restart the drying cycle. <b>If the problem still occurs, contact the After-Sales Service Centre and communicate the letters and digits flashing on the display. For instance: F3 and E2.</b>

## After-Sales Service

### Before contacting the After-Sales Service:

1. See if you can solve the problem yourself with the help of the suggestions given in the "What to do if ..." table.
2. Switch the appliance off and back on again to see if the fault persists.

If after the above checks the fault still occurs, contact IKEA Authorized Service Centre.

Always specify:

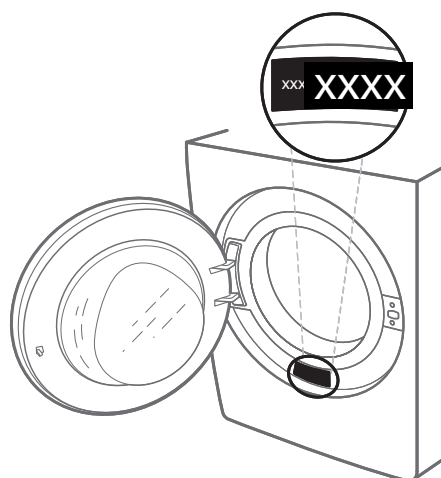
- a brief description of the fault;
- the type and exact model of the appliance;
- the service number (number after the word Service on the rating plate);

**SERVICE** 0000 000 00000



- your full address;
- your telephone number.

If any repairs are required, please contact IKEA Authorized Service Centre (to guarantee that original spare parts will be used and repairs carried out correctly).



## Environmental concerns

### Disposal of packaging materials

The packaging material is 100% recyclable and is marked with the recycle symbol ♻.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.


### Disposal of household appliances

This appliance is manufactured with recyclable or reusable materials.

Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE).

By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.





The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

### TRANSPORT AND HANDLING

Never lift the dryer by holding it at the worktop.

1. Unplug the dryer.
2. Make sure that door and water tank are properly closed.
3. If the drain hose is connected to your sewage system, fix the drain hose on the rear of the dryer again (see Installation Guide).

Power consumption			
off-mode (Po) - Watts			0.50
left-on mode (Pl) - Watts			1.00
Programs	Kg	kWh	Minutes
Eco Cotton * 	8	1.78	194
Eco Cotton 	4	1.15	135
Synthetics	4	0.73	95
*This is the reference programme for the energy label and suitable to dry normal wet cotton laundry. This is the most efficient programme in terms of energy consumption for drying wet cotton laundry. (Standard/Default starting configuration)			

### Heat Pump System

The heat pump contains fluorinated greenhouse gases, contained in a hermetically sealed unit. This sealed unit contains 0,18 kg of the F gas R134a. GWP = 1430 (1 t CO<sub>2</sub>).



## IKEA GUARANTEE

### How long is the IKEA guarantee valid?

This guarantee is valid for five years from the original date of purchase of your appliance at IKEA. The original sales receipt, is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

### Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

### What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

### What will IKEA do to correct the problem?

IKEA appointed Service Provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA Service Provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

### What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance.
- However, if an IKEA appointed Service Provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the appointed Service Provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.

- This does not apply within Ireland, customer should contact the local IKEA dedicated after sales line or the appointed Service Provider for further information.

### (just for GB)

These restrictions do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

### How country law applies

The IKEA guarantee gives you specific legal rights, which cover or exceed all the local legal demands. However these conditions do not limit in any way consumer rights described in the local legislation.

### Area of validity

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country.

An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information.

### The dedicated AFTER SALES for IKEA appliances

Please don't hesitate to contact IKEA appointed Authorized Service Centre to:

- make a service request under this guarantee;
- ask for clarifications on installation of the IKEA appliance in the dedicated IKEA kitchen furniture;
- ask for clarification on functions of IKEA appliances.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual before contacting us.

### How to reach us if you need our service



Please refer to the last page of this manual for the full list of IKEA appointed Authorized Service Centre and relative national phone numbers.

- i** In order to provide you a quicker service, we recommend to use the specific phone numbers listed on this manual. Always refer to the numbers listed in the booklet of the specific appliance you need an assistance for. Please also always refer to the IKEA article number (8 digit code) and 12 digit service number placed on the rating plate of your appliance.

### **i** SAVE THE SALES RECEIPT!

It is your proof of purchase and required for the guarantee to apply. The sales receipt also reports the IKEA name and article number (8 digit code) for each of the appliances you have purchased.

### Do you need extra help?

For any additional questions not related to After Sales of your appliances please contact your nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

**BELGIË - BELGIQUE - BELGIEN**

Telefoon/Numéro de téléphone/Telefon-Nummer: 026200311  
Tarief/Tarif/Tarif: Lokaal tarief/Prix d'un appel local/Ortstarif  
Openingstijd: Maandag - Vrijdag 8.00 - 20.00  
Heures d'ouverture: Lundi - Vendredi 8.00 - 20.00  
Öffnungszeiten: Montag - Freitag 8.00 - 20.00

**БЪЛГАРИЯ**

Телефонен номер: 0700 100 68  
Тарифа: Локална тарифа  
Работно време: понеделник - петък 8.00 - 20.00

**ČESKÁ REPUBLIKA**

Telefonní číslo: 225376400  
Sazba: Místní sazba  
Pracovní doba: Pondělí - Pátek 8.00 - 20.00

**DANMARK**

Telefonnummer: 70150909  
Takst: Lokal takst  
Åbningstid: Mandag - fredag 9.00 - 20.00  
Lørdag (Åbent udvalgte søndage, se IKEA.dk) 9.00 - 18.00

**DEUTSCHLAND**

Telefon-Nummer: 06929993602  
Tarif: Ortstarif  
Öffnungszeiten: Montag - Freitag 8.00 - 20.00

**ΕΛΛΑΔΑ**

Τηλεφωνικός αριθμός: 2109696497  
Χρέωση: Τοπική χρέωση  
Ώρες λειτουργίας: Δευτέρα - Παρασκευή 8.00 - 20.00

**ESPAÑA**

Teléfono: 913754126 (España Continental)  
Tarifa: Tarifa local  
Horario: Lunes - Viernes 8.00 - 20.00

**EESTI - LATVIJA - SLOVENIJA - CYPRUS**

<http://www.ikea.com>

**FRANCE**

Numéro de téléphone: 0170480513  
Tarif: Prix d'un appel local  
Heures d'ouverture: Lundi - Vendredi 9.00 - 21.00

**HRVATSKA**

Broj telefona: 0800 3636  
Tarifa: Lokalna tarifa  
Radno vrijeme: Ponedjeljak - Petak 8.00 - 20.00

**ÍSLAND**

Símanúmer: 5852409  
Kostnaður við símtal: Almennt mínútuverð  
Opnunartími: Mánudaga - Föstudaga 9.00 - 17.00

**ITALIA**

Telefono: 0238591334  
Tariffa: Tariffa locale  
Orari d'apertura: Lunedì - Venerdì 8.00 - 20.00

**LIETUVIJA**

Telefono numeris: (0) 520 511 35  
Skambučio kaina: Vietos mokestis  
Darbo laikas: Nuo pirmadienio iki penktadienio 8.00 - 20.00

**LUXEMBOURG**

Numéro de téléphone: 035220882569  
Tarif: Prix d'un appel local  
Heures d'ouverture: Lundi - Vendredi 8.00 - 18.00

**MAGYARORSZÁG**

Telefon szám: (06-1)-3285308  
Tarifa: Helyi tarifa  
Nyitvatartási idő: Hétfőtől Péntekig 8.00 - 20.00

**NORGE**

Telefon nummer: 23500112  
Takst: Lokal takst  
Åpningstider: Mandag - fredag 8.00 - 20.00

**NEDERLAND**

Telefoon: 0900-235 45 32 en/of 0900 BEL IKEA  
0031-50 316 8772 international  
Tarief: Geen extra kosten. Alleen lokaal tarief.  
Openingstijd: Maandag t/m - Vrijdag 8.00 - 21.00  
Zaterdag 9.00 - 21.00  
Zondag / Feestdagen 10.00 - 18.00

**ÖSTERREICH**

Telefon-Nummer: 013602771461  
Tarif: Ortstarif  
Öffnungszeiten: Montag - Freitag 8.00 - 20.00

**POLSKA**

Numer telefonu: 225844203  
Stawka: Koszt połączenia według taryfy operatora  
Godziny otwarcia: Poniedziałek - Piątek 8.00 - 20.00

**PORTUGAL**

Telefone: 213164011  
Tarifa: Tarifa local  
Horário: Segunda - Sexta 9.00 - 21.00

**ROMÂNIA**

Număr de telefon: 021 2044888  
Tarif: Tarif local  
Orar: Luni - Vineri 8.00 - 20.00

**РОССИЯ**

Телефонный номер: 84957059426  
Стоимость звонка: Местная стоимость звонка  
Время работы: Понедельник - Пятница 9.00 - 21.00  
(Московское время)

**SCHWEIZ - SUISSE - SVIZZERA**

Telefon-Nummer/Numéro de téléphone/Telefono: 0225675345  
Tarif/Tarif/Tariffa: Ortstarif/Prix d'un appel local/Tariffa locale  
Öffnungszeiten: Montag - Freitag 8.00 - 20.00  
Heures d'ouverture: Lundi - Vendredi 8.00 - 20.00  
Orario d'apertura: Lunedì - Venerdì 8.00 - 20.00

**SLOVENSKO**

Telefónne číslo: (02) 50102658  
Cena za hovor: Cena za miestny hovor  
Pracovná doba: Pondelok až piatok 8.00 - 20.00

**SRBIJA**

Broj telefona: 011 7 555 444  
stopa: lokalna kurs  
Radno vreme: Ponedeljak - subota 9.00 - 20.00  
nedelja 9.00 - 18.00

**SUOMI**

Puhelinnumero: 0981710374  
Taksa: Yksikköhinta  
Aukioloaika: Maanantaista perjantaihin 8.00 - 20.00

**SVERIGE**

Telefon nummer: 0775-700 500  
Taxa: Lokal samtal  
Öppet tider: Måndag - Fredag 8.30 - 20.00  
Lördag - Söndag 9.30 - 18.00

**UNITED KINGDOM - IRELAND**

Phone number: 02076601517  
Rate: Local rate  
Opening hours: Monday - Friday 8.00am - 6.00pm  
Saturday 8.30am - 4.30pm  
Sunday 9.30am - 3.30pm



