

MÅGEBO

EN



Design and Quality
IKEA of Sweden



Please refer to the last page of this manual for the full list of IKEA appointed After Sales Service Provider and relative national phone numbers.

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1. Safety information



PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a) Do not attempt to operate this oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c) **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.

ADDENDUM

If the apparatus is not maintained in a good state of cleanliness, its surface could be degraded and affect the lifespan of the apparatus and lead to a dangerous situation.

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

1. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".
2. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance. Cleaning and user maintenance

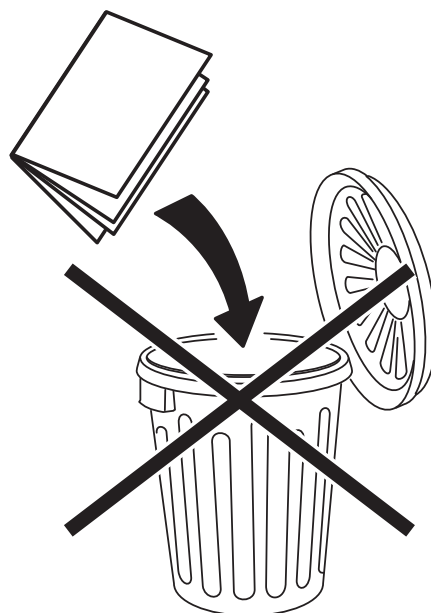
shall not be made by children unless they are older than 8 and supervised. Children less than 8 years of age shall be kept away unless continuously supervised.

3. Keep the appliance and its cord out of reach of children less than 8 years.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. (For appliance with type Y attachment)
5. **WARNING:** Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
6. **WARNING:** It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
7. **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
8. When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
9. Only use utensils that are suitable for use in microwave ovens.
10. If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
11. Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
12. The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
13. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
14. The oven should be cleaned regularly and any food deposits removed.
15. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
16. Only use the temperature probe recommended for this oven. (for ovens provided with a facility to use a temperature-sensing probe.)
17. The microwave oven must be operated with the decorative door open. (for ovens with a decorative door.)
18. This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - by clients in hotels, motels and other residential type environments;

- farm houses;
 - bed and breakfast type environments.
19. The microwave oven is intended for heating food and beverages.
Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.
 20. Metallic containers for food and beverages are not allowed during microwave cooking.
 21. The appliance shall not be cleaned with a steam cleaner.
 22. Care should be taken not to displace the turntable when removing containers from the appliance. (For fixed appliances and built-in appliances being used equal or higher than 900mm above the floor and having detachable turntables. But this is not applicable for appliances with horizontal bottom hinged door.)
 23. The microwave oven is intended to be used built-in.
 24. Steam cleaner is not to be used.
 25. Surface of a storage drawer can get hot.
 26. **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements.
Children less than 8 years of age shall be kept away unless continuously supervised.
 27. During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven.
 28. **WARNING:** Accessible parts may become hot during use. Young children should be kept away.
 29. The appliance must not be installed behind a decorative door in order to avoid overheating. (This is not applicable for appliances with decorative door.)
 30. **WARNING:** When the appliance is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
 31. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.

READ CAREFULLY AND KEEP FOR FUTURE REFERENCE

**READ CAREFULLY AND
KEEP FOR FUTURE
REFERENCE.**



TO REDUCE THE RISK OF INJURY TO PERSONS

GROUNDING INSTALLATION

DANGER

Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

WARNING

Electric Shock Hazard

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded. This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. If a long cord set or extension cord is used:
 - 1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.

- 2) The extension cord must be a grounding-type 3-wire cord.
- 3) The long cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

CLEANING

Be sure to unplug the appliance from the power supply.

1. Clean the cavity of the oven after using with a slightly damp cloth.
2. Clean the accessories in the usual way in soapy water.
3. The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
5. Cleaning Tip ★ For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300 ml (1/2 pint) water and heat on 100% microwave power for 10 minutes.

Wipe the oven clean using a soft, dry cloth.

UTENSILS

CAUTION

Personal Injury Hazard

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on “**MATERIALS YOU CAN USE IN MICROWAVE OVEN OR TO BE AVOIDED IN MICROWAVE OVEN**”.

There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

MATERIALS YOU CAN USE IN MICROWAVE OVEN

UTENSILS	REMARKS
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5 mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Thermometers Microwave-safe only (meat and candy thermomete
Wax paper	Use as a cover to prevent splattering and retain moisture.

MATERIALS TO BE AVOIDED IN MICROWAVE OVEN

UTENSILS	REMARKS
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metaltrimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed
Wood	Wood will dry out when used in the microwave oven and may split or crack.

2. Product description

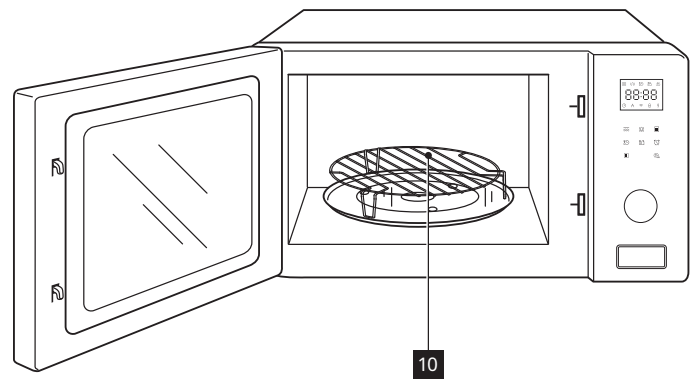
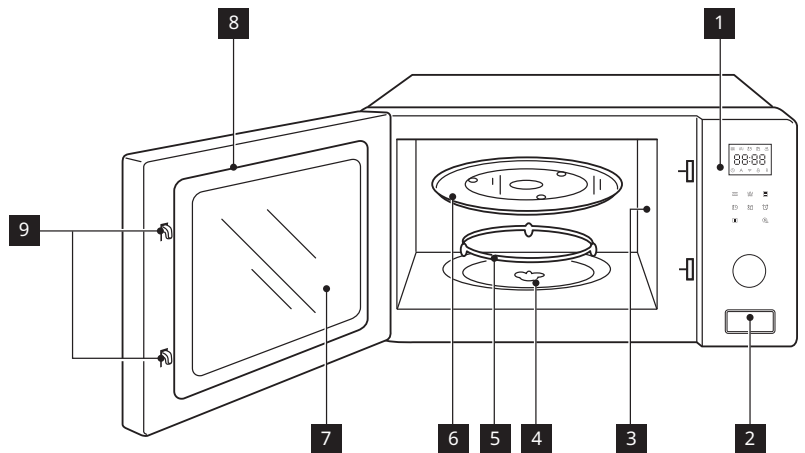
SETTING UP YOUR OVEN

Name of Oven Parts and Accessories

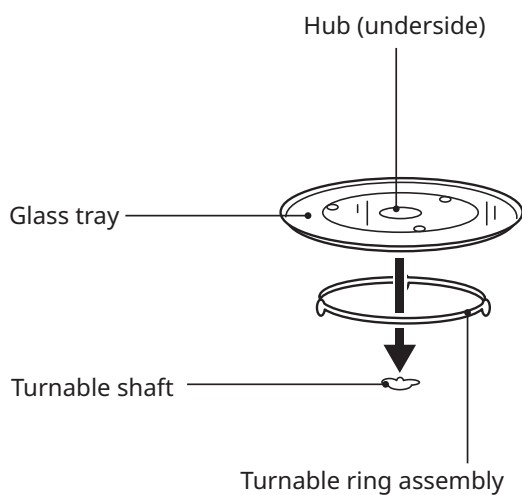
Remove the oven and all materials from the carton and oven cavity. Your oven comes with the following accessories:

Glass tray	1x
Turntable ring assembly	1x
Instruction Manual	1x
Grill grid	1x

1. Control panel
2. Door opening button
3. Wave guide cover (Do not remove)
4. Turnable shaft
5. Turnable ring assembly
6. Glass tray
7. Observation window
8. Door assembly
9. Safety interlock system
10. Grill grid (Can not be used in microwave function and must be placed on the glass tray)

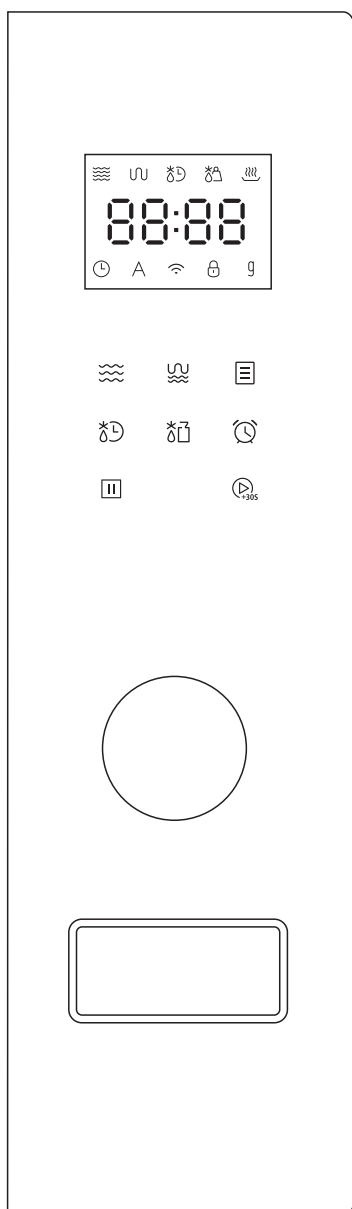


Turnable installation










Never place the glass tray upside down. The glass tray should never be restricted.
Both glass tray and turntable ring assembly must always be used during cooking.
All food and containers of food are always placed on the glass tray for cooking.
If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.
Never put frozen food directly on a warm turntable.

3. Control panel



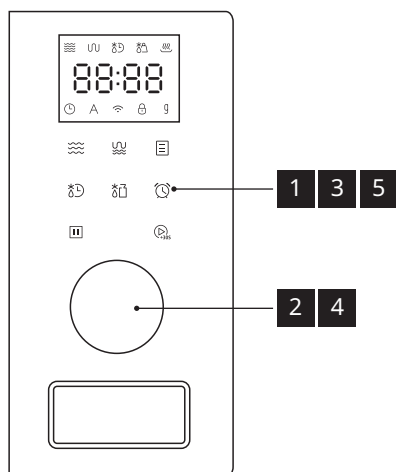
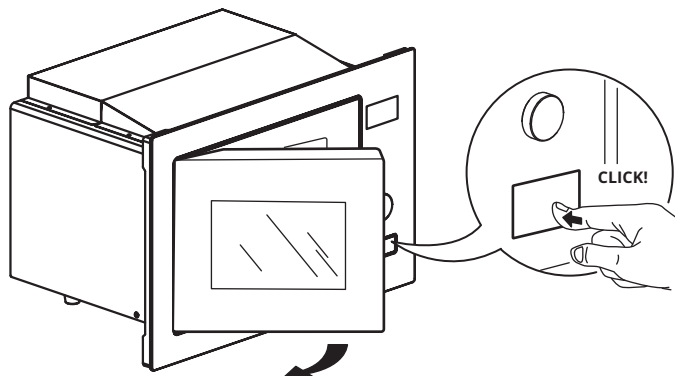
INSTRUCTION

-  **Micro.**
-  **Grill/Combi.**
-  **Auto Menu**
-  **Time Defrost**
-  **Weight Defrost**
-  **Kitchen Timer/Clock**
-  **Stop/Clear**
-  **Start/+30Sec./Confirm**

4. Daily use

OPEN THE DOOR

Push the button to open the door.



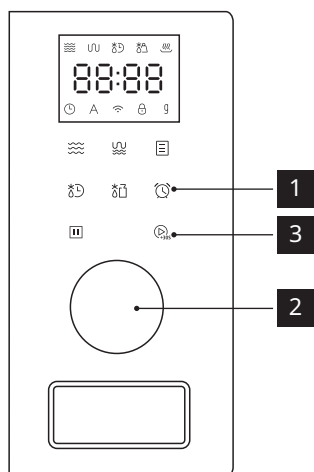
CLOCK SETTING

When the microwave oven is electrified, the LED will display "00:00", buzzer will ring once.

1. Press "**Kitchen Timer/Clock**" twice to select clock function, the hour and minute figures will flash.
2. Turn "**"**" to adjust the hour figures, the input time should be within 0--23.
3. Press "**Kitchen Timer/Clock**", the minute figures will flash.
4. Turn "**"**" to adjust the minute figures, the input time should be within 0--59.
5. Press "**Kitchen Timer/Clock**" to finish clock setting. ":" will flash, and the time will light.

Note:

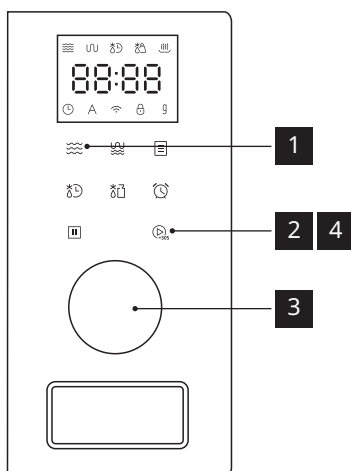
- 1) If the clock is not set, it would not function when powered.
- 2) During the process of clock setting, if you do not press "**Kitchen Timer/Clock**", or there is not any other operations in 1 minute, the oven will go back to the previous status automatically.



Kitchen Timer

1. Press "**Kitchen Timer/Clock**" once, LED will display "00:00".
2. Turn "**"**" to enter the correct time. (The maximum timer time is 95 minutes.)
3. Press "**Start/+30Sec./Confirm**" to confirm setting.

Note: The kitchen Timer is different from 24-hour system. Kitchen Timer is a timer.



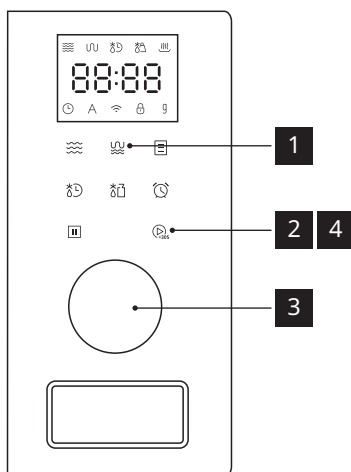
Microwave Cooking

1. Press "**Micro.**" the LED will display "P100".
Press "**Micro.**" repeatable or turn "**Power**" to choose the power level, " P100, P80, P50, P30, P10 " are available.
2. Press "**Start/+30Sec./Confirm**" to confirm.
3. Turn "**Power**" to set the cook time.
4. Press "**Start/+30Sec./Confirm**" to start cooking.

Note: the step quantities for the adjustment time of the coding switch are as follow:

0---1 min : 5 seconds
 1---5 min : 10 seconds
 5---10 min : 30 seconds
 10---30 min : 1 minute
 30---95 min : 5 minutes

"Micro" Pad Instructions Order	Display	Microwave Power
1	P100	100%
2	P 80	80%
3	P 50	50%
4	P 30	30%
5	P 10	10%



Grill or Combi. Cooking


Press "**Grill/Combi.**" once, the LED will display " G-1 " and press "**Grill/Combi.**" repeatable or turn the "**Power**" to choose the power you want, and "G-1 ", " C-1 ", " C-2 " will display for each each added press.

Then press "**Start/+30Sec./Confirm**" to confirm, and turn "**Power**" to set cooking time from 0:05 to 95:00. Press "**Start/+30Sec./Confirm**" again to start cooking.

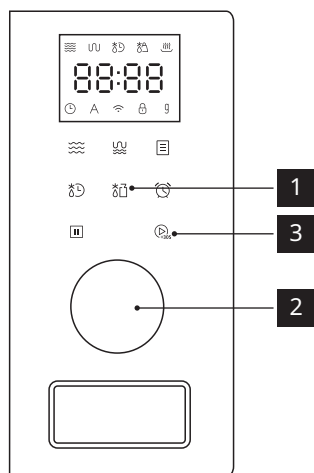
Example: If you want to use 55% microwave power and 45% grill power (C-1) to cook for 10 minutes, you can operate the oven as the following steps.

1. Press "**Grill/Combi.**" twice, the screen display " C-1 ".
2. Press "**Start/+30Sec./Confirm**" to confirm.
3. Turn "**Power**" to adjust the cooking time.
4. Press "**Start/+30Sec./Confirm**" to start cooking.

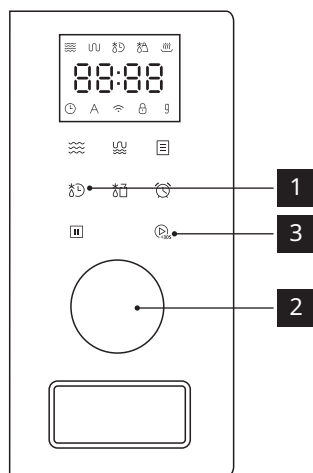
"Grill/Combi."Pad Instructions Order	Display	Microwave Power	Grill Power
1	G-1	0%	100%
2	C-1	55%	45%
3	C-2	36%	64%

Note: If half the grill time passes, the oven sounds twice, and this is normal. In order to have a better effect of grilling food, you should turn the food over, close the door, and then press “ **Start/+30Sec./Confirm**” to continue cooking. If no operation, the oven will continue working.




Defrost By Weight



Defrost By Time






Defrost By Weight

1. Press “ **Weight Defrost**”, and the oven will display “100 g”.
2. Turn “” to select the weight of food from 100 to 2000 g.
3. Press “ **Start/+30Sec./Confirm**” to start defrosting.


Note: During defrosting, the oven will sound twice to remind you turn the food over in order to have a better effect of defrosting, If there is no operation, the oven will continue working.


Defrost By Time

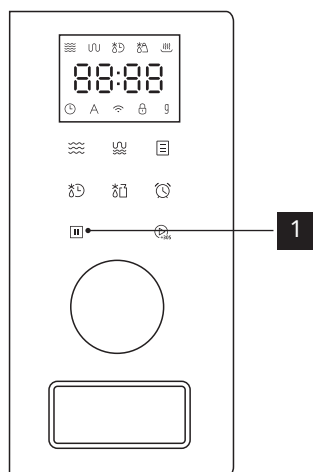
1. Press “ **Time Defrost**”, and the oven will display “00:00”.
2. Turn “” to select the defrost time. The MAX time is 95 minutes.
3. Press “ **Start/+30Sec./Confirm**” to start defrosting.
The defrost power is P30, and it cannot be changed.

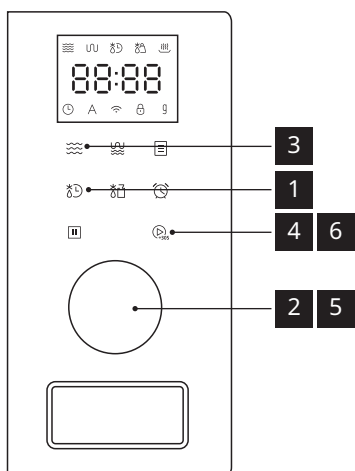
Lock-out Function for Children

Lock: In stand by, press “ **Stop/Clear**” for 3 seconds, there will be a beep denoting entering the children-lock state.

“” will light. The current time will display if the time has been set, otherwise the LED will display 00:00.

Lock quitting: In locked state, press “ **Stop/Clear**” for 3 seconds, there will be a “beep” denoting that the lock is released.





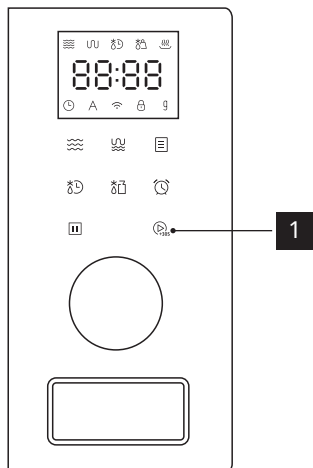
Multi-section cooking

At most 2 sections can be set for cooking. In multi-section cooking, if one section is defrosting, then defrosting shall be placed in the first section. Kitchen timer and auto menu cannot be in multi-section.

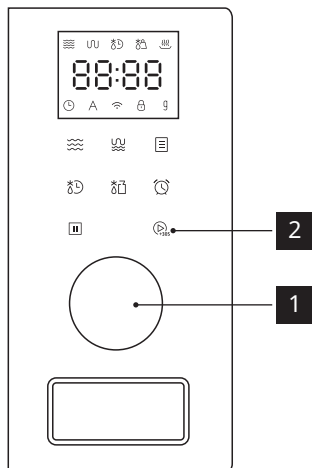
Example: If you want to defrost food for 5 minutes and then cook with 80% microwave power for 7 minutes, operate it as the following:

1. Press "**Time Defrost**", and the oven will display "00:00".
2. Turn "**Time Defrost**" to select the defrost time till "5:00" displays.
3. Press "**Micro.**" once, the screen displays "P100".
Press "**Micro.**" repeatedly or turn "**Micro.**" to choose 80% microwave power.
4. Press "**Start/+30Sec./Confirm**" to confirm, and the screen displays "00:00".
5. Turn "**Time Defrost**" to adjust the cooking time till the oven displays "7:00".
6. Press "**Start/+30Sec./Confirm**" to start cooking.

Quick Start Alternative 1



Quick Start Alternative 2



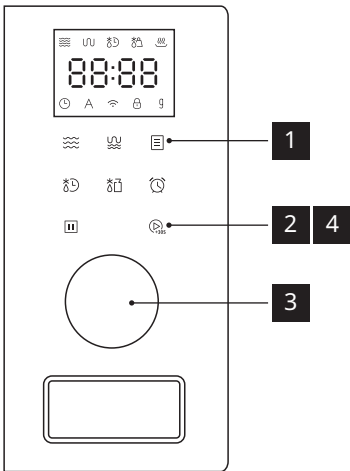
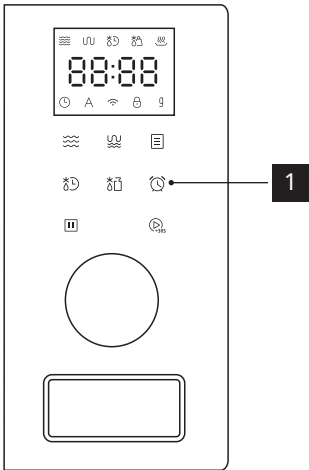
Quick Start Alternative 1

1. In stand by, press "**Start/+30Sec./Confirm**" to start 30 seconds cooking with 100% power, each added press will increase 30 seconds cooking time up to 95 minutes.


Quick Start Alternative 2

1. In stand by, turn "**Time Defrost**" left to set microwave cooking for 95 minutes with 100% microwave power, or turn "**Time Defrost**" right to set microwave cooking for 5 seconds with 100% power level.
2. Then press "**Start/+30Sec./Confirm**" to start cooking.







Note: In microwave, grill, combination cooking, time defrost or multi state, each press of "**Start/+30Sec./Confirm**" can increase 30 seconds of cooking time. (It is invalidation in weight defrost or Auto Menu state)



Inquiring Function

1. In cooking state, press “ **Kitchen Timer/Clock**” to inquire the time and the time will display for 3 seconds.

Auto Menu

1. Waiting to stand by, press “ **Auto Menu**” once, “A01” will display. Press “ **Auto Menu**” repeatedly or turn “” to select the menu.
2. Press “ **Start/+30Sec./Confirm**” to confirm.
3. Turn “” to set the weight.
4. Press “ **Start/+30Sec./Confirm**” to start cooking.

Note: For auto menu with only 1 weight setting, it will start once select the menu and press to confirm.

The menu chart:

MENU	WEIGHT	COOKING TIME	POWER
A01 Frozen pizza	200g	2'30"/6'00"	P100/Grill
	300g	3'20"/6'00"	P100/Grill
	400g	4'00"/6'00"	P100/Grill
A02 Meat	150g	2'30"	P100
	300g	4'00"	
	450g	5'30"	
	600g	6'30"	
A03 Fish	150g	2'30"	P80
	250g	3'00"	
	350g	4'30"	
	450g	5'00"	
	650g	6'00"	
A04 Vegetable	150g	2'00"	P100
	350g	3'30"	
	500g	4'30"	
A05 Potatoes Without skin	400g	5'30"	P100
A06 Potatoes with skin	1 Serving (approx. 230g)	5'30"	P100
	2 Serving	8'00"	
	3 Serving	10'00"	
A07 Fresh Spinach	200g	2'30"	P100

MENU	WEIGHT	COOKING TIME	POWER
A08 Frozen Green beans	200g	4'00"	P100
A09 Frozen Peas	200g	3'30"	P100
A10 Frozen mix Vegetable	200g	3'30"	P100
A11 Frozen Broccoli	200g	4'00"	P100
A12 Pasta	50g (with cold water 450g)	18'00"	P80
	100g (with cold water 800g)	21'00"	
	150g (with cold water 1200g)	24'00"	
A13 Frozen Lasagna	300g	13'00"	C-1 (55% Microwave +45% Grill)
A14 Quinoa	100g	3'00"/10'00"	P100/P50
A15 Couscous	200g	3'00"/8'00"	P100/P50
A16 Macaroni	100g	6'00"	P80
A17 Brown Rice	200g	5'00"/20'00"	P100/P50
A18 Oatmeal	2 Serving	3'00"/3'00"	P100/P50
A19 Popcorn	50g	1'20"	P100
	100g	1'55"	
A20 Beverage	1 cup (120ml)	1'00"	P100
	2 cups (240ml)	1'40"	
	3 cups (360ml)	2'30"	
A21 Melt Butter	230g	1'10"	P100

5. What to do if...

Normal	
Microwave oven interfering TV reception	Radio and TV reception may be interfered when microwave oven operating. It is similar to the interference of small electrical appliances, like mixer, vacuum cleaner, electric fan. It is normal.
Dim oven light	In low power microwave cooking, oven light may become dim. It is normal.
Steam accumulating on door, hot air out of vents.	In cooking, steam may come out of food. Most will get out from vents, but some may accumulate on cool place like oven door. It is normal.
Oven started accidentally with no food in.	It is forbidden to run the unit without any food inside. It is very dangerous.

Trouble	Possible cause	Remedy
Oven can not be started.	(1) Power cord not plugged tightly.	Unplug the cord. Wait 10 seconds and plug it again.
	(2) Fuse blowing or circuit breaker works.	Replace fuse or reset circuit breaker (repaired by professional personnel of our company)
	(3) Trouble with outlet.	Test outlet with other electrical appliances.
Oven does not heat	Door not closed well.	Close door well.

6. Technical data

Model:	MÅGEBO 305-570-59
Rated Voltage:	230-240V~50Hz
Rated Input Power (Microwave):	1550W
Rated Output Power (Microwave):	1000W
Standby mode	0.8W
The maximum time needed for the microwave oven to automatically reach the applicable low power mode or condition.	20 minutes

Oven Capacity:	34L
Turnable Diameter:	315mm
External Dimensions:	595x408x397mm
Net Weight:	18.6kg

7. Installation and Electrical connection

1. This appliance is only intended for domestic use.
2. This oven is intended for built-in use only. It is not intended for counter-top use or for use inside a cupboard.
3. Please observe the special installation instructions.
4. The appliance can be installed in a 60cm wide wall-mounted cupboard.
5. The appliance is fitted with a plug and must only be connected to a properly installed earthed socket.
6. The mains voltage must correspond to the voltage specified on the rating plate.
7. The socket must be installed and connecting cable must only be replaced by a qualified electrician. If the plug is no longer accessible following installation, an all-pole disconnecting device

must be present on the installation side with a contact gap of at least 3mm.

8. Adapters, multi-way strips and extension leads must not be used. Overloading can result in a risk of fire.
9. The product should not be mounted below 85cm.



The accessible surface maybe hot during operation.

8. Enviromental concerns



According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.

9. IKEA guarantee

How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of your appliance at IKEA. The original sales receipt, is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

Who will execute the service?

Contact nearest IKEA store.

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. Replaced parts become the property of IKEA.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA appointed Service Provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the appointed Service Provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.

How country law applies

The IKEA guarantee gives you specific legal rights, which cover or exceed all the local legal demands. However these conditions do not limit in any way consumer rights described in the local

Area of validity

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country. An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information.

AFTER SALES for IKEA appliances

Please don't hesitate to contact IKEA to:

- make a service request under this guarantee.
- ask for clarification on functions of IKEA appliances.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual before contacting us.

How to reach us if you need our service



The IKEA after sales customer service centre will assist you on the phone with basic trouble shooting for your appliance at the time of service call request. Please see the IKEA catalogue or visit www.ikea.com to find your local store phone number and opening time.

In order to provide you a quicker service, please also always refer to the IKEA article number (8 digit code) placed on the rating plate of your appliance.

SAVE THE SALES RECEIPT!

It is your proof of purchase and required for the guarantee to apply. The sales receipt also reports the IKEA name and article number (8 digit code) for each of the appliances you have purchased.

Do you need extra help?

For any additional questions not related to After Sales of your appliances please contact your nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

Country	Phone Number	Call Fee	Opening Time (Mon-Fri)
Deutschland	08007242420	Kostenlos	8am - 5pm
France	0805543333	Gratuit	8.30 am – 7.00 pm (lun-ven) 8.30 am – 1.00 pm (sam)
United Kingdom	08009175827	free	9am till 5pm
Ireland		free	9am till 5pm
Italia	800130373	Gratuito	9am-6pm
España	900822398	Gratis	9am-6pm
Ελλάδα	0080044146128 (+30)21 6860020	Χωρίς χρέωση	9am-6pm
Nederland	Local(within NL): 050-7111267 International: +31 507111267	Gratis	Ma-Vr 8-20, Za 9-20
Sverige	0775700500	Kostnadsfritt	8.30 am - 8.00 pm (Mon-Fri) 9.30 am - 6.00pm (Sat-Sun)
Schweiz	0800110344	Kostenlos	8am - 5pm
Suisse		Gratuit	8am - 5pm
Svizzera		Gratuito	8am - 5pm
Österreich	0800909626	Kostenlos	9am-6pm
België	080080159	Gratis	9am-5pm
Belgique		Gratuit	9am-5pm
Luxembourg		Gratuit	9am-5pm
Danmark	70150909	Gratis	8.30 am – 8.00 pm (Mon-Fri) 9.30 am-6.00pm (Sat-Sun)
Norge	80031407	Gratis	9am-4pm
Polska	800012088	Bezpłatne	9am-5pm
Portugal	800210151	Gratuita	9am-6pm
Česká republika	800050717	Zdarma	9am-5pm
Suomi	0800302588	Maksuton	9am-4pm
Magyarország	0680984517	Ingyenes	9am-5pm
Australia	IKEA.com		
Latvia	80000037	Bezmaksas	9am-6pm
Estonia	8000044841	Tasuta	9.00 – 18.00 (E-R)
Lithuania	880030167	Nemokamai	9.00 – 18.00 (Pr-Pn)
Slovenija	IKEA.com		
Slovensko	0800160812	Bezpłatne	9.00 – 18.00 (pondelok – piatok)
България	IKEA.com		
Cyprus	IKEA.com		
Hrvatska	IKEA.com		
Ísland	IKEA.com		
România	800400660	Call Fee	9am - 5pm
Serbia	IKEA.com		

