

PAX/KOMPLEMENT

**wardrobes and interior
organisers**

**Free
10
Year
Guarantee**





Everyday life at home puts high demands on wardrobes. PAX/KOMPLEMENT wardrobes and interior organisers endure rigorous tests to meet our strict standards for quality, strength and durability. The PAX/KOMPLEMENT wardrobes and interior organisers are tested under the highest standards in domestic applications. That means we can offer you a 10-year guarantee that covers PAX/KOMPLEMENT wardrobes and interior organisers marked with the logo, against defects in materials and workmanship. This guarantee is subject to the terms and conditions stated in this booklet.



How long is this guarantee valid?

The guarantee for PAX/KOMPLEMENT wardrobes and interior organisers remains in force for ten (10) years and is valid from the date of purchase, or, delivery date if later. The original purchase receipt, or email confirmation is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use only for clothes and shoe storage and covers defects in material and workmanship in the following components of the PAX/KOMPLEMENT wardrobes and interior organisers:

- Frames
- Hinged doors and hinges
- Dividers for frames and shelf inserts for frames
- Sliding doors and sliding door mechanism
- KOMPLEMENT interior organisers

Products not covered under this guarantee

KOMPLEMENT insert for jewellery, KOMPLEMENT insert with 4 compartments, KOMPLEMENT insert with compartments, KOMPLEMENT divider for pull-out tray, KOMPLEMENT box, KOMPLEMENT drawer mat and KOMPLEMENT pull-out mirror with hooks.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorised by IKEA. Replaced parts become the property of IKEA. If the product is no longer sold by IKEA, IKEA will provide an appropriate replacement at its sole discretion. An appropriate replacement constitutes a product of the same type in the same price range as the original. If you prefer to upgrade to a product of a higher specification you may request this but IKEA will then charge you the difference between the price of the like-for-like replacement and the requested replacement product.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products.

This guarantee does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

This guarantee does not apply if products has been placed outdoors or in a humid environment e.g. bathroom.

Care instructions

Assemble according to the assembly instruction and secure the wardrobe frames by fixing them to a wall. Keep in mind that different wall materials require different types of wall fittings. If you are uncertain, contact your local hardware specialist.

Wipe clean with a cloth dampened in mild cleaner. Then wipe clean with a dry cloth.

General legal rights

This guarantee gives you specific legal rights and is provided to you in addition to the rights given to you by law. It does not in any way affect the rights given to you by law. Items excluded from this guarantee may still be covered by the rights given to you by law.

How to reach us if you need assistance

Visit your local IKEA store or contact us at [IKEA.com](https://www.ikea.com)
Scan the QR codes below for your country.



In the UK



In Ireland



Save the sales receipt*

It is your proof of purchase and required for the guarantee to apply.

* or email confirmation if ordered online.

If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.com](https://www.ikea.com)

