

IKEA bathroom

**GODMORGON and ENHET
bathroom series, wash-basins,
mixer taps, shower mixers and
accessories**





Everyday life at home puts high demands on bathroom furniture, which is why our bathrooms endure rigorous tests to meet our strict standards for quality, strength and durability. They are tested under the highest standards in domestic applications.

We offer you a 10-year guarantee that covers defects in the material and workmanship on the GODMORGON and ENHET bathroom series, all wash-basins, mixer taps and shower mixers. We offer you a 3-year guarantee for shower accessories, shower hoses and hand shower parking brackets.

This guarantee is subject to the terms and conditions stated in this folder.

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GODMORGON and ENHET furniture series

How long is the guarantee valid?

The guarantee for the GODMORGON and ENHET products stated below remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use only and covers defects in material and workmanship in the following furniture:

- GODMORGON and ENHET furniture
- GODMORGON and ENHET legs

What is not covered under this guarantee?

This guarantee does not apply to TOLKEN countertop neither to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products. This guarantee does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents. This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. This guarantee does not cover consequential or incidental damages.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, the customer will choose between having the defective product repaired or replaced, unless one of the options is impossible or disproportionate. In case of repair, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incurs. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

In case of replacement, if the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement. If neither the repair nor the replacement of the defective product is possible, the customer will choose between a price discount or the termination of the contract. Contract termination will not apply in case of minor defect.

Installation

GODMORGON and ENHET furniture must be fixed to the wall. Secure that the walls in your bathroom can support the weight of the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included. Follow our assembly instructions, installation instructions and care instructions carefully.

How country, provincial and state law applies

Under current consumer protection law, customers benefit from a legal guarantee period, during which IKEA will be responsible for defective products, starting from the product's delivery date. For specific products, IKEA offers a voluntary additional guarantee (commercial guarantee). This commercial guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

Need help?

Contact us at [IKEA.es/contacta](https://www.ikea.es/contacta).

Wash-basins and mixer taps

How long is the guarantee valid?

The guarantee for bathroom wash-basins and mixer taps purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee is valid for all bathroom wash-basins including water trap and mixer taps at IKEA. The guarantee applies to domestic use only and covers defects in material and workmanship in all bathroom wash-basins and mixer taps. Our products are tested well beyond all relevant international standards and we use only top brand components to secure our 10 year guarantee promise.

What is not covered under this guarantee?

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. It also does not apply to the filter/aerator of the mixer tap which should be cleaned regularly or replaced when worn out. Follow our assembly instructions and care instructions carefully. This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. It also does not cover accidental damage.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, the customer will choose between having the defective product repaired or replaced, unless one of the options is impossible or disproportionate. In case of repair, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incurs. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

In case of replacement, if the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement. If neither the repair nor the replacement of the defective product is possible, the customer will choose between a price discount or the termination of the contract. Contract termination will not apply in case of minor defect.

Installation

Secure that the walls in your bathroom can support the weight of the wash-basin and the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to the wall are not included. Follow our assembly instructions, installation instructions and care instructions carefully.

How country, provincial and state law applies

Under current consumer protection law, customers benefit from a legal guarantee period, during which IKEA will be responsible for defective products, starting from the product's delivery date. For specific products, IKEA offers a voluntary additional guarantee (commercial guarantee). This commercial guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

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Shower mixers and accessories

How long is the guarantee valid?

The commercial guarantee for bathroom shower mixers remains in force for ten (10) years. This guarantee will apply to the following products:

- BROGRUND, VOXNAN and VALLAMOSSE shower mixers and bath shower mixers
- OPPEJEN shower screen, shower door and hinged bath shower screen.
- FOTINGEN shower tray.

How long is the guarantee valid?

The commercial guarantee for shower accessories remains in force for three (3) years. This guarantee will apply to the following products:

BROGRUND and VOXNAN

- Shower heads
- Hand showers
- Shower hoses
- Riser rails
- Shower shelves

VALLAMOSSE

- Hand shower
- Shower hose
- Riser rail

LILLREVET

- Hand shower
- Shower hose

KOLSJÖN

- Hand shower parking bracket
- Shower hose

OPPEJEN

- Door seals

The guarantee is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use only and is valid for all bathroom shower products at IKEA. The guarantee covers defects in material and workmanship in all bathroom shower products. Our products are tested well beyond all relevant international standards and we use only top brand components to secure our 3 and 10 year guarantee promise.

What is not covered under this guarantee?

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. It also does not apply to the filter/aerator of the mixer tap which should be cleaned regularly or replaced when worn out. Follow our assembly instructions and care instructions carefully. This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. It also does not cover accidental damage.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, the customer will choose between having the defective product repaired or replaced, unless one of the options is impossible or disproportionate. In case of repair, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incurs. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

In case of replacement, if the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement. If neither the repair nor the replacement of the defective product is possible, the customer will choose between a price discount or the termination of the contract. Contract termination will not apply in case of minor defect.

Installation

Follow our assembly instructions, installation instructions and care instructions carefully. If you are uncertain about the installation, contact a professional.

How country, provincial and state law applies

Under current consumer protection law, customers benefit from a legal guarantee period, during which IKEA will be responsible for defective products, starting from the product's delivery date. For specific products, IKEA offers a voluntary additional guarantee (commercial guarantee). This commercial guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

Need help?

Contact us at [IKEA.es/contacta](https://ikea.es/contacta).

Save the receipt

It is your proof of purchase and required for the guarantee to apply. If anything happens, please contact us.

