

Sofas, armchairs, sofa-beds, and footstools





Everyday life at home puts high demands on seating furniture.

Our furniture are rigorously tested to comply with our strict standards for quality and durability as well as with the highest standards for domestic use. This means that we can offer you a 10-year guarantee against defects in materials and workmanship that covers frames and cushions of our sofas, armchairs, sofa-beds, and footstools. For some products, this involves a 25-year guarantee.

Guarantees are subject to the terms and conditions stated in this folder.



How long is the guarantee valid?

The commercial guarantee for sofas, armchairs, sofa-beds, and footstools remains in force for the following periods of time:

- 10 years for the following models: EKEBOL 3-seat sofa, EKTORP series, ESKILSTUNA series, FÄRLÖV series, FRIHETEN series, GRÖNLID series, KIVIK series, KLIPPAN sofas, KNISLINGE series, KNOPPARP sofas, KUNGSHAMN series, LANDSKRONA series, LYCKSELE series, NOCKEBY series, STOCKSUND series, SÖDERHAMN series, LIDHULT series, VALLENTUNA series, VIMLE series, EKENÄS armchair and footstool, POÄNG armchairs and footstools, EKERÖ armchair, GRÖNADAL rocking-chair, KOARP armchair, NOLMYRA armchair, RÅDVIKEN armchair, STRANDMON armchair and footstool and VEDBO armchairs.
- 25 years for the following models: STOCKHOLM and STOCKHOLM 2017

The guarantee is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

Products and parts not covered under this guarantee

This commercial guarantee does not apply to:

- fabric covers
- leather covers
- coated fabric covers
- POÄNG cushions
- seating furniture made of rattan, bamboo, or other natural fibres
- some recliners
- pouffes

What is covered under this guarantee?

This guarantee applies to domestic use only and covers defects in material and workmanship in frames and seat and back cushions when used with the intended frames.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, the customer will choose between having the defective product repaired or replaced, unless one of the options is impossible or disproportionate. In case of repair, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incurs. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

In case of replacement, if the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement. If neither the repair nor the replacement of the defective product is possible, the customer will choose between a price discount or the termination of the contract. Contract termination will not apply in case of minor defect.

What is not covered under this guarantee?

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply if the product has been placed outdoors or in a humid environment.

This guarantee does not cover consequential or incidental damage.

Our seating furniture is put to the test

At IKEA we test all our sofas, armchairs, sofa-beds, and footstools to be sure that they're durable. For example, we push one 100 kg weight onto the seat 50,000 times – and one 30 kg weight onto the back just as many times.

We do all this to be sure that the frames retain their stability and that the cushions retain their resilience and comfort. The guarantees we provide are proof that our seating furniture can withstand being used often and for a long time – and thereby provide an assurance for you as a customer.

How country, provincial and state law applies

Under current consumer protection law, customers benefit from a legal guarantee period, during which IKEA will be responsible for defective products, starting from the product's delivery date. For specific products, IKEA offers a voluntary additional guarantee (commercial guarantee). This commercial guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

Need help?

Contact us at [IKEA.es/contacta](https://www.ikea.es/contacta).

Save the receipt

It is your proof of purchase and required for the guarantee to apply. If anything happens, please contact us.

