

MODIFICATION TO THE TERMS AND CONDITIONS OF THE PROMOTION "*Your first service with IKEA Home comes with a gift*"

The promotion "*Your first service with IKEA Home comes with a gift*", currently valid from 1 September 2025 until 31 August 2026 will be modified exclusively for the period from 10–30 November 2025, both inclusive. Once the above period has ended, the promotion will continue until the date of its finalisation, i.e. 31 August 2026, in accordance with the terms and conditions published until the date this modification is published.

Therefore, pursuant to this notice, the legal terms and conditions of the promotion "*Your first service with IKEA Home comes with a gift*" are modified below, exclusively during the indicated time period, and any other content not expressly amended below remains unchanged:

- *The value of the gift card will be 25% of the final total price of the service confirmed, once it has been marked as complete in the IKEA HOME app, up to a maximum gift card limit of EUR 500. No gift cards will be issued with a value above EUR 500, and in the event that the amount corresponding to the aforementioned percentage of the final total price of the service confirmed, once it has been marked as complete in the IKEA HOME app, exceeds said amount, the gift card will have a value of EUR 500.*

Likewise, in order to receive an IKEA gift card for 25% of the final total price of the service, the first IKEA HOME service must be arranged and confirmed, with no cancellations, between 10 and 30 November 2025, provided that the contracted service is provided by 31 August 2026 (inclusive). All other requirements specified in the applicable terms and conditions that have not been expressly modified herein must be met.

In Madrid, Spain, on 27 October 2025.

Your first service with IKEA Home comes with a gift.

The promotion is offered by IKEA IBÉRICA S.A. (hereinafter IKEA) with registered address at Avda. Matapiñonera 9, 28703 San Sebastián de los Reyes, Madrid and CIF (tax ID) A28812618.

This promotion is unique, exclusive and solely for IKEA FAMILY members in the Community of Madrid and province of Barcelona when purchasing, without cancellation, their first third-party service with IKEA HOME (one of the services offered by the third-party companies that offer their own services via the IKEA HOME platform) and confirming that said service was completed, provided that said first service is purchased, without cancellation, and confirmed as being completed between 1 September 2025 and 31 August 2026. IKEA employees are expressly excluded from participation in this promotion.

FAMILY members can access IKEA HOME using the following link or app:

<https://play.google.com/store/apps/details?id=com.ikea.lhp>
<https://apps.apple.com/es/app/ikea-home-app/id6737197198>

This promotion involves the issuance of an IKEA gift card to IKEA FAMILY members in the Community of Madrid and province of Barcelona when, between the dates stipulated, they purchase, without cancellation, their first third-party service with IKEA HOME (one of the services offered by the third-party companies that offer their own services via the IKEA HOME platform) and confirm that said service was completed, provided that said first service is purchased, without cancellation, and confirmed as being completed between 1 September 2025 and 31 August 2026. The promotion will only become valid for the IKEA FAMILY member once it has been verified that the foregoing conditions have been satisfied with respect to a single service (the first service purchased) between the dates stipulated, and provided that the completion of the service is confirmed in the IKEA Home app.

The value of the gift card will be 10% of the final total price of the service confirmed, once it has been marked as complete in the IKEA HOME app, up to a maximum gift card limit of EUR 500. No gift cards will be issued with a value above EUR 500, and in the event that the amount corresponding to the aforementioned percentage of the final total price of the service confirmed, once it has been marked as complete in the IKEA HOME app, exceeds said amount, the gift card will have a value of EUR 500.

The gift card can be used in all physical IKEA stores in Spain (except those in the Canary Islands, Balearic Islands, Ceuta and Melilla) where IKEA products are sold and obtained by the customer on site, and for purchases made online at [IKEA.com/es](https://www.ikea.com/es/) or via telephone sales.

The gift card will be valid for a maximum of six months from the date that it is issued, and it will be sent to the email address linked to the user's IKEA Family account within a maximum of 15 calendar days. Upon expiry of the six-month period following the issuance of the card, it will be rendered null, void and cancelled for all intents and purposes, and will thus no longer be valid for use. The card cannot be used or redeemed to pay for services.

This promotion and the provision of the gift card may not be combined with any other applicable offers and promotions (except where other promotions expressly specify otherwise). It can only be used once and cannot be exchanged for cash.

The gift card issued will expire after six months. It cannot be transferred and it is for the sole and exclusive personal use of the same Family member that satisfied the terms, conditions and stipulations set forth herein.

Its sale in any form is strictly prohibited. The recipient and holder is solely responsible for the use and custody of the card, is responsible for any misuse thereof, and holds IKEA harmless against any liability. The use and/or loss of the card is the sole responsibility of the holder and IKEA accepts no liability in the event of the loss, use by a third party or wrongful or fraudulent use of the card. IKEA reserves the right to cancel any card with respect to which it detects improper or fraudulent use, as well as in the event that it is shared or transferred. Without prejudice to the foregoing, you can verify the other general terms and conditions applicable to gift cards at [IKEA gift cards - IKEA](#). In this case, the gift card has a cancellation and expiry period

of six months following its issuance. You can use the card at all stores on the Iberian Peninsula. It is not valid for those in the Canary Islands, Balearic Islands, Ceuta and Melilla.

In the event of a total or partial return, or cancellation, or revocation of the conditions or third-party services leading to eligibility for this promotion, in the event of non-compliance or non-application of any of the initial conditions stipulated herein, IKEA shall be exempt from issuing the gift card, and may cancel and render null and void any gift card issued for such a reason.

Gift cards **cannot be exchanged or returned.*

*The amount on the gift card **cannot be used to pay outstanding balances,** including financed purchases.*

Gift cards cannot be topped up or exchanged for cash. They also cannot be used or exchanged to purchase services.

Gift cards cannot be used for purchases equal to or exceeding the cash payment limit.

*You can use them at all stores on the Iberian Peninsula. **They are not valid for those in the Canary Islands, Balearic Islands, Ceuta and Melilla.***