

Kitchen faucets

FREE
10
Year
Warranty



Have you thought about how often you use your kitchen faucet? We have. To ensure that all our kitchen faucets comply with our strict standards for quality and durability they are all carefully tested and approved by an independent institute. You can therefore be confident that they are made of materials that live up to the demands of the market. We offer you a free 10-year warranty that covers all kitchen faucets at IKEA, against defects in material and workmanship. This warranty is subject to the terms and conditions stated in this folder.



What is covered under this warranty?

The 10-year warranty is valid for all kitchen faucets at IKEA.

This warranty covers defects in material and workmanship and is valid from the date of purchase from IKEA. The original purchase receipt is required as a proof of purchase. This warranty applies to domestic use only.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this warranty, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

At your local IKEA store spare parts can be arranged, at no cost, for all our kitchen faucets if you should need to replace something: cartridge, filter/aerator, flexible hoses/pipes for connection or the components for installation that come with the faucet.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this warranty?

This warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents. Follow our assembly instructions and care instructions carefully. This warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products.

This warranty does not apply if the products have been used for public use, outdoors or in a corrosive environment.

This warranty does not cover incidental or consequential damage.

Care instructions

Let water run through the kitchen faucet before using it for the first time. Screw off the filter/aerator and run water through it for about 5 minutes. Then screw it back on again.

For daily cleaning of your kitchen faucet, use a soft cloth dampened with water and a mild detergent or soap, if necessary. Never use scouring powder, steel wool or a detergent that is calcium-dissolving, sour or contains alcohol or an abrasive. Rinse with water and dry/polish with a clean dry cloth.

To remove calcium deposits, use ordinary white vinegar diluted in water and rinse with plain water.

At IKEA, we recommend removing the filter/aerator on the kitchen faucet and cleaning it now and then. If the filter/aerator has a build-up of calcium, wash it in a vinegar solution.

Read more in the care and advice instruction that comes with the product.

Certificates

Certain countries have introduced statutory requirements for the approval and certification of kitchen faucets. Our faucets have been approved and certified to meet the relevant demands on every market.

The certificate number is stated on the assembly instructions that are supplied in the faucet packaging.

How country and provincial law applies

This warranty is to the benefit of the original purchaser of the product. All warranties on products sold within Canada are not transferable beyond the original purchaser with the exception of residents of the province of Saskatchewan.

It does not cover products that have been removed from their original locations or have been reinstalled.

This warranty gives you specific legal rights. This warranty does not, in any way, affect the rights given to you by law. You may also have other rights under applicable provincial law. IKEA is not responsible for incidental or consequential damages. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the warranties, so these exclusions or limitations may not apply to you.

How to reach us if you need assistance

If you have any questions regarding your IKEA kitchen faucet please call 1-866-866-4532 or visit us online at www.IKEA.ca.



Save the receipt

It is your proof of purchase and required for the warranty to apply.

If anything happens, or if you're not satisfied, just contact IKEA at www.IKEA.ca

