

IKEA bathroom

warranty
information



10 year and 3 year warranty

GODMORGON and ENHET bathroom
series, sinks, faucets, shower heads/
hand showers and accessories



Everyday life at home puts high demands on bathroom furniture, which is why our bathrooms endure rigorous tests to meet our strict standards for quality, strength and durability. They are tested under the highest standards in domestic applications.

We offer you a 10-year warranty that covers defects in the material and workmanship on the GODMORGON and ENHET bathroom series, all sinks, faucets and shower sets with thermostatic faucets. All rails, hand showers, shower heads and hoses have a 3-year warranty.

This warranty is subject to the terms and conditions stated in this brochure.

10

The GODMORGON furniture series, ENHET furniture series, bathroom sinks, faucets and shower sets with thermostatic faucets have a 10-year warranty.

3

Select shower heads, hand showers, rails, shower shelves, shower hoses and hand shower mounting brackets have a 3-year warranty.

GODMORGON and ENHET furniture series

How long is the warranty valid?

The warranty for the GODMORGON and ENHET products stated below remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this warranty?

This warranty applies to domestic use only and covers defects in material and workmanship in the following furniture:

- GODMORGON and ENHET furniture
- GODMORGON and ENHET legs
- GODMORGON box with compartments, box with lid set of 5 and mini chest with 2 drawers

This warranty is to the benefit of the original purchaser of the product. It is not transferable, with the exception of residents of the province of Saskatchewan.

What is not covered under this warranty?

This warranty does not apply to TOLKEN countertops neither to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with wrong cleaning methods or cleaning products. This warranty does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents. This warranty does not apply if the products have been used for public use, outdoors or in a corrosive environment. This warranty does not cover consequential or incidental damages.

Installation

GODMORGON and ENHET furniture must be fixed to the wall. Ensure that the walls in your bathroom can support the weight of the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included. For advice on suitable screw systems, contact your local specialized dealer. Follow our assembly instructions, installation instructions and care instructions carefully.

Bathroom sinks and faucets

How long is the warranty valid?

The warranty for the bathroom products stated below remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this warranty?

This warranty is valid for all bathroom sinks including water trap and faucets at IKEA. This warranty applies to domestic use only and covers defects in material and workmanship. This warranty is to the benefit of the original purchaser of the product. It is not transferable, with the exception of residents of the province of Saskatchewan. Our products are tested well beyond all relevant international standards and we use only top brand components to secure our 10-year warranty promise.

What is not covered under this warranty?

This warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents. This warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. The included aerator which is an expendable item. This warranty does not apply if the products have been used for public use, outdoors or in a corrosive environment. This warranty does not cover incidental or consequential damage.

Installation

Bathroom sink cabinets must be fixed to the wall. Ensure that the walls in your bathroom can support the weight of the sink and the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to the wall are not included. For advice on suitable screw systems, contact your local specialized dealer. Follow our assembly instructions, installation instructions and care instructions carefully.

Certification

Certain countries have introduced statutory requirements for the approval and certification of bathroom faucets. Our faucets have been approved by the Canadian Standards Association for their intended use to meet relevant demands. The certification reference is stated on the product or on the appurtenant documents.

Bathroom shower sets and accessories

How long is the warranty valid?

The warranty for bathroom shower sets purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

- BROGRUND and VOXNAN bath shower sets

The three (3) year warranty is valid for the bathroom shower products below purchased at IKEA and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

BROGRUND and VOXNAN

- Shower heads
- Hand showers
- Shower hoses
- Riser rails
- Shower shelves

VALLAMOSSE

- Hand shower
- Shower hose
- Riser rail

LILLREVET

- Hand shower
- Shower hose

These warranties are to the benefit of the original purchaser of the product. It is not transferable, with the exception of residents of the province of Saskatchewan.

What is covered under these warranties?

These two warranties are valid for all bathroom shower products at IKEA. The warranties cover defects in material and workmanship in all bathroom shower products. Our products are tested well beyond all relevant international standards and we use only top brand components to secure our 3 and 10 year warranty promise.

What is not covered under this warranty?

This warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents. This warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. The included aerator which is an expendable item. This warranty does not apply if the products have been used for public use, outdoors or in a corrosive environment. This warranty does not cover incidental or consequential damage.

Installation

Follow our assembly instructions, installation instructions and care instructions carefully.

If you are uncertain about the installation, contact a professional.

Certification

Certain countries have introduced statutory requirements for the certification of High Efficiency Shower heads. Our shower heads and hand showers have been tested and are in compliance with the following standard: EPA's WaterSense Specification for Showerheads (Version 1.0, 03-04-2010 edition).

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this warranty, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

How country and provincial law applies

This warranty is to the benefit of the original purchaser of the product. All warranties on products sold within Canada are not transferable beyond the original purchaser with the exception of residents of the province of Saskatchewan.

This warranty gives you specific legal rights. This warranty does not, in any way, affect the rights given to you by law. You may also have other rights under applicable provincial law. IKEA is not responsible for incidental or consequential damages. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the warranties, so these exclusions or limitations may not apply to you.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number to your nearest IKEA store at www.IKEA.ca.

Save the receipt

It is your proof of purchase and required for the warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.ca](https://www.IKEA.ca)

