

SENIOR

cookware

FREE
25
Year
Warranty



Everyday life at home puts high demands on our range of cookware products. Our range of SENIOR cookware is rigorously tested to comply with our strict standards for quality, safety and durability as well as with the highest standards for domestic use. We therefore guarantee that SENIOR cookware will last for 25 years of normal domestic use, provided that our care instructions are followed. This warranty is subject to the terms and conditions stated in this folder.



How long is the warranty valid?

The warranty for SENIOR cookware products remains in force for twenty five (25) years and is valid from the date of purchase. Provided that our care instructions are followed, we guarantee that our range of SENIOR cookware products will last for 25 years, subject to normal everyday domestic use (cooking and washing once a day). The original purchase receipt is required as proof of purchase.

What is covered under this warranty?

This warranty applies to domestic use only and covers defects in material and workmanship in all SENIOR cookware products.

The warranty covers the base of the cookware. We guarantee that the base will retain its shape and therefore its heat conducting qualities.

The warranty is valid if you wash your cookware by hand.



SENIOR casserole with lid 5 L,
cast iron



SENIOR casserole with lid 3 L,
cast iron



SENIOR frying pan Ø28 cm,
cast iron

Products not covered under this warranty

No exceptions.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this warranty, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this warranty?

This warranty does not cover changes in the appearance of the cookware unless they have a significant effect on functionality. This warranty does not apply to products that have been stored, incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products. This warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This warranty does not apply if the product has been placed outdoors or in a humid environment.

This warranty does not cover consequential or incidental damage.

Care instructions

Cookware made of cast iron should always be washed by hand. Clean the cookware after use; washing by hand in water using a brush. If you wash the pan while it is still warm it will be easier to clean. Wipe dry carefully after cleaning.

Do not expose the pan to great changes in temperature, e.g. by taking it directly from the fridge and putting it on the cooktop.

The pan or the enamel coating can crack if it bumps against or is dropped on to a hard surface.

How country and provincial law applies

This warranty is to the benefit of the original purchaser of the product. All warranties on products sold within Canada are not transferable beyond the original purchaser with the exception of residents of the province of Saskatchewan. This warranty gives you specific legal rights. This warranty does not, in any way, affect the rights given to you by law. You may also have other rights under applicable provincial law. IKEA is not responsible for incidental or consequential damages. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the warranties, so these exclusions or limitations may not apply to you.

How to reach us if you need assistance

Contact your local IKEA store. You will find the address and phone number at www.IKEA.ca.

Save the receipt

It is your proof of purchase and required for the warranty to apply.

If anything happens, or if you're not satisfied, just contact IKEA at www.IKEA.ca

