

Gaming chairs

warranty
information

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3 year limited warranty

STYRSPEL, GRUPPSPEL,
MATCHPEL, UTESPELARE and
HUVUDSPELARE gaming chair



Everyday life at home puts high demands on gaming chairs. All our chairs are rigorously tested to comply with our strict standards for quality and safety of chairs intended for office use. STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHPEL gaming chair, UTESPELARE gaming chair and HUVUDPELARE gaming chair are tested according to the latest versions of EN 1335 and ANSI/BIFMA X5.1 for office chairs. This means that we can offer you a 3-year limited warranty against defects in materials and workmanship that covers gaming chairs. STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHPEL gaming chair, UTESPELARE gaming chair, HUVUDPELARE gaming chair. This limited warranty is subject to the terms and conditions stated in this brochure.

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The products stated in this brochure have a 3-year limited warranty.

How long is this limited warranty valid?

The limited warranty for STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHPEL gaming chair, UTESPELARE gaming chair, HUVUDPELARE gaming chair remains in force for 3 years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this limited warranty?

This limited warranty applies to domestic use and office use and covers defects in material and workmanship in STYRSPEL gaming chair, GRUPPSPEL gaming chair, MATCHPEL gaming chair, UTEPELARE gaming chair, HUVUDPELARE gaming chair.

This limited warranty covers defects in material and workmanship in the following parts of the chair:

- The structural frame
- Moving parts

Moving parts are components with moving functions or adjustable functions. The warranty covers the intended function for the components of the castors, gas cylinder, mechanism, armrest and back rest adjustment mechanism.

This limited warranty is to the benefit of the original purchaser of the product. It is not transferable.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this warranty, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this limited warranty?

This limited warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned using the wrong cleaning methods or cleaning products.

This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This limited warranty does not apply if the product has been placed outdoors or in a humid environment e.g. bathroom.

This limited warranty does not cover consequential or incidental damage.

How country and provincial law applies

This limited warranty is to the benefit of the original purchaser of the product. All limited warranties on products sold within Canada are not transferable beyond the original purchaser with the exception of residents of the province of Saskatchewan. This limited warranty gives you specific legal rights. This limited warranty does not, in any way, affect the rights given to you by law. You may also have other rights under applicable provincial law. IKEA is not responsible for incidental or consequential damages. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the limited warranties, so these exclusions or limitations may not apply to you.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number at www.IKEA.ca

Save the receipt

It is your proof of purchase and required for the limited warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at IKEA.ca

