

IKEA

kitchen knives

warranty
information

15

15 year limited warranty



Everyday life at home puts high demands on kitchen knives. IKEA kitchen knives are knives for everyday use. With a quality that stands up to the demands of daily cooking, these knives should be the first thing you choose in your kitchen. We guarantee that IKEA kitchen knives will keep their function for 15 years. That means that they will retain their functionality over time, provided that our care instructions are followed and they are subjected to normal domestic use (cutting food, being cleaned once a day and regular sharpening). This limited warranty of function, materials and workmanship is subject to the terms and conditions stated in this folder.

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IKEA kitchen knives
with a 15-year limited warranty.

How long is the limited warranty valid?

The limited warranty for IKEA kitchen knives remains in force for fifteen (15) years from the date of purchase (note – this limited warranty only applies to purchases made from September 1, 2024). The original purchase receipt is required as proof of purchase.

What is covered under this limited warranty?

This limited warranty covers function, materials and workmanship in the majority of all IKEA kitchen knives. This means that, for normal domestic use and provided that our care instructions are followed, the knives will retain their functionality, even after 15 years. Normal use is defined as using (for cutting food), cleaning the knife by hand once a day and regular sharpening.

The limited warranty covers:

- Sharpness of the knife. The knife shall be sharp when you buy it and you will be able to keep it sharp so it can function properly, every day. The knife blade is made of a steel that is hardened so that it is possible to sharpen the knife to original sharpness anytime during the limited warranty period.
- Durable handle, including wooden handle. The handle of the knife should not crack, break or come loose from the blade so that the knife is not possible to use.

- No corrosion arising on the knife blade.

Products not covered under this limited warranty:

Knives with the product name FÖRDUBBLA, HACKIG, UPPFYLLD, SKALAD and SMÅBIT, as well as knives from cutlery, steak knives and knife sharpeners, are not covered under this limited warranty.

What will IKEA do to correct any problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA will then, at its sole discretion, replace it with the same or a comparable product. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this limited warranty?

This limited warranty does not cover non-domestic use. This limited warranty does not cover changes in the appearance of the knife unless they have a significant effect on function. This limited warranty does not apply to products that have been stored incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or cleaning products. This limited warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents. This limited warranty does not apply if the product has been placed outdoors or in a humid environment. This limited warranty does not cover consequential or incidental damages.

Care instructions

Before using for the first time

- Wash, rinse and dry the knife before using it for the first time.

Cleaning

- It is recommended to wash knives by hand. The knife is unlikely to be rendered useless if washed in a dishwasher, but the edge can be damaged and the blade may corrode.
- Wash and dry the knife directly after use. This prevents any risk of bacteria spreading from, for example, raw chicken to fresh vegetables.
- To avoid unsightly marks on the blade, dry the knife immediately after it has been washed.

Sharpening and whetting

- A sharp knife is safer to use than a blunt one, so sharpen your knife regularly. IKEA kitchen knives have a blade in stainless steel that is simple to sharpen. Once a week is usually advisable for ordinary household use.
- Remember that the sharpener must be made of a harder material than the steel in the blades. For this reason you need to use a knife sharpener made of ceramic, diamond or a whetstone. Never use a sharpener made of stainless steel.

- If a knife has become very blunt due to long use or carelessness, you may need to have the blade professionally sharpened to restore its edge.

Storing and using your knife

- Avoid cutting through frozen or very hard foods (for example, bones) since this can cause the edge to bend or shards to loosen in the blade. If you cut into hard foods: Pull the knife back and forth through the food. Do not rock the knife from side to side.
- Always use a chopping board made of wood or plastic. Never cut on a surface made of glass, metal or ceramic.
- Store your knife in a knife block or on a magnetic strip on the wall. Storing knives in the right way protects the edge and prolongs the life of the knife.

Taking care of the wooden handle

- For knives with wooden handles, to best protect the wooden material and increase its natural resistance to moisture, it should be treated with oil approved for contact with food, for example vegetable oil. Oil once, wipe off any surplus oil and then repeat after 24 hours. Repeat the process when necessary.
- Do not allow the wooden handle to come into contact with water, soak or get moist for a prolonged period.

How country, provincial and state law applies

This limited warranty gives you specific legal rights, and is an addition to your statutory legal rights.

How to reach us if you need assistance

Contact your local IKEA store. You will find the address and phone number at [IKEA.ca](https://www.IKEA.ca)

Save the receipt

It is your proof of purchase and required for the limited warranty to apply (note – this limited warranty only applies to purchases made from September 1, 2024). If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.ca](https://www.IKEA.ca)

