

SKYTTA

sliding doors

warranty
information

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10 year limited warranty



Everyday life at home puts high demands on wardrobes. SKYTTA sliding doors endure rigorous tests to meet our strict standards for quality, strength and durability. The SKYTTA sliding doors are tested under the highest standards in domestic applications. That means we can offer you a 10-year limited warranty that covers SKYTTA sliding doors marked with the logo, against defects in materials and workmanship. This limited warranty is subject to the terms and conditions stated in this folder.

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The SKYTTA sliding doors have a 10-year limited warranty.

How long is this limited warranty valid?

The limited warranty for SKYTTA sliding doors remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this limited warranty?

This limited warranty applies to domestic use and covers defects in material and workmanship in the following components of the SKYTTA sliding doors:

- Door frames
- Door panels
- Rails
- Cover panel
- Ceiling height reducer
- Stop bar
- Hardware

What is not covered under this limited warranty

The floor rail tapes in place to the floor. The limited warranty does not cover any marks or damages left on the surface when taken off.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this limited warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this limited warranty, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA.

If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

What is not covered under this limited warranty?

This limited warranty does not apply to products that have been stored or installed incorrectly, used inappropriately, abused, misused, altered or cleaned with the wrong cleaning methods or cleaning products.

This limited warranty does not apply if the products have been altered in a way that is not described in the Assembly Instruction.

This limited warranty does not cover normal wear and tear, cuts, scratches or damage caused by impacts or accidents.

This limited warranty does not apply if products have been placed outdoors or in a humid environment e.g. bathroom.

This limited warranty does not cover consequential or incidental damages.

Care instructions

Assemble according to the assembly instruction and secure the sliding doors by fixing them to the ceiling and floor. Keep in mind that different ceiling materials require different types of hardware. If you are uncertain, contact your local hardware specialist.

Clean the floor rail and door wheels regularly to make sure that the doors are easy to open and close, and to avoid damaging the wheels.

Wipe clean with a cloth dampened in mild cleaner. Then wipe clean with a dry cloth.

How country and provincial law applies

This limited warranty is to the benefit of the original purchaser of the product. All limited warranties on products sold within Canada are not transferable beyond the original purchaser with the exception of residents of the province of Saskatchewan. This limited warranty gives you specific legal rights. This limited warranty does not, in any way, affect the rights given to you by law. You may also have other rights under applicable provincial law. IKEA is not responsible for incidental or consequential damages. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the limited warranties, so these exclusions or limitations may not apply to you.

How to reach us if you need service

Contact your local IKEA store. You will find the address and phone number at [IKEA.ca](https://ikea.ca).

Save the receipt

It is your proof of purchase and required for the limited warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.ca](https://ikea.ca)

