LAGAN





Please refer to the last page of this manual for the full list of IKEA appointed After Sales Service Provider and relative national phone numbers.

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Subject to change without notice.

⚠ Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect installation or usage. Always keep the instructions in a safe and accessible location for future reference.

Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- This appliance may be used by children between 3 and 8
 years of age and persons with very extensive and complex
 disabilities, if they have been properly instructed.
- Children of less than 3 years of age should be kept away from the appliance unless continuously supervised.
- Do not let children play with the appliance.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.
- Keep all packaging away from children and dispose of it appropriately.

General Safety

 This appliance is intended to be used in household and similar applications such as:

- Farm houses; staff kitchen areas in shops, offices and other working environments
- By clients in hotels, motels, bed and breakfast and other residential type environments
- WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- WARNING: Do not damage the refrigerant circuit.
- WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- · Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.

Safety instructions

Installation



Warning! Only a qualified person must install this appliance.

- · Remove all the packaging.
- Do not install or use a damaged appliance.

- Follow the installation instructions supplied with the appliance.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.
- Make sure the air can circulate around the appliance.
- At first installation or after reversing the door wait at least 4 hours before

connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.

- Before carrying out any operations on the appliance (e.g. reversing the door), remove the plug from the power socket.
- Do not install the appliance close to radiators or cookers, ovens or hobs.
- Do not expose the appliance to the rain.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too cold.
- When you move the appliance, lift it by the front edge to avoid scratching the floor.

Electrical connection



Warning! Risk of fire and electric shock.



Warning! When positioning the appliance, ensure the supply cord is not trapped or damaged.



Warning! Do not use multi-plug adapters and extension cables.

- The appliance must be earthed.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Always use a correctly installed shockproof socket.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Authorised Service Centre or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation.
 Make sure that there is access to the mains plug after the installation.

 Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

Use



Warning! Risk of injury, burns, electric shock or fire.

The appliance contains flammable gas, isobutane (R600a), a natural gas with a high level of environmental compatibility. Be careful not to cause damage to the refrigerant circuit containing isobutane.

- Do not change the specification of this appliance.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Follow the storage instructions on the packaging of frozen food.
- Wrap the food in any food contact material before putting it in the freezer compartment.

Internal lighting

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Warning! Risk of electric shock.

 The type of lamp used for this appliance is for household appliances only. Do not use it for house lighting.

Care and cleaning



Warning! Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.
- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

Service

 To repair the appliance contact the Authorised Service Centre. · Use original spare parts only.

Disposal



Warning! Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- · Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.
- The refrigerant circuit and the insulation materials of this appliance are ozonefriendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

Installation



Warning! Refer to Safety chapters.

Positioning

This appliance should be installed in a dry, well ventilated indoor where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

Climate class	Ambient temperature
SN	+10°C to + 32°C

Climate class	Ambient temperature
N	+16°C to + 32°C
ST	+16°C to + 38°C
Т	+16°C to + 43°C

Some functional problems might occur for some types of models when operating outside of that range. The correct operation can only be guaranteed within the specified temperature range. If you have any doubts regarding where to install the appliance, please turn to the vendor, to our customer service or to the nearest Authorised Service Centre.

Location

To ensure best performance, install the appliance well away from sources of heat such as radiators, boilers, direct sunlight etc. Make sure that air can circulate freely around the back of the cabinet.



Caution! In order to guarantee proper functioning in ambient temperature above 38°C, it is advised to have a 30mm separation between the sides of the appliance and surrounding furniture.

Electrical Connection



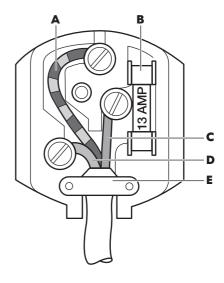
Caution! Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.



Warning! This appliance must be earthed.

The manufacturer declines any liability should these safety measures not be observed.

The wires in the mains lead are coloured in accordance with the following code:



• A - green and yellow: Earth

• **C** - brown: Live

D - blue: Neutral

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

- Connect the wire coloured green and yellow to the terminal marked either with the letter "E" or by the earth symbol or coloured green and yellow.
- 2. Connect the wire coloured blue to the
 - terminal either marked with the letter "N" or coloured black.
- Connect the wire coloured brown to the terminal either marked with the "L" or coloured red.
- 4. Check that no cut, or stray strands of wire is present and the cord clamp (E) is secure over the outer sheath. Make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.
- **5.** Switch on the appliance.

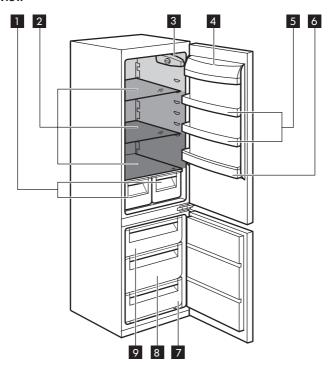
The appliance is supplied with a 13 amp fuse (B). In the event of having to change the fuse in the plug supplied, a 13 amp ASTA approved (BS 1362) fuse must be used.

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Warning! A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.

Product description

Product overview

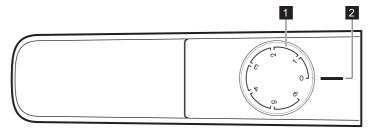


- 1 Vegetable drawers
- 2 Glass shelves
- 3 Control panel
- 4 Dairy compartment with lid
- 5 Door balconies
- 6 Bottle balcony
- 7 Freezer drawer

- 8 Freezer drawer
- 9 Freezer drawer
- Least cold zone
- Intermediate temperature zone
- Coldest zone

Operation

Control panel



- Temperature regulator
- 2 Fridge-Freezer OFF position

Switching on

- 1. Insert the plug into the wall socket.
- **2.** Turn the temperature regulator clockwise to a medium setting.

Switching off

To turn off the appliance, turn the temperature regulator to the "O" position.

Temperature regulation

The temperature is regulated automatically. However, you can set a temperature inside the appliance yourself.

Choose the setting keeping in mind that the temperature inside the appliance depends on:

- · room temperature,
- · frequency of opening the door,
- quantity of food stored,
- appliance location.

A medium setting is generally the most suitable one.

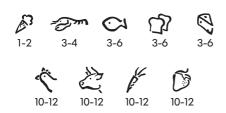
To operate the appliance:

- Turn the temperature regulator clockwise to obtain a lower temperature inside the appliance.
- Turn the temperature regulator counterclockwise to obtain a higher temperature inside the appliance.
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Caution! If the ambient temperature is high or the appliance is fully loaded, and the appliance is set to the lowest temperature, it may run continuously causing frost to form on the rear wall. In this case the temperature regulator must be set to a higher temperature to allow automatic defrosting and therefore reduce energy consumption.

Daily use

Freezing Calendar

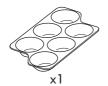


The symbols show different types of frozen goods.

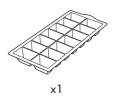
The numbers indicate storage times in months for the appropriate types of frozen goods. Whether the upper or lower value of the indicated storage time is valid depends on the quality of the foods and treating before freezing.

Accessories

Egg tray



Ice tray



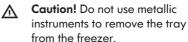
Ice scraper



Ice cube production

This appliance is equipped with tray for the production of ice cubes.

- 1. Fill the tray with water.
- 2. Put the tray in the freezer compartment



Caution! Do not touch the appliance with wet hands as they might stick to any inner surface.

Freezing fresh food

The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.

To freeze fresh foods it is not necessary to change the medium setting.

However, for a faster freezing operation, turn the temperature regulator toward higher settings to obtain the maximum coldness.



In this condition, the refrigerator compartment temperature might drop below 0°C. If this occurs reset the temperature regulator to a warmer setting.

Place the fresh food to be frozen in the bottom compartment.

The maximum amount of food that can be frozen in 24 hours is specified on the rating plate, a label located on the inside of the appliance.

The freezing process lasts 24 hours: during this period do not add other food to be frozen.

Storage of frozen food

The freezer drawers ensure that it is quick and easy to find the food package you want. If large quantities of food are to be stored, remove all drawers except for the bottom drawer which needs to be in place to provide good air circulation. Keep the food on all shelves no closer than 15 mm from the door.



Caution! In the event of accidental defrosting, for example due to a power failure, if the power has been off for longer than the value shown in the technical characteristics chart under "rising time", the defrosted food must be consumed quickly or cooked immediately, cooled and then re-frozen.

Thawing

Deep-frozen or frozen food, prior to being used, can be thawed in the refrigerator compartment or at room temperature, depending on the time available for this operation.

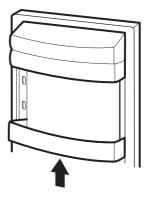
Small pieces may even be cooked still frozen, directly from the freezer: in this case, cooking will take longer.

Storage of the food in a fridge compartment

Cover or wrap the food, particularly if it has a strong flavour.

Position the food so that air can circulate freely around it.

Positioning the door balconies



To permit storage of food packages of various sizes, the door balconies can be placed at different heights.

To make these adjustments proceed as follows: gradually pull upwards the balcony until it comes free, then reposition as desired.

Movable shelves

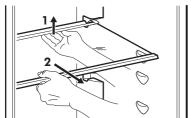
The walls of the refrigerator are equipped with a series of runners so that the safety glass shelves can be positioned as desired.



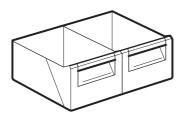
Caution! Do not move the glass shelf above the vegetable drawer to ensure correct air circulation.

To remove a glass shelf from the refrigerator:

- Hold the front of the shelf with one hand and with the other press the back of the shelf until it comes free.
- 2. Pull the shelf out of the appliance.

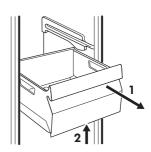


Vegetable Drawers



Fruit and vegetables should be placed in these drawers (see the picture).

Removal of freezing baskets from the freezer



The freezing baskets have a limit stop to prevent their accidental removal or falling out.

At the time of its removal from the freezer, pull the basket towards yourself (1) and, upon reaching the end point, remove the basket by tilting its front upwards (2).

At the time of putting it back, slightly lift the front of the basket to insert it into the freezer. Once you are over the end points, push the baskets back in their position.

Hints and tips

Normal operating sounds

The following sounds are normal during operation:

- A faint gurgling and bubbling sound from coils sound when refrigerant is pumped.
- A whirring and pulsating sound from the compressor when refrigerant is pumped.
- A sudden cracking noise from inside appliance caused by thermic dilatation (a natural and not dangerous physical phenomenon).

 A faint click noise from the temperature regulator when the compressor switches on or off.

Hints for energy saving

 Do not open the door frequently or leave it open longer than absolutely necessary.

Hints for fresh food refrigeration

- Do not store warm food or evaporating liquids in the refrigerator.
- Cover or wrap the food, particularly if it has a strong flavour.
- Position food so that air can circulate freely around it.

Hints for refrigeration

Useful hints:

- Meat (all types): wrap in a suitable packaging and place it on the glass shelf above the vegetable drawer. Store meat for at most 1-2 days.
- · Cooked foods, cold dishes: cover and place on any shelf.
- Fruit and vegetables: clean thoroughly and place in a special drawer. Bananas, potatoes, onions and garlic must not be kept in the refrigerator if not packed.
- Butter and cheese: place in a special airtight container or wrap in an aluminium foil or a polythene bag to exclude as much air as possible.
- Bottles: close with a cap and place on the door bottle shelf, or (if available) on the bottle rack.

Hints for freezing

- · Freeze only top quality, fresh and thoroughly cleaned food products.
- For more efficient freezing and thawing divide food into small portions.
- Wrap the food in aluminium foil or polythene. Make sure that the packages are airtiaht.

- To avoid increase in temperature of already frozen food, do not place fresh unfrozen food directly next to it.
- Lean foods store better and longer than fatty ones. Salt reduces the storage life of food
- Do not eat ice cubes, water ices or ice lollies immediately after taking them out of the freezer. Risk of frostbites.
- · It is advisable to show the freezing date on each individual pack to enable you to keep tab of the storage time.

Hints for storage of frozen food

- · Make sure that the commercially frozen food products were adequately stored by the retailer.
- Make sure that frozen foodstuffs are transferred from the food store to the freezer in the shortest possible time.
- · Once defrosted, food deteriorates rapidly and cannot be refrozen.
- Do not exceed the storage period indicated by the food manufacturer.
- Do not store glass containers with liquids in the freezer compartment because they may break.

Care and cleaning



Warning! Refer to Safety chapters.

General warnings



Caution! Unplug the appliance before carrying out any maintenance operation.

This appliance contains hydrocarbons in its cooling unit; maintenance and recharging must therefore only be carried out by authorized technicians.



(i) The accessories and parts of the appliance are not suitable for washing in a dishwasher.

Cleaning the interior

Before using the appliance for the first time, the interior and all internal accessories should be washed with lukewarm water and some neutral soap to remove the typical smell of a brand-new product, then dried thoroughly.



Caution! Do not use detergents or abrasive powders, as these will damage the finish.

Initial power on



Caution! Before inserting the power plug in to the outlet and switching on the cabinet for the first time, leave the appliance standing upright for at least 4 hours. This will assure a sufficient amount of time for the oil to return to the compressor.

Otherwise the compressor or electronic components may sustain damage.

Periodic cleaning



Caution! Do not pull, move or damage any pipes and/or cables inside the cabinet.



Caution! Do not damage the cooling system.



Caution! When moving the cabinet, lift it by the front edge to avoid scratching the floor.

The equipment has to be cleaned regularly:

- Clean the inside and accessories with lukewarm water and some neutral soap.
- Regularly check the door seals and wipe clean to ensure they are clean and free from debris.
- 3. Rinse and dry thoroughly.
- 4. If accessible, clean the condenser and the compressor at the back of the appliance with a brush. This operation will improve the performance of the appliance and save energy consumption.

Periods of non-operation

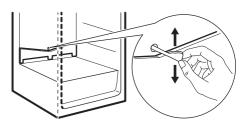
When the appliance is not in use for long periods, take the following precautions:

- 1. Disconnect the appliance from electricity supply.
- 2. Remove all food.
- 3. Defrost the appliance (if necessary).
- 4. Clean the appliance and all accessories.
- 5. Leave the door/doors open to prevent unpleasant smells.



Caution! If you want to keep the appliance switched on, ask somebody to check it once in a while to prevent the food inside from spoiling in case of a power failure.

Defrosting of the refrigerator



Frost is automatically eliminated from the evaporator of the refrigerator compartment every time the motor compressor stops, during normal use. The defrost water drains out through a trough into a special container at the back of the appliance, over the motor compressor, where it evaporates.

It is important to periodically clean the defrost water drain hole in the middle of the refrigerator compartment channel to prevent the water overflowing and dripping onto the food inside.

Defrosting the freezer



Caution! Never use sharp metal tools to scrape off frost from the evaporator as you could damage it. Do not use a mechanical device or any artificial means to speed up the thawing process other than those recommended by the manufacturer. A temperature rise of the frozen food packs, during defrosting, may shorten their safe storage life.

About 12 hours prior to defrosting, set a lower temperature, in order to build up sufficient chill reserve for the interruption in operation.

A certain amount of frost will always form on the freezer shelves and around the top compartment.

Defrost the freezer when the frost layer reaches a thickness of about 3-5 mm.

 Switch off the appliance, or pull out electrical plug from the wall socket. Remove any stored food, wrap it in several layers of newspaper and put it in a cool place.

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Warning! Do not touch frozen goods with wet hands. Hands can freeze to the goods.

- 3. Leave the door open and place a basin underneath the appliance to collect the defrosting water.
 In order to speed up the defrosting process, place a pot of warm water in the freezer compartment. In addition, remove pieces of ice that break away with an ice scraper before defrosting is complete.
- 4. When defrosting is complete, dry the interior thoroughly and keep the ice scraper for future use.
- 5. Switch on the appliance.
- Set the temperature regulator to obtain the maximum coldness and run the appliance for two or three hours using this setting.
- **7.** Reload the previously removed food into the freezer compartment.

Troubleshooting



Warning! Refer to Safety chapters.

What to do if...

Problem	Possible cause	Solution
The appliance does not operate.	The appliance is switched off.	Switch on the appliance.
The appliance does not operate.	The mains plug is not connected to the mains socket correctly.	Connect the mains plug to the mains socket correctly.

Problem	Possible cause	Solution
The appliance does not operate.	There is no voltage in the mains socket.	Connect a different electrical appliance to the mains socket. Contact a qualified electrician.
The appliance is noisy.	The appliance is not supported properly.	Check if the appliance stands stable.
The lamp does not work.	The lamp is in stand-by mode.	Close and open the door.
The lamp does not work.	The lamp is defective.	Refer to "Replacing the lamp".
The compressor operates continually.	Temperature is set incorrectly.	Refer to "Operation" chapter.
The compressor operates continually.	Many food products were inserted at the same time.	Wait a few hours and then check the temperature again.
The compressor operates continually.	The room temperature is too high.	Refer to climate class chart on the rating plate.
The compressor operates continually.	Food products placed in the appliance were too warm.	Allow food products to cool to room temperature before storing.
The compressor operates continually.	The door is not closed correctly.	Refer to "Closing the door".
There is too much frost and ice.	The door is not closed correctly or the gasket is deformed/dirty.	Refer to "Closing the door".
There is too much frost and ice.	The water drainage plug is not correctly positioned.	Position the water drainage plug in the correct way.
There is too much frost and ice.	Food products are not wrapped properly.	Wrap the food products better.
There is too much frost and ice.	Temperature is set incorrectly.	Refer to "Operation" chapter.
Water flows on the rear plate of the refrigerator.	During the automatic de- frosting process, frost melts on the rear plate.	This is correct.
Water flows inside the re- frigerator.	The water outlet is clog- ged.	Clean the water outlet.

Problem	Possible cause	Solution
Water flows inside the re- frigerator.	Food products prevent water from flowing into the water collector.	Make sure that food products do not touch the rear plate.
Water flows on the floor.	The melting water outlet is not connected to the evaporative tray above the compressor.	Attach the melting water outlet to the evaporative tray.
The temperature in the appliance is too low/too high.	The temperature regulator is not set correctly.	Set a higher/lower temperature.
The temperature in the appliance is too low/too high.	The door is not closed correctly.	Refer to "Closing the door".
The temperature in the appliance is too low/too high.	The food products temperature is too high.	Let the food products temper- ature decrease to room tem- perature before storage.
The temperature in the appliance is too low/too high.	Many food products were inserted at the same time.	Insert less food products at the same time.
The temperature in the appliance is too low/too high.	The thickness of the frost is greater than 4-5 mm.	Defrost the appliance.
The temperature in the appliance is too low/too high.	The door has been opened too often.	Open the door only if necessary.
The temperature in the appliance is too low/too high.	There is no cold air circulation in the appliance.	Make sure that there is cold air circulation in the appliance.
Side panels of the appliance are warm.	This is a normal state caused by operation of the heat exchanger.	Make sure that there is at least 30 mm of space between each side of the appliance and the surrounding furniture when the ambient temperature exceeds 38°C.
There is too much condensed water on the rear wall of the refrigerator.	Door was opened too frequently.	Open the door only when necessary.
There is too much con- densed water on the rear wall of the refrigerator.	Door was not closed completely.	Make sure the door is closed completely.

Problem	Possible cause	Solution
There is too much condensed water on the rear wall of the refrigerator.	Stored food was not wrapped.	Wrap food in suitable packaging before storing it in the appliance.
Door does not open easily.	You attempted to re-open the door immediately after closing.	Wait a few seconds between closing and re-opening of the door.

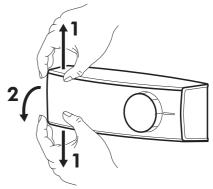
If your appliance is still not working properly after making the above checks, contact the Authorised Service Centre. You can find the list at the end of this manual.

Closing the door

- 1. Clean the door gaskets.
- **2.** If necessary, adjust the door. Refer to the assembly instructions.
- If necessary, replace the defective door gaskets. Contact the Authorised Service Centre.

Replacing the lamp

- The appliance is equipped with a longlife LED interior light.
- Caution! Disconnect the plug from the mains socket.
- At the same time, with the fingers expand up and down the transparent cover and unhook it in the direction of the arrows.



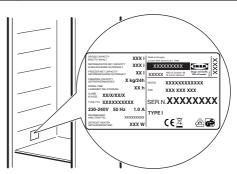
- 2. Replace the lamp with one of the same power and shape specifically designed for household appliances.
 - (The maximum power is shown on the light bulb cover.)
- No incandescent bulbs are allowed.
- 3. Reassemble the lamp cover.
- 4. Connect the plug to the mains socket.
- Open the door. Make sure that the light comes on.

Technical data

Product category	
Appliance Type	Refrigerator - Freezer
Installation Type	Freestanding

Product dimensions		
Height	1745 mm	
Width	595 mm	
Depth	677 mm	
Net volume		
Fridge	194 Litre	
Freezer	109 Litre	
Defrost system		
Fridge	auto	
Freezer	manual	
Star rating	****	
Rising time	30 hours	
Freezing capacity	5 kg/24h	
Energy consumption	294 kWh/y	
Noise level	40 dB (A)	
Energy class	A+	
Voltage	220 - 240 V	
Frequency	50 Hz	

The technical information (including the serial number) is situated in the rating plate on the internal left side of the appliance and in the energy label.



Environmental concerns

Recycle materials with the symbol \checkmark . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not

dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

IKEA guarantee

How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years - two (2) years if the appliance is named LAGAN or TILLREDA - from the original date of purchase of your appliance at IKEA or from the installation date with maximum limit of three months from the purchase date. The original sales receipt, is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance. Once a warranted product has been replaced, the replaced product warranty will be valid for the balance period from date of original purchase invoice.

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

What does this quarantee cover?

- The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA or from the installation date with maximum limit of three months from the purchase date.
- This guarantee applies to domestic use only.
- The exceptions are specified under the headline "What is not covered under this

- guarantee?" Within the guarantee period.
- The costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure.
 On these conditions the respective local regulations are applicable.
- Replaced parts become the property of IKEA.
- In case of non-repairable product, the retail value of the replacement will not exceed the purchase price that was paid by the customer

What will IKEA do to correct the problem?

 IKEA appointed Service Provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA Service Provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage

including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.

- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a nondomestic environment i.e. professional use.
- Damage resulting from power outage, power surges or dips, fluctuating voltage or improper voltage All workout parts are not covered by the guarantee e.g.: filters and cleanliness.
- Transportation damages. If a customer transports the product to his home or another address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by IKEA.
- Cost for carrying out the initial installation of the IKEA appliance.

However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will reinstall the repaired appliance or install the replacement, if necessary.

 All plumping and electrical installation, are not the responsibility of IKEA, and customer must complete these work before the execution work.

How country law applies

The IKEA guarantee gives You specific legal rights, which covers or exceed local demands. However these conditions do not limit in any way consumer rights described in the local legislation.

Area of validity

This warranty is valid only in the country where the product has been purchased; the services will be provided in the framework of the guarantee conditions.

An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information:

The dedicated After Sales Service for IKEA appliances:

Please don't hesitate to contact IKEA appointed After Sales Service Provider to:

- make a service request under this guarantee;
- ask for clarifications on installation of the IKEA appliance in the dedicated IKEA kitchen furniture:
- ask for clarification on functions of IKEA appliances.

To ensure that we provide you with the best assistance, please read carefully the

Assembly Instructions and/or the User Manual before contacting us.

How to reach us if You need our service



Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

- In order to provide You with a (i)quicker service, we recommend that You use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance You need an assistance for. Before calling us, assure that You have to hand the IKEA article number (8 digit code) and the Serial Number (8 digit code that can be found on the rating plate) for the appliance of which you need our assistance.
- SAVE THE SALES RECEIPT! It is your proof of purchase and required for the guarantee to apply. The sales receipt also reports the IKEA name and article number (8 digit code) for each of the appliances you have purchased.



UNITED ARAB EMIRATES

Toll free: 8 004 532 رقم محانی:

موقع الإنترنت: Web: www.IKEA.com

QATAR

8 004 532 رقم مجانی: Toll free:

موقع الإنترنت: Web: www.IKEA.qa

البريد الإلكتروني: e-mail: Ikea_qatar@alfuttaim.com

EGYPT

الخط الساخن: Hotline: 16576

Web: www.IKEA.eg موقع الإنترنت: e-mail: IkeaCairo.customerservice@alfuttaim.com : البريد الإلكتروني

STATE OF KUWAIT

مركز الاتصال: +965 18 40 40 8

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e-mail: info@IKEA.com.kw البريد الإلكتروني:

JORDAN

مركز الاتصال: Contact centre: +962 6 400 1000

> Web: www.IKEA.jo موقع الإنترنت:

KINGDOM OF SAUDI ARABIA

Contact centre:

مركز الاتصال: Contact centre: 92000-4532

Our phone lines are خطوط الهاتف لدينا مفتوحة: open:

السبت - الخميس Saturday - Thursday 09:00 AM - 10:00 PM

يوم الجمعة Friday 2:00 PM - 10:00 PM

BAHRAIN

Contact centre: مركز الاتصال: 80001120

Our telephone lines are خطوط الهاتف لدينا مفتوحة طوال اليوم 09:00 AM - 10:00 PM

open all day





