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We would like to thank you for your confidence in IKEA and your interest in an IKEA kitchen.
If you meet the following conditions, you are entitled to 6% VAT instead of 21%.

- (1) The works are carried out on a dwelling of which the first occupation took place in a calendar year that is at least ten (or fifteen) years prior to the date of the first invoice relating to those works,*
- (2) the dwelling, after execution of those works, is used exclusively or mainly as a private dwelling and*
- (3) the works are provided and invoiced to a final consumer.*

If you meet the conditions, we will be happy to prepare a file for the refund of the excess amount paid.

To create this file, we need the following information from you:

- Your IKEA order number(s):
- The name of your order:
- The shop of purchase:
- The date of your payment:

Details of bank account to which the VAT difference should be credited *:IBAN no. and BIC code:

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Name of account holder:

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* At the time of transfer we will also send you a final invoice for your personal administration.

Please send this document to kitchenvat.ikea.be@ikea.com.
The subject of your email should be "IKEA 6% VAT_Name_First name".
Do you have further questions about this? Don't hesitate to contact us at the above mentioned e-mail address.

Have a question about another subject?
Our customer service is available on 02/719.19.19.

Kind regards

The IKEA Team