


TORSBODA

en



Design and Quality
IKEA of Sweden

Table of contents

| | | | |
|---|-----------|---|-----------|
| Safety | 4 | Arrange tableware | 20 |
| General information | 4 | Removing tableware | 20 |
| Intended use | 4 | | |
| Restriction on user group..... | 4 | Basic operation | 20 |
| Safe installation..... | 4 | Switching on the appliance..... | 20 |
| Safe use | 5 | Setting a programme | 20 |
| Damaged appliance..... | 6 | Setting additional functions..... | 20 |
| Risk to children..... | 6 | Setting timer programming..... | 20 |
| | | Starting the programme | 21 |
| Preventing material damage | 8 | Interrupting programme..... | 21 |
| Safe installation..... | 8 | Terminate programme..... | 21 |
| Safe use | 8 | Switching off appliance | 21 |
| | | Basic settings | 22 |
| Environmental protection and saving energy | 8 | Overview of basic settings | 22 |
| Disposing of packaging..... | 8 | Changing basic settings | 23 |
| Saving energy | 8 | Cleaning and servicing | 23 |
| Aqua sensor..... | 8 | Cleaning the tub | 23 |
| Automatic door opening | 8 | Cleaning products..... | 23 |
| | | Tips on appliance care..... | 23 |
| Installation and connection | 9 | Machine Care  | 23 |
| Scope of supply | 9 | Filter system | 24 |
| Installing and connecting the appliance | 9 | Cleaning spray arms | 25 |
| Drainage connection..... | 9 | | |
| Drinking water connection | 9 | Troubleshooting | 26 |
| Electrical connection..... | 9 | Appliance safety | 26 |
| | | Error code / Fault display / Signal..... | 26 |
| Product description | 10 | Washing results..... | 28 |
| Appliance | 10 | Information on display panel..... | 31 |
| Control panel | 11 | Malfunctions | 31 |
| Symbols on the display ¹ | 12 | Mechanical damage..... | 32 |
| | | Noise | 32 |
| Overview of programmes | 13 | Clean wastewater pump..... | 33 |
| Information for test institute | 14 | Transportation, storage and disposal | 33 |
| Additional functions | 14 | Removing the appliance..... | 33 |
| Features | 14 | Protect appliance from frost..... | 33 |
| Top basket | 14 | Transporting the appliance | 33 |
| Bottom basket..... | 15 | Disposing of old appliance | 34 |
| Cutlery drawer | 15 | Technical specifications | 34 |
| Etagere | 16 | Information regarding free and open source software.. | 34 |
| Folding prongs | 16 | Declaration of Conformity | 34 |
| Basket heights..... | 17 | IKEA guarantee | 34 |
| Before first use | 17 | After-sales service | 36 |
| Making settings for initial start-up | 17 | | |
| Rinse aid system | 17 | | |
| Rinse aid | 17 | | |
| Setting the amount of rinse aid | 17 | | |
| Switching the rinse aid system off | 18 | | |
| Detergent | 18 | | |
| Suitable detergents | 18 | | |
| Unsuitable detergents | 18 | | |
| Information on detergents..... | 18 | | |
| Adding detergent | 19 | | |
| Tableware | 19 | | |
| Damage to glass and tableware | 19 | | |

¹ Depending on the appliance specifications

Safety

Observe the following safety instructions.

General information

- Read this instruction manual carefully.
- Keep the instruction manual and the product information safe for future reference or for the next owner.
- Do not connect the appliance if it has been damaged in transit.

Intended use

Only use this appliance:

- For cleaning household tableware.
- in private households and in enclosed spaces in a domestic environment.
- Up to an altitude of 4000 m above sea level.

Restriction on user group

This appliance may be used by children aged 8 or over and by people who have reduced physical, sensory or mental abilities or inadequate experience and/or knowledge, provided that they are supervised or have been instructed on how to use the appliance safely and have understood the resulting dangers.

Do not let children play with the appliance.

Cleaning and user maintenance must not be performed by children unless they are being supervised.

Keep children under the age of 8 years away from the appliance and power cable.

Safe installation

WARNING – Risk of injury!

- Improper installation may cause injury.
 - When installing and connecting the appliance, follow the instructions in the manual and installation instructions.

WARNING – Risk of electric shock!

- Incorrect installation is dangerous.
 - Connect and operate the appliance only in accordance with the specifications on the rating plate.
 - Always use the supplied power cable for the new appliance.
 - Connect the appliance to a power supply with alternating current only via a properly installed socket with earthing.
 - The protective conductor system of the domestic electrical installation must be properly installed.
 - Never equip the appliance with an external switching device, e.g. a timer or remote control.
 - When the appliance is installed, the mains plug of the power cord must be freely accessible. If free access is not possible, an isolating switch must be integrated into the permanent electrical installation according to the installation regulations.
 - When installing the appliance, check that the power cable is not trapped or damaged.

- Cutting through the supply hose or immersing the Aqua-Stop valve in water is dangerous.
 - Never immerse the plastic housing in water. The plastic housing on the supply hose contains an electric valve.
 - Never cut through the supply hose. The supply hose contains electric power cables.

⚠ WARNING – Risk of fire!

- It is dangerous to use an extended power cord and non-approved adapters.
 - Do not use extension cables or multiple socket strips.
 - Only use adapters and power cords approved by the manufacturer.
 - If the power cord is too short and a longer one is not available, please contact an electrician to have the domestic installation adapted.
- Contact between the appliance and installation lines may lead to a defect in these lines, e.g. gas pipes and power lines. Gas from a corroded gas pipe can ignite. A damaged power line can cause a short circuit.
 - Check that there is a distance of at least 5 cm between the appliance and installation lines.

⚠ WARNING – Risk of injury!

- Hinges move when opening and closing the appliance door and can cause injury.
 - If built-under or integrable appliances are not in a cavity so that one side is accessible, the hinge area must be covered at the side. Covers are available from IKEA or Customer Service.

⚠ WARNING – Risk of tipping!

- Improper installation may cause the appliance to tip up.
 - Only install built-under or integrable appliances under a continuous worktop that is securely connected to adjacent cabinets.

Safe use

⚠ WARNING – Risk of serious harm to health!

- Failure to comply with safety instructions and directions for use on packagings of detergent and rinse aid products may cause serious harm to health.
 - Follow the safety instructions and directions for use on the packagings of detergent and rinse aid products.

⚠ WARNING – Risk of explosion!

- Adding solvents to the interior of the appliance may cause explosions.
 - Never add solvents to the interior of the appliance.
- Highly caustic alkaline or highly acidic cleaning agents in conjunction with aluminium parts in the interior of the appliance may cause explosions.
 - Never use highly caustic alkaline or highly acidic cleaning agents, in particular commercial or industrial products, in conjunction with aluminium parts (e.g. grease filters of extractor hoods or aluminium pans), e.g. for the Machine Care programme.

⚠ WARNING – Risk of injury!

- Leaving the appliance door open may result in injury.
 - Only open the appliance door to load or unload tableware in order to prevent accidents, e.g. through tripping.
 - Do not sit or stand on the appliance door when open.

- Knives and utensils with sharp points can cause injuries.
 - Arrange knives and utensils with sharp points in the cutlery basket with the points downwards, on the knife shelf or in the cutlery drawer.

⚠ WARNING – Risk of scalding!

- If you open the appliance door while the programme is running, hot water may splash out of the appliance.
 - Open the appliance door carefully if the programme is still running.

⚠ WARNING – Risk of electric shock!

- An ingress of moisture can cause an electric shock.
 - Only use the appliance in enclosed spaces.
 - Never expose the appliance to intense heat or humidity.
 - Do not use steam- or high-pressure cleaners to clean the appliance.
- If the insulation of the power cord is damaged, this is dangerous.
 - Never let the power cord come into contact with hot appliance parts or heat sources.
 - Never let the power cord come into contact with sharp points or edges.
 - Never kink, crush or modify the power cord.

Damaged appliance

⚠ WARNING – Risk of electric shock!

- If the appliance or the power cord is damaged, this is dangerous.
 - Never operate a damaged appliance.
 - Never operate an appliance with a cracked or fractured surface.
 - Never pull on the power cord to unplug the appliance. Always unplug the appliance at the mains.
 - If the appliance or the power cord is damaged, immediately unplug the power cord or switch off the fuse in the fuse box and turn off the water tap.
 - Call customer services.
- Incorrect repairs are dangerous.
 - Repairs to the appliance should only be carried out by trained specialist staff.
 - Only use genuine spare parts when repairing the appliance.
 - If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

Risk to children

⚠ WARNING – Risk of suffocation!

- Children may put packaging material over their heads or wrap themselves up in it and suffocate.
 - Keep packaging material away from children.
 - Do not let children play with packaging material.
- Children may breathe in or swallow small parts, causing them to suffocate.
 - Keep small parts away from children.
 - Do not let children play with small parts.
- Children may become trapped in the appliance and suffocate.
 - Use the childproof lock if fitted.
 - Never let children play with or operate the appliance.

⚠️ WARNING – Risk of harm to health!

- Children can lock themselves in the appliance, thereby putting their lives at risk.
- With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

⚠️ WARNING – Risk of crushing!

- With higher-level appliances, children can become crushed between the appliance door and cabinet doors underneath.
- Keep an eye on children when opening and closing the appliance door.

⚠️ WARNING – Risk of chemical burns!

- Rinse aid and detergent may cause chemical burns to the mouth, throat and eyes.
- Keep children away from detergent and rinse aid products.
- Keep children away from the appliance when open. The water in the interior of the dishwasher is not drinking water. It may contain residues of detergents and rinse aid.

⚠️ WARNING – Risk of injury!

- Children may get their fingers caught in the slots of the tablet collecting tray and injure themselves.
- Keep children away from the appliance when open.

Preventing material damage

Safe installation

ATTENTION!

- Improper installation of the appliance may cause damage.
 - If the dishwasher is installed above or below other domestic appliances, follow the information on installation in combination with a dishwasher in the installation instructions for the individual appliances.
 - If there is no information or if the installation instructions do not include the relevant information, contact the manufacturer of these appliances to check that the dishwasher can be installed above or below these appliances.
 - If no information is available from the manufacturer, the dishwasher should not be installed above or below such appliances.
 - To ensure the safe operation of all domestic appliances, continue following the installation instructions for the dishwasher.
 - Do not install the dishwasher under a hob.
 - Do not install the dishwasher near heat sources, e.g. radiators, heat storage tanks, ovens or other appliances that generate heat.
- Contact between the appliance and water pipes may lead to corrosion of these pipes, possibly causing them to leak.
 - Check that there is a distance of at least 5 cm between the appliance and the water pipe. The pipes supplied for the drinking water and waste water connections are not affected here.

- Modified or damaged water hoses may result in material damage and damage to the appliance.
 - Never kink, crush, modify or cut through water hoses.
 - Only use the water hoses supplied with the appliance or genuine spare hoses.
 - Never re-use water hoses that have been used before.
- If the water pressure is too high or too low, the appliance may not be able to operate properly.
 - Make sure that the water pressure in the water supply system is min. 50 kPa (0.5 bar) and max. 1000 kPa (10 bar).
 - If the water pressure exceeds the maximum value specified, a pressure-reducing valve must be installed between the drinking water connection and the hose set of the appliance.

Safe use

ATTENTION!

- Escaping water vapour can damage fitted units.
 - When the programme ends, leave the appliance to cool down for a while before opening the door.
- Unsuitable cleaning agents may damage the appliance.
 - Do not use a steam cleaner.
 - So as not to scratch the finish on the appliance, do not use sponges with a rough surface or abrasive cleaning agents.
 - To prevent corrosion, do not use sponge cloths on dishwashers with a stainless steel front or rinse such cloths thoroughly several times before using them for the first time.

Environmental protection and saving energy

Disposing of packaging

The packaging materials are environmentally compatible and can be recycled.

- Sort the individual components by type and dispose of them separately.
Information about current disposal methods is available from IKEA or your local authority.

Saving energy

If you follow these instructions, your appliance will use less electricity and less water.

Use the Eco 45° programme.

- ✦ The Eco 45° programme is energy-efficient and environmentally friendly.
→ "Overview of programmes", Page 13

If you do not have much tableware to wash, use the additional Half Load function.¹

- ✦ The programme will adjust to a lower load and consumption will be reduced.
→ "Additional functions", Page 14

Aqua sensor

The aqua sensor is an optical measuring device (light barrier) which measures the turbidity of the washing water. You can save water with the aqua sensor.

Use of the aqua sensor depends on the programme. If the soiling level is high, the rinsing water is drained off and replaced with fresh water. If the soiling level is lower, the rinsing water is used in the next wash cycle, so reducing water consumption by 3-6 litres. In the automatic programmes the temperature and running time are additionally adjusted to the level of soiling.

Automatic door opening

The appliance door opens automatically during the drying phase. This ensures a particularly economical drying result. For best drying results wait until the end of programme before unloading the tableware. The programme has ended when the display shows "0h:00m".

If automatic door opening is deactivated, energy consumption increases and the drying phase is usually shortened.
→ "Overview of basic settings", Page 22

¹ Depending on the appliance specifications

Installation and connection

To ensure proper operation, connect the appliance to the power and water supply correctly. Observe the specified criteria and the installation instructions.

Scope of supply

After unpacking all parts, check for any damage in transit and completeness of the delivery.
If you have any complaints, contact IKEA or our Customer Service.

Note: The appliance has been tested at the factory to check it is in working order. It is possible that water has left marks on the appliance. These marks will disappear after the first wash cycle.

The delivery consists of the following:

- Dishwasher
- Operating instructions
- Installation Instructions
- Installation material
- Steam protection
- Mains cable

Installing and connecting the appliance

You can position your built-under or integrable appliance in a fitted kitchen between wooden and plastic walls. If you subsequently install your dishwasher as a free-standing appliance, you must stop it from tipping over, e.g. by screwing it to the wall or installing it under a continuous worktop that is securely connected to adjacent cabinets.

1. "Follow the safety instructions." → *Page 4*
2. Follow the instructions for electrical connection.
3. Check the Scope of supply and the condition of the appliance.
4. Consult the installation instructions for the installation dimensions required.
5. Make the appliance level using the height-adjustable feet. Make sure that the appliance is standing on the floor securely.
6. "Install the drainage connection." → *Page 9*
7. "Install the drinking water connection." → *Page 9*
8. Connect the appliance to the power supply.

Drainage connection

Connect your appliance to drainage connection so dirty water is discharged via the wash cycle.

Installing the drainage connection

1. Consult the installation instructions supplied for the steps required here.
2. Connect the wastewater hose to the outlet connection of the siphon using the enclosed parts.
3. When doing so, check that the wastewater hose is not kinked, crushed or twisted.
4. Also check that there is no cover in the drainage system preventing the wastewater from being discharged.

Drinking water connection

Connect your appliance to a drinking water connection.

Installing the drinking water connection

Note

- If you are replacing the appliance, you must use a new water supply hose.
1. Consult the installation instructions supplied for the steps required here.
 2. Connect the appliance to the drinking water connection using the enclosed parts.
Observe the Technical data.
 3. When doing so, check that the drinking water connection is not kinked, crushed or twisted.

Electrical connection

Connect your appliance to the power supply.

Connecting the appliance to the electricity supply

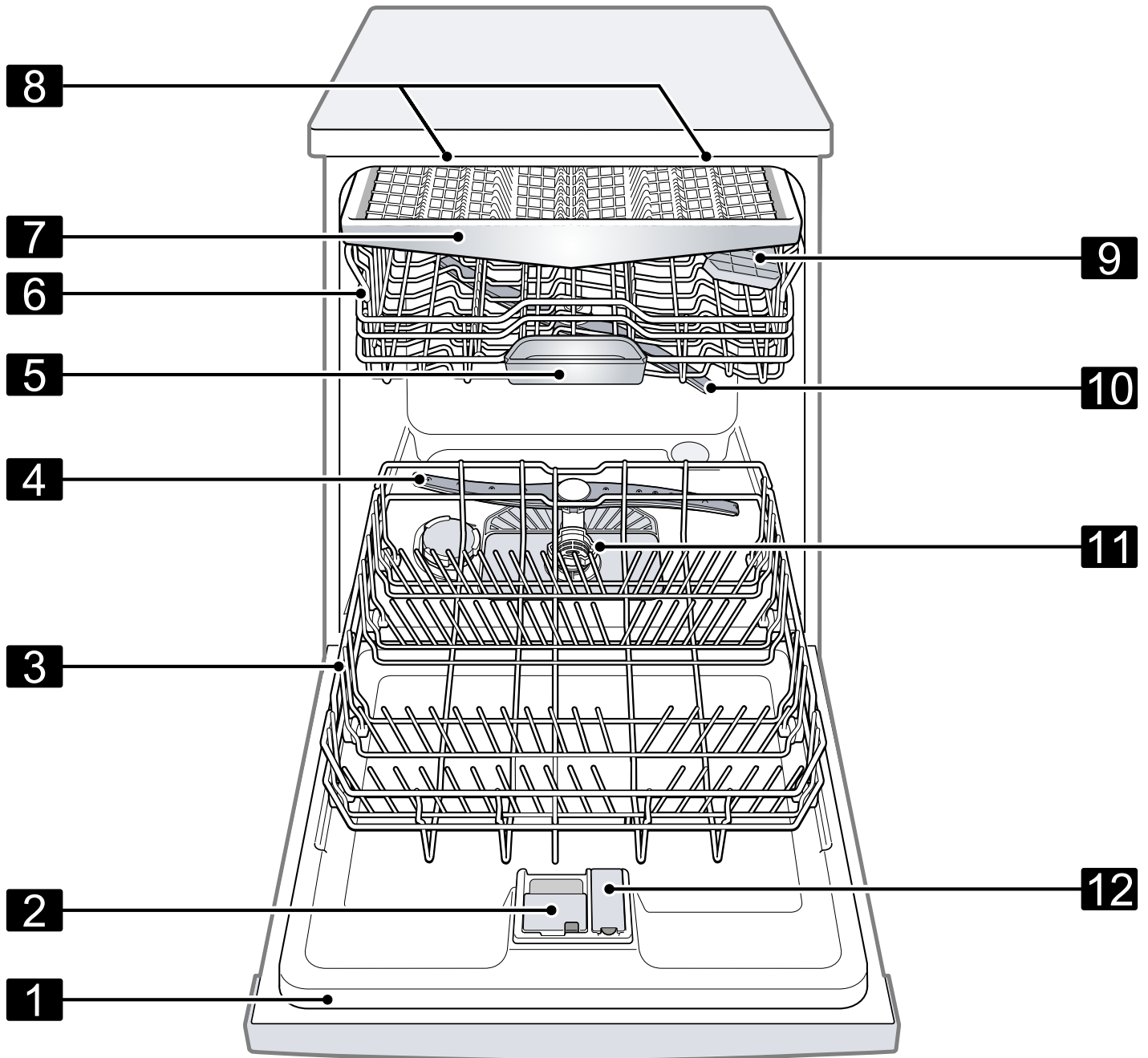
Notes

- Follow the "Safety instructions" → *Page 4*.
 - Please note that the water safety system is only functional if there is a power supply.
1. Insert the non-heating appliance plug of the power cable into the appliance.
 2. Insert the mains plug of the appliance into a nearby socket.
The connection data for the appliance can be found on the rating plate.
 3. Check that the mains plug is inserted properly.

Product description

Appliance

You can find an overview of the parts of your appliance here.



| | | |
|----------|---------------------|---|
| 1 | Rating plate | Rating plate with E number and FD number. The data you need for Customer Service. |
| 2 | Detergent dispenser | Add detergent to the detergent dispenser. → "Detergent", Page 18 |
| 3 | Bottom basket | "Bottom basket" → Page 15 |

¹ Depending on the appliance specifications

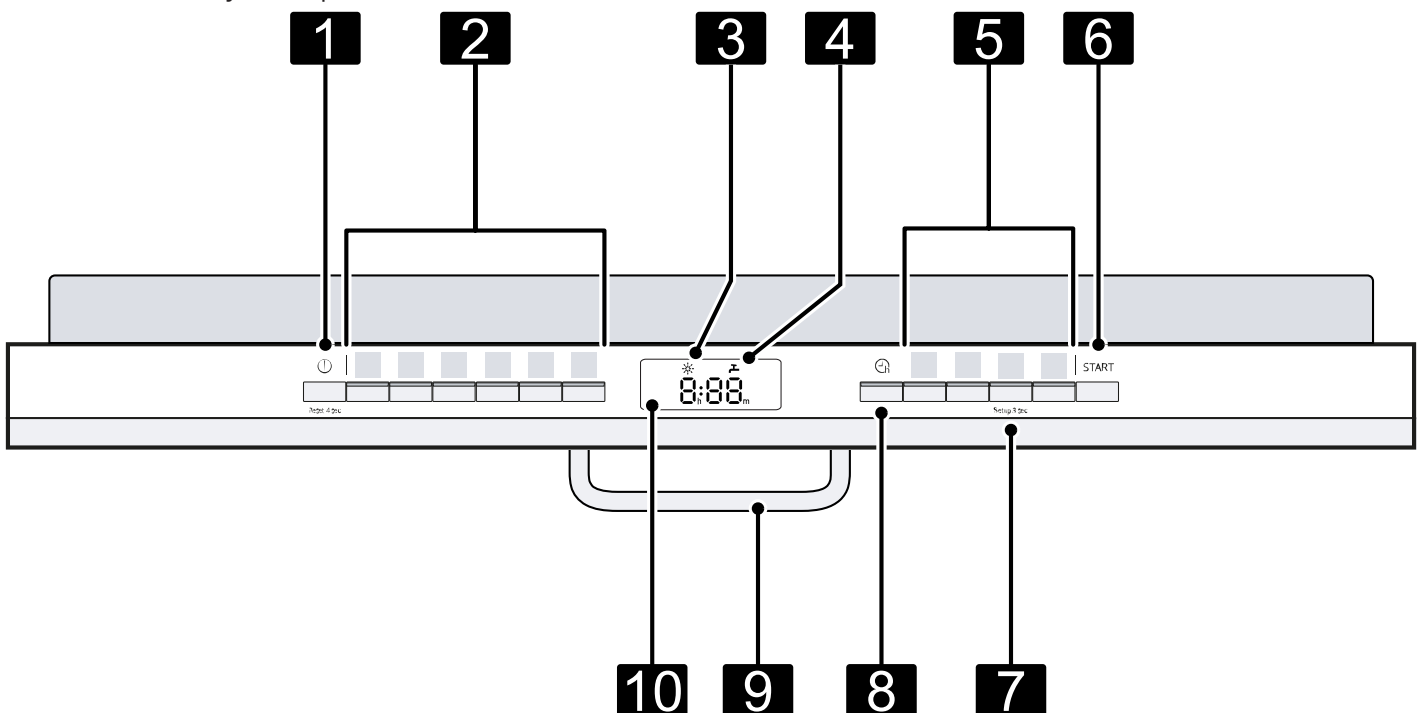
| | | |
|-----------|----------------------------|---|
| 4 | Lower spray arm | The lower spray arm washes the tableware in the bottom basket. If the tableware has not been washed properly, clean the spray arms. → "Cleaning spray arms", Page 25 |
| 5 | Tablet collecting tray | During the wash cycle tablets automatically fall out of the detergent dispenser into the tablet collecting tray where they can fully dissolve. |
| 6 | Top basket | "Top basket" → Page 14 |
| 7 | Cutlery drawer | "Cutlery drawer" → Page 15 |
| 8 | EmotionLight | Interior lighting of the appliance. → "Overview of basic settings", Page 22 |
| 9 | Cutlery shelf ¹ | "Cutlery shelf" → Page 16 |
| 10 | Upper spray arm | The upper spray arm washes the tableware in the top basket. If the tableware has not been washed properly, clean the spray arms. → "Cleaning spray arms", Page 25 |
| 11 | Filter system | "Filter system" → Page 24 |
| 12 | Dispenser for rinse aid | Add rinse aid to the dispenser for rinse aid. → "Rinse aid system", Page 17 |


¹ Depending on the appliance specifications

Control panel

You can use the control panel to configure all functions of your appliance and to obtain information about the operating status.

With some buttons you can perform different functions.



| | | |
|----------|--|--|
| 1 | ON/OFF button  and reset button Reset 4 sec. | "Switching on the appliance" → Page 20 "Switching off the appliance" → Page 21 "Terminating the programme" → Page 21 |
| 2 | Programme buttons | Programmes |
| 3 | Rinse aid refill indicator | Rinse aid system → "Adding rinse aid", Page 17 |
| 4 | Water supply display | Display for water supply |






¹ Depending on the appliance specifications

| | | |
|-----------|--|--|
| 5 | Programme buttons and additional functions | Programmes Additional functions → "Additional functions", Page 14 |
| 6 | Start button Start | "Starting the programme" → Page 21 |
| 7 | Setup 3 sec. button | If you press Setup 3 sec. for approx. 3 seconds, you can open the basic settings. → "Changing basic settings", Page 23 |
| 8 | Timer programming | "Setting timer programming" → Page 20 |
| 9 | Door handle ¹ | Open the appliance door. |
| 10 | Display | The display shows information about the remaining running time or the basic settings. You can change the basic settings via the display and the setting buttons. → "Changing basic settings", Page 23 |

¹ Depending on the appliance specifications

Symbols on the display ¹

The display shows the following symbols depending on the model. See here for an explanation.

| SYMBOL | DESCRIPTION |
|--|--|
|  | If the symbol for machine care lights up on the display, run machine care. → "Machine Care  ", Page 23 |
|  | If the rinse aid refill indicator lights up on the display, top up with rinse aid. → "Adding rinse aid", Page 17 |
|  | When using for the first time, the symbol lights up on the display and then goes out again. The appliance has no WiFi capability ¹ . |
|  | If the water inflow or drainage malfunctions, the symbol lights up or flashes on the display. |

¹ Wi-Fi is a registered trademark of the Wi-Fi Alliance.

¹ Depending on the appliance specifications







Overview of programmes

You can find an overview of the programmes that can be selected here. Different programmes, which can be found on the control panel of your appliance, are available depending on the appliance configuration.

The running time may vary depending on the programme selected. The running time depends on the water temperature, the quantity of tableware, the level of soiling and the

"Additional function" → *Page 14* selected. The running time will change if the rinse aid system is switched off or rinse aid needs to be added.

The programme data is based on values measured in the laboratory according to AS/NZS 2007. Different influencing factors such as water temperature or pipe pressure may result in deviations.

| PROGRAMME | CONSUMPTION VALUES 1) DURATION IN HRS:MIN 2) ENERGY CONSUMPTION IN KWH 3) WATER CONSUMPTION IN LITRES | USE | PROGRAMME SEQUENCE |
|---|--|---|---|
|  Intensive 70° | <ul style="list-style-type: none"> • 1) 2:05 - 2:15 • 2) 1.300 - 1.400 • 3) 11.5 - 13.5 | Tableware: <ul style="list-style-type: none"> • Pots and pans, non-fragile tableware and cutlery Level of soiling: <ul style="list-style-type: none"> • Stubborn burned or dried-on food remnants containing starch and protein | Intensive: <ul style="list-style-type: none"> • Pre-Rinse • Cleaning 70 °C • Intermediate rinse • Final rinse 69 °C • Dry |
| AUTO Auto 45-65° | <ul style="list-style-type: none"> • 1) 2:00 - 3:10 • 2) 0.980 - 1.550 • 3) 7.6 - 15.4 | Tableware: <ul style="list-style-type: none"> • Mixed tableware and cutlery Level of soiling: <ul style="list-style-type: none"> • Common household food remnants lightly dried on | Sensor-controlled: <ul style="list-style-type: none"> • Optimised by sensors depending on the soiling level of the washing water |
| ECO Eco 45° | <ul style="list-style-type: none"> • 1) 3:45 • 2) 0.660 • 3) 12.2 | Tableware: <ul style="list-style-type: none"> • Mixed tableware and cutlery Level of soiling: <ul style="list-style-type: none"> • Normally soiled load | Most economical programme: <ul style="list-style-type: none"> • Pre-Rinse • Cleaning 45 °C • Intermediate rinse • Final rinse 44 °C • Drying |
|  Quiet 50° | <ul style="list-style-type: none"> • 1) 4:00 • 2) 1.050 • 3) 11.2 | Tableware: <ul style="list-style-type: none"> • Mixed tableware and cutlery Level of soiling: <ul style="list-style-type: none"> • Common household food remnants lightly dried on | Reduced noise: <ul style="list-style-type: none"> • Pre-Rinse • Cleaning 50 °C • Intermediate rinse • Final rinse 63 °C • Dry |
|  Quick 1h 65° | <ul style="list-style-type: none"> • 1) 1:00 • 2) 1.300 • 3) 10.5 | Tableware: <ul style="list-style-type: none"> • Mixed tableware and cutlery Level of soiling: <ul style="list-style-type: none"> • Common household food remnants lightly dried on | Time-optimised: <ul style="list-style-type: none"> • Cleaning 65 °C • Intermediate rinse • Final rinse 69 °C • Dry |
|  Quick 45° | <ul style="list-style-type: none"> • 1) 0:29 • 2) 0.800 • 3) 10.5 | Tableware: <ul style="list-style-type: none"> • Delicate tableware, cutlery, temperature-sensitive plastics and glasses Level of soiling: <ul style="list-style-type: none"> • Lightly adhering fresh food remnants | Time-optimised: <ul style="list-style-type: none"> • Cleaning 45 °C • Intermediate rinse • Final rinse 55 °C |
|  PreRinse | <ul style="list-style-type: none"> • 1) 0:15 • 2) 0.050 • 3) 4.0 | Tableware: <ul style="list-style-type: none"> • All types of tableware Level of soiling: <ul style="list-style-type: none"> • Cold rinsing, intermediate cleaning | Cold rinse suitable: <ul style="list-style-type: none"> • Pre-Rinse |
|  Machine Care | <ul style="list-style-type: none"> • 1) 2:10 • 2) 1.350 • 3) 15.2 | Use only if appliance is unloaded. | Machine Care 70 °C |

Information for test institute

Test institutes can request the conditions for comparison tests, e.g. according to AS/NZS2007, by sending an e-mail to dishwasher@test-appliances.com.

These are the conditions for conducting the tests, however not the results or consumption values.



The product number (E-Nr.) and the production number (FD) are required here. They can be found on the rating plate on the appliance door.

Open ajar using a block of approximately 100 mm upon completion of dry test.

Additional functions

You can find an overview of the additional functions that can be selected here. Different additional functions, which can be found on the control panel of your appliance, are available depending on the appliance configuration.

| ADDITIONAL FUNCTION | USE |
|----------------------------|--|
| $\frac{1}{2}$ Half Load | <ul style="list-style-type: none"> • Switch on with small loads. • It is recommended adding less detergent to the detergent dispenser than for a full machine load. • The run time is shortened. • Energy and water consumption are reduced. |

| ADDITIONAL FUNCTION | USE |
|--|--|
|  IntensiveZone | <ul style="list-style-type: none"> • Switch on with mixed loads containing tableware with different soiling levels, e.g. place very soiled pots and pans in the bottom basket and normally soiled tableware in the upper basket. • The spray pressure in the bottom basket is increased and the maximum programme temperature held longer. This will increase the run time and energy consumption. |
|  ExtraDry | <ul style="list-style-type: none"> • For a better drying result the final rinse temperature is increased and the drying phase extended. • Especially suitable for drying plastic parts. • There is a slight increase in energy consumption and the run time is extended. |

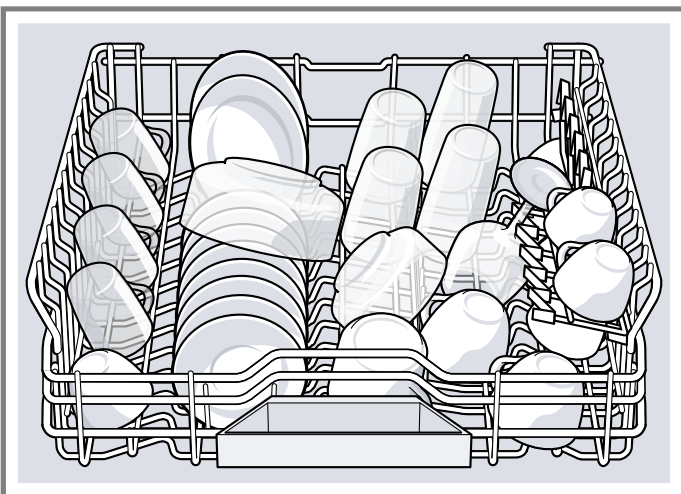
Features

You can find an overview of the possible features of your appliance and how to use them here.

These features depend on the model of your appliance.

Top basket

Arrange cups, glasses and small items of tableware in the top basket.

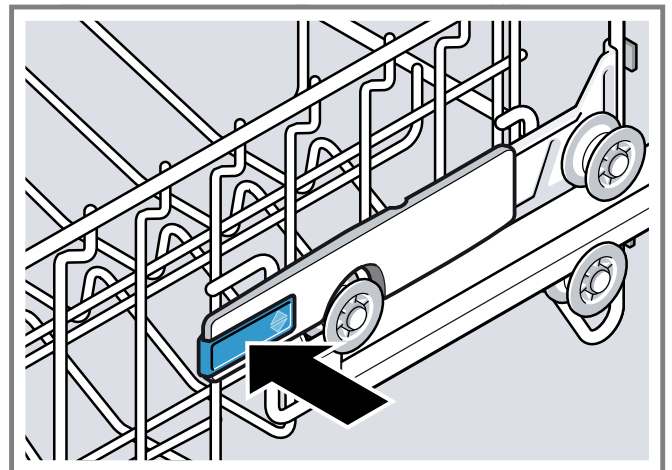


You can adjust the height of the top basket to make room for larger items of tableware.

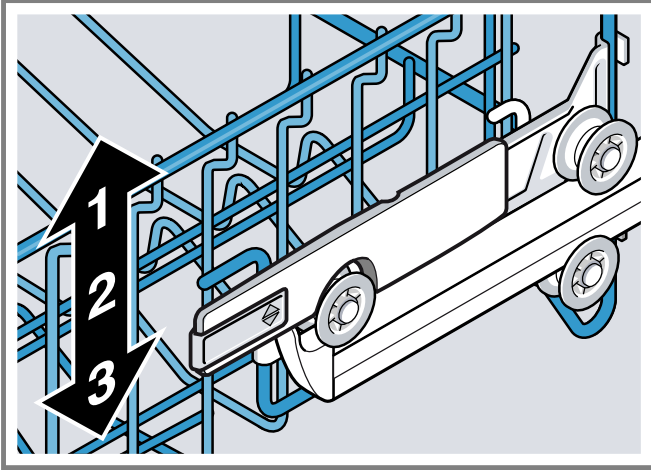
Adjusting top basket with side levers

To wash large items of tableware in the baskets, adjust the shelf position of the top basket.

1. Pull out the top basket.
2. To prevent the basket from suddenly dropping down, hold the side of the basket by the top edge.
3. Press in the levers on the right and left on the outside of the basket.



4. Raise or lower the basket evenly to the right level.

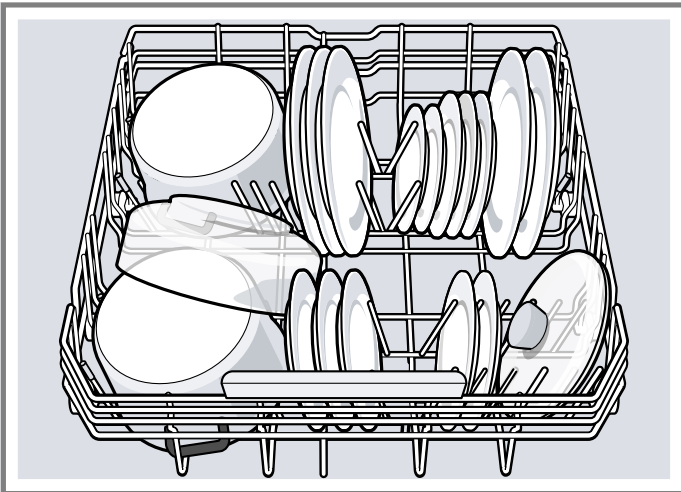


Check that the basket is level on both sides.

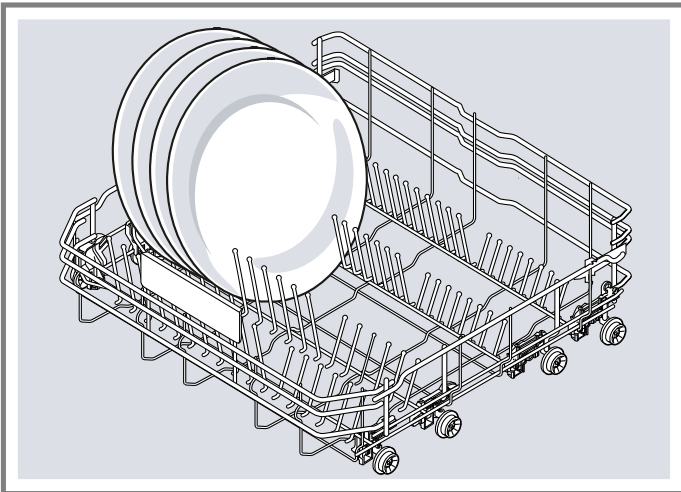
5. Release the levers.
- ✓ The basket clicks into position.
6. Slide the basket back in.

Bottom basket

Arrange pans and plates in the bottom basket.

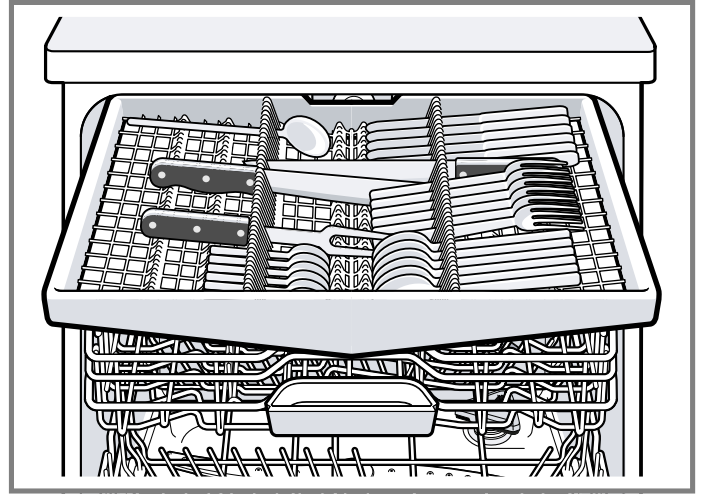


Large plates up to a diameter of 34 cm can be arranged in the bottom basket as shown.



Cutlery drawer

Arrange cutlery in the cutlery drawer.



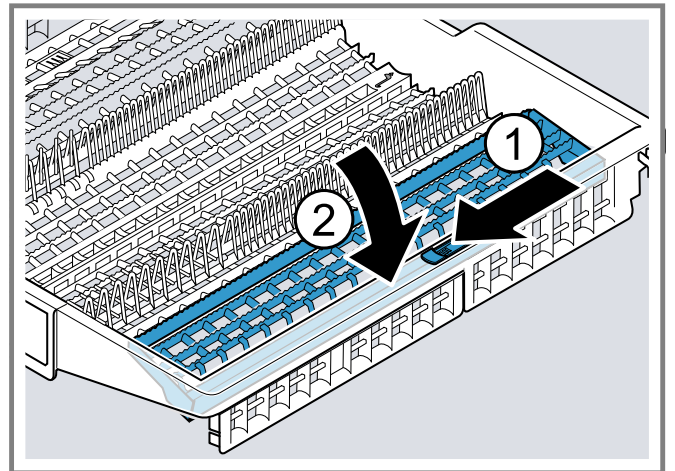
Arrange cutlery with the points and sharp edges downwards.

You can reorganise the cutlery drawer to make more space for longer/wider items of cutlery.

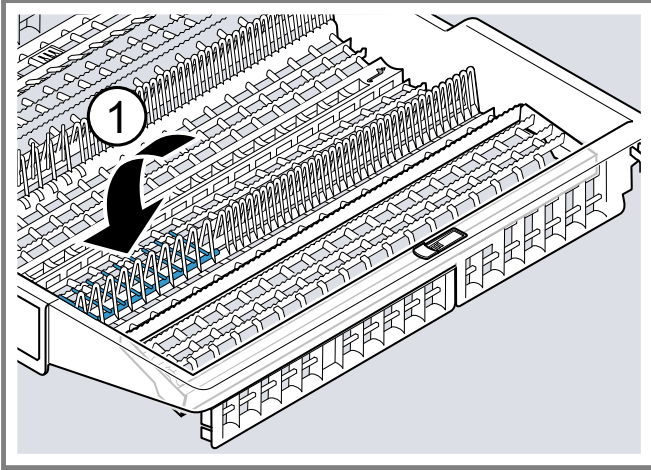
Reorganising cutlery drawer

You can fold down the side shelves and front prongs to make more space for longer/wider items of cutlery.

1. To fold down a side shelf, push the lever forwards ① and fold down the side shelf ②.

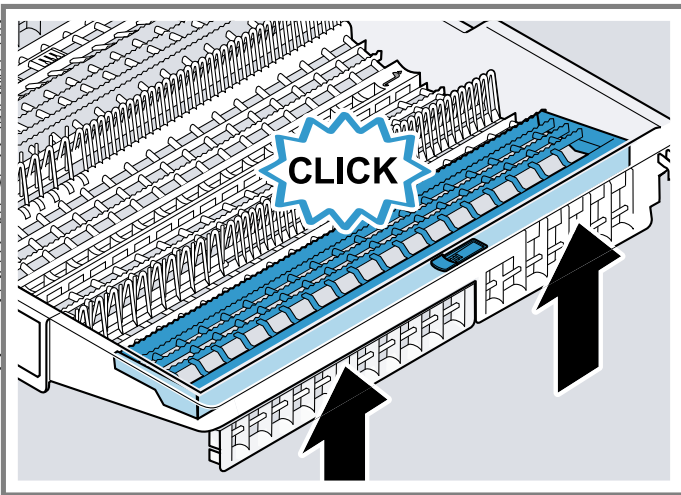


2. To fold down the front prongs, push the lever forwards and fold down the prongs ①.



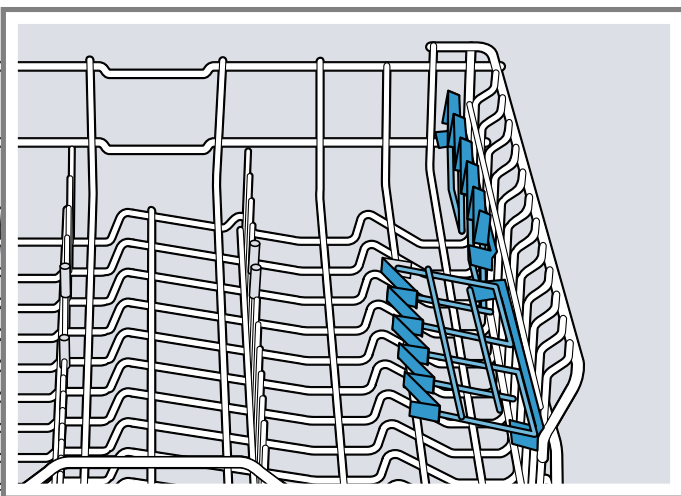
Tip

If you want to return the cutlery drawer to the original position, fold the side shelf back up until it clicks into position.



Etagere

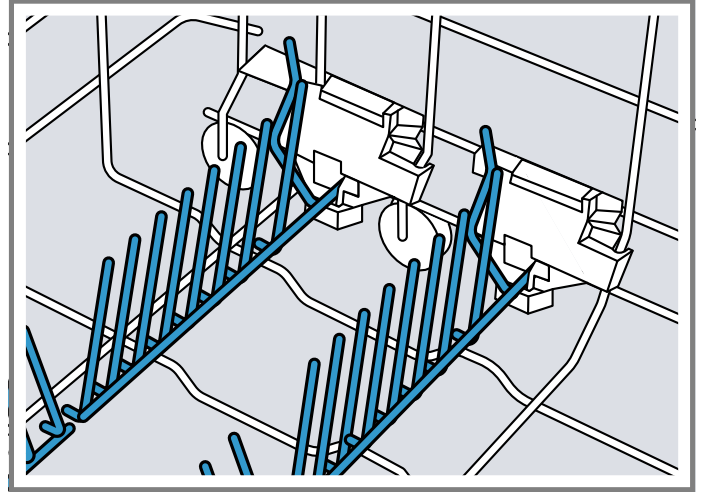
Use the cutlery shelf and space underneath for small cups and glasses or for large items of cutlery, e.g. cooking spoons or serving cutlery.



If you do not need the cutlery shelf, you can fold it up.

Folding prongs

Use the folding prongs to position tableware securely, e.g. plates.

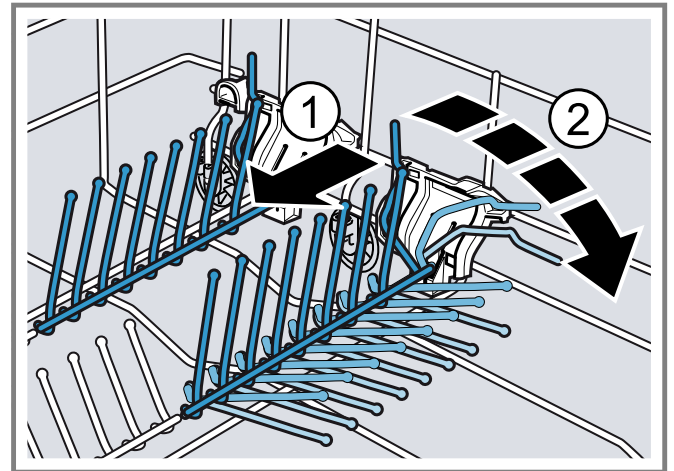


You can fold the prongs down to position pans, bowls and glasses better.¹

Folding down prongs¹

If you do not need the prongs, fold them down.

1. Push the lever forwards ^① and fold down the prongs ^②.



2. To use the prongs again, fold them back up.
 - ✓ The prongs audibly click into position.

¹ Depending on the appliance specifications

Basket heights

Set the baskets at the right height.

Appliance height 86.5 cm with cutlery drawer

| LEVEL | TOP BASKET | BOTTOM BASKET |
|----------|------------|-------------------------|
| 1 max. ø | 18 cm | 33 cm/"34 cm" → Page 15 |
| 2 max. ø | 20.5 cm | 30.5 cm |
| 3 max. ø | 23 cm | 28 cm |

Before first use

Making settings for initial start-up

On initial start-up or after a reset to the factory settings, you will need to make settings.

Requirement: "The appliance has been installed and connected." → Page 9

1. "Add rinse aid." → Page 17
2. "Switch on the appliance." → Page 20

3. "Set the amount of rinse aid to be dispensed." → Page 17
4. "Add detergent" → Page 18.
5. Start the "Programme with the highest cleaning temperature" → Page 13 without tableware.

To remove any marks from water or other residues, we recommend you operate the appliance without tableware before using it for the first time.

Tip: You can change this setting and other "Basic settings" → Page 22 at any time again.

Rinse aid system

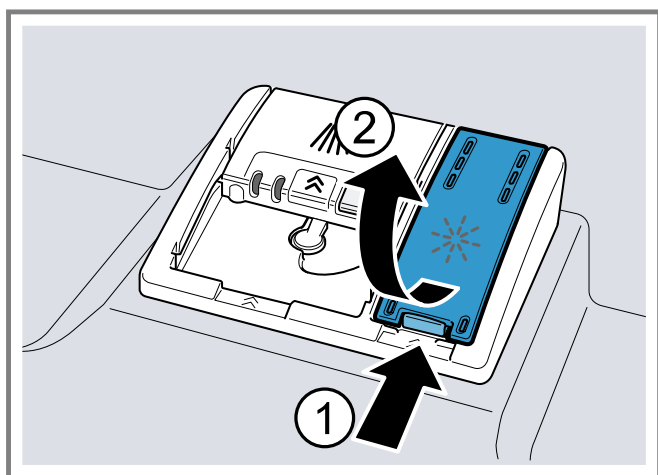
Rinse aid

For optimum drying results, use rinse aid. Only use rinse aid for domestic dishwashers.

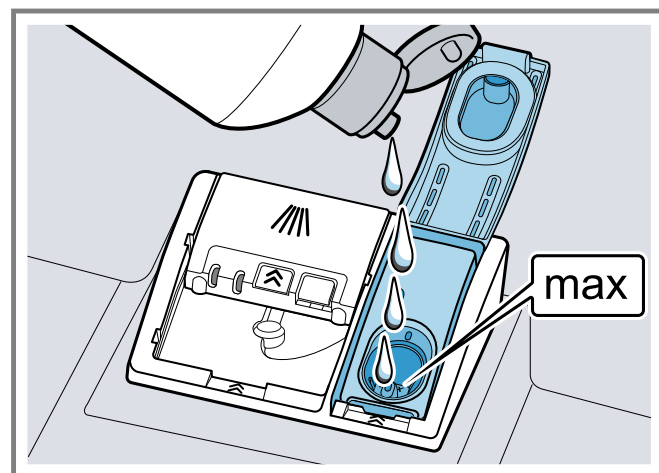
Adding rinse aid

If the rinse aid refill indicator lights up, top up with rinse aid. Only use rinse aid for domestic dishwashers.

1. Press the catch on the lid of the dispenser for rinse aid ① and lift ②.




2. Add rinse aid up to the max mark.



3. If rinse aid spills out, remove it from the tub. Spilled rinse aid can cause excessive frothing during the wash cycle.
4. Close the lid of the dispenser for rinse aid.
 - ✓ The lid clicks into position.

Setting the amount of rinse aid

If there are streaks or water marks on tableware, change the amount of rinse aid.


1. Press .
2. To open the basic settings, press Setup 3 sec. for 3 seconds.
 - ✓ The display shows **set**.
3. Press Setup 3 sec. repeatedly until the display shows the value set at the factory r05.
4. Press Start repeatedly until the right amount of rinse aid has been set.

- A low setting adds less rinse aid during the wash cycle and reduces streaking on tableware.
 - A higher setting adds more rinse aid during the wash cycle, reduces water marks and improves the drying result.
5. To save the settings, press **Setup 3 sec.** for 3 seconds.

Switching the rinse aid system off

If you find the rinse aid refill indicator irritating, e.g. when using combined detergents with a rinse aid component, you can switch the rinse aid system off.

Tip: The function of rinse aid is limited with combined detergents. You will generally get better results using rinse aid.

1. Press .
2. To open the basic settings, press **Setup 3 sec.** for 3 seconds.
 - ✓ The display shows **set**.
3. Press **Setup 3 sec.** repeatedly until the display shows the value set at the factory r05.
4. Press **Start** repeatedly until the display shows r00.
5. To save the settings, press **Setup 3 sec.** for 3 seconds.
 - ✓ The rinse aid system is switched off and the rinse aid refill indicator is deactivated.

Detergent

Suitable detergents

Only use detergents that are suitable for dishwashers. Both separate and combined detergents are suitable. For optimum washing and drying results, use separate detergent together with "Rinse aid" → *Page 17*. Modern, powerful detergents mainly use a low-alkaline formulation with enzymes. Enzymes break down starch and remove protein. Oxygen-based bleaching agents are generally used to remove coloured stains, e.g. tea or ketchup.

Note: Follow the manufacturer's instructions for each detergent.

| DETERGENT | DESCRIPTION |
|------------------|--|
| Tabs | <p>Tabs are suitable for all cleaning functions and do not need to be measured out. With shorter "Programmes" → <i>Page 13</i> tabs sometimes do not dissolve entirely and leave residues of detergent. This may impair the cleaning effect.</p> |
| Powder detergent | <p>Powder detergent is recommended for shorter "Programmes" → <i>Page 13</i>. The dosage can be adjusted to the level of soiling.</p> |
| Liquid detergent | <p>Liquid detergent works faster and is recommended for shorter "Programmes" → <i>Page 13</i> without PreRinse. Sometimes liquid detergent may leak out despite the detergent dispenser being closed. This is not a fault and is non-critical if you remember the following:</p> <ul style="list-style-type: none"> • Only choose a programme without PreRinse. • Do not select timer programming for starting the programme. <p>The dosage can be adjusted to the level of soiling.</p> |

Tip: Suitable detergents are available online via our website or from Customer Service.

Separate detergents

Separate detergents are products that do not contain components other than detergent, e.g. powder or liquid detergent.

With powder and liquid detergent the dosage can be individually adjusted to the level of soiling of the tableware. For better washing and drying results, please also use "Rinse aid" → *Page 17*.

Combined detergents

Besides conventional separate detergents, a number of products are available with additional functions. These products not only contain detergent, but also rinse aid and salt replacement substances (3in1) and, depending on the combination (4in1, 5in1,...), additional components such as glass protection or stainless steel cleaner.

Note: Follow the manufacturer's instructions for each detergent.

If you are using combined detergent, the washing programme is adjusted automatically to ensure the best possible washing and drying result.

Unsuitable detergents

Do not use detergent which could cause damage to the appliance or present a risk to health.

| DETERGENT | DESCRIPTION |
|-------------------------------|---|
| Hand washing-up liquid | Hand washing-up liquid can cause increased frothing and damage the appliance. |
| Detergent containing chlorine | Chlorine residue on tableware may present a risk to health. |

Information on detergents

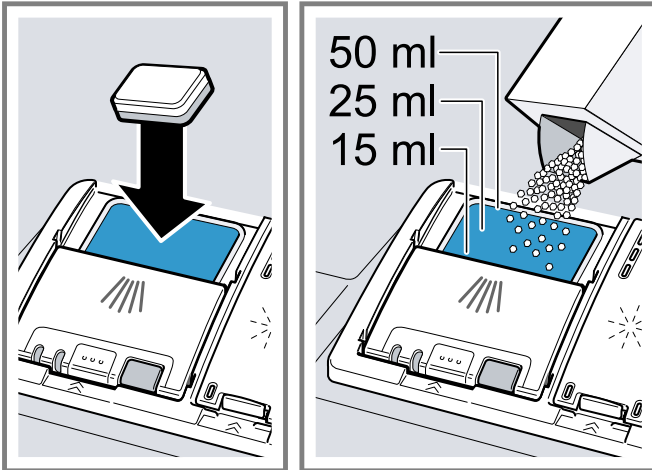
Follow the instructions on detergents in everyday use.

- Detergents marked as "organic" or "ecological" (environmentally friendly) generally contain lower levels of active agents or completely dispense with certain substances. The cleaning effect may be restricted here.
- Set the rinse aid system to the separate or combined detergent in use.
- Follow the manufacturer's instructions for each detergent.

- To prevent sticking, only touch detergents in a water-soluble pouch with dry hands and only ever place them in a dry detergent dispenser.
- Even if the rinse aid refill indicator lights up, washing programmes will still run properly with combined detergents.
- The function of rinse aid is limited with combined detergents. You will generally get better results using rinse aid.
- Use tablets with a special drying performance.

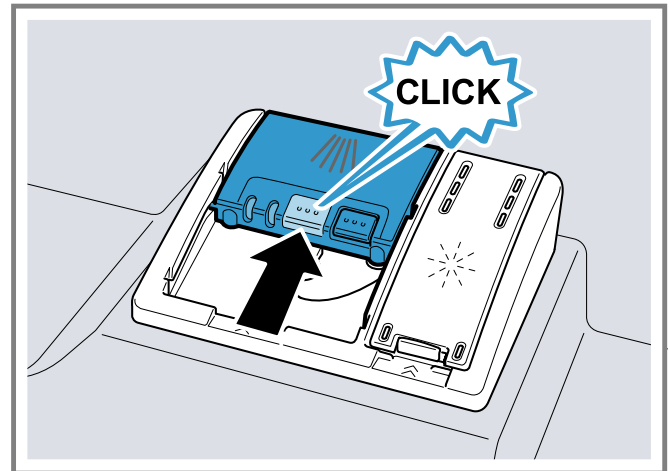
Adding detergent

1. To open the detergent dispenser, press the locking latch.
2. Add the detergent to the dry detergent dispenser.



If you are using tablets, one is enough. Insert the tablets in a horizontal position.
 If you are using powder or liquid detergent, follow the manufacturer's instructions and quantities for dosage in the detergent dispenser.

- 20 ml – 25 ml detergent is sufficient for normal soiling. If tableware is only lightly soiled, slightly less than the amount of detergent specified is usually sufficient.
3. Close the lid of the detergent dispenser.



- ✓ The lid clicks into position.
- ✓ The detergent dispenser will open automatically at the optimum time during the programme. Powder or liquid detergent will spread around the washing tank and dissolve there. Tablets will fall into the tablet collecting tray and dissolve in the right dosage. In order to ensure that tablets can dissolve evenly, do not place any other objects in the tablet collecting tray.

Tip: If you use powder detergent and select a program with pre-rinse, you can also add a little detergent to the interior door of the appliance.

Tableware

Only clean tableware that is suitable for dishwashers.

Note: Decorated glassware and parts made of aluminium or silver may fade or discolour with dishwashing. Delicate types of glass may turn cloudy after a few washing cycles.

Damage to glass and tableware

Only put glasses and china in the dishwasher if it is marked as dishwasher-safe by the manufacturer. Avoid damage to glass and tableware.

| CAUSE | RECOMMENDATION |
|---|--|
| The following tableware is not dishwasher-safe: <ul style="list-style-type: none"> • Items of cutlery and tableware made from wood • Decorated glassware, antique and hand-crafted tableware • Plastic parts not resistant to heat • Tableware made from copper or tin • Tableware soiled with ash, wax, lubricating grease or paint | Only put tableware in the dishwasher if it is marked as dishwasher-safe by the manufacturer. |

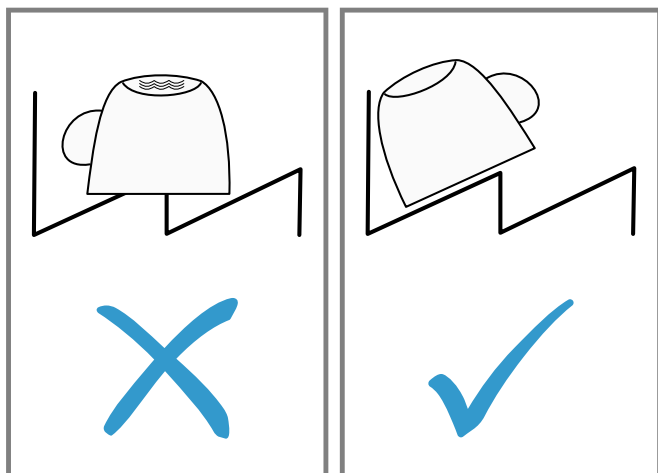
| CAUSE | RECOMMENDATION |
|---|---|
| <ul style="list-style-type: none"> • Very small items of tableware | |
| The chemical composition of detergent causes damage. | Use a detergent marked by the manufacturer as gentle on tableware. |
| Highly caustic alkaline or highly acidic cleaning solutions, in particular commercial or industrial cleaners, are not safe to use in the dishwasher with aluminium. | If you are using highly caustic alkaline or highly acidic cleaning agents, in particular commercial or industrial cleaning agents, do not put aluminium parts in the dishwasher interior. |
| The water temperature of the programme is too high. | Select a programme with lower temperatures. After the programme has ended, take glassware and cutlery out of the appliance without delay. |

Arrange tableware

Arrange tableware correctly to optimise the dishwashing result and prevent damage to both the appliance and tableware.

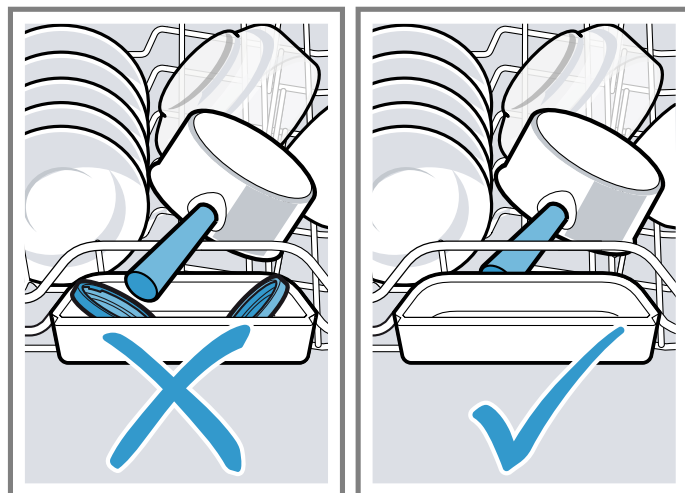
Tips

- Using the appliance allows you to save energy and water compared to washing-up by hand.
- To save energy and water, load the machine with the number of place settings specified (standard load with tableware and cutlery).
- For better washing and drying results, position items with curves or recesses at an angle so water can run off.



1. Remove large remnants of food from tableware.
To save resources, do not pre-rinse tableware under running water.
2. Observe the following when arranging tableware:
 - Put heavily soiled tableware in the bottom basket, e.g. pans. The more powerful the spray jet, the better the dishwashing result will be.
 - To prevent damage to tableware, arrange it so it is stable and cannot tip over.
 - To prevent injury, arrange cutlery with the points and sharp edges facing down.

- Position containers with the openings facing down so no water can collect in them.
- Do not block the spray arms - make sure that they can turn freely.
- Do not place small parts in the tablet collecting tray and do not block it with tableware so as not to obstruct the lid of the detergent dispenser.




Removing tableware

⚠ WARNING Risk of injury!

- Hot tableware can cause burns to the skin. When hot, tableware is sensitive to shock, may crack and can result in injury.
 - When the programme has ended, do not empty the appliance until the tableware has cooled down for a while.
1. To prevent water dripping on the tableware, unload it starting at the bottom and working up.
 2. Check the washing tank and accessories for soiling and clean if necessary.
→ "Cleaning and servicing", Page 23

Basic operation

Switching on the appliance

- Press .
- The standard program is set by default.
If you do not perform any actions on the appliance for 10 minutes, the appliance will automatically switch off.

Setting a programme

To adjust the washing programme to the soiling level of the tableware, select a suitable programme.

- Press the right programme button.
- ✓ The programme is set and the programme button flashes.
- ✓ The remaining running time of the programme appears on the display.

Setting additional functions



You can set additional functions to complete the washing programme selected.


Note: The additional functions which can be used depend on the programme selected.

- Press the button for the relevant additional function.
→ "Additional functions", Page 14
- ✓ The additional function is set and the additional function button flashes.

Setting timer programming

You can delay the start of the programme by up to 24 hours.

1. Press .
- ✓ "h:01" appears in the display.
2. Use  to set the required start time for the programme.
3. Press Start.
- ✓ This activates timer programming.

Tip: To deactivate timer programming, press  repeatedly until "h:00" appears in the display.

Starting the programme

- Press Start.
- ✓ The programme has ended when the display shows "0h:00m".



Notes

- If you want to add more tableware while the appliance is running, do not use the tablet collecting tray as a handle for the top basket. You might touch the partially dissolved tablet.
- You can only change a programme when running if you cancel it.
→ *"Terminate programme", Page 21*
- The appliance switches off automatically 1 minute after the end of the programme to save energy. If you open the appliance door immediately after the programme has ended, the appliance will switch off after 4 seconds.

Tip: To assist the drying, we recommend that the door will be partially opened after the cycle.

Interrupting programme

Note: When you open the appliance door once the appliance has heated up, leave the door slightly ajar for a few minutes and then close it. This will help prevent excess pressure building up in the appliance and stop the appliance door bursting open.


1. Open the appliance door carefully.
2. Press .
- ✓ The programme is saved and the appliance switches off.
3. Press  to resume the programme.
4. Close the appliance door.


Terminate programme

To end a programme early or to switch from a programme that has already started, you will need to cancel it first.

1. Open the appliance door.
2. Press **Reset 4 sec.** for approx. 4 seconds.
3. Close the appliance door.
- ✓ The programme is cancelled and ends after approx. 1 minute.

Switching off appliance

1. Please note the information on "Safe use" → *Page 8.*
2. Press .


Tip: If you press  during the wash cycle, the programme currently running will be interrupted. When you switch the appliance back on, the programme continues automatically.

Basic settings

You can configure the basic settings for your appliance to meet your needs.

Overview of basic settings


The basic settings depend on the features of your appliance.

| BASIC SETTING | DISPLAY TEXT | SELECTION | DESCRIPTION |
|----------------------|------------------|-----------|---|
| Rinse aid dispensing | r05 ¹ | r00 - r06 | Set the amount of rinse aid to be dispensed. → "Setting the amount of rinse aid", Page 17 Switch the rinse aid system off with level r00. |
| Intensive drying | d00 ¹ | d00 - d01 | The temperature is increased during the final rinse, which improves the drying result. This may increase the run time slightly. Note: Not suitable for delicate items of tableware. Switch Extra Dry on "d01" or off "d00". |
| Hot water | A00 ¹ | A00 - A01 | Set cold water or hot water connection. Only set the appliance to hot water if this can be prepared with little energy and a suitable installation is available, e.g. solar heating system with circulation line. The water temperature should be at least 40 °C and max. 60 °C. Switch hot water on "A01" or off "A00". |
| Interior lighting | E02 ¹ | E00 - E02 | Interior light. <ul style="list-style-type: none"> With the setting "E00" the interior light is switched off. With the setting "E01", the interior light can be activated via the ON/OFF  button. With the setting "E02", the interior light goes on when you open the appliance door. When the appliance door is opened, the interior lighting switches off automatically after 10 minutes. |
| Time-beam-on-floor | S01 ¹ | S00 - S01 | Switch Time-beam-on-floor on or off. While the programme is running, status information is projected onto the floor below the appliance door relating to timer programming, the programme or the time remaining. If the base panel is pulled forwards or if the appliance is installed at eye level with the cabinet front fitted flush, the display is not visible. Level "S00" switches the Time-beam-on-floor off. |
| Tone volume | b02 ¹ | b00 - b03 | Adjustment of tone volume. Level "b00" switches the signal tone off. If the Eco drying function is activated, the end of the programme is not indicated by an audible signal tone. |

¹ Factory setting (may vary according to model)

| BASIC SETTING | DISPLAY TEXT | SELECTION | DESCRIPTION |
|--|------------------|---|---|
| Automatic door opening | o01 ¹ | o00 - o02 | Activate or deactivate automatic opening of the appliance door during the drying phase. If the function has been activated, the running time may increase. The following settings are possible: <ul style="list-style-type: none"> • With the setting "o00" automatic door opening is deactivated in all programmes. • With the setting "o01" automatic door opening is activated in all programmes. • With the setting "o02" automatic door opening is activated only in the programme Eco 45°. → "Automatic door opening", Page 8 |
| Factory setting | rE | Start with Start YES Confirm with Start | Restore changed settings to the factory settings. The settings for initial start-up must be configured. |
| ¹ Factory setting (may vary according to model) | | | |

Changing basic settings

1. Open the appliance door.
 2. Press .
 3. To open the basic settings, press Setup 3 sec. for 3 seconds.
- ✓ The display shows **set**.

4. Press Setup 3 sec. repeatedly until the display shows the required setting.
5. Press Start repeatedly until the display shows the right value.
You can change several settings.
6. To save the settings, press Setup 3 sec. for 3 seconds.
7. Close the appliance door.

Cleaning and servicing

To keep your appliance working efficiently for a long time, it is important to clean and maintain it carefully.

Cleaning the tub

WARNING

Risk of harm to health!

- Using detergents containing chlorine may result in harm to health.
- Never use detergents containing chlorine.

1. Remove any coarse soiling in the interior with a damp cloth.
2. Add detergent to the detergent dispenser.
3. Select the programme with the highest temperature.
4. "Start the programme without tableware." → Page 21

Cleaning products

Only use suitable cleaning products to clean your appliance.
→ "Safe use", Page 8

Tips on appliance care

Follow the tips on appliance care to make sure your appliance functions properly at all times.

| ACTION | BENEFIT |
|--|---|
| Wipe the door seals, the front of the dishwasher and the control panel regularly using a damp cloth and washing-up liquid. | This ensures the parts of the appliance will remain clean and hygienic. |
| If the appliance is not going to be used for a while, leave the door slightly ajar. | This will prevent unpleasant odours. |

Machine Care

Deposits, e.g. from remnants of food and limescale, can cause your appliance to malfunction. To avoid such faults and reduce odours, we recommend cleaning your appliance at regular intervals.

Machine Care combined with machine care products and machine cleaners is the right programme for the care of your appliance.

Machine Care is a programme which removes various deposits in one washing cycle. Cleaning takes place in two phases:

| PHASE | REMOVAL OF | DETERGENT | PLACEMENT |
|-------|----------------------|---|---|
| 1 | Grease and limescale | Liquid machine care product or machine descaler in powder form. | Appliance interior, e.g. bottle hung in the cutlery basket or powder in the interior. |

| PHASE | REMOVAL OF | DETERGENT | PLACEMENT |
|-------|----------------------------|-----------------|---------------------|
| 2 | Food remnants and deposits | Machine cleaner | Detergent dispenser |

To ensure optimum cleaning performance, the programme doses the detergents independently of each another during the relevant cleaning phase. Correct placement of the detergents is necessary here.

Run Machine Care without tableware if the indicator for Machine Care lights up on the control panel or if advised to do so by the display. The indicator will go out after you have run Machine Care. If your appliance does not have a reminder function, we recommend performing Machine Care every 2 months.


Running Machine Care

Notes

- Run the Machine Care programme without any tableware in the dishwasher.
- Only use machine care products and machine cleaners specially designed for dishwashers.
- Make sure that there are no aluminium parts, e.g. extractor hood grease filters or aluminium pans, in the interior of the appliance.
- If you have not run Machine Care after 3 washing cycles, the indicator for Machine Care will go out automatically.
- For optimum cleaning performance, ensure the correct placement of cleaners.
- Follow the safety instructions given on the packagings of the machine care products and machine cleaners.

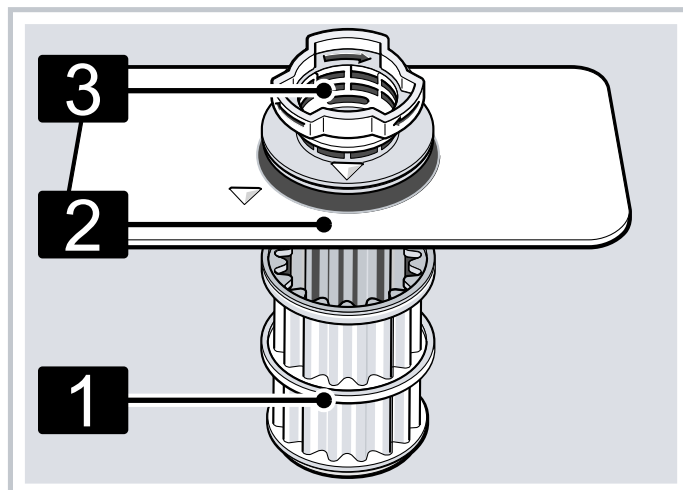
1. Remove any coarse soiling in the interior with a damp cloth.
2. Clean the filters.
3. Place the machine care product in the appliance interior. Only use machine care products specially designed for dishwashers.
4. Pour the machine cleaner into the detergent dispenser until it is filled completely.

Do not place any additional machine cleaner in the appliance interior.

5. Press .
 6. Press Start.
- ✓ Machine Care is run.
 - ✓ Once the programme has ended, the indicator for Machine Care goes out.

Filter system

The filter system removes coarse soiling from the dishwashing cycle.

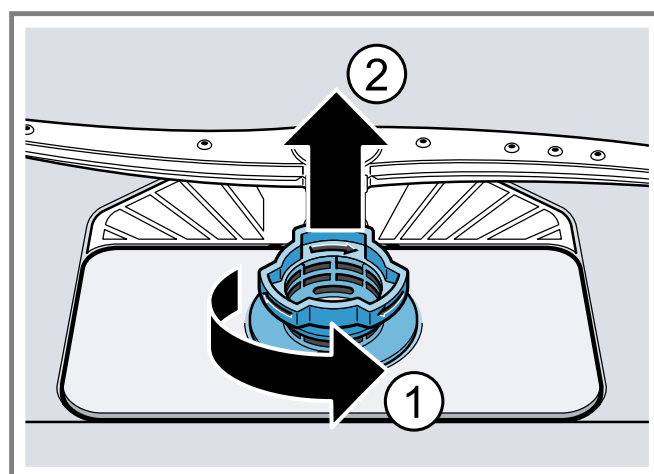


| | |
|----------|---------------|
| 1 | Micro filter |
| 2 | Fine filter |
| 3 | Coarse filter |

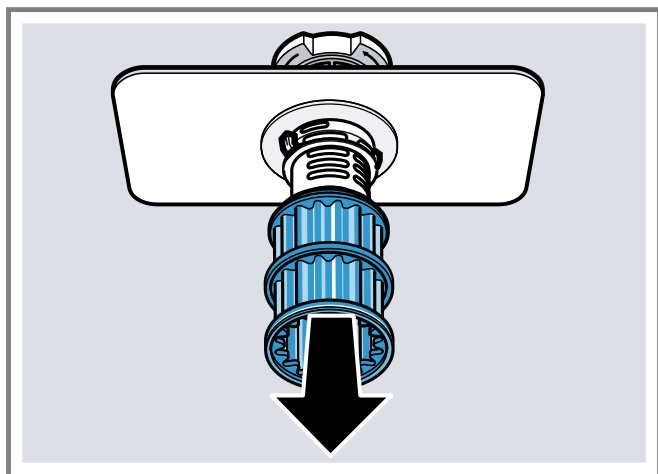
Cleaning filters

Soiling in the dishwashing water may block the filters.

1. After each wash check the filters for residue.
2. Turn the coarse filter anticlockwise ① and remove the filter system ②.
 - Check that no foreign objects fall into the sump.



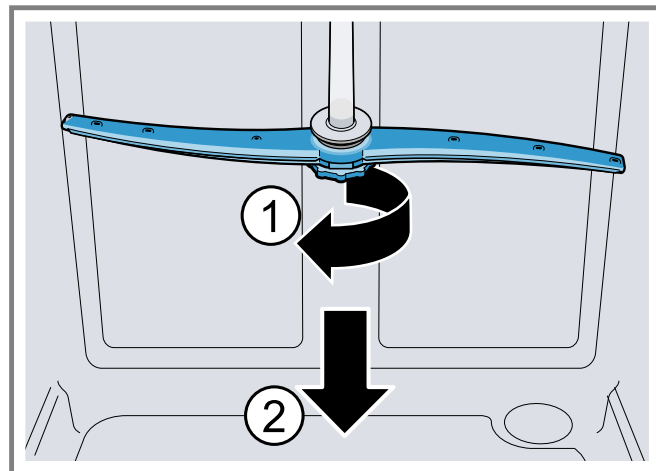
3. Pull down the micro filter to remove.



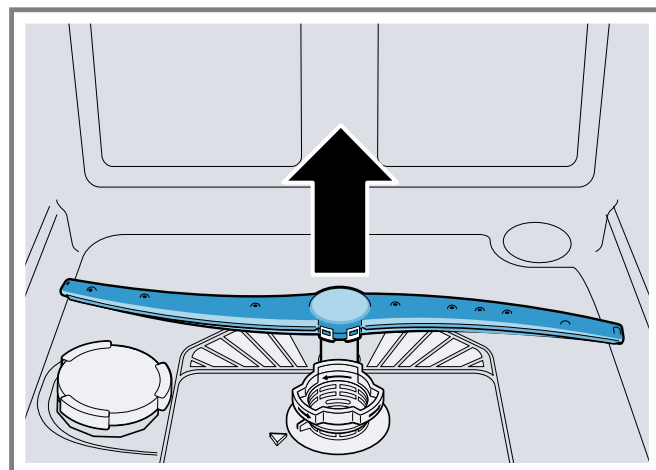
Cleaning spray arms

Limescale and soiling in the dishwashing water may block the nozzles and bearings on the spray arms. Clean the spray arms regularly.

1. Unscrew the upper spray arm ① and pull down to remove ②.

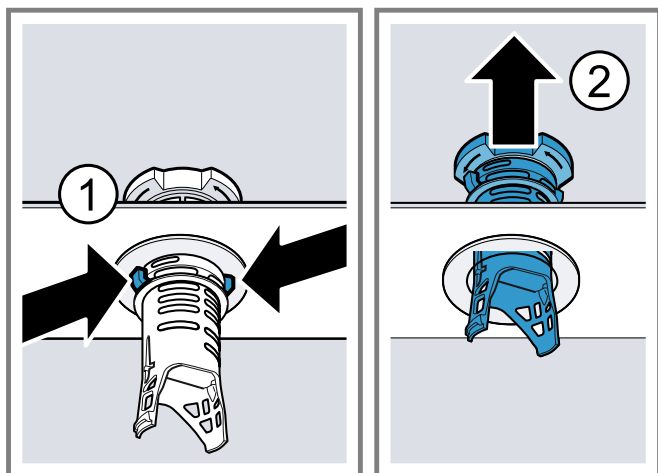


2. Pull up the lower spray arm to remove.

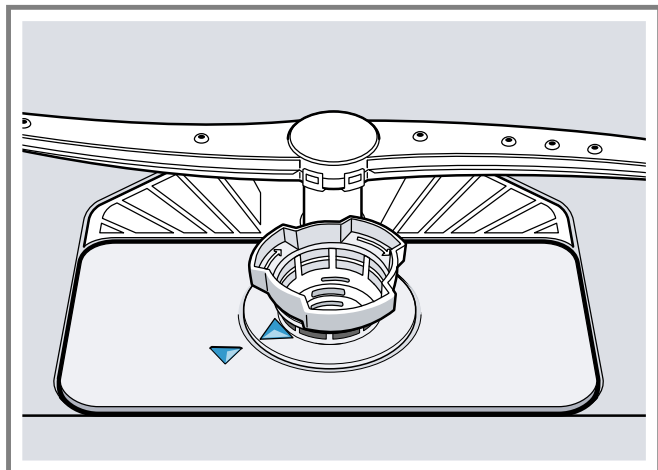


3. Check the outlet nozzles on the spray arms for blockages under running water and remove any foreign bodies.
4. Insert the lower spray arm.
✓ The spray arm clicks into position.
5. Insert the upper spray arm and screw it firmly in place.

4. Press the locking catches ① together and lift the coarse filter out ②.



5. Clean the filter elements under running water.
Carefully clean the rim of dirt between the coarse and the fine filter.
6. Re-assemble the filter system.
Make sure that the locking catches on the coarse filter click into position.
7. Insert the filter system into the appliance and turn the coarse filter clockwise.
 - Make sure that the arrow markings match up.



Troubleshooting

You can rectify minor faults on your appliance yourself. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary costs.

WARNING

Risk of electric shock!

- Incorrect repairs are dangerous.
- Repairs to the appliance should only be carried out by trained specialist staff.
- Only use genuine spare parts when repairing the appliance.
- If the power cord or the appliance power cable of this appliance is damaged, it must be replaced with a special power cord or special appliance power cable, which is available from the manufacturer or its Customer Service.

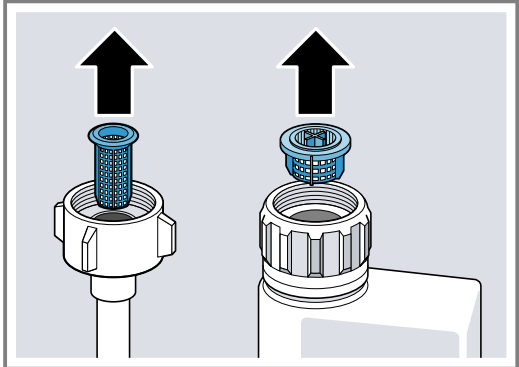
Appliance safety



| FAULT | CAUSE | TROUBLESHOOTING |
|--|--|--|
| Appliance door does not open at the end of the programme. | Automatic door opening is not activated. | <ul style="list-style-type: none"> • Activate the automatic door opening. → "Overview of basic settings", Page 22 |
| | Door is not correctly adjusted. | <ul style="list-style-type: none"> • Adjust the appliance door as described in the installation instructions. The door gap must be at least 70 mm - 100 mm. |
| | Appliance door and door seal are soiled. | <ul style="list-style-type: none"> • Clean the appliance door and door seal with a damp cloth and a little washing-up liquid. |
| | Wrong screws used to adjust the door gap. | <ul style="list-style-type: none"> • Use size 4X30 bolts to adjust the door gap. The bolts are included in the scope of supply. If you use bolts that are too long, this can deactivate the function of automatic door opening. |
| | The safety device switches off automatic door opening. | <ul style="list-style-type: none"> • Call Customer Service. |
| | Appliance door brushes against the appliance or kitchen cabinets | <ul style="list-style-type: none"> • Install the appliance correctly as described in the installation instructions and align. |
| Appliance door opens too wide at the end of the programme. | Door is not correctly adjusted. | <ul style="list-style-type: none"> • Adjust the appliance door as described in the installation instructions. The door gap must be at least 70 mm - 100 mm. |
| | Wrong screws used to adjust the door gap. | <ul style="list-style-type: none"> • Use size 4X30 bolts to adjust the door gap. The bolts are included in the scope of supply. If you use bolts that are too long, this can deactivate the function of automatic door opening. |

Error code / Fault display / Signal

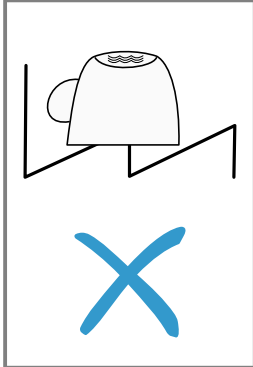
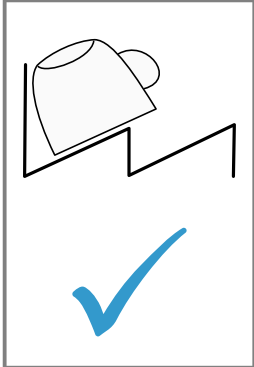
| FAULT | CAUSE | TROUBLESHOOTING |
|--|---|--|
| E:20-60 lights up alternately. | Appliance has detected calcified heating element. | <ol style="list-style-type: none"> 1. Descale the appliance. 2. Operate the appliance with the water softening system.¹ |
| E:30-00 will light up alternately. | Water protection system is activated. | <ol style="list-style-type: none"> 1. Turn off the water tap. 2. Call Customer Service. |
| E:31-00 will light up alternately. | Water protection system is activated. | <ol style="list-style-type: none"> 1. Turn off the water tap. 2. Call Customer Service. |
| E:32-00 will light up alternately or indicator for water supply lights up. | Supply hose is kinked. | <ul style="list-style-type: none"> • Install the supply hose without kinks. |
| | Water tap is turned off. | <ul style="list-style-type: none"> • Turn on the water tap. |
| | Water tap is jammed or furred up. | <ul style="list-style-type: none"> • Turn on the water tap. |

¹ Depending on the appliance specifications

| FAULT | CAUSE | TROUBLESHOOTING |
|--|--|--|
| E:32-00 will light up alternately or indicator for water supply lights up. | The filters in the water connection of the supply or AquaStop hose are blocked. | <p>The flow rate must be at least 10 l/min when the water supply is open.</p> <ol style="list-style-type: none"> 1. Switch off the appliance. 2. Pull out the mains plug. 3. Turn off the water tap. 4. Unscrew the water connection. 5. Remove the filter from the supply hose  <ol style="list-style-type: none"> 6. Clean the filter. 7. Re-insert the filter in the supply hose. 8. Screw the water connection back on. 9. Check the water connection for leaks. 10. Restore the power supply. 11. Switch the appliance on. |
| E:34-00 will light up alternately. | Water is continuously running into the appliance. | <ol style="list-style-type: none"> 1. Turn off the water tap. 2. Call Customer Service. |
| E:61-03 will light up alternately. Water is not drained. | Not an appliance fault. Siphon connection is still closed or the wastewater hose is kinked or blocked. | <ol style="list-style-type: none"> 1. Check the connection to the siphon and open if necessary. 2. Install wastewater hose without kinks. 3. Remove residues. <p>Note: This is not an appliance fault. The appliance has detected a problem during drainage. It is very likely that the user or installer can solve this problem. Please note that faults caused by the user or installation are not covered by the guarantee and will be billed.</p> |
| | Not an appliance fault. Wastewater pump is blocked or the cover of the wastewater pump is loose. | <ol style="list-style-type: none"> 1. Clean the wastewater pump. → "Clean wastewater pump", Page 33 2. Secure the cover of the wastewater pump so it clicks into position. → "Clean wastewater pump", Page 33 |
| E:61-02 will light up alternately. | Not an appliance fault. Wastewater pump is blocked or the cover of the wastewater pump is loose. | <ol style="list-style-type: none"> 1. Clean the wastewater pump. → "Clean wastewater pump", Page 33 2. Secure the cover of the wastewater pump so it clicks into position. → "Clean wastewater pump", Page 33 |
| E:90-01 will light up alternately. | Mains voltage is too low. | <p>This is not a fault on the appliance.</p> <ol style="list-style-type: none"> 1. Contact an electrician. 2. Have the mains voltage and electrical installation checked by an electrician. |
| E:92-40 will light up alternately. | Filters are soiled or blocked. | <ul style="list-style-type: none"> • Clean the filters. → "Cleaning filters", Page 24 |

| FAULT | CAUSE | TROUBLESHOOTING |
|---|-------------------------------|---|
| A different error code appears in the display window. E:01-00 to E:90-10 | A technical fault is present. | <ol style="list-style-type: none"> 1. Press . 2. Unplug the appliance or switch off the fuse. 3. Wait at least 2 minutes. 4. Insert the mains plug of the appliance in a socket or switch on the fuse. 5. Switch the appliance on. 6. If the problem occurs again: <ul style="list-style-type: none"> • Press . • Turn off the water tap. • Pull out the mains plug. • Contact Customer Service and give the error code. |

Washing results

| FAULT | CAUSE | TROUBLESHOOTING |
|-------------------------------|--|---|
| Tableware is not dry. | No rinse aid used or dosage set too low. | <ol style="list-style-type: none"> 1. Add "Rinse aid" → Page 17. 2. Set the amount of rinse aid to be dispensed. → "Setting the amount of rinse aid", Page 17 |
| | Programme or programme option has no drying phase, or the drying phase is too brief. | <ul style="list-style-type: none"> • Select a programme with drying, e.g. intensive, strong or ECO programme. <p>Some option buttons decrease the drying result, e.g. varioSpeed.</p> |
| | Water collects in recesses of the tableware or cutlery. | <ul style="list-style-type: none"> • Position tableware at an angle where possible. <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  </div> <div style="text-align: center;">  </div> </div> |
| | The combined detergent used has a poor drying performance. | <ol style="list-style-type: none"> 1. Use rinse aid to improve drying performance. 2. Use a different combined detergent with a better drying performance. |
| | Extra Dry not activated to improve drying performance. | <ul style="list-style-type: none"> • Activate Extra Dry. |
| | Tableware removed too early or drying process not yet ended. | <ol style="list-style-type: none"> 1. Wait until the programme ends. 2. Only remove tableware 30 minutes after the programme has ended. |
| | Rinse aid used has a limited drying performance. | <ul style="list-style-type: none"> • Use a name-brand rinse aid. Eco products may have limited effectiveness. |
| | Appliance door does not open automatically at the end of the programme | <ul style="list-style-type: none"> • Adjust the appliance door as described in the installation instructions. The door gap must be at least 70 mm - 100 mm. |
| Plastic tableware is not dry. | Not a fault. As plastic does not store heat so well, it also does not dry as well. | <ul style="list-style-type: none"> • No remedial action possible. |

| FAULT | CAUSE | TROUBLESHOOTING |
|--|--|--|
| Cutlery is not dry. | Cutlery not arranged properly in the cutlery basket or cutlery drawer. | Droplets can form on the cutlery contact points. <ol style="list-style-type: none"> <li data-bbox="946 282 1493 338">1. "Arrange cutlery individually where possible." → <i>Page 20</i> <li data-bbox="946 338 1246 371">2. Avoid points of contact. |
| Appliance interior still wet after wash cycle. | Not a fault. The condensation drying principle causes water droplets in the tub – they are indeed desirable here. The moisture in the air condenses on the inside walls, runs off and is pumped out. | No action required. |
| Remnants of food on tableware. | Tableware is placed too close together or basket is overfilled. | <ol style="list-style-type: none"> <li data-bbox="946 566 1493 678">1. Arrange tableware with sufficient space in between. The spray jets must reach the surfaces of the tableware. <li data-bbox="946 678 1246 712">2. Avoid points of contact. |
| | Spray arm rotation of the lower spray arm is blocked. | <ul style="list-style-type: none"> <li data-bbox="946 730 1445 786">• Arrange tableware so that it does not obstruct spray arm rotation. |
| | Spray arm nozzles are blocked. | <ul style="list-style-type: none"> <li data-bbox="946 797 1366 831">• Clean the "Spray arms" → <i>Page 25</i>. |
| | Filters are soiled. | <ul style="list-style-type: none"> <li data-bbox="946 842 1286 898">• Clean the filters. → <i>"Cleaning filters", Page 24</i> |
| | Filters are inserted incorrectly and/or not engaged. | <ol style="list-style-type: none"> <li data-bbox="946 909 1270 965">1. Insert the filters properly. → <i>"Filter system", Page 24</i> <li data-bbox="946 965 1182 999">2. Engage the filters. |
| | Washing programme selected too weak. | <ul style="list-style-type: none"> <li data-bbox="946 1010 1493 1043">• Select a more intensive washing programme. |
| | Tableware has been precleaned too intensely. The sensors chose a weaker programme. Stubborn soiling cannot be entirely removed. | <ul style="list-style-type: none"> <li data-bbox="946 1077 1477 1133">• Only remove large remnants of food and do not prerinse tableware. |
| | Tall narrow receptacles in corner areas are not rinsed adequately. | <ul style="list-style-type: none"> <li data-bbox="946 1200 1493 1256">• Do not position tall narrow receptacles at too great an angle or in corner areas. |
| Detergent residue in the appliance | Lid of the detergent dispenser is blocked by items of tableware parts and will not open. | <ol style="list-style-type: none"> <li data-bbox="946 1364 1493 1476">1. Arrange tableware in the top basket tableware so the tab collecting tray is not obstructed by tableware. → <i>"Arrange tableware", Page 20</i> Items of tableware are blocking the dispenser lid. <li data-bbox="946 1543 1437 1599">2. Do not place tableware or fragrance dispensers in the tablet collecting tray. |
| | The lid of the detergent dispenser is blocked by the tab and will not open. | <ul style="list-style-type: none"> <li data-bbox="946 1615 1461 1671">• Position the tab in the detergent dispenser crosswise, not vertically. |
| | Tabs are used in the quick or short programme. Dissolving time of the tab is not attained. | <ul style="list-style-type: none"> <li data-bbox="946 1704 1461 1760">• Select a more intensive Programme or use Powder detergent. |
| | Washing effect and dissolving performance are reduced after a prolonged storage time or detergent is very lumpy. | <ul style="list-style-type: none"> <li data-bbox="946 1794 1382 1827">• Change your "detergent" → <i>Page 18</i>. |
| Water marks on plastic parts. | Due to laws of physics droplet formation on plastic surfaces is unavoidable. After drying water marks are visible. | <ul style="list-style-type: none"> <li data-bbox="946 1917 1390 1951">• Select a more intensive programme. <li data-bbox="946 1962 1326 2018">• Position tableware at an angle. → <i>"Arrange tableware", Page 20</i> <li data-bbox="946 2029 1214 2085">• Use rinse aid. → <i>"Rinse aid", Page 17</i> |

| FAULT | CAUSE | TROUBLESHOOTING |
|--|--|--|
| Wipeable or water-soluble coatings are present inside the appliance or on the door. | Detergent substances are deposited there. These coatings cannot generally be removed with chemicals. | <ul style="list-style-type: none"> • Change your detergent. • Clean the appliance mechanically. |
| Stubborn white coatings are present on tableware, inside the appliance or the door. | Detergent substances are deposited there. These coatings cannot generally be removed with chemicals. | <ul style="list-style-type: none"> • Change your detergent. • Clean the appliance mechanically. |
| | Too little detergent is being used. | <ul style="list-style-type: none"> • Increase the amount of detergent used or change Detergent . |
| | Washing programme selected too weak. | <ul style="list-style-type: none"> • Select a more intensive washing programme. |
| Tea residue or lipstick marks on tableware. | Washing temperature is too low. | <ul style="list-style-type: none"> • Select a programme with a higher washing temperature. |
| | Too little detergent is being used or is unsuitable. | <ul style="list-style-type: none"> • Use a suitable Detergent and follow the manufacturer's instructions for the amount to be used. |
| | Tableware has been precleaned too intensely. The sensors chose a weaker programme. Stubborn soiling cannot be entirely removed. | <ul style="list-style-type: none"> • Only remove large remnants of food and do not prerinse tableware. |
| Coloured coatings (blue, yellow, brown) that are difficult or impossible to remove are present inside the appliance or on stainless steel tableware. | The formation of films is due to substances contained in vegetables (cabbage, celery, potatoes, noodles, etc.) or tap water (manganese). | <ul style="list-style-type: none"> • Clean the appliance. You can remove deposits with "Mechanical cleaning" → <i>Page 23</i> or a machine cleaning product. It may not always be possible to completely remove deposits but they are harmless to health. |
| | The formation of films is due to metal components on silver or aluminium tableware. | <ul style="list-style-type: none"> • Clean the appliance. You can remove deposits with "Mechanical cleaning" → <i>Page 23</i> or a machine cleaning product. It may not always be possible to completely remove deposits but they are harmless to health. |
| Plastic parts inside the appliance are discoloured. | Plastic parts inside the appliance may become discoloured during the life of the dishwasher. | <ul style="list-style-type: none"> • Discolouration can come about and will not impair functioning of the appliance. |
| Plastic parts are discoloured. | Washing temperature is too low. | <ul style="list-style-type: none"> • Select a programme with a higher washing temperature. |
| | Tableware has been precleaned too intensely. The sensors chose a weaker programme. Stubborn soiling cannot be entirely removed. | <ul style="list-style-type: none"> • Only remove large remnants of food and do not prerinse tableware. |
| Removable streaks are present on glasses, glassware with a metallic appearance and cutlery. | Amount of rinse aid to be dispensed is set too high. | <ul style="list-style-type: none"> • Set the rinse aid system to a lower setting. → <i>"Setting the amount of rinse aid", Page 17</i> |
| | No rinse aid has been added. | <ul style="list-style-type: none"> • Add rinse aid. → <i>"Adding rinse aid", Page 17</i> |
| | Detergent residue is present in the final rinse. Lid of the detergent dispenser is blocked by tableware items and will not open fully. | <ol style="list-style-type: none"> 1. Arrange tableware in the top basket tableware so the tab collecting tray is not obstructed by tableware. → <i>"Arrange tableware", Page 20</i> Items of tableware are blocking the dispenser lid. 2. Do not place tableware or fragrance dispensers in the tablet collecting tray. |
| | Tableware has been precleaned too intensely. The sensors chose a weaker programme. Stubborn soiling cannot be entirely removed. | <ul style="list-style-type: none"> • Only remove large remnants of food and do not prerinse tableware. |

| FAULT | CAUSE | TROUBLESHOOTING |
|--|--|--|
| Irreversible clouding of glassware. | Glasses are not dishwasher-proof, only suitable for dishwashers. | <ul style="list-style-type: none"> Use dishwasher-proof glasses. Glasses are usually only suitable for use in a dishwasher, i.e. long-term wear or long-term changes must be expected. Avoid a lengthy steam phase (standing time after wash cycle ends). Use a programme with a lower temperature. Use detergent with a glass protection component. |
| Rust spots on cutlery. | Cutlery is not sufficiently rust-resistant. Knife blades are often more severely affected. | <ul style="list-style-type: none"> Use rust-resistant tableware. |
| | Cutlery may also rust if washed together with rusting items. | <ul style="list-style-type: none"> Do not wash rusting items. |
| Detergent residue is present in the detergent dispenser or the tablet collecting tray. | Spray arms were blocked by tableware so detergent was not rinsed out. | <ul style="list-style-type: none"> Check that the spray arms are not blocked and can rotate freely. |
| | Detergent dispenser was damp when detergent was added. | <ul style="list-style-type: none"> Only add detergent to a detergent dispenser when dry. |
| Excessive formation of foam occurs. | Hand washing-up liquid is present in dispenser for rinse aid. | <ul style="list-style-type: none"> Immediately add rinse aid to the dispenser. → "Adding rinse aid", Page 17 |
| | Rinse aid has been spilled. | <ul style="list-style-type: none"> Remove the rinse aid with a cloth. |
| | Detergent or appliance care product used causes excessive foaming. | <ul style="list-style-type: none"> Change the brand of detergent. |

Information on display panel

| FAULT | CAUSE | TROUBLESHOOTING |
|---|-----------------------------------|---|
| Refill indicator for rinse aid lights up. | Insufficient rinse aid. | <ol style="list-style-type: none"> Add "Rinse aid" → Page 17. Set the amount of rinse aid to be dispensed. → "Setting the amount of rinse aid", Page 17 |
| Refill indicator for rinse aid does not light up. | Rinse aid system is switched off. | <ul style="list-style-type: none"> Set the amount of rinse aid to be dispensed. → "Setting the amount of rinse aid", Page 17 |

Malfunctions

| FAULT | CAUSE | TROUBLESHOOTING |
|---|---|---|
| Water is left in the appliance at the end of the programme. | Filter system or area under the filters is blocked. | <ol style="list-style-type: none"> Clean the "Filters" → Page 24. Clean the "Wastewater pump" → Page 33. |
| | Programme has not yet ended. | <ul style="list-style-type: none"> Wait until the programme ends or cancel the programme with Reset. → "Terminate programme", Page 21 |
| Appliance cannot be switched on or operated. | Appliance functions have failed. | <ol style="list-style-type: none"> Pull out the mains plug or switch off the fuse. Wait at least 2 minutes. Connect the appliance to the power supply. Switch the appliance on. |
| Appliance does not start. | The mains fuse has tripped. | <ul style="list-style-type: none"> Check the relevant fuse. |
| | Mains cable is not inserted. | <ol style="list-style-type: none"> Check whether the socket works. Check whether the mains cable is properly inserted in the socket and on the rear of the appliance. |
| | Appliance door is not closed properly. | <ul style="list-style-type: none"> Close the appliance door. |
| Programme starts automatically. | You did not wait until programme ended. | <ul style="list-style-type: none"> → "Terminate programme", Page 21 |

| FAULT | CAUSE | TROUBLESHOOTING |
|---|---|--|
| Appliance stops during the programme or cuts out. | Appliance door is not closed properly. | <ul style="list-style-type: none"> • Close the appliance door. |
| | Power and/or water supply has been interrupted. | <ol style="list-style-type: none"> 1. Check the power supply. 2. Check the water supply. |
| | Top basket is pressing against inner door and preventing appliance door from being closed securely. | <ul style="list-style-type: none"> • Check whether the rear panel of the appliance is being pressed in by a socket or hose holder that has not been removed. • Arrange the tableware so that no parts project beyond the basket and prevent the appliance door from closing properly. |
| All LEDs lit up or flashing. | Electronics have detected a fault. | <ol style="list-style-type: none"> 1. Press the main switch button for approx. 4 seconds. → "Control panel", Page 11 The appliance is reset and restarted. 2. If the problem occurs again: <ul style="list-style-type: none"> • Switch off the appliance. • Pull out the mains plug or switch off the fuse in the fuse box. • Wait at least 2 minutes. • Switch on the fuse in the fuse box or insert the mains plug. • Switch the appliance on. 3. If the problem occurs again: <ul style="list-style-type: none"> • Contact customer service. |

Mechanical damage

| FAULT | CAUSE | TROUBLESHOOTING |
|--|---|---|
| Appliance door cannot be closed. | Door lock has been activated. | <ul style="list-style-type: none"> • Close the appliance door with greater force. |
| | Door cannot be closed due to installation method. | <ul style="list-style-type: none"> • Check whether the appliance has been installed properly. <p>When closed, the appliance door, its decor or attached parts should not knock against adjacent cabinets or the worktop.</p> |
| Lid on the detergent dispenser cannot be closed. | Detergent dispenser or lid are blocked by sticky detergent residue. | <ul style="list-style-type: none"> • Remove detergent residue. |

Noise

| FAULT | CAUSE | TROUBLESHOOTING |
|--|--|---|
| Filling valves making knocking noises. | Caused by the domestic installation. No appliance fault present. Does not affect functioning of the appliance. | <ul style="list-style-type: none"> • Can only be remedied in the domestic installation. |
| Knocking or rattling noise. | Spray arm is striking tableware. | <ul style="list-style-type: none"> • Arrange tableware so that the spray arms do not strike tableware. |
| | With a small load the water jets directly strike against the tub. | <ul style="list-style-type: none"> • Distribute the tableware evenly. • Load the appliance with more tableware. |
| | Light items of tableware move about during the wash cycle. | <ul style="list-style-type: none"> • Position light items of tableware securely. |

Clean wastewater pump

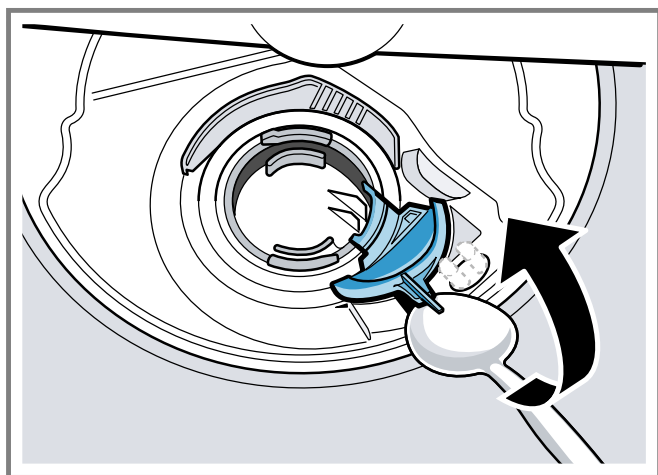
Large remnants of food or foreign bodies can block the waste water pump. As soon as the rinsing water no longer drains properly, the waste water pump must be cleaned.

WARNING

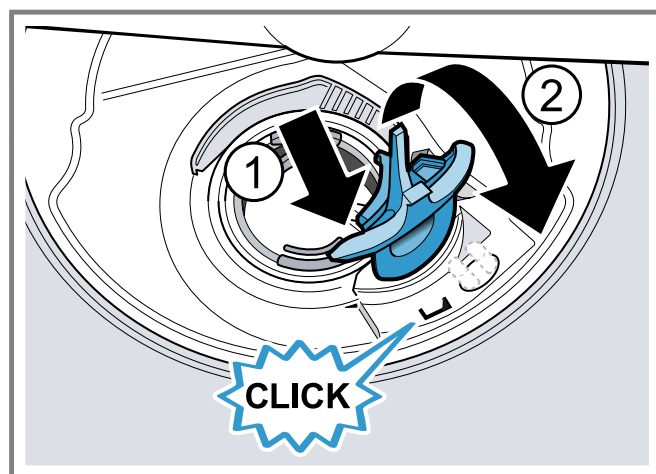
Risk of injury!

- Sharp and pointed objects or fragments of glass may block the waste water pump and cause injury.
- Remove any foreign bodies carefully.

1. Disconnect the appliance from the power supply.
2. Remove the top and bottom basket.
3. Remove the filter system.
4. Scoop out any water.
Use a sponge if necessary.
5. Prise off the pump cover using a spoon and grip it by the crosspiece.



6. Lift the pump cover inwards at an angle and remove.
 - ✓ You can now reach the impeller with your hand.
7. Remove any remnants of food and foreign bodies in the area of the impeller.
8. Insert the pump cover ① and press down ②.



- ✓ The pump cover clicks into position.
9. Install the filter system.
 10. Insert the top and bottom basket.

Transportation, storage and disposal

Removing the appliance

1. Disconnect the appliance from the mains power supply.
2. Turn off the water tap.
3. Detach the drainage connection.
4. Detach the drinking water connection.
5. Loosen any screws fastening the appliance to cabinet parts.
6. Remove the base panel if fitted.
7. Pull the appliance out carefully, along with the hose behind it.

Protect appliance from frost

If there is a risk of frost where the appliance will be standing, e.g. in a holiday home, empty the appliance completely.

- Empty the appliance.
→ "Transporting the appliance", Page 33

Transporting the appliance

To avoid damage to the appliance, empty it before transporting.

Note: Always transport the dishwasher upright to prevent residual water getting into the machine's controls and damaging the appliance.

1. Remove tableware from the appliance.
2. Secure loose parts.
3. "Switch on the appliance." → Page 20
4. Select the programme with the highest temperature.
5. "Start the programme." → Page 21
6. To drain the appliance, terminate the programme after approx. 4 minutes.
→ "Terminate programme", Page 21
7. "Switch off the appliance." → Page 21
8. Turn off the water tap.
9. To empty the residual water out of the appliance, detach the supply hose and let the water drain out.

Disposing of old appliance

Valuable raw materials can be reused by recycling.

WARNING

Risk of harm to health!

- Children can lock themselves in the appliance, thereby putting their lives at risk.
- With redundant appliances, unplug the power cord. Then cut through the cord and damage the lock on the appliance door beyond repair so that the appliance door will no longer close.

1. Unplug the appliance from the mains.

2. Cut through the power cord.
3. Dispose of the appliance in an environmentally friendly manner.

Information about current disposal methods are available from your specialist dealer or local authority.



This appliance is labelled in accordance with European Directive 2012/19/EU concerning used electrical and electronic appliances (waste electrical and electronic equipment - WEEE). The guideline determines the framework for the return and recycling of used appliances as applicable throughout the EU.

Technical specifications

| | |
|-------------------|---|
| Weight | Max.: 60 kg |
| Voltage | 220-240 V, 50 Hz or 60 Hz |
| Power rating | 2000 - 2400 W |
| Fuse | 10 A |
| Water pressure | <ul style="list-style-type: none"> • min. 50 kPa (0.5 bar) • max. 1000 kPa (10 bar) |
| Inlet rate | Min. 10 l/min |
| Water temperature | Cold water. Hot water max.: 60 °C |
| Capacity | 15 place settings |

Information regarding free and open source software

This product includes software components that are licensed by the copyright holders as free software or open source software.

This licence information can be downloaded via our home page www.ikea.com. Alternatively, you can request relevant information from se.hfb70.running.range@inter.ikea.com. The relevant source code will be made available on request. Please send your request to the above address. Subject: "FOSS"


Declaration of Conformity

IKEA of Sweden AB hereby declares that the appliance conforms to the essential requirements and other relevant provisions of Directive 2014/53/EU.

A detailed RED Declaration of Conformity can be found online at www.ikea.com among the additional documents on the product page for your appliance.



2.4 GHz band (2400–2483.5 MHz): Max. 100 mW
5-GHz band (5150–5350 MHz + 5470–5725 MHz): max. 180 mW

| | | | | | | | | | |
|--|----|----|----|----|----|---------|----|----|----|
|  | BE | BG | CZ | DK | DE | EE | IE | EL | ES |
| | FR | HR | IT | CY | LI | LV | LT | LU | HU |
| | MT | NL | AT | PL | PT | RO | SI | SK | FI |
| | SE | NO | CH | TR | IS | UK (NI) | | | |

5 GHz WLAN (Wi-Fi): For indoor use only.

| | | | | | | | |
|----|----|----|----|----|----|----|----|
| AL | BA | MD | ME | MK | RS | UK | UA |
|----|----|----|----|----|----|----|----|

5 GHz WLAN (Wi-Fi): For indoor use only.

IKEA guarantee

FAQ about the warranty:

How long is the IKEA guarantee valid?

This guarantee is valid for 5 years from the original date of purchase of your appliance at IKEA Pty Ltd (ABN 84006270757) and IKEA New Zealand Limited (NZBN 9429047515468). The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network. Contact IKEA for further information. If you encounter any trouble with the appliance and wish to register a service call or make a claim, please refer to www.ikea.com for your local store after sales customer service center phone number, online email and opening times. The principal address and contact details in Australia and New Zealand are: IKEA Service Office

L1 Clock Tower, 630 Princes Highway Tempe, NSW 2044
Australia phone: (02) 9010 0264
New Zealand phone: +64 9 802 4864

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The products have been designed and tested for domestic purposes only and this guarantee does not cover damage arising from use of the Product in a commercial environment.

The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. Replaced parts become the property of IKEA.

The guarantee exists only if the appliance complies and is installed in accordance with:

- The technical specifications.
- The Assembly Instructions and user manual Safety Information.

IKEA's guarantee is subject to Australian Consumer Law - see Schedule 2 to Competition and Consumer Act, 2010 and New Zealand Consumer Guarantees Act 1993. This guarantee is in addition to (and does not exclude, restrict or modify in any way) any nonexcludable statutory warranties in Australia and New Zealand.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. They will notify you as to whether your claim is covered under this guarantee. If your claim is approved, the IKEA service provider or its authorized service partner, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects including insect or vermin infestation or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.

- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.
- The appliance's serial number or warranty seal has been removed or defaced.

How country law applies

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL) and New Zealand Consumer Guarantees Act 1993. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This guarantee is not intended in any way to limit or exclude such rights and remedies that you may have under law.

You can find out more information about the Australian Consumer Law on the ACCC website: www.accc.gov.au

You can find out more information about the New Zealand Consumer Guarantees Act 1993 on the Commerce Commission website: www.comcom.govt.nz and Consumer Protection website: www.consumerprotection.govt.nz/general-help/consumerlaws/consumer-guarantees-act

Area of validity

This IKEA guarantee applies only to products purchased and installed in AUSTRALIA and NEW ZEALAND.

What you must do to make a claim under the guarantee:

To make a claim under the guarantee, contact IKEA after sales customer service center at the above address or refer to www.ikea.com for your local store customer service phone number, online email and opening times. Please describe the problem that you are facing with the appliance in detail along with your product article number (8 digit code) and date of purchase at the time of call registration.

Please do not hesitate to contact the dedicated after sales customer service center for IKEA appliances to:

- Make a service request under this guarantee;
- Ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture.
- Ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

How to reach us if you need our service



The IKEA after sales customer service centre will assist you on the phone with basic troubleshooting for your appliance at the time of service call request. Please refer to www.ikea.com and select your local store for local store phone numbers and opening times.

Notes

- Please describe the problem that you are facing with the appliance in detail along with the date of purchase and details of the relevant appliance. These are:
 - Appliance number (E-Nr)
 - Production number (FD)
 - IKEA article number (8 digit code located on the line below the appliance number (E-Nr))
 - IKEA manufacturing date

This information can be found on the "rating plate"

→ *Page 10* on the appliance door.

- **SAVE THE SALES RECEIPT!** Kindly keep all these details and original invoice of purchase handy during the service technician's visit to enable him to carry out the job. It is your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

After-sales service

You can find an overview of the telephone numbers for customer service and information on spare parts availability at the end of this document.

Availability of spare parts:

Door hinges and door seals, other seals, spray arms, strainer filters, inner support and plastic accessories, such as baskets and lid. As well as other spare parts, e.g. cutlery drawers, handles, inserts, holders, fixing sets, insulating plates, locks, child-proof door locks, rails, housing side parts, Aquastop, cable connections, Aquastop valves, hinge belts, bearings, power cords, protective covers, rubber forming parts, ventilation ducts, water storage tanks, actuators, hoses, hose clamps, display modules, panel boxes, handle strips, perspex doors, sump seals, basket rollers, clamps, cutlery baskets, clamps, fixing parts, cup racks, heat exchangers, threaded screws, flow-through sensors, drain hoses, water softening systems, regeneration valves, pump sumps, screws, water switches, heating pumps, drain pumps, pipes, upper and lower spray arms, fine filters, micro filters, dosing containers, doors and much more...

Service Contacts

| Country | Phone number | Call Fee | Opening time |
|-----------------------------|---------------------------------|--|--|
| Australia | (02) 9010 0264 | Local tariff | Monday to Sunday 9 am – 8 pm |
| België / Belgique / Belgien | 024757120 | Lokaal tarief / Prix d'un appel local / Ortstarif | Maandag - Vrijdag / Lundi - Vendredi / Montag - Freitag 8.00 - 17.00 |
| България | 070020818 | в зависимост от тарифния план на клиента | Понеделник - Събота 8.00 - 20.00 часа |
| Česká republika | +420251095027 | Závisí na tarifu lokálního operátora | Po - Čt 8.30 - 18.00 Pá 8.30 - 17.00 |
| Danmark | 70150909 | Lokal takst | Mandag - fredag 9.00 - 20.00 Lørdag (Åbent udvalgte søndage, se IKEA.dk) 9.00 - 18.00 |
| Deutschland | 08912475328 | Ortstarif | 7 Tage die Woche 7.00 - 22.00 |
| Ελλάδα | +302104277770 | Τυπική αστική χρέωση | 24 ώρες, 7 ημέρες την εβδομάδα |
| España | 976 305740 | llamada local | Lunes - Viernes 7.00 - 22.00 Sábado 7.00 - 15.00 |
| France | 0969327707 | appel non surtaxé | lundi - dimanche 7.00 - 22.00 |
| Hrvatska | 01/5520-337 | Cijena lokalnog poziva ovisno o tarifi i paketu vašeg pružatelja usluge | svaki dan od 00 - 24h |
| Ireland | 014502655 | Local tariff | Monday - Friday 8.00 - 20.00 Saturday 9.00 - 17.00 Sunday 9.00 - 16.00 |
| Ísland | +3544312200 | Venjulegur símakostnaður | Mánudagur - Föstudagur 10.00 - 17.00 |
| Italia | 02412678501 | Tariffa locale | Lunedì - Venerdì 8.00 - 20.00 Sabato 8.00 - 13.00 |
| Lietuva | +370852463350 | Vietinių pokalbių įkainiai | Pirmadienis - Penktadienis 9.00 - 17.00 |
| Luxemburg / Luxembourg | 26349-861 | Ortstarif aus Luxembourg / Prix d'un appel local depuis le Luxembourg | Montag - Freitag / Lundi - Vendredi 8.00 - 12.00 ; 13.00 - 17.00 |
| Magyarország | 0680200201 | Díjmentes telefonszám | Hívható munkanapokon 8.00 - 17.00 |
| Nederland | 09002354532 en/of 0900 BEL IKEA | 15 cent/min., starttarief 4.54 cent en gebruikelijke belkosten | Maandag t/m - Vrijdag 8.00 - 20.00 Zaterdag 9.00 - 20.00 |
| New Zealand | +64 9 802 4864 | Local tariff | Monday to Friday 8am - 8pm Saturday to Sunday 9am - 5pm |
| Norge | 22660560 | Lokal takst | Mandag - Fredag 8.00 - 21.00 Lørdag - Søndag 9.00 - 16.00 |
| Österreich | 0810144180 | Ortstarif | 7 Tage die Woche 7.00 - 22.00 |
| Polska | 801002068 | Jak za połączenie lokalne lub według stawek operatora sieci komórkowej | Poniedziałek - Niedziela w godzinach 7.00 - 22.00 |
| Portugal | 214250784 | custo de chamada para número fixo | segunda a sexta 8.30 - 20.00 sábado 9.00 - 18.00 |
| România | +40212039748 | Tarif normal | Lu-Vi: 8.00 - 20.00 Sam. 9.00 - 16.00 |
| Россия | 88002003040 | бесплатно по России с любых номеров | круглосуточно 24/7 |
| Schweiz / Suisse / Svizzera | 0848808555 | max. 0.075 CHF / min. + MwSt./TVA./IVA./VAT. | Montag - Freitag / Lundi - Vendredi / Lunedì - Venerdì 8.00 - 17.00 |
| Suomi | 08207510790 | Paikallinen tariffi, matkapuhelin 8,35 senttiä puhelua kohti + 16,69 senttiä min | Maanantaista-torstaihin 8.00 - 17.00 Perjantaihin 9.00 - 16.00 |
| Sverige | 0775700500 | Lokal samtal | Måndag - Fredag 8.30 - 20.00 Lördag - Söndag 9.30 - 18.00 |
| United Kingdom | 03301343106 | Local tariff | Monday - Friday 8.00 - 20.00 Saturday 9.00 - 17.00 Sunday 9.00 - 16.00 |
| Србија | +381113537009 | Cijene lokalnog poziva ovisno o tarifama i paketu vašeg pružatelja usluga | Pon-Sub: 8.00 - 20.00 |
| Slovenská republika | +420251095028 | Závisí na tarife lokálního operátora | Po - Št 8.30 - 18.00 Pia 8.30 - 17.00 |
| Slovenija | +386 1 5830 701 | Lokalna tarifa | Pon. - Sob. ; 7:00- 20:00 |
| Latvija | www.ikea.com | - | - |
| Україна | www.ikea.com | - | - |
| Eesti | www.ikea.com | - | - |

