

GÅTEBO

en



Design and Quality
IKEA of Sweden

**ENGLISH**

Please refer to the last page of this manual for the full list of IKEA appointed After Sales Service Provider and relative national phone numbers.
The electronic user manual is available at www.ikea.com.

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Subject to change without notice.

Safety information

⚠ WARNING! PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

For your safety

- Do not attempt to operate this oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

⚠ WARNING! If the door or door seals are damaged, the oven must not be operated until it has been repaired by a qualified technician.

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

- Read and follow the specific: **"PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY"**.
- This device can be used by children aged 8 and older, and by individuals with reduced physical, sensory, or mental capabilities, or those lacking experience or knowledge, provided they are given proper

instructions on the safe use of the device and understand the associated risks.

- Keep the appliance and its cord out of reach of children less than 8 years.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

⚠ WARNING: It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

- When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.
- Only use utensils that are suitable for use in microwave ovens.
- If smoke is emitted, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
- Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- The oven should be cleaned regularly and any food deposits removed.

- Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
 - The appliance must not be installed behind a decorative door in order to avoid overheating.
 - Only use the temperature probe recommended for this oven.
(For ovens provided with a facility to use a temperature-sensing probe.)
 - The microwave oven shall not be placed in a cabinet unless it has been tested in a cabinet.
 - The microwave oven must be operated with the decorative door open. (For ovens with a decorative door.)
 - This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - by clients in hotels, motels and other residential type environments;
 - farm houses;
 - bed and breakfast type environments.
 - The microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire. Metallic containers for food and beverages must not be used as they may ignite. The appliance is intended to be used freestanding. To avoid overheating do not install in a cabinet or behind a decorative door.
 - The appliance shall not be cleaned with a steam cleaner.
 - The appliance is intended to be used freestanding.
 - The rear surface of appliances shall be placed against a wall.
 - The appliances are not intended to be operated by means of an external timer or separate remote-control system.
 - The temperature of accessible surfaces may be high when the appliance is operating.
- ⚠ **WARNING:** When the appliance is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
- ⚠ **WARNING:** To prevent burns, please do not touch the microwave while it is running.

SAVE THESE INSTRUCTIONS

TO REDUCE THE RISK OF INJURY TO PERSONS GROUNDING INSTALLATION

⚠ DANGER

Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

⚠ WARNING!

Electric Shock Hazard

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord.

- A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- If a long cord set or extension cord is used:
 - The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - The extension cord must be a grounding-type 3-wire cord.
 - The long cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

CLEANING

Be sure to unplug the appliance from the power supply.

- Clean the cavity of the oven after using with a slightly damp cloth.
- Clean the accessories in the usual way in soapy water.
- The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- Cleaning Tip ★ For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

⚠ CAUTION

Personal Injury Hazard

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on **"MATERIALS YOU CAN USE IN MICROWAVE OVEN OR TO BE AVOIDED IN MICROWAVE OVEN."**

There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

- Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
- Cook on maximum power for 1 minute.
- Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
- Do not exceed 1 minute cooking time.

Materials you can use in microwave oven

Utensils	Remarks
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 5 mm (3/16 inch), above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

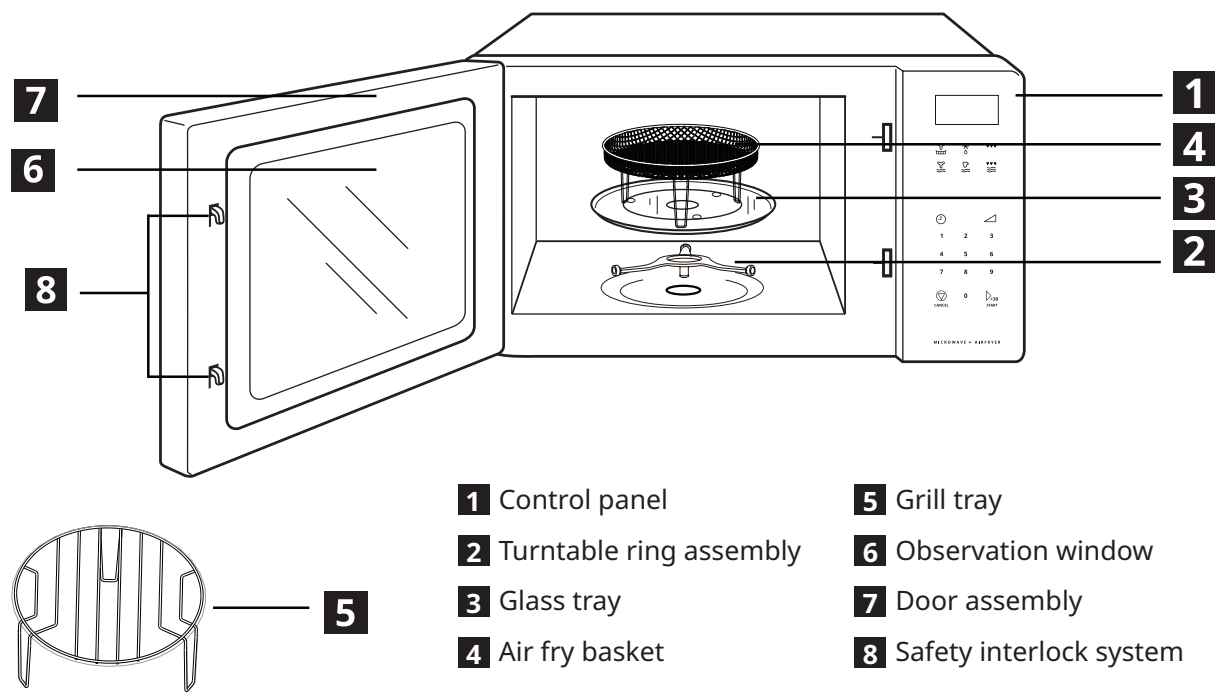
Product description



SETTING UP YOUR OVEN

Name of oven parts and accessories

Remove the oven and all materials from the carton and oven cavity. Your oven comes with the following accessories:

- Glass tray1x
- Turntable ring assembly1x
- Instruction manual1x

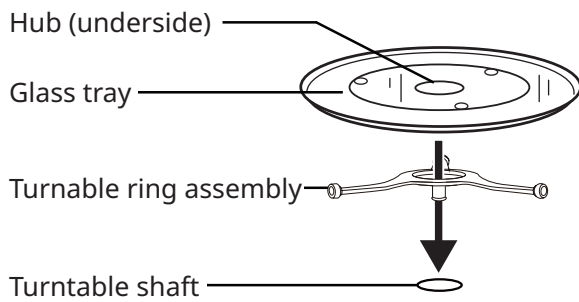


		Grill Tray	Air Fry Basket
Mode			
Microwave		NO	NO
Grill		YES	YES
Air fry		YES	YES
Convection		YES	YES
Combi.	C-1 (Microwave+convection)	YES	YES
	C-2 (Microwave+grill)	YES	YES

Note:

- Air Fry Basket: Do not use this in the solo microwave function. It should be placed on the glass tray when used in a suitable function according to above table.
- Grill Tray: Do not use this in the solo microwave function. It should be placed on the glass tray when used in a suitable function according to above table.

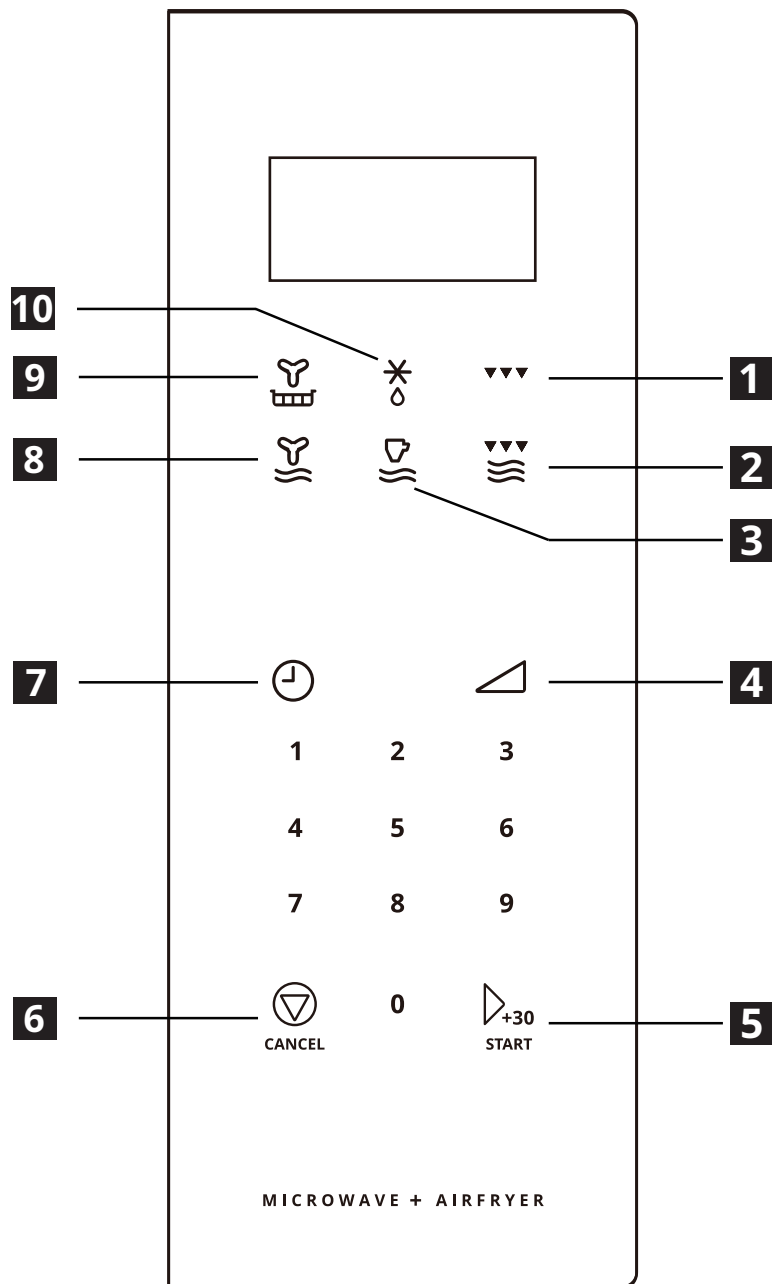
Turntable installation



- a) Never place the glass tray upside down.
The glass tray should never be restricted.
- b) Both glass tray and turntable ring assembly must always be used during cooking.
- c) All food and containers of food are always placed on the glass tray for cooking.
- d) If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.



Operation

Control panel and features operation instructions



- | | |
|------------------------------|---------------------------------|
| 1 Grill | 6 Stop/Cancel |
| 2 Microwave + grill | 7 Clock/Kitchen timer |
| 3 Warm up tea, coffee | 8 Microwave + convection |
| 4 Microwave power | 9 Air fry |
| 5 Start/+30sec. | 10 Defrost |



Setting the clock

- (1) Press " once and then "00:00" will display.
- (2) Press the number keys to enter the time.
Example: To set the clock to 12:10, please press "1, 2, 1, 0" in turn.
- (3) Press " to confirm. The clock is set.

Notes:

- (1) To reset the clock, please repeat step 1 to step 3.
- (2) The clock is a 24-hour display. If the clock is not set, it will not work when powered.





Setting the kitchen timer

- (1) Press " twice and then "0:00" will display.
- (2) Press the number keys to set the desired time. The maximum time value is "99:99".
- (3) Press " to confirm. The timer starts counting down.



Microwave cooking

10 power levels are available.

Power	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%
Display	P100	P90	P80	P70	P60	P50	P40	P30	P20	P10
WATT	900W	810W	720W	630W	540W	450W	360W	270W	180W	90W

- (1) Press " once, "P100" will display.
- (2) Press " repeatedly or press the number keys to set the power level.
The 10 power levels are available.
- (3) Press " to confirm.
- (4) Press the number keys to set the cooking time. The maximum time value is "99:99".
- (5) Press " to start cooking.



Defrost by weight

- (1) Press " once and then the screen will display "dEF1".
- (2) Press the number keys to set the weight of the food. The range of weight is 100~2000g.
- (3) Press " to start defrosting.

Note:

The buzzer will sound to remind you to turn the food over during defrosting. If no operation, the oven will continue working.



Defrost by time

- (1) Press " " twice and then the screen will display "dEF2".
- (2) Press the number keys to set the desired defrosting time.
The maximum time value is "99:99".
- (3) Press " " to start defrosting.

Notes:

- (1) The buzzer will sound to remind you to turn the food over during defrosting.
If no operation, the oven will continue working.
- (2) The default power level is P30 and it cannot be changed.






Grill cooking

- (1) Press " " once and then "G" will display.
- (2) Press the number keys to set the cooking time. The maximum time value is "99:99".
- (3) Press " " to start cooking.

Note:

The buzzer will sound to remind you to turn the food over during grilling. If no operation, the oven will continue working.



Air fry cooking (with preheating & without preheating)

- (1) Press " " once, and then "150°C" will display.
- (2) Press " " repeatedly to set the temperature. The 10 options are available, including 150°C, 160°C, 170°C, 180°C, 190°C, 200°C, 210°C, 220°C, 230°C, 240°C.
- (3) Press " " to confirm the temperature.
- (4) Press " " again to start preheating. When preheating is completed, the oven will beep twice. Open the door and place the food in the oven. Then close the door. (If preheating is not needed, please skip this step.)
- (5) Press the number keys to set the cooking time. The maximum time value is "99:99".
- (6) Press " " to start cooking.



RECIPE NAME	WEIGHT	TIME (MIN.)	MODE	MENU TIPS
Frozen French Fries	300g	21:00	Air Fry 240°C	1. Shake or flip over after 2/3 cooking time to prevent the unevenness between top and bottom surface. 2. The results of different sizes of French fries are different, and 9mm*9mm size French fries are used in this experiment.
Frozen Potato Wedges	450g	15:00	Air Fry 240°C	Shake or flip over after 2/3 cooking time to prevent the unevenness between top and bottom surface.
Frozen Chicken nuggets	350g	24:00	Air Fry 240°C	Shake or flip over after 2/3 cooking time to prevent the unevenness between top and bottom surface.
Frozen Fried Squid	250g	24:00	Air Fry 240°C	Shake or flip over after 2/3 cooking time to prevent the unevenness between top and bottom surface.
Frozen Onion Ring	250g	15:00	Air Fry 240°C	Shake or flip over after 2/3 cooking time to prevent the unevenness between top and bottom surface.
Frozen Breaded Prawns	250g	15:00	Air Fry 240°C	Shake or flip over after 1/2 cooking time to prevent the unevenness between top and bottom surface.
Frozen Fried Chicken Cutlet	400g	21:00	Air Fry 240°C	Shake or flip over after 1/2 cooking time to prevent the unevenness between top and bottom surface.
Grilled Fresh Fish Fillets	300g	14:00	Air Fry 240°C	/
Frozen Buffalo Chicken wings	420g	18:00	Air Fry 240°C	Shake or flip over after 1/2 cooking time to prevent the unevenness between top and bottom surface.
Frozen Fried Chicken Wings	500g	18:00	Air Fry 240°C	Shake or flip over after 1/2 cooking time to prevent the unevenness between top and bottom surface.

Notes: Above setting for Air fry function is just recommendation, please follow the instruction on your package of frozen foods.

Microwave+convection (Combination cooking)

- (1) Press "" once and then "C-1" will display.
- (2) Press the number keys to set the cooking time. The maximum time value is "99:99".
- (3) Press "" to start cooking.

Microwave+grill (Combination cooking)




- (1) Press "" once and then "C-2" will display.
- (2) Press the number keys to set the cooking time. The maximum time value is "99:99".
- (3) Press "" to start cooking.

Multi-stage cooking



Notes:

- (1) Two cooking stages can be set in multi-stage cooking.
- (2) If you set the defrost function, it will work automatically in the first stage.
- (3) The kitchen timer, auto menu, preheating and speedy cooking cannot be set as one of the multi-stage.


Example: Defrost food for 5 minutes and then grill food for 7 minutes.

- (1) Press "" twice and then the screen will display "dEF2".
- (2) Press "5", "0", and "0" to set the desired defrosting time to 5 minutes.
- (3) Press "" once and then "G" will display.
- (4) Press "7", "0", and "0" to set the cooking time to 7 minutes.
- (5) Press "" to start cooking.




Speedy cooking

- (1) In standby mode, pressing the number keys 1 to 6 lets you quickly select a cooking time from 1 to 6 minutes. Then you can press "" to increase the cooking time. The maximum time value is "99:99".
- (2) In standby mode, press "" to cook food at 100% power level for 30 seconds. Each press on the same key can increase 30 seconds and the maximum time value is "99:99".

Notes:

In the microwave, grill, air fry combination, and defrost by time state, each one more press on "" can increase the cooking time by 30 seconds. (Except for the defrost by weight.)

Warm up tea, coffee

- (1) Press "" once and then "1" will display.
- (2) Press "" repeatedly and then "1", "2", or "3" will display in order.
- (3) Press "" to start cooking.

Beverage Menu Chart

Menu	Weight	Display	Power
Warm up tea, coffee	1 cup	1	P100
	2 cups	2	
	3 cups	3	

Lock function for children

You can use this function to disable the screen buttons and prevent your child from accidentally turning the oven on.

To activate the lock:

In standby mode, press and hold "" for three seconds. A beep sounds and the locked icon will display.

To deactivate the lock:

In the locked state, press and hold "" for three seconds. A beep sounds.

Mute mode

To activate the mute mode:

In standby mode, press and hold "8" for three seconds. "OFF" will display. When you press the key, it does not make a sound.

To deactivate the mute mode:

In mute mode, press and hold "8" for three seconds. The buzzer will sound and "On" will display.

Eco function



To enter ECO mode:

In standby mode, press "" once. The screen will turn off.

To cancel ECO mode:

In ECO mode, pressing any key, or opening and closing the door will cancel it.

Inquiring function

- (1) If the clock has been set, the current time will display for three seconds by pressing "" in the cooking state.
- (2) In the microwave cooking state, press "" to inquire about the power level. The grill, convection, and combination cooking state, press the corresponding keys to inquire about the cooking temperature, or cooking mode.

Trouble shooting

Normal	
Microwave oven interfering TV reception	Radio and TV reception may be interfered when microwave oven operating. It is similar to the interference of small electrical appliances, like mixer, vacuum cleaner, electric fan. It is normal.
Dim oven light	In low power microwave cooking, oven light may become dim. It is normal.
Steam accumulating on door, hot air out of vents.	In cooking, steam may come out of food. Most will get out from vents, but some may accumulate on cool place like oven door. It is normal.
Oven started accidentally with no food in.	It is forbidden to run the unit without any food inside. It is very dangerous.

Trouble	Possible cause	Remedy
Oven can not be started.	(1) Power cord not plugged tightly.	Unplug. Then unplug again after 10 seconds.
	(2) Fuse blowing or circuit breaker works.	Replace fuse or reset circuit breaker (repaired by professional personnel of our company)
	(3) Trouble with outlet.	Test outlet with other electrical appliances.
Oven does not heat	(4) Door not closed well.	Close door well.

Specifications


Model:	GÅTEBO 206.035.04
Rated Voltage:	230-240V 50Hz
Rated Input Power(Microwave):	1450 W
Rated Output Power(Microwave):	900 W
Grill:	1000 W
Convection:	2100 W
Oven Capacity:	26.67 L
Turntable Diameter:	288 mm
External Dimensions:	495.0×436.0×292.0 mm
Net Weight:	16.10 kg
Off mode power:	0.5W
Standby mode power:	0.8W
The maximum time needed for the microwave oven to automatically reach the applicable low power mode or condition:	20 minutes

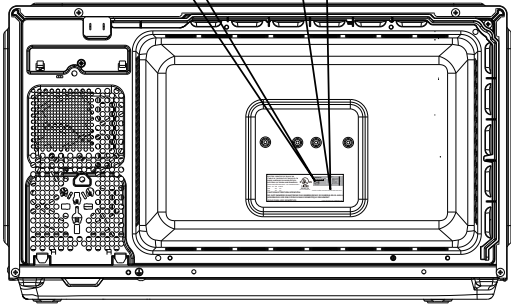
Serial Number (start with SN, 22-digit code)

Serial number:xxxxxxxxxxxxxxxxxxxxxx

Article Number (8-digit code)

xxx.xxx.xx


Design and Quality
IKEA of Sweden



Picture for reference only

Installation and connection

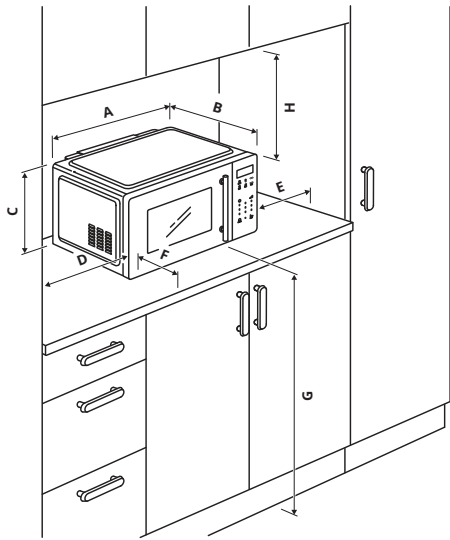
Countertop Installation

Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.

Cabinet: Remove any protective film found on the microwave oven cabinet surface. Do not remove the light brown Mica cover that is attached to the oven cavity to protect the magnetron.

Installation

- Select a level surface that provide enough open space for the intake and/or outlet vents.



- The minimum installation height is 85 cm.
- The rear surface of appliance shall be placed against a wall. Leave a minimum clearance of 30 cm above the oven, a minimum clearance of 20 cm is required between the oven and any adjacent walls.
- Do not remove the legs from the bottom of the oven.

- Blocking the intake and/or outlet openings can damage the oven.
- Place the oven as far away from radios and TV as possible. Operation of microwave oven may cause interference to your radio or TV reception.
- Plug your oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.

TEMPLATE
Measurement Illustrations
Freestanding microwave on worktop

Item Name: _____

Item Number: _____

A	49.5	cm	19.5	"
B	43.6	cm	17.2	"
C	29.2	cm	11.5	"
D	20	cm	8	"
E	20	cm	8	"
F	min20	cm	8	"
G	min85	cm	33.5	"
H	30	cm	11.8	"

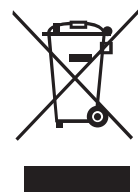
Other comments:
min 20 cm (8 ") distance from MW front to the edge of the countertop need to be added for safety.

WARNING: Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.



The accessible surface may be hot during operation.

Environmental concerns



According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do not dispose of this product with household waste. Please send this product to WEEE collecting points where available.

IKEA guarantee

How long is the IKEA guarantee valid?

This guarantee is valid for 5 years from the original date of purchase of your appliance at IKEA, IKEA Pty Ltd, ABN 84006270757 or IKEA NEW ZEALAND LIMITED, NZBN 9429047515468. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance.

Who will execute the service?

If you encounter any trouble with the appliance and wish to register a service call or make a claim, please contact your local IKEA customer support centre. The centre will provide service through its own operations or authorized service partner network.

The principal address and contact details in Australia and New Zealand:

IKEA Pty Ltd for Australia and IKEA New Zealand Limited for New Zealand IKEA Service Office L1 Clock Tower, 630 Princes Highway Tempe, NSW 2044
Contact IKEA customer support centre at www.IKEA.com
Australia: (02) 9010 0264 New Zealand: Refer Contact Us Section on New Zealand Website

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only.

The products have been designed and tested for domestic purposes only and this guarantee does not cover damage arising from use of the Product in a commercial environment.

The exceptions are specified under the headline "What is not covered under this guarantee?" Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. Replaced parts become the property of IKEA.

The guarantee exists only if the appliance complies and is installed in accordance with:

- The technical specifications.
- The Assembly Instructions and user manual Safety Information.

IKEA's guarantee is subject to:

- Australian Consumer Law see Schedule 2 to Competition and Consumer Act, 2010.
- New Zealand Consumer Guarantees Act 1993.

This guarantee is in addition to any non-excludable statutory warranties in Australia and New Zealand.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. They will notify you as to whether your claim is covered under this guarantee. If your claim is approved, the IKEA service provider or its authorized service partner, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible colour differences.
- Accidental damage caused by foreign objects including insect or vermin infestation or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.

- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.
- The appliance's serial number or warranty seal has been removed or defaced.

How country law applies

Our goods come with guarantees that cannot be excluded under the Consumer Law in Australia and New Zealand. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

This guarantee is not intended in any way to limit or exclude such rights and remedies that you may have under law.

You can find out more information on the websites:

Australia: www.accc.gov.au

New Zealand: <https://comcom.govt.nz/>

<https://www.consumerprotection.govt.nz/general-help/consumer-laws/consumer-guarantees-act>

Area of validity

The IKEA guarantee gives you specific legal rights, which cover or exceed all the local legal demands. However these conditions do not limit in any way consumer rights described in the local legislation.

What you must do to make a claim under the guarantee:

To make a claim under the guarantee contact IKEA customer support centre.



i Please describe the problem that you are facing with the appliance in detail along with your product article number, the Serial Number and date of purchase at the time of call registration.

i **SAVE THE SALES RECEIPT!** Kindly keep all these details and original invoice of purchase handy during the service technician's visit to enable him to carry out the job.

It is your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

